



# Department of Human Resource Management

Presentation 5/16/2012



# DHRM'S PURPOSE



**DHRM's primary focus is on helping agencies to effectively use and align their human resources to accomplish agency missions.**

To lead the way in public HR by:

- Increasing customer service
- Increasing efficiency
- Increasing capacity of managers to manage and lead

Central support for local decision making

- Workforce planning
- Liability
- Operational consultation





## Operational Efficiencies

Since consolidation in 2007, DHRM has:

- Decreased its FTEE count by over 20% (175.26 FTEs to 139.86 FTEs)
- Reduced total operating expense by 10% (15.4 million to 13.9 million)
- Maintained greater than 90% customer satisfaction with HR services





# Trusted Source of HR Information

We provide assistance with

- HR Data needs
- Policy analysis
- Surveys

Additional HR information available at

[www.dhrm.utah.gov](http://www.dhrm.utah.gov)

[www.employeegateway.utah.gov](http://www.employeegateway.utah.gov)

