## **Human Services Performance Measures for Newly Funded Items**

DIV	Appropriation Name	Amount	Performance Measure
_,,	, .ppp		3.13
EDO			Management of workforce and IVR (Target 90% of calls to referral line answered within 3 minutes)
	211		Knowledgeable resource staff (Target 75% of eligible staff nationally certified)
		,	Number of educators to be trained (Target 175 educators)
			Number of participants in classes or events (Target 2,000 participants)
	Marriage Commission		Strongermarriage.org as a resource to populace and educators (Target 120,000 visits)
	Ü	•	Youth outcome questionnaire (YOQ)
			School based services- School Office Disciplinary Referrals (ODR)
	Early Intervention	1,500,000	Mental health early intervention data and outcomes report
	·		Numerous measures can be found on the Mental Health Scorecard
			(http://dsamh.utah.gov/data/outcome-reports/) and Annual Report
	Local Medicaid Match	2,000,000	(http://dsamh.utah.gov/data/annual-reports/)
			Numerous measures can be found on the Mental Health Scorecard
			(http://dsamh.utah.gov/data/outcome-reports/) and Annual Report
	Behavioral Medical Match	4,400,000	(http://dsamh.utah.gov/data/annual-reports/)
			The Joint Commission accreditation is current
			Certification by the centers for Medicare/Medicaid Service
			Rapid Remission (within 30 days of discharge)
			Adult BPRS (avg reduction in symptoms)
	USH Medicaid Allocation	1,200,000	Adult SOQ score improvement from admission to discharge.
DSAMH			Increase number of individuals served at the Drop In Center by 15% over FY2014 levels
23/11/111	Positive Action Group	300,000	Reduce number of vacancy days during FY2015 by 10% from FY2014 levels.
			How many unique clients have been served by the behavioral health home, the type of services
			received, and the number of hours of direct care provided.
			How many clients from admission to discharge show improved health and functioning related to
	HS Behavioral Integration	1,440,800	obesity, cholesterol, triglycerides, blood pressure, blood sugar, smoking and mental illness symptoms.
			1. Improve state data submission accuracy rate from 50% to 90%
	<b>-</b> 1		2. Decrease annual EHR operating costs from \$172,000 to \$57,000
	Electronic Health Record	106,000	
	Allianaa Haysa	120 000	Increase employment of our CII members by 25%
	Alliance House	120,000	Increase employment of our CU members by 25%

	Wait List	1,000,000	Percent of people who are satisfied with their staff, support coordinator, and fiscal agent
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	Mandated Additional Needs	1,048,800	Percent of people who are satisfied with their staff, support coordinator, and fiscal agent
DSPD			
	Youth Aging Out	455,200	Percent of people who are satisfied with their staff, support coordinator, and fiscal agent
	Supported Employment		People receive support in employment settings rather than day programs (Target: #1 nationally)
			Percent of individuals who indicated an improvement in overall quality of life based on a survey of
	Respite Care		individuals receiving one-time respite services.
	Transportation	335,100	Percent/dollar amount rate increase for transportation service.
			Match a minimum of 260 students with Intellectual and Developmental Disabilities in a one to one
	Best Buddies		friendship with non-disabled peers by June 30, 2015.
ORS	Food Stamp Study	70,000	Study completed and submitted to Office of LFA by September 1, 2014.
	Domestic Violence Shelters	693,500	Number of shelter nights

			1. Did children in foster care receive mental health assessments in required time frames (SAFE
	NALL Comice Debes		Measure) 2. Is the child making reasonable progress toward stable and adequate functioning
	MH Service Rates	559,600	emotionally and behaviorally, at home and at school?
DCFS			
	Grand Families	600,000	Improvement in observed and reported behavior and education
			The mortgage will be paid in full allowing freed up resources to serve children and families. Build a
	Hyrum Comm Center		1,837 sq ft addition to serve as a crisis/respite nursery.
			More than 300 families will be served in 1 year.
	Garland Resource Center	104,000	Families will have increased access to services, education, health, and life skills
	GFR Children's Account	E0 000	Number of presentations
	GFR CHIIUTEITS ACCOUNT		a. (1) Increased success in enrolling in college or applied technology centers with the use of Navigators
			and (2) Improved access to formal and informal supports with the assistance of the Navigators. (Access
			to educational supports, connecting with informal family and non-family supports, mental health, etc.).
	DCFS FRF		
		750,000	

			Number of clients served & number of meals served: \$6,987.00-836,900 meals with 24,800
DAAS	Nutrition	150,000	unduplicated clients
			Percent of youth without a new felony or misdemeanor charge within 360 days of release
	MH Service Rates	439,600	Percent of youth felony and misdemeanor free while in the program.
			Percent of youth released to parent or guardian and Percent of youth who avoid receiving a new
			disposition for DCFS Custody, DJJS custody or Juvenile Court Probation within 90 days of release from
	Receiving/Youth Centers	729,400	Youth Services.
JJS			Admission percent clients with contempt, warrants, or administrative holds
			Admission percent clients with new charges
	Weber Valley Detention	1,200,000	Admission percent clients awaiting placement
			Percent of youth without a new felony charge within 360 days of release
			Percent of youth without a new felony or misdemeanor charge within 360 days of release Percent of
	SSBG	440,000	youth felony and misdemeanor free while in the program.