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## Issue Brief – Ombudsman Program Trainer

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DIVISION OF AGING AND ADULT SERVICES

NUMBER DHS-07-25

### **OMBUDSMAN PROGRAM TRAINER**

The Division of Aging and Adult Services (DAAS) is requesting an appropriation from General Funds of \$55,800 to hire one full time equivalent (FTE) employee to train ombudsmen in the state.

### **OBJECTIVE**

The long-term care ombudsman program under section 62A-3-203 of the Utah Code has the responsibility of “promoting, advocating, and ensuring the adequacy of care received, and the quality of life experienced by elderly residents of long-term care facilities within the state.”

### **DISCUSSION AND ANALYSIS**

An ombudsman is responsible for receiving and resolving complaints, conducting investigations, coordinating services for elderly in long-term care facilities, and providing training for the delivery and regulations for ombudsmen volunteers, as well as operators and employees of long-term care facilities. In order to meet the growing demand and provide the training required in statute, DAAS is requesting funding to hire an employee dedicated to training.

### **RECOMMENDATION**

The Subcommittee may want to prioritize this request for funding of \$55,800 for an ombudsman trainer.