

February 26, 2003
ILR 2003-A

Senator Lyle W. Hillyard
Utah State Senate
319 State Capitol Bldg
Salt Lake City UT 84114

Subject: University Hospital Fund Balances

Senator Hillyard,

We have completed our survey of University Hospital (the hospital) operating surpluses. We gathered information on the deficits and surpluses the hospital has experienced over the past ten years (fiscal years 1992 to 2002). During this time period, the hospital's net income has been positive in all years but one (fiscal year 2000). The hospital operates on a relatively close margin, averaging about 3.1% annually and ranging as high as 7%. There are a number of influencing factors on this operating margin, including: transfers to other departments, acquisitions, escalating costs, and a changing long-term debt structure. In total these factors have significantly altered the hospital's reported income over the last few years. Further study of these factors, particularly inter-department transfers, may be warranted to gain a fuller understanding of overall hospital efficiency.

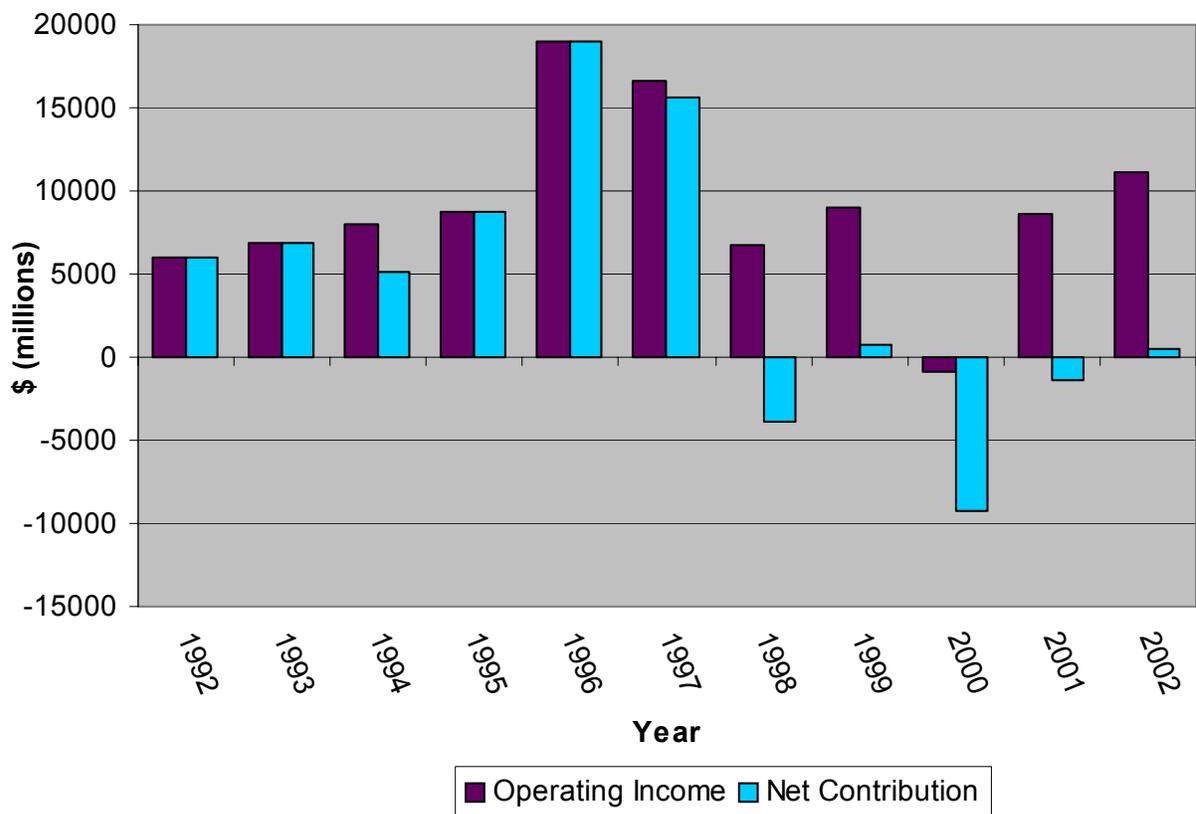
When revenue transfers (i.e., transfers or reductions from net income occurring after net income has been computed) are considered, the hospital has had a deficit in three of the ten years reviewed (fiscal years 1998, 2000, and 2001). In all three cases, these deficits were covered by the hospital's unrestricted fund balance. The surpluses generated in the other years were contributed to the hospital's unrestricted fund balance. During this period the hospital has acted as a stand-alone entity, neither requesting funding in time of deficit nor turning over funds to the state in times of surplus.

Revenue Transfers Have Significantly Altered Net Income

Hospital officials believe that the federal Balance Budget Act has significantly altered medical educational funding. As a result, in fiscal year 1998, revenue transfers from hospital funds increased. Since 1998, revenue transfers ranging from \$8.2 to \$10.6 million

have occurred each year and have taken about \$48 million from hospital operations. Before 1998, these revenue transfers occurred only twice in our review period — once in fiscal year 1994 for \$2.8 million and once in fiscal year 1997 for \$1 million. To review the effect revenue transfers have had on the contribution to the fund balance, see Figure 1. For more detail, see the Appendix.

Figure 1. Effects of Fund Transfers on Net Contribution — FY 1992 to 2002



Hospital officials believe that many of the financial changes beginning in fiscal year 1998 are attributable to the federal Balance Budget Act. Federal funding prior to 1998 supported medical education directly and is now being addressed through hospital inter-departmental transfers. Hospital officials also believe that the University School of Medicine state support received in fiscal year 2002 will act as seed money for federal funding which should reduce inter-departmental transfers in the future. Additionally, some other items were treated as expenses or did not exist prior to 1998. As a result, fiscal years 1998 through 2002 include revenue transfers that alter the hospital's reported net income. Hospital officials were able to provide detail as to the make-up of the fiscal year 2001 and 2002 revenue transfers. This information is provided in Figure 2.

Figure 2. Hospital Support of Departmental Services — Fiscal Years 2001 and 2002.

| Department | 2001 | 2002 |
|---|---------------------|---------------------|
| Anesthesia (Program Support) | \$ 50,697 | \$ 150,000 |
| ARUP (Educational Component) | 941,381 | 650,000 |
| Dermatology (Program Support) | 156,525 | 0 |
| Dean's Office (CME Support) | 0 | 35,069 |
| Emergency Physicians (Program Support) | 1,681,986 | 870,000 |
| Health Network & Imaging | 0 | 1,595,352 |
| Internal Medicine (Memorandum) | 1,453,893 | 1,828,327 |
| Medicine (New Provider) | 1,816,258 | 1,331,121 |
| Neurology | 59,444 | 15,000 |
| Nursing (Program Support) | 0 | 237,792 |
| OB/GYN (New Provider) | 513,866 | 173,437 |
| Ophthalmology (Memorandum) | 1,191,161 | 0 |
| Pathology (New Provider, Program Support) | 1,078,128 | 500,000 |
| Pediatrics (New Provider, Program Support) | 151,494 | 78,795 |
| Psychiatry | 269,725 | 215,780 |
| Radiology (Memorandum) | 259,385 | 966,074 |
| Surgery (New Provider) | 74,716 | 770,274 |
| University Programs (Olympics) | 0 | 596,482 |
| VP Health Sciences (Administrative Support) | 328,404 | 644,202 |
| Total | \$10,027,063 | \$10,657,705 |

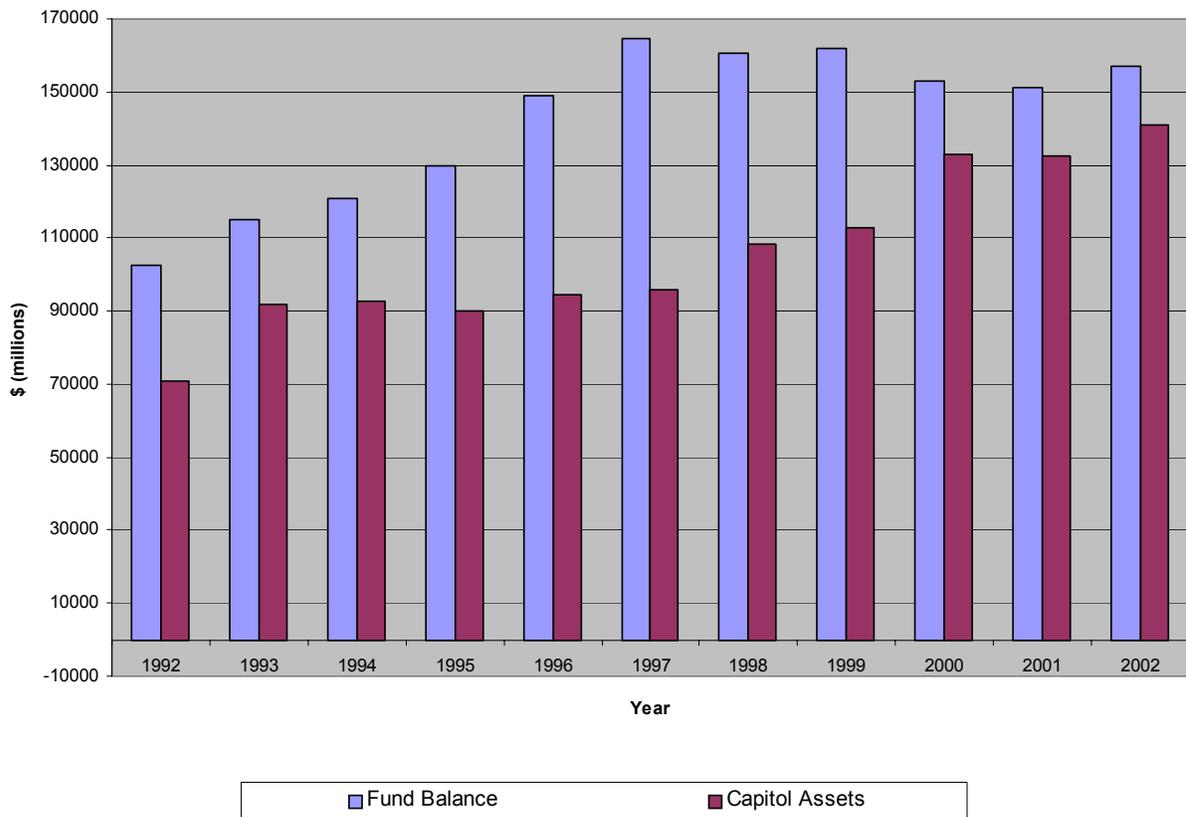
The hospital's Chief Financial Officer (CFO) indicated that three of these departmental revenue transfers (Internal Medicine, Radiology and Ophthalmology) are supported by memorandums of understanding that are based on the concept of profit sharing. For example, if Internal Medicine contributed \$500,000 more than in previous years to the hospital's net income, then the hospital would share a portion of that additional \$500,000 with Internal Medicine.

The CFO, who has only been in the position for six months, is in the process of determining first, the basis for each of these departmental revenue transfers, and second, whether each transfer is in the best interest of the hospital (i.e., positively contributes to the hospital's net income). The CFO will be presenting his analysis to the hospital's Board of Trustees in the near future.

Fund Balance Growth Has Slowed

The hospital's fund balance, while much higher now than in fiscal year 1992, has declined since fiscal year 1998. As an example, before fiscal year 1998, the hospital's contribution to the unrestricted fund balance averaged \$11.1 million per year. After fiscal year 1998, the hospital's contribution to the unrestricted fund balance averaged -\$2.7 million per year, indicating a loss of liquidity. To review the movement of the fund balance and its relationship with the hospital's capital assets since fiscal year 1992, see Figure 3.

Figure 3. University Hospital Fund Balance and Capitol Assets for Fiscal Years 1992 to 2002.



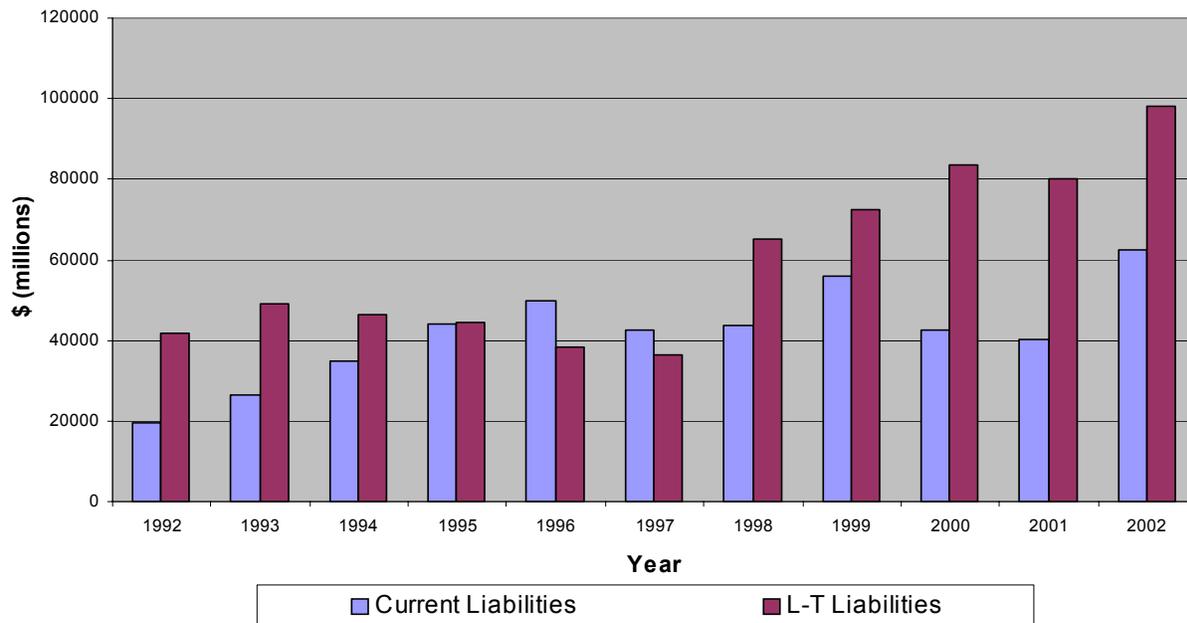
Two contributors to this fund balance decline appear to be an increase in revenue transfers (discussed previously) and an increase in current debt service. Both of these activities reduce net income which, in turn, directly impacts the unrestricted fund balance. Since 1997, the hospital has bonded three times to finance new equipment and expansion. Bonding has significantly changed the hospital's balance sheet. While the unrestricted fund balance was once double the balance sheet's liabilities in fiscal year 1997, by fiscal year 2002 the unrestricted fund balance was less than total liabilities. Additionally, the current year fund balance has a considerably larger restricted portion related to current construction. In effect, current hospital infrastructure growth is being paid for with bonding (future revenues) and a declining fund balance (past revenues).

Long-term Debt Is Reaching Its Limit

The long-term debt of the hospital has, with legislative approval, increased since fiscal year 1998. The current portion of the hospital's long-term debt before fiscal year 1998 averaged \$6.1 million a year. However, since fiscal year 1998, this same current portion rose to an average of \$9.6 million a year. The current portion of long-term debt is shown in the Appendix as Current Maturities.

This increase in current debt service is the result of an increase in the hospital's bonding activity. Before fiscal year 1998, the hospital's long-term debt averaged \$39.3 million. Since fiscal year 1998, this long-term debt averaged \$75.4 million. The hospital's long-term debt has increased in order to acquire new properties and to remodel or expand existing properties. This increase is reflected in current and long-term liabilities. The historical trends in both current and long-term liabilities are displayed in Figure 4.

Figure 4. University Hospital Liabilities - FY 1992 to 2002



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The CFO told us that the hospital is close to its debt limit. Currently the hospital's debt to equity ratio is 62 percent. In fiscal year 1992, this same ratio was 39 percent. Further, it is possible that the hospital's Moody bond rating may be downgraded again, given the hospital's current liquidity. The hospital's bond rating was downgraded from an A2 to an A3 in fiscal year 2002. If the hospital is downgraded to a Baa, it would become difficult to sell their bonds at a reasonable interest rate.

In summary, the hospital is not required to return surplus funds to the state nor does it appear to be in a position to return surpluses if it were required to do so. The hospital's net income has been positive in all years but one (fiscal year 2000). However, when revenue transfers are considered, the hospital has had a deficit in three of the ten years reviewed (fiscal years 1998, 2000, and 2001). The CFO is in the process of analyzing these revenue transfers and determining if they are in the best interest of the hospital. Annual deficits have been covered by the hospital's unrestricted fund balance and surpluses have fed back into the hospital's unrestricted fund balance. Additionally, the hospital's current debt position does not appear too favorable and could limit future hospital plans. Dependant on the CFO's findings, further work may be advisable.

We hope that this information meets your needs. A response from the University Hospital is attached. If you have any further questions, please call Janice Coleman at 538-1033 ext. 107.

Sincerely,

Wayne L. Welsh
Auditor General

WLW:JTC/lm

Appendix

Appendix
University Hospital
Balance Sheet 1992 to 2002 (\$millions)

| | 1992 | 1993 | 1994 | 1995 | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| ASSETS | | | | | | | | | | | |
| Cash & Equivalents | 2,932 | 1,241 | 1,768 | 23,799 | 33,787 | 35,205 | 31,586 | 44,715 | 39,335 | 35,106 | 50,665 |
| Funds in trust | 15,076 | 4,253 | 7,681 | 8,304 | 4,183 | 814 | 23,378 | 14,815 | 14,538 | 9,523 | 20,792 |
| Net Patient Accounts Receivable | 53,695 | 63,057 | 82,037 | 71,434 | 75,417 | 84,534 | 81,735 | 85,750 | 62,571 | 59,718 | 68,361 |
| Inventories & Other Assets | 14,820 | 21,360 | 9,883 | 17,719 | 21,328 | 20,346 | 15,005 | 13,153 | 17,549 | 22,280 | 22,823 |
| CURRENT ASSETS | 86,523 | 89,911 | 101,369 | 121,256 | 134,715 | 140,899 | 151,704 | 158,433 | 133,993 | 126,627 | 162,641 |
| Trusted Investments (Limited Use) | 5,208 | 5,125 | 4,809 | 4,673 | 5,919 | 6,063 | 8,014 | 7,231 | 7,078 | 6,895 | 11,861 |
| Depreciable Property | 124,223 | 151,638 | 158,722 | 165,232 | 177,893 | 188,842 | 211,510 | 237,609 | 260,091 | 272,747 | 282,446 |
| Accumulated Depreciation | (53,303) | (59,896) | -66,185 | -75,191 | (83,326) | (93,151) | (102,973) | (114,790) | (127,205) | (140,193) | (141,637) |
| NET PP&E | 70,920 | 91,742 | 92,537 | 90,041 | 94,567 | 95,691 | 108,537 | 122,819 | 132,887 | 132,554 | 140,809 |
| Other Assets | 1,287 | 3,835 | 3,296 | 2,361 | 1,659 | 1,249 | 1,475 | 1,440 | 4,901 | 5,624 | 2,118 |
| TOTAL ASSETS | 163,938 | 190,613 | 202,011 | 218,331 | 236,860 | 243,902 | 269,730 | 289,923 | 278,858 | 271,700 | 317,429 |
| LIABILITIES & FUND BALANCE | | | | | | | | | | | |
| Current Maturities | 2,268 | 4,481 | 8,449 | 7,334 | 8,389 | 7,716 | 7,261 | 8,340 | 10,805 | 11,207 | 10,668 |
| Payables and Other Current Liabilities | 17,431 | 22,037 | 26,259 | 36,882 | 41,477 | 35,013 | 36,480 | 47,446 | 31,706 | 29,086 | 51,699 |
| CURRENT LIABILITIES | 19,699 | 26,518 | 34,708 | 44,216 | 49,866 | 42,729 | 43,741 | 55,786 | 42,511 | 40,293 | 62,367 |
| Long Term-Debt | 40,115 | 47,120 | 44,266 | 41,396 | 34,884 | 32,112 | 60,407 | 68,408 | 79,986 | 75,997 | 92,231 |
| Other LT Liabilities | 1,573 | 1,924 | 2,183 | 3,024 | 3,290 | 4,483 | 4,753 | 3,895 | 3,453 | 3,976 | 5,936 |
| TOTAL LIABILITIES | 61,387 | 75,562 | 81,157 | 88,636 | 88,040 | 79,324 | 108,901 | 128,089 | 125,949 | 120,266 | 160,534 |
| Fund Balance | | | | | | | | | | | |
| Unrestricted | 102,275 | 114,627 | 119,798 | 128,593 | 147,574 | 163,187 | 159,292 | 160,050 | 150,762 | 149,357 | 149,851 |
| Recstricted | 276 | 424 | 1,056 | 1,102 | 1,246 | 1,391 | 1,537 | 1,784 | 2,147 | 2,077 | 7,044 |
| TOTAL LIABILITIES & FUND BALANCE | 163,938 | 190,613 | 202,011 | 218,331 | 236,860 | 243,902 | 269,730 | 289,923 | 278,858 | 271,700 | 317,429 |

INFORMATION FROM KAUFMAN HALL CREDIT ANALYSIS

Appendix
University Hospital
Income Statements 1992 to 2002 (\$millions)

| | 1992 | 1993 | 1994 | 1995 | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 |
|---------------------------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|----------------|
| Net Patient Service Revenue | 192,951 | 221,973 | 232,845 | 247,990 | 256,287 | 273,421 | 287,931 | 314,165 | 318,552 | 352,514 | 423,740 |
| Other Operating Revenue | 7,406 | 7,614 | 8,056 | 9,345 | 10,466 | 10,577 | 10,091 | 9,100 | 8,260 | 11,045 | 37,299 |
| OPERATING REVENUES | 200,357 | 229,587 | 240,901 | 257,335 | 266,753 | 283,998 | 298,022 | 323,265 | 326,812 | 363,559 | 461,039 |
| Investment Income | 435 | 290 | 157 | 199 | 1,365 | 1,970 | 2,396 | 3,416 | 3,769 | 4,356 | 3,871 |
| Other Income from Affiliates | 1,413 | 915 | 1,417 | 826 | 1,326 | 914 | 562 | 184 | 1,755 | | |
| TOTAL REVENUES | 202,205 | 230,792 | 242,475 | 258,360 | 269,444 | 286,882 | 300,980 | 326,865 | 332,336 | 367,915 | 464,910 |
| Salaries and Benefits | 94,578 | 107,746 | 119,948 | 127,218 | 126,818 | 136,751 | 141,233 | 147,047 | 149,773 | 158,135 | 200,801 |
| Supplies, Services, and Other | 83,619 | 95,035 | 93,093 | 96,696 | 95,368 | 103,705 | 118,360 | 136,429 | 148,026 | 162,387 | 212,739 |
| Bad Debt | 7,923 | 10,330 | 8,285 | 11,409 | 14,459 | 14,434 | 18,335 | 14,858 | 14,272 | 16,153 | 17,695 |
| Depreciation | 6,863 | 7,675 | 9,884 | 10,196 | 10,392 | 11,883 | 13,133 | 15,311 | 17,167 | 18,499 | 18,459 |
| Interest | 3,161 | 3,111 | 3,295 | 4,046 | 3,427 | 3,496 | 3,214 | 4,205 | 3,912 | 4,119 | 4,064 |
| TOTAL EXPENSES | 196,144 | 223,897 | 234,505 | 249,565 | 250,464 | 270,269 | 294,275 | 317,849 | 333,150 | 359,293 | 453,758 |
| OPERATING INCOME | 6,061 | 6,895 | 7,970 | 8,795 | 18,980 | 16,613 | 6,705 | 9,016 | (814) | 8,622 | 11,152 |
| Fund Balance Activity/Transfers | 0 | 0 | (2800) | 0 | 0 | (1000) | (10600) | (8257) | (8474) | (10027) | (10658) |
| Contribution of Property | | 5,457 | | | | | | | | | |
| NET REVENUE | 6,061 | 12,352 | 5,170 | 8,795 | 18,980 | 15,613 | (3,895) | 759 | (9,288) | (1,405) | 494 |

INFORMATION FROM KAUFMAN HALL CREDIT ANALYSIS

Agency Response

February 25, 2003

Wayne L. Welsh
Legislative Auditor General
130 State Capitol
Salt Lake City, Utah 84114

Dear Mr. Welsh:

We have reviewed your survey of the Hospital's current financial position and the related historical financial activity over the last 10 years. It is important to note that while our financial position is stable, we are not now prepared to address many of the future capital demands unless our working capital position improves. We are however, actively working on managing our expenses and enhancing our revenues in order to be in a better financial position and thus be able to replace our infrastructure including equipment as the need arises.

The Hospital is not independent from the School of Medicine and therefore our ability to upgrade infrastructure is critical to the education of medical students as well as the successful delivery of care to our patients. We must be able to ensure that our medical students have the proper equipment and facilities for their training experience.

Last year the Legislature provided some "seed" money as a source of matching for education related federal Medicaid funds. These monies will go directly to the School of Medicine. We believe that the new source of support will relieve some of the financial pressure we have felt as we have tried to support the School of Medicine in the past. We are confident that all of our efforts will lead to higher quality healthcare throughout the State of Utah.

Our primary financial focus for the next few years will be on increasing our liquidity, which will hopefully lead to an improved bond rating. We will never be able to reach the "AAA" level enjoyed by the State of Utah, but we hope to regain our previous level of "A₂" prior to our need to replace and/or expand the hospital buildings. In the short-term, we will use every opportunity to solicit donor support from our community and we will start to create a capital reserve through improved net income.

We appreciate the work of Janice Coleman and Tim Osterstock in evaluating our finances and hope that the information we have provided to them has been timely and beneficial in completing the survey. We will be happy to provide an update to Senator Hillyard each year as to the progress we are making in improving our financial position and we look forward to his continued involvement with this hospital as a key component to the future development of our State.

Sincerely,

Richard A. Fullmer
Executive Director

cc: Cecilia H. Foxley, Commissioner of Higher Education
J. Bernard Machen, President of the University of Utah