

Social Services Appropriations Committee

UTAH
OIG

Utah Office of the
Inspector General

*Driving a more efficient
State government*

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Utah OIG Mission

Mission

Safeguard taxpayer assets through the reduction of waste, abuse and fraud within the Utah Medicaid system while treating all key stakeholders fairly

Utah OIG Goals and Objectives

Continue to seek improvements in:

- Medicaid payment accuracy
- Statutory compliance

Continue to build and maintain trust with the provider community and taxpayers through:

- Training
- Accessibility
- Transparency

Continue to promote interagency communication, cooperation and efficiency

Continue to support delivery of quality healthcare to the State's most vulnerable people for the best value

Utah OIG Accomplishments

Recovery of Improperly Paid State and Federal Medicaid Funds

	FY13 (12 months)	FY14 thru Dec. (6 months)
Cash Collected	\$ 11,574,873 ¹	\$ 5,490,835
Joint MFCU-Utah OIG	\$ 525,512	\$ 200,000
MFCU Recoveries	\$ 12,815,569	\$ 10,265,467
Total	\$ 24,915,954	\$ 15,956,302

¹ Cash collected includes offsets to future provider billing and lockbox funds

OIG FY2013 Spend: \$ 2,472,266

FY2013 Return on Investment (ROI)

ROI Excluding MFCU Recoveries: 468%

ROI Including MFCU Recoveries: 1008%

Challenges

Utah OIG action viewed as a benefit by one stakeholder may be interpreted as an encumbrance by another.

The OIG seeks to achieve balanced, win-win solutions whenever possible.

When a stakeholder is dissatisfied with an OIG action, the office ensures the action is supported with thorough explanations, statutory justification, provider training, and accessibility to the Office.

Utah OIG Response to Recent Legislation

The 2013 legislative general session passed House Bill 106, 3rd Substitute (HB 106). In response, the Utah OIG:

- Completed the transition from the Governor's Office of Planning and Budget to the Department of Administrative Services;
- Issued Rule 30. This rule defines the scope of the Utah Office of Inspector General of Medicaid Services and the provisions necessary to administer the Office;
- Conducted 26 provider trainings, canvassing nearly all Utah counties. These trainings encourage provider participation in Utah's Medicaid program while informing healthcare professionals about OIG audit policies and compliance issues; and
- Supports the submission of secured electronic files.

Utah OIG Methods

The Utah OIG accomplishes its mission through three key interactive teams:

- I. **Special Investigations Unit/Medical Review:** This OIG team performs post payment reviews, mandated reviews and investigates Medicaid payments that are considered high risk.
- II. **Performance Audit:** This OIG team focuses on reducing waste, abuse, and fraud through preventive control audits and independent reviews of key Medicaid processes.
- III. **Data Mining, Policy, and Strategy:** This OIG team uses research and advanced data analytics to increase the impact and efficiency of the Medical Review and Performance Audit teams.

Looking Forward

Continue to serve as an independent oversight agency for Utah Medicaid and all related spending into the future

Continue to develop positive relationships with providers while reducing waste, abuse and fraud

The Utah OIG is prepared to assume additional challenges as the Legislature and Governor believe appropriate

Questions?

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