

# Telehealth

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Health Reform Task Force

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**PeHP** Serving the Employees Who Serve Utah

# PEHP

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- » Division of URS
- » Administer State & Other Public Risk Pools
- » Optimize Self-Funding
- » Resource to Legislature
- » Improve Healthcare System

# Opportunities

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- » Facilitate Specialty Care
- » Better Access Scarce Resources
- » Enhance Member Convenience
- » Reduce Member Cost
- » Improve Member Access and Engagement

# Possibilities

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- » Wasatch Front Specialists
- » Mental Health & Substance Use Disorder
- » Teledoc Services
- » After Hour Services
- » Turn on Telephonic Codes
- » Individualized Services
- » Remote Monitoring
- » Personal Care

# Challenges

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- » Increased Utilization and Cost
- » Balancing Cost, Convenience, and Outcomes
- » Billing Complexities
- » PMPM Cost Structure
- » Connecting Patients to Proper Resources
- » Global Rather than Piecemeal
- » Prioritizing or Targeting Services
- » Continuity and Coordination Issues
- » Differences in Provider Community *PEHP*
- » Security

# Final Thoughts

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- » Market Opportunities
- » Individual vs. Insurer
- » Individual--HSA eligible expenses
- » Insurer
- » Provider
- » Payment System
- » Test Concepts