

Final Outcomes for USOR Items Funded During 2014 General Session

Division DRS

Independent Living (IL)\ Center Services Amount \$250,000

- (1) Number of consumers served by IL Centers will meet or exceed previous year (target 6,515 consumers) Outcome 7,904, **Met Goal**
- (2) Percentage of consumers served by IL Centers who are new consumers will meet or exceed 20% (target 1,305 consumers) Outcome 43% (Total number 3387), **Met Goal**
- (3) For consumer records closed the percentage of consumers who achieved all planned goals will meet or exceed 15% (target 997 consumers) 33% (Total number 2599), **Met Goal**

Assistive Technology Program IL Consumers Amount \$500,000

- (1) Total number of consumers provided services will exceed previous year (target 182) Total number served 230 **Met Goal**
- (2) Total number of AT devices provided will exceed previous year (target 231) Total devices purchased 275 **Met Goal**

Vocational Rehabilitation (VR) Direct Client Services Amount \$1,666,000

- (1) Increase time spent by VR Counselors in one-on-one counseling with clients by 50% (target time 24 hours per work week per counselor) Outcome: Time spent by VR Counselors in one-on-one counseling with clients increased by 17% Between State Year 2014 to State Year 2015 largely as the result of decreased caseload size. Hours increased from 16 hours per week to 18.8 hours per week. **Did not meet goal.**
- (2) Meet or exceed number of successful client outcomes from previous year (target 3,665) Outcome 3,750 individuals. **Met Goal**
- (3) Serve all individuals found eligible to receive VR services (target approx. 30,000) Outcome: USOR was able to serve all eligible individuals during the first eight months of State Year 2015. In March 2015, USOR implemented an Order of Selection Wait List. USOR continued to provide services to more than 14,000 eligible individuals with established employment plans however all eligible individuals without employment plans and individuals subsequently determined eligible after the implementation of the Order of Selection were placed on a wait list for services. **Did not meet goal.**

Division DSDHH

DDHH Caseworker II for Hard of Hearing (HH) and Space Needs Amount \$81,700

- (1) Provide case management services for Deaf/HH clients in Southern Utah area (target 80 hours case management units per month by counselor) Outcome: Total for year 826 hours, average 60 hours per month. **Did not meet goal.**

(2) Provide educational classes for Deaf/HH individuals in the St. George area based on community needs (target 8 classes per year) Outcome: 13 Classes were provided during the year. Topics included hearing service dog facts, the Fair Housing Act and debt management. **Met Goal.**

(3) Educate community partners about the needs of Deaf/HH individuals in the St. George area (target 15 partners per year) Outcome: 25 community partners were educated about the needs of Deaf/HH individuals including partners such as the St. George Chamber of Commerce, the Kanab Chamber of Commerce, and the Human Services Coalition. **Met Goal.**