

Infrastructure and General Government Appropriations Subcommittee



Utah Office of Inspector General

"Driving a more efficient State government."

Lee Wyckoff, CPA, CISA, CFE
Inspector General



Mission and Purpose

Mission

The Utah OIG's mission is to safeguard taxpayer assets through the reduction of waste, abuse and fraud within the Utah Medicaid system while treating all key stakeholders fairly

Purpose

Serve as an independent oversight agency for Utah Medicaid and related spending

Ensure Utah's most vulnerable population receives quality healthcare

Identify and reduce waste, abuse and fraud

Measuring Success

The Utah OIG measures success through:

Return on Investment (ROI)

- The Utah OIG uses a conservative calculation, including only actual dollars – cost avoidance is not used

Relationships:

- Providers
- DOH
- Partner Agencies

Recovery letter outcomes

The number of provider trainings conducted

The number of quality audits completed

Utah OIG Results

Recovery of Improperly Paid State and Federal Medicaid Funds

	FY13 (12 months)	FY14 thru Dec. (6 months)
Cash Collected	\$ 11,574,873 ¹	\$ 5,490,835
Joint MFCU-Utah OIG	\$ 525,512	\$ 200,000
MFCU Recoveries	\$ 12,815,569	\$ 10,265,467
Total	\$ 24,915,954	\$ 15,956,302

¹ Cash collected includes offsets to future provider billing and lockbox funds

OIG FY 2013 Spend **\$ 2,472,266**

ROI Excluding MFCU Recoveries **468%**

ROI Including MFCU Recoveries **1008%**

Productivity and Best Practices

Productivity

- Designed and implemented a Case Management System
- Implemented a weekly Case Management process to prioritize, track and assign cases
- Purchased a data analytics program to research and identify potential outliers
- Completed over 1400 post payment investigations

Best Practices

- Participate in the Small States Program Integrity Directors Call
- Communicate regularly with other agencies and providers; which promotes communication of best practices and opportunities
- Partner with ACO's to reduce improper use of state funds by medical providers and Medicaid recipients
- Provide statewide training to increase waste and fraud referrals

Questions?

Lee Wyckoff, CPA, CISA, CFE
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LeeWyckoff@utah.gov
801-538-6532

Utah Office of Inspector General
Hotline: 885.403.7283
<http://oig.utah.gov/>
<https://twitter.com/utahoig>