

Blueprint Section	Milestone	HHS Benchmark Date	Utah Agency Assigned to Coordinate Plan Development
Section 1.0: Legal Authority and Governance			
1.1	Enabling Authority for Exchange and SHOP Established	04/01/2013	
1.2	Board and Governance Structure Established	05/01/2013	
Section 2.0: Consumer and Stakeholder Engagement and Support			
2.1	Stakeholder Consultation Sessions (initiated)	01/01/2013	OCHS
2.3	Exchange Branding and Media/Marketing Campaign Launched	06/01/2013	OCHS
2.3	Outreach and Education Materials Disseminated	09/01/2013	OCHS
2.4	Call Center Contract Awarded	04/01/2013	OCHS
2.4	Call Center Training Begins	07/01/2013	OCHS
2.4	Call Center Live	09/01/2013	OCHS
2.5	Website/Calculator Launched	09/01/2013	DOI
2.6	Navigator Application Released	03/01/2013	DOI
2.6	Navigator selection completed	07/01/2013	DOI
2.6	Navigators begin work	09/01/2013	DOI
2.7/2.8	Agent/Brokers Policy Established	02/01/2013	DOI
2.7/2.8	Agent/Brokers Begin work	09/01/2013	DOI
Section 3.0: Eligibility and Enrollment			
3.1	Exchange and SHOP Application Approved <i>(if not using HHS-developed application)</i>	03/01/2013	DOI
3.2	Coordination Strategy with State Agencies, Insurance Affordability Programs and SHOP implemented	03/01/2013	DOI
3.3	Application Finalized	05/01/2013	DOI
3.4	Notices Finalized	05/01/2013	DOI
3.5	Data Sharing Agreements Signed	05/01/2013	OCHS
3.11	Appeals SOPs adopted	07/09/2013	OCHS
3.11	Appeals business process model/functional capabilities established	07/10/2013	OCHS
Section 4.0 Plan Management			
4.1	Authority to certify and oversee QHPs		DOI
4.3	PM and bid evaluation system launched	07/19/2013	DOI
4.2	QHP Application Available	01/01/2013	DOI
4.2	Certification of QHPs completed	06/01/2013	DOI
4.2	Plan Options Posted Online	09/01/2013	DOI

Section 6.0 SHOP			
6.2	SHOP has Premium Aggregation billing, payment and management system in place	6/1/2013	OCHS
Section 7.0 Organization and Human Resources			
7.1	Core Exchange Staff (Executive Director; Chief Information Officer; Director of Policy; Director of Plan Management; Director of Operations; Legal Counsel (AAG); Director of Communications; etc.) hired	04/01/2013	OCHS
7.1	Organizational chart(s) & staffing plan for 2013 through 2015 created	03/15/2013	OCHS
Section 8 Finance and Accounting			
8.1	2014 Budget Complete	05/01/2013	OCHS
8.1	Long-term Operational Cost Model and financing mechanism implemented	05/01/2013	OCHS
Section 9.0 Technology			
9.2	State Specific Interface Testing Complete	08/01/2013	OCHS/DTS
9.2	Business Requirements Complete for : Eligibility and Enrollment SHOP Federal Data HUB Connection MAGI Rules Engine Connection Plan Management System or SERFF Connection	12/01/2013	OCHS/DTS
9.2	Systems Development Complete: Eligibility and Enrollment SHOP Federal Data HUB Connection MAGI Rules Engine Connection Plan Management System or SERFF Connection	05/15/2013	OCHS/DTS
9.2	User Testing Complete	08/15/2013	OCHS/DTS
9.2	End-to-End Testing Complete	09/01/2013	OCHS/DTS
9.2	State test summaries and Results of CMS-developed Test Scenarios submitted to CMS	09/01/2013	OCHS/DTS
9.3	IV&V Results submitted to CMS	09/01/2013	OCHS/DTS
Section 10.0 Privacy and Security			
10.3	IRS approved Safeguard Procedures Report in place	09/01/2013	DTS
Section 12.0 Contracting and Outsourcing			
12.1	RFP issued for Systems Integrator	08/01/2012	OCHS?
12.1	RFP Issued for Exchange Platform	08/01/2012	OCHS?
12.1	Systems Integrator Selected	11/16/2012	OCHS?
12.1	Exchange Platform(s) Selected	11/16/2012	OCHS?
12.1	IV&V contractor selected	02/01/2013	OCHS?