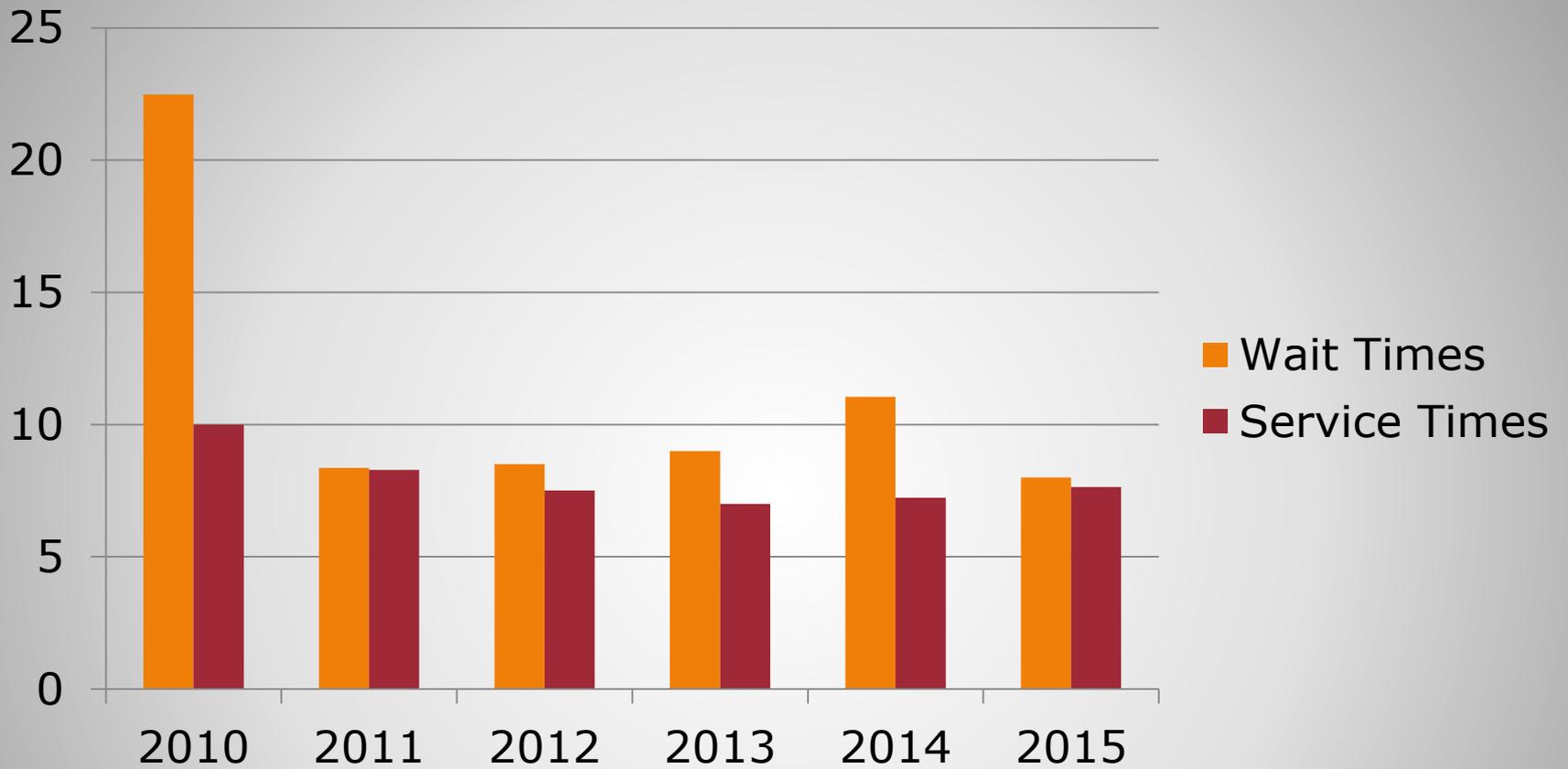


Utah Driver License Division

2015 Update

- Number of certificates
 - Licenses – 1,966,225
 - Identification Cards – 96,261
- Remaining certificates left unchanged
 - Licenses – 499
 - Identification Cards – 11,447
- Renewal by Mail/Internet (2014)
 - Letters mailed – 95,000
 - On-line completions – 30,000
 - 31% adoption rate

Licensing Changes



Office Wait Times (minutes)

- New Construction
 - Price (Opened Feb. 2015)
 - Vernal (Completion date, Dec. 2015)
 - Brigham City
 - Cedar City
- Future Construction Needs
 - Utah County (11,000 sq. foot)
 - Farmington (expansion)

DLD Facilities

- On-line Services
 - Duplicate License
 - Reinstatements
 - Physician medical reporting
- In Office Kiosks
 - Applications
 - Address changes
 - MVR
- Upgraded Testing
 - Statistical Gathering
 - Customize Questions
 - Enhanced Skills Testing (tablets)
 - Motorcycle
 - CDL
 - Class D
 - Improved oversight of third party programs

Future Technology

- Unconventional Vehicles
 - Are they a motorcycle or car
 - How do we test them
 - How are they registered, or are they

Slingshot



Motorcycle Definition:
motor vehicle, other than a
tractor, having a seat or
saddle for the use of the rider
and designed to travel with
not more than three wheels
in contact with the ground.



Elio

T-Rex



Spyder



I-Road



Emerging Issues

- New Certificate (DL/ID)
 - October 2015
- Auditing Team
 - 54,000 daily inquiries made against the DL system (4-29-2015)

Emerging Issues