

DCFS Performance Audit (Report 2011-02)

Chapter/ Item #	Item Completed	Date Completed
Ch 2, # 1	DCFS select an In-Home Services Model, train staff, and provide in home services to families whose children are at risk of being removed from their home	December 2012 (Ongoing)
Ch 2, # 2	DCFS require all regions to implement the model and monitor regional use	December 2012 (and ongoing)
Ch 3, # 1	DCFS Determine strategies to provide lower cost alternatives to residential care by developing additional structured foster care homes	July 2012
Ch. 3, # 2	Review Foster Care Foundation Contract	April 2012
Ch. 3, # 3	Ensure Division is completing Permanency Utilization Reviews	January 2012
Ch 3, # 4	Division needs to Strengthen controls over contracts	September 2011
Ch 3, # 5	Consider using "Levers of Change" Document to reduce use of expensive residential care	January 2012
Ch 3, # 6	DCFS reconsider its decision to not use guardianship subsidies allowed by Fostering Connections Act of 2008.	October 2012
Ch 4, # 1	Centralize Intake Process	July 2011
Ch 4, #2	Review Definitions of abuse and neglect in Admin. Rule to ensure they are consistent with statute	May 2012
Ch 5, #1	Recommend that DCFS make Courtesy worker visits the standard for clients in inter-region placements rather than the exception	December 2011
Ch 5, #2	Implement technologies such as transcription services and portable laptops to enhance caseworker mobility	December 2011
Ch 5, # 3	DCFS work with the Division of Facilities Construction and Management to reevaluate space standards for future building needs.	September 2011
Ch 6, #2	Utilize more recent average cost data when requesting additional funding for adoption subsidy program from Legislature	December 2011
Ch 6, #3	Report annually to the Legislature on historical trends in the percent of adoptions that are disrupted, and whether the cause of those disruptions was insufficient subsidy assistance	December 2011

Ch 6, # 1	DCFS strengthen adoption subsidy policies to more specifically designate which special needs and circumstances should receive specific monthly adoption subsidy amounts.	September 2012
Ch 6, # 4	DCFS equalize adoption assistance funding among its five regions according to performance metrics that support its adoption program objectives.	September 2012
Chapter/Item #	Item Not Completed, In Process	Estimated Date of Completion
Ch 5, # 4	DCFS or the LAG's office perform an in-depth review of staffing practices among regions	January 2013
Ch 5, # 5	DCFS modify the way it calculates average caseloads and ensure new assumptions reflect actual caseworker experiences.	January 2013

Updated: Dec 12, 2012