

# Survey of Legislator Satisfaction with the Office of Legislative Research and General Counsel

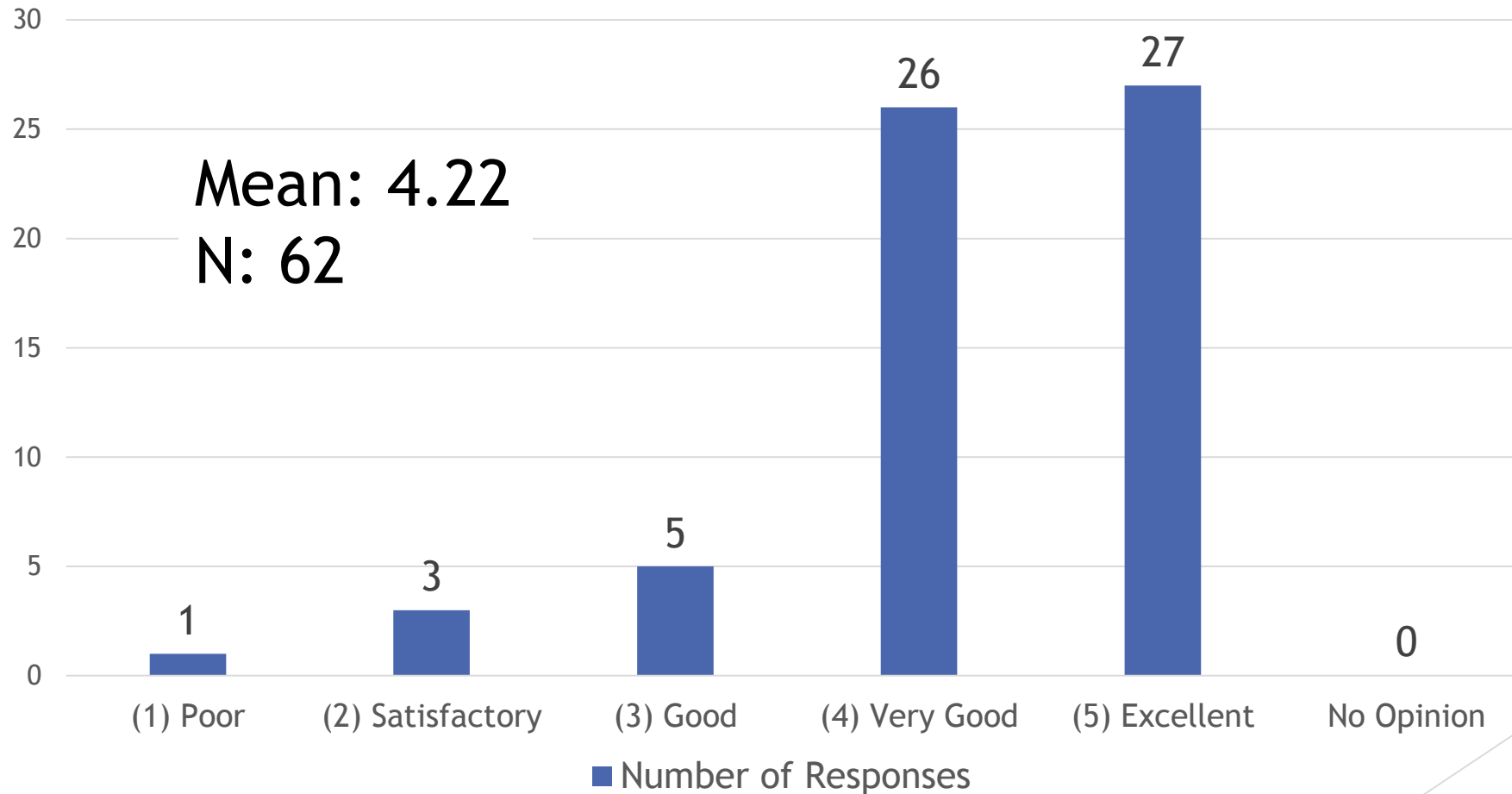
May 2016

# Quality of Session Services

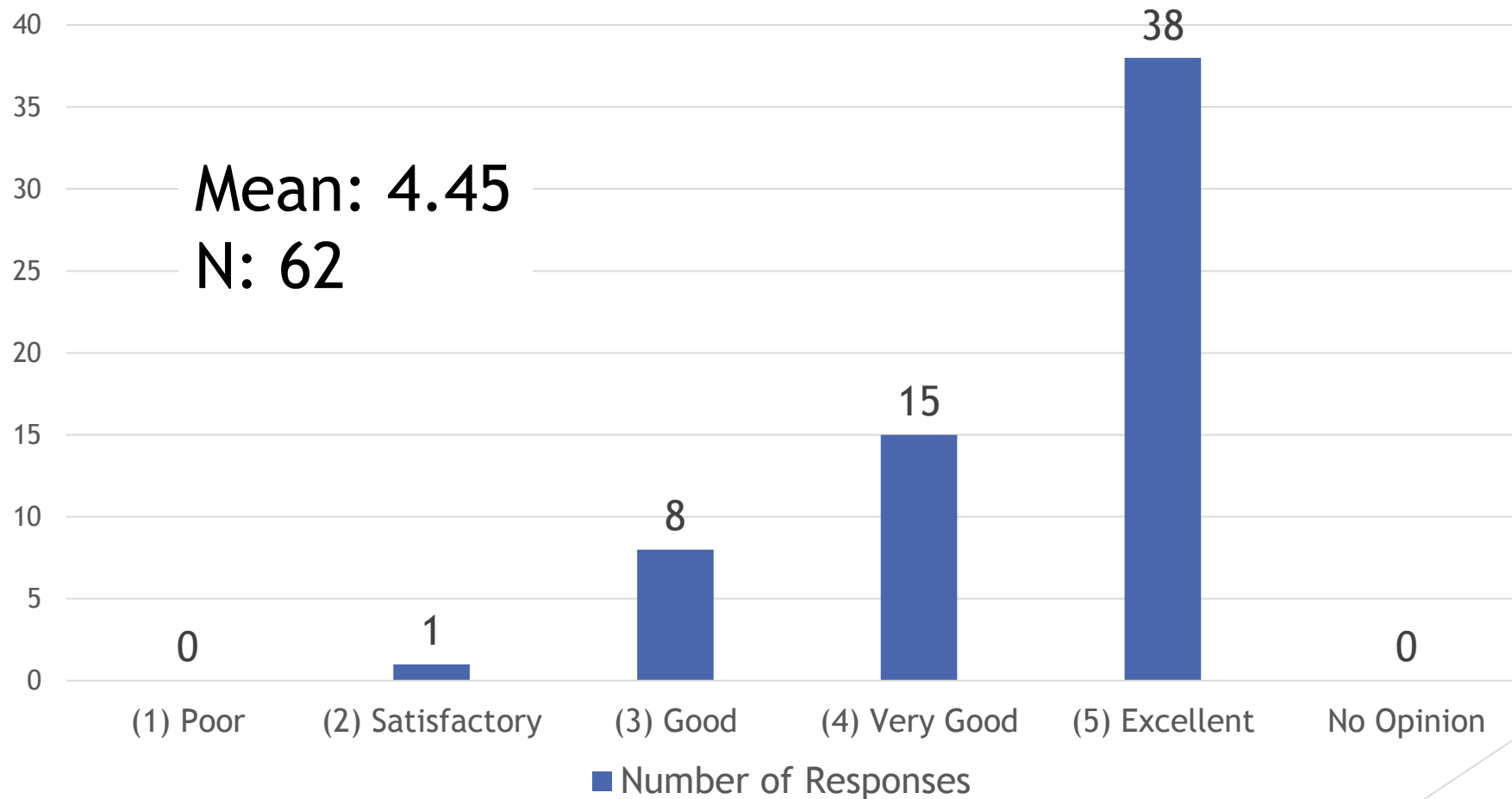
2016 Averages Compared to 2008, 2010, 2012, and 2014 Averages



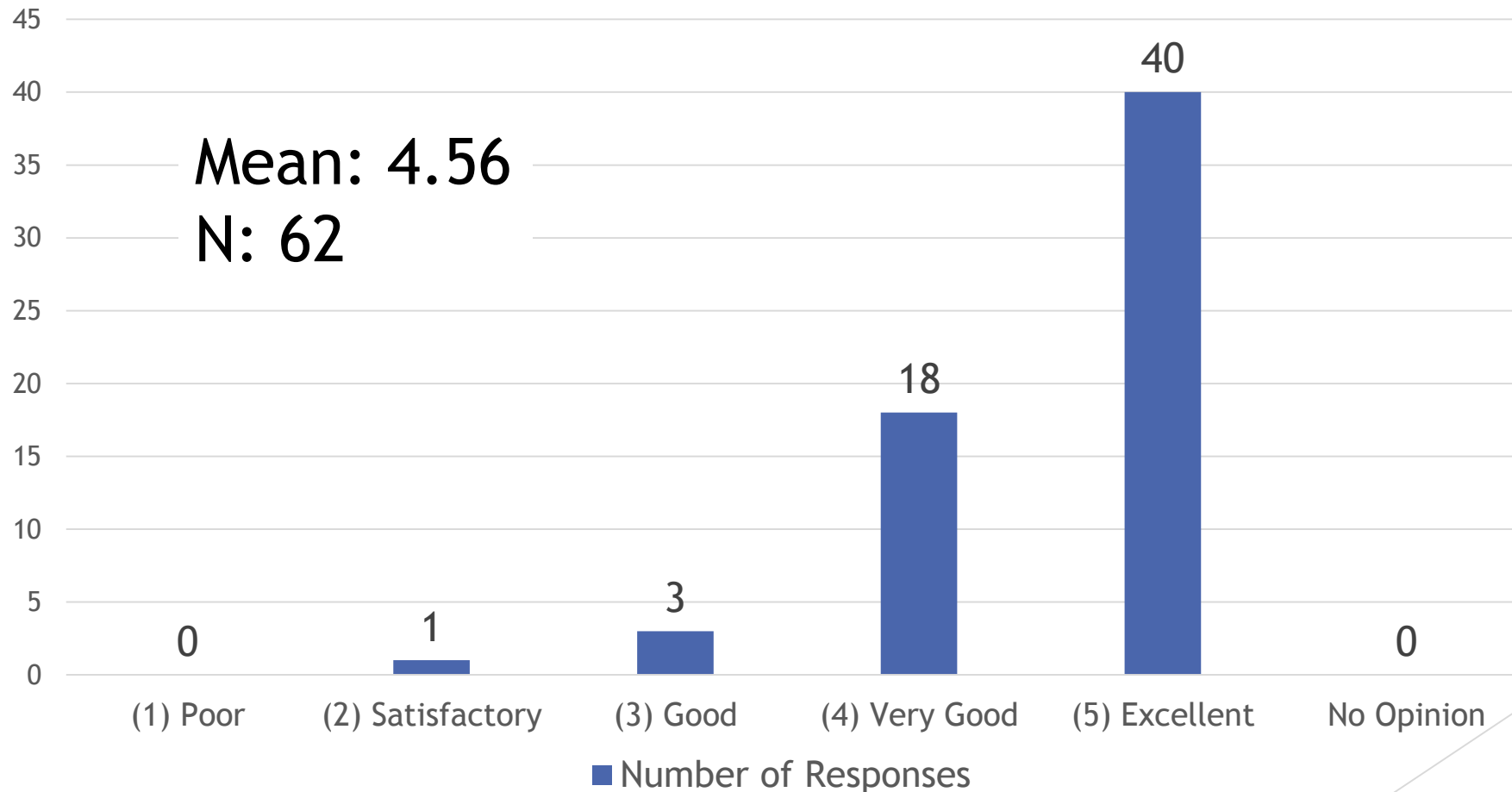
# Are you contacted by staff in a timely manner after opening your bill file?



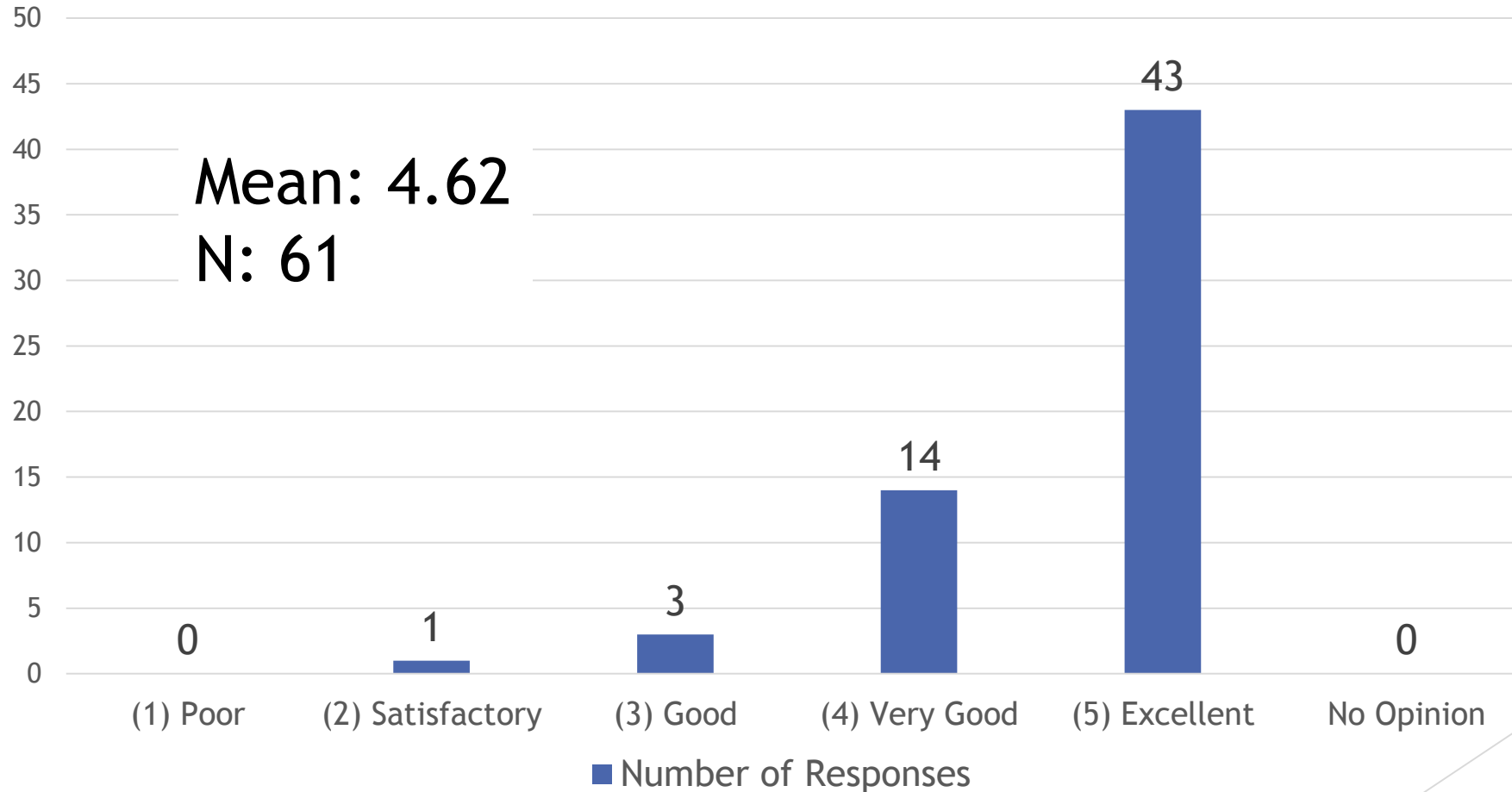
# Are your policy objectives met by the bill drafters?



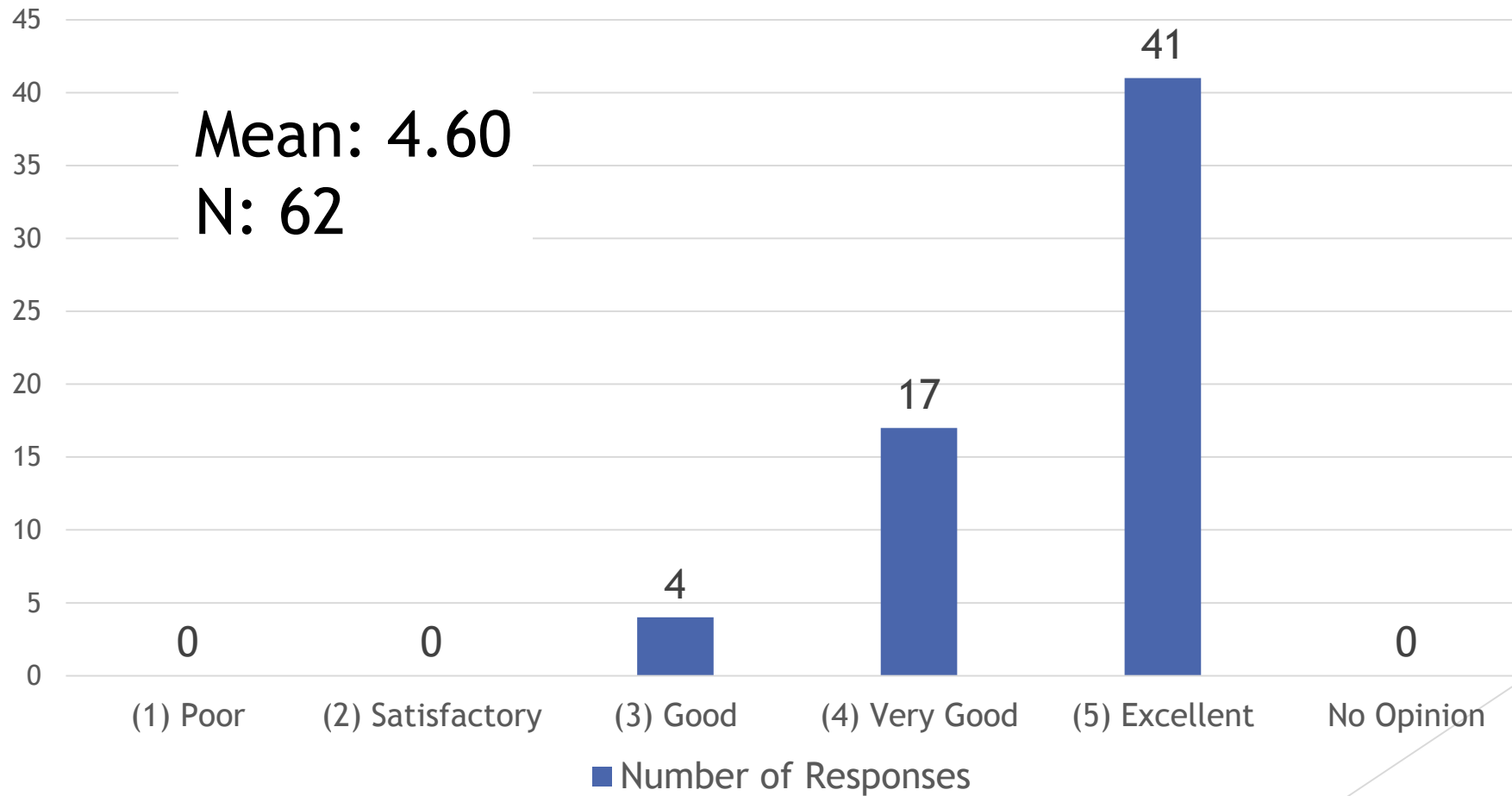
# How would you rate the helpfulness of drafters in discussing and addressing your interests and concerns?



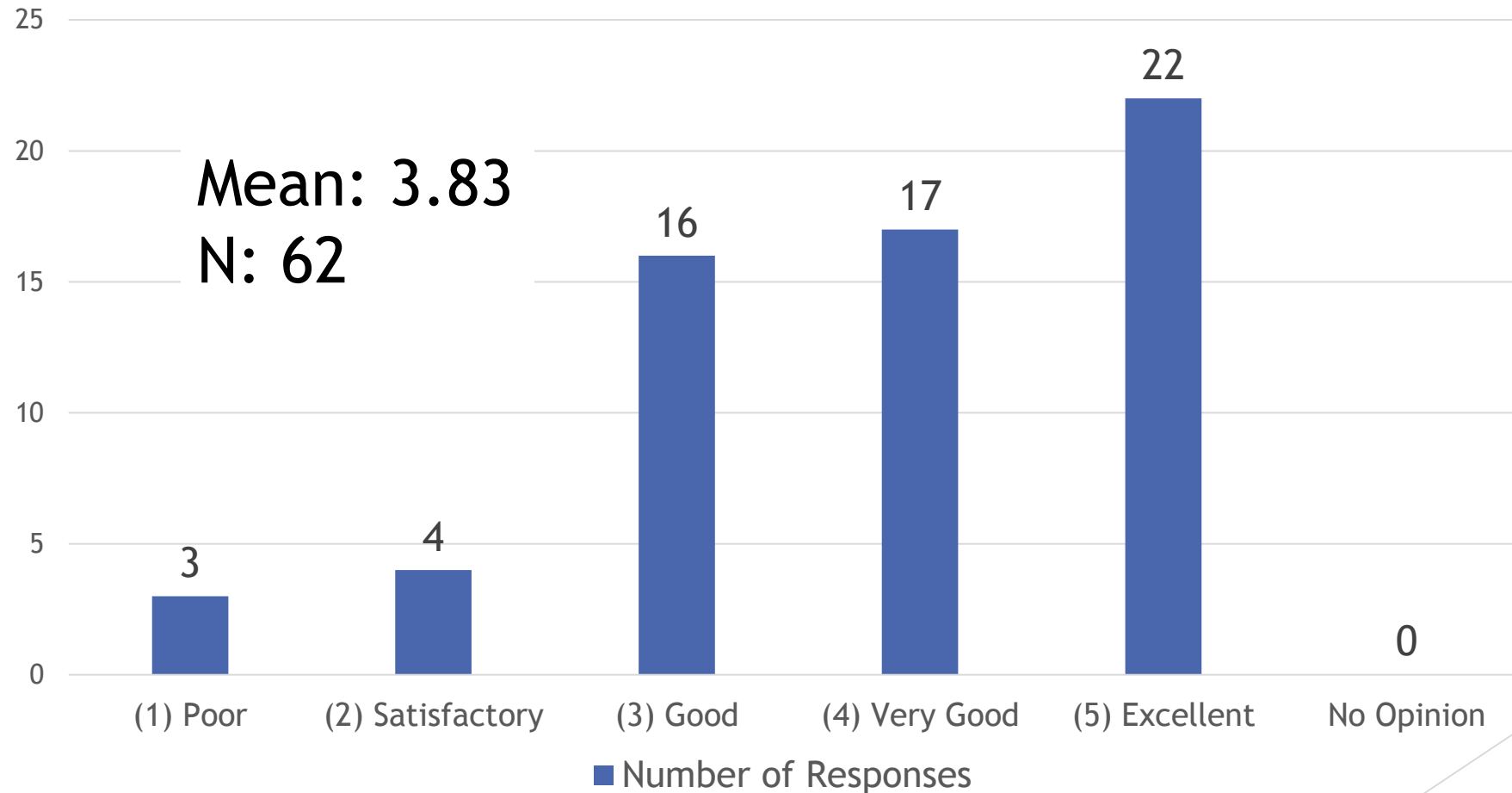
# Are your substitutes and amendments prepared in a timely and accurate manner?



# How would you rate the overall quality of bills drafted?



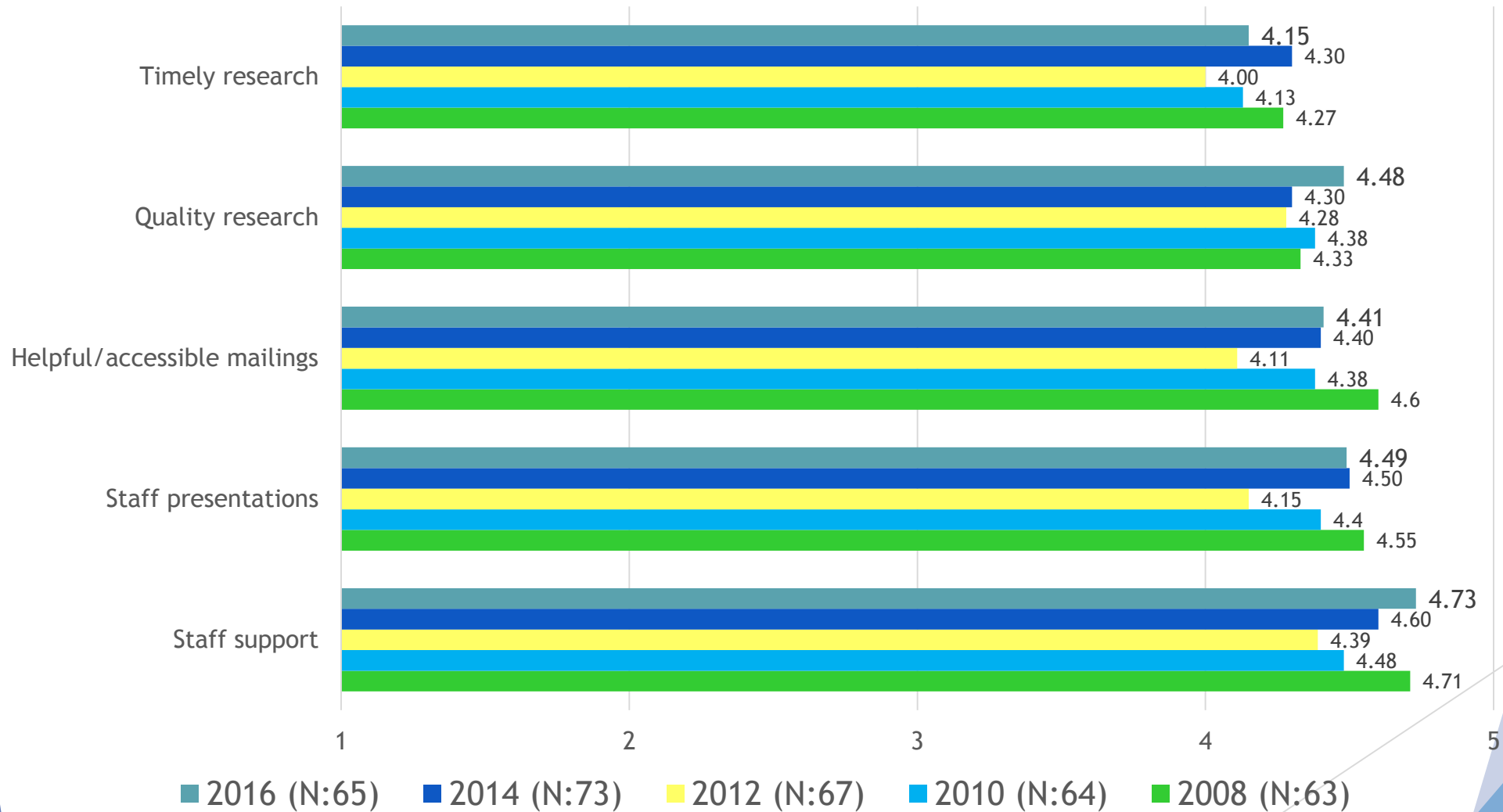
# Are bills provided in a timely manner?



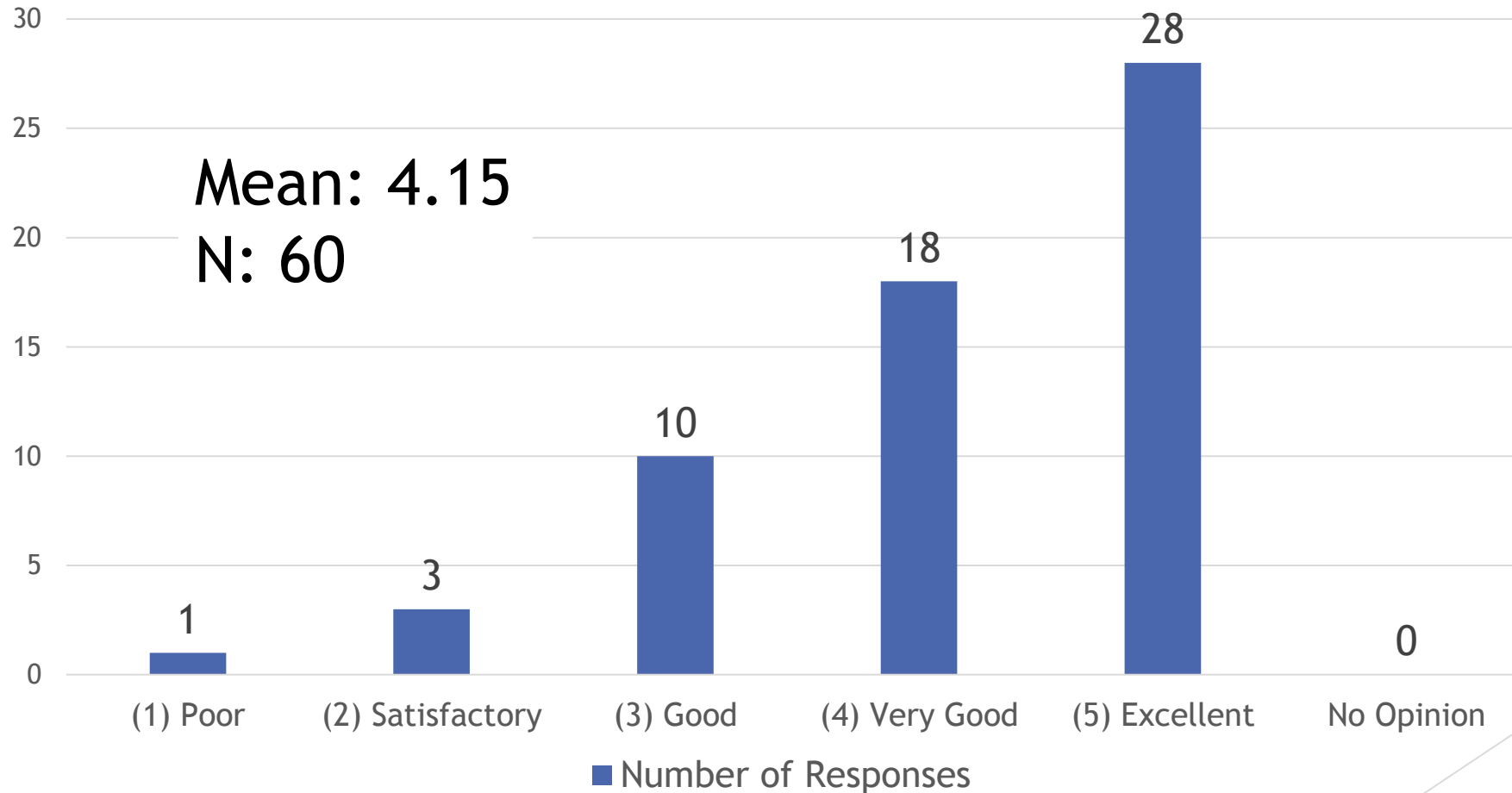


# Quality of Interim Services

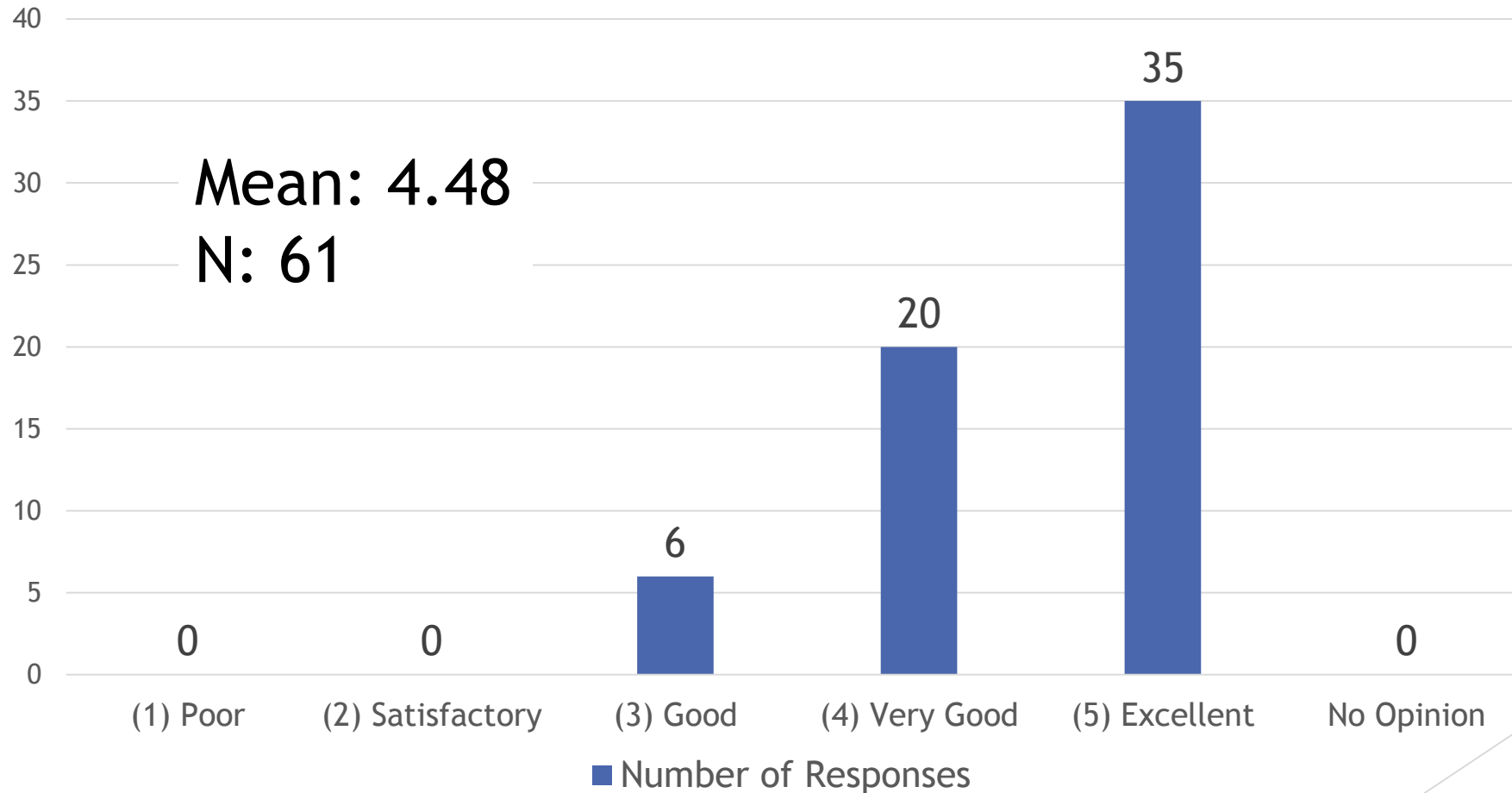
2016 Averages Compared to 2008, 2010, 2012 and 2014 Averages



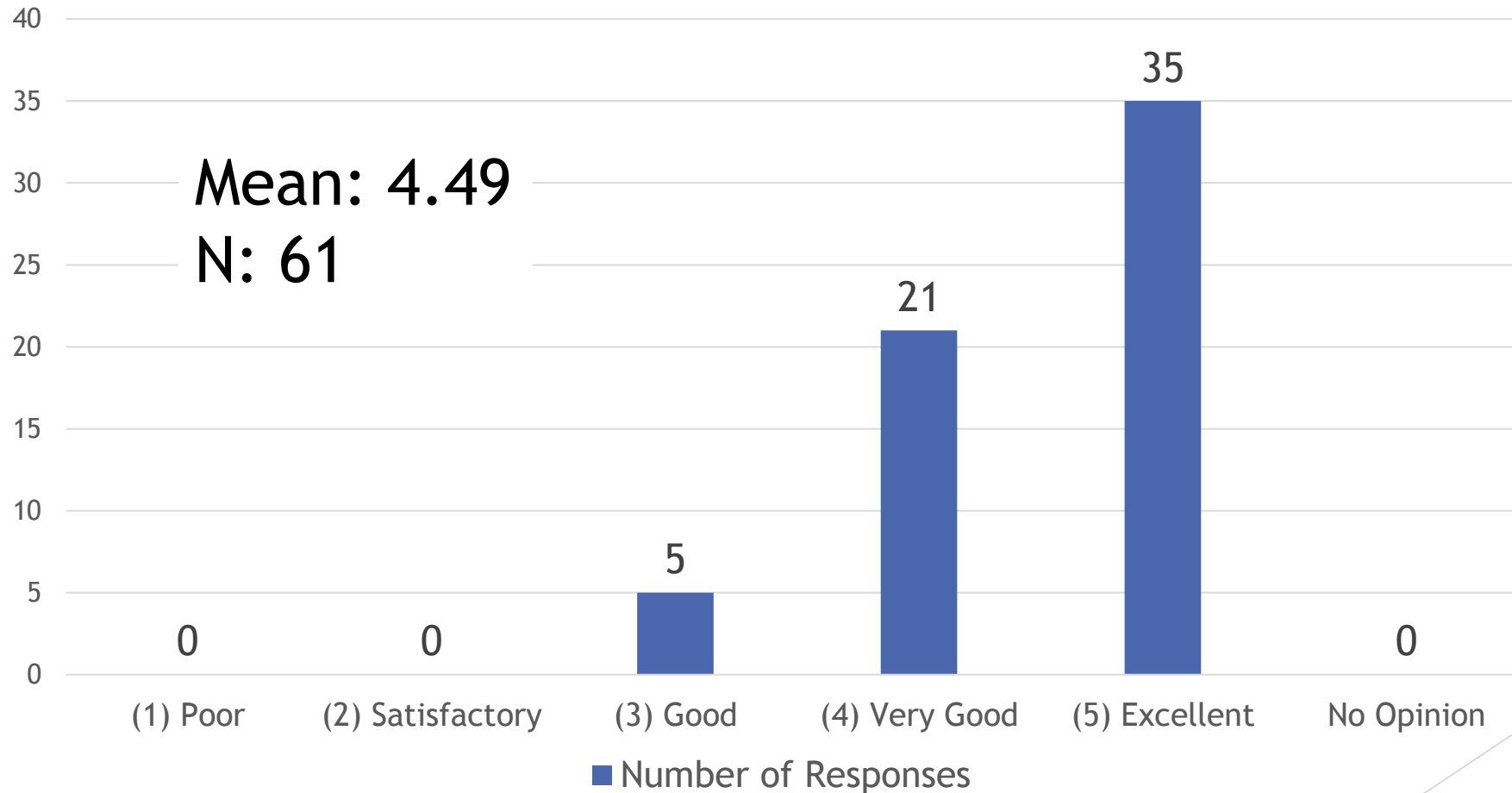
# How would you rate the timeliness of research and information provided by OLRGC?



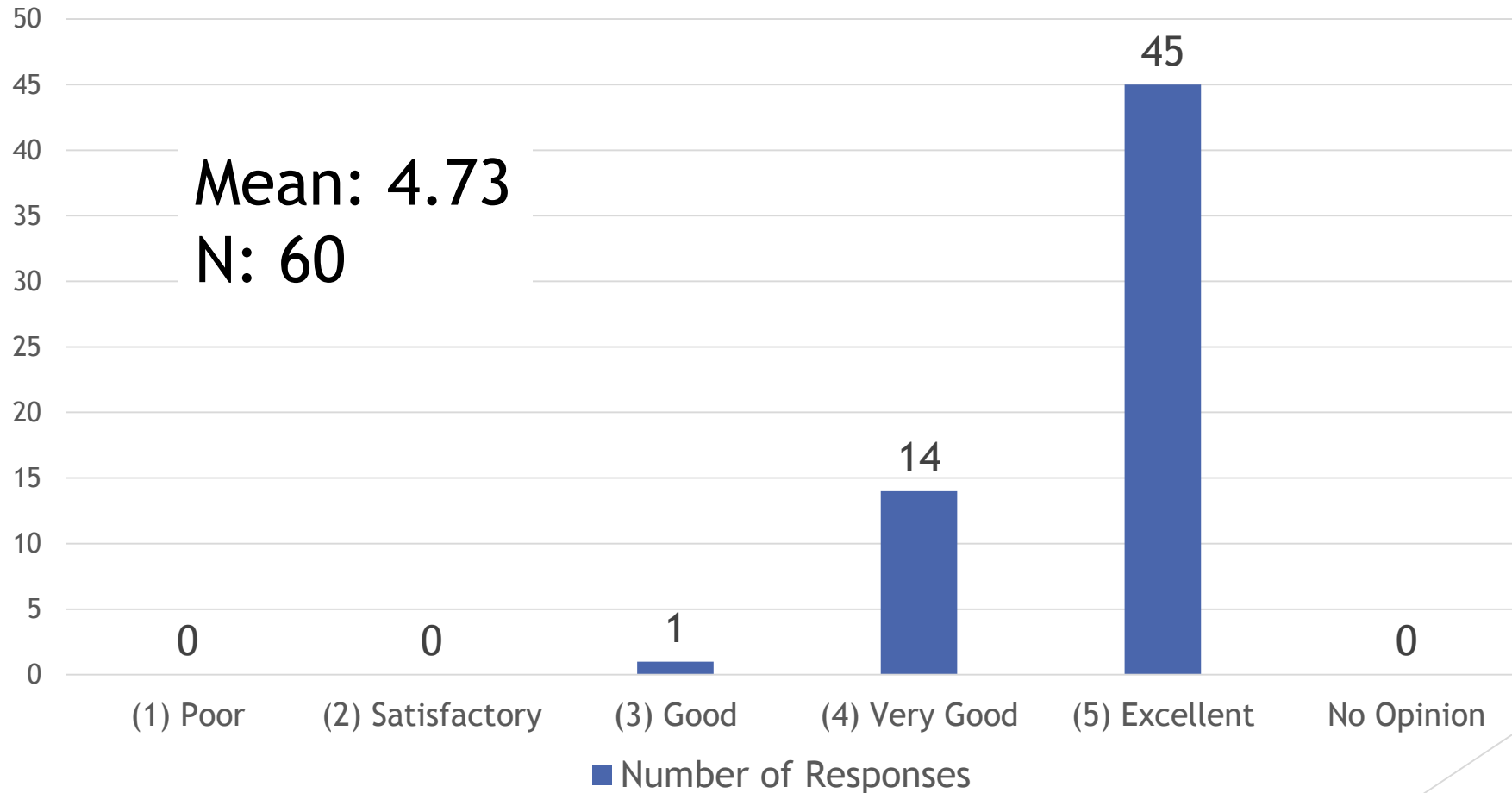
# How would you rate the quality of research and information provided by OLRGC?



# Please rate the staff presentations at interim meetings.

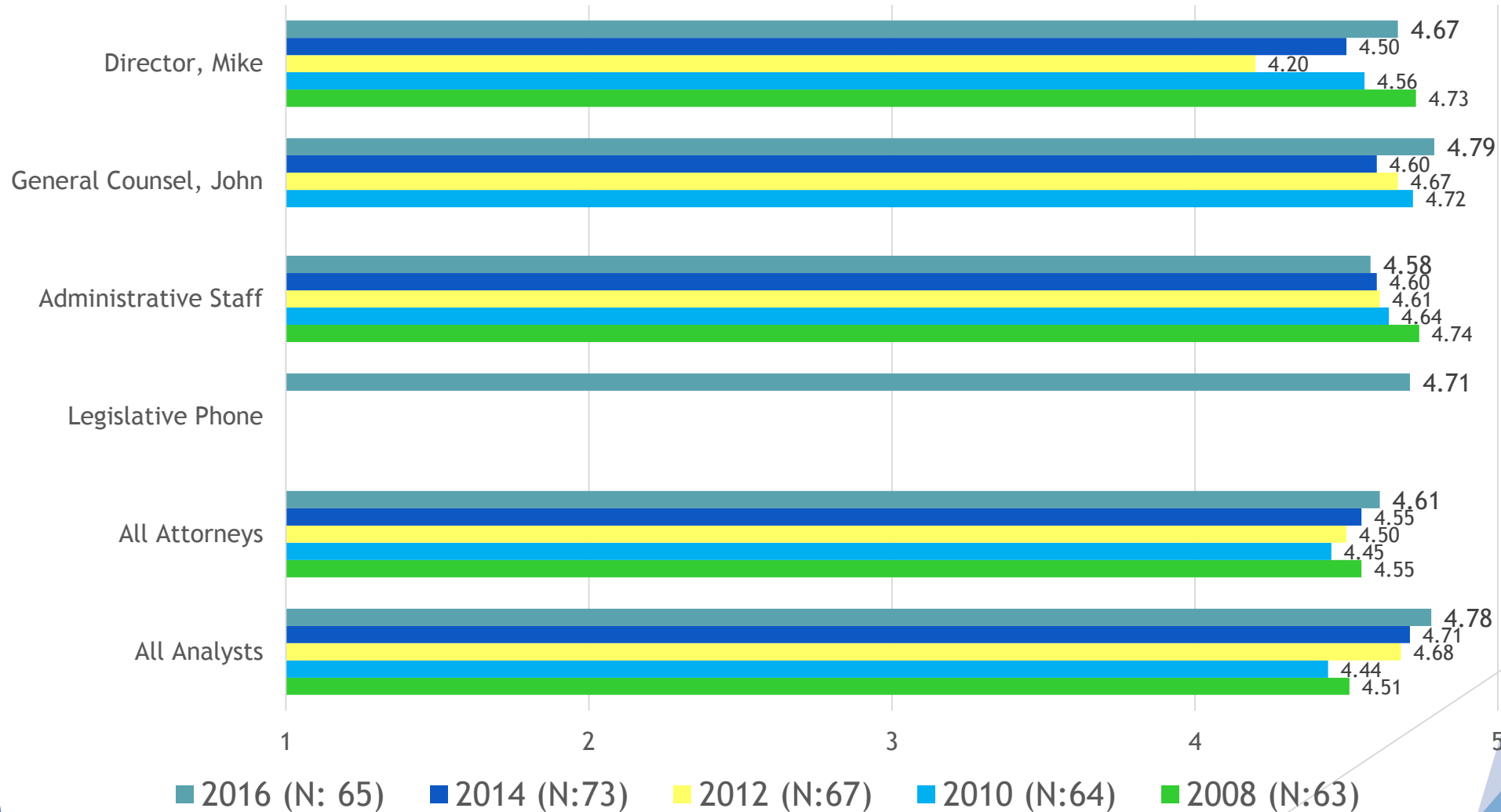


# Please rate staff support in facilitating interim meetings.

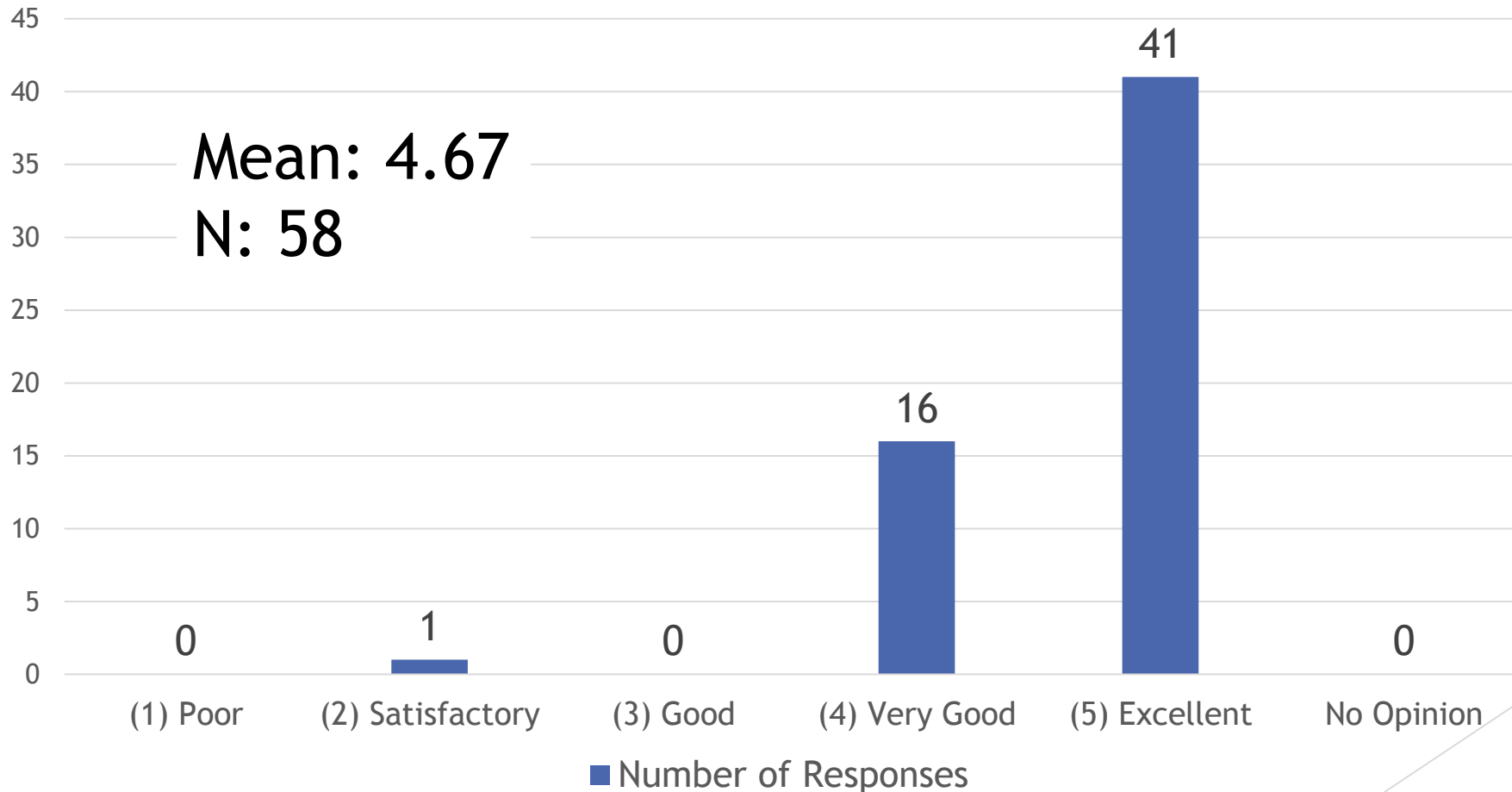


# Quality of Administration and Staff

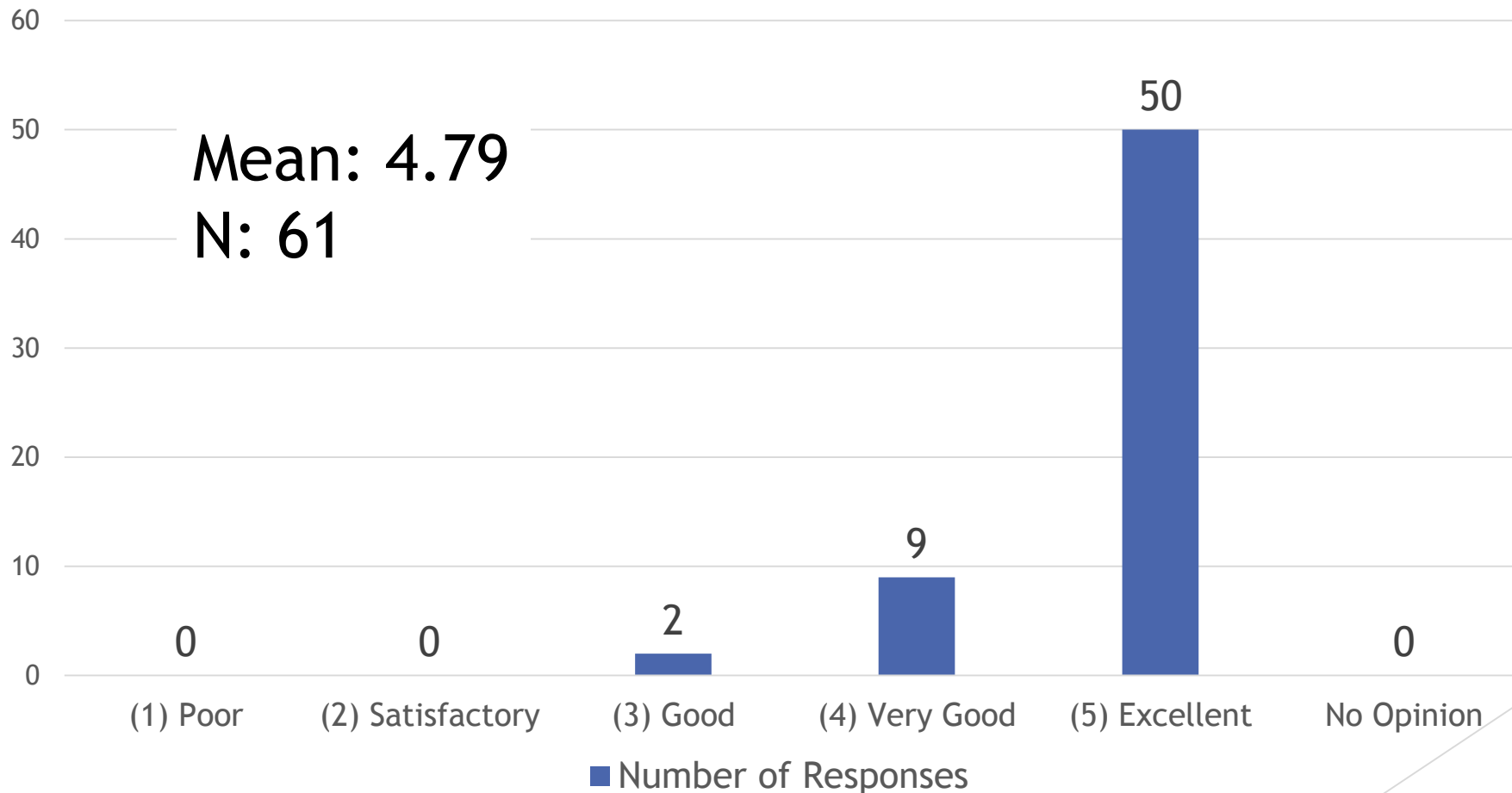
2016 Averages Compared to 2008, 2010, 2012 and 2014 Averages



# How would you rate the overall job performance of the Director, Michael Christensen?

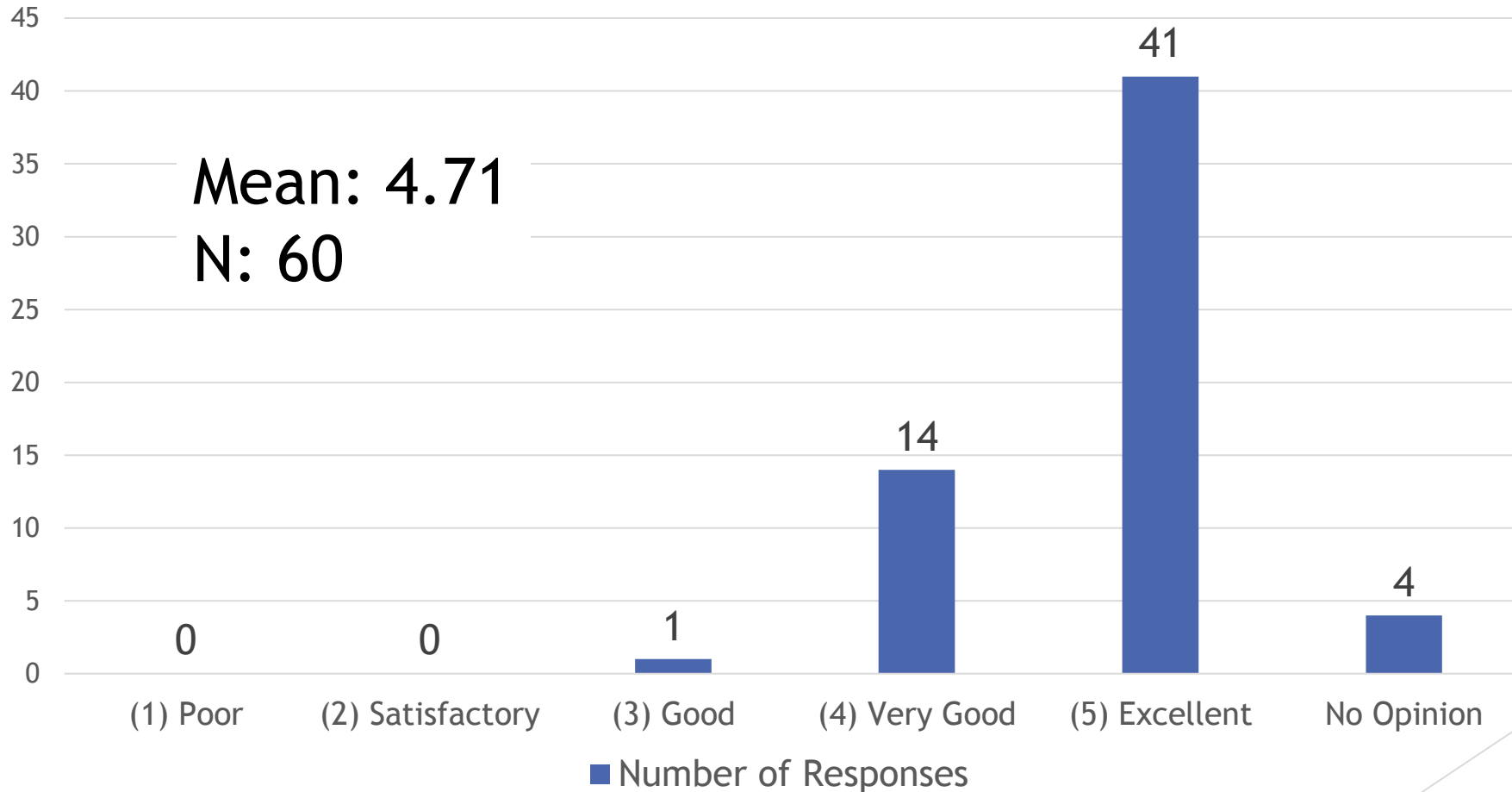


# How would you rate the overall job performance of the General Counsel, John Fellows?

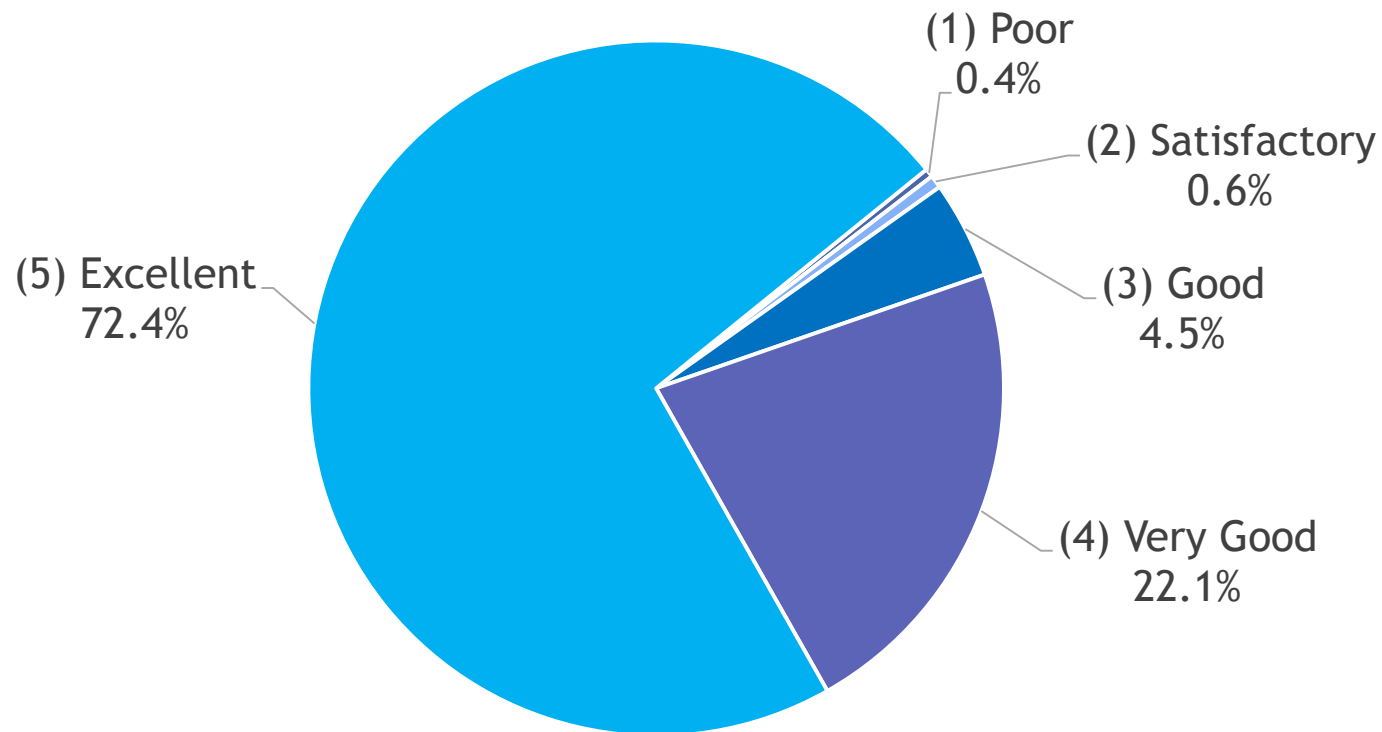




# How would you rate the service the OLRGC provides for your legislative phone?

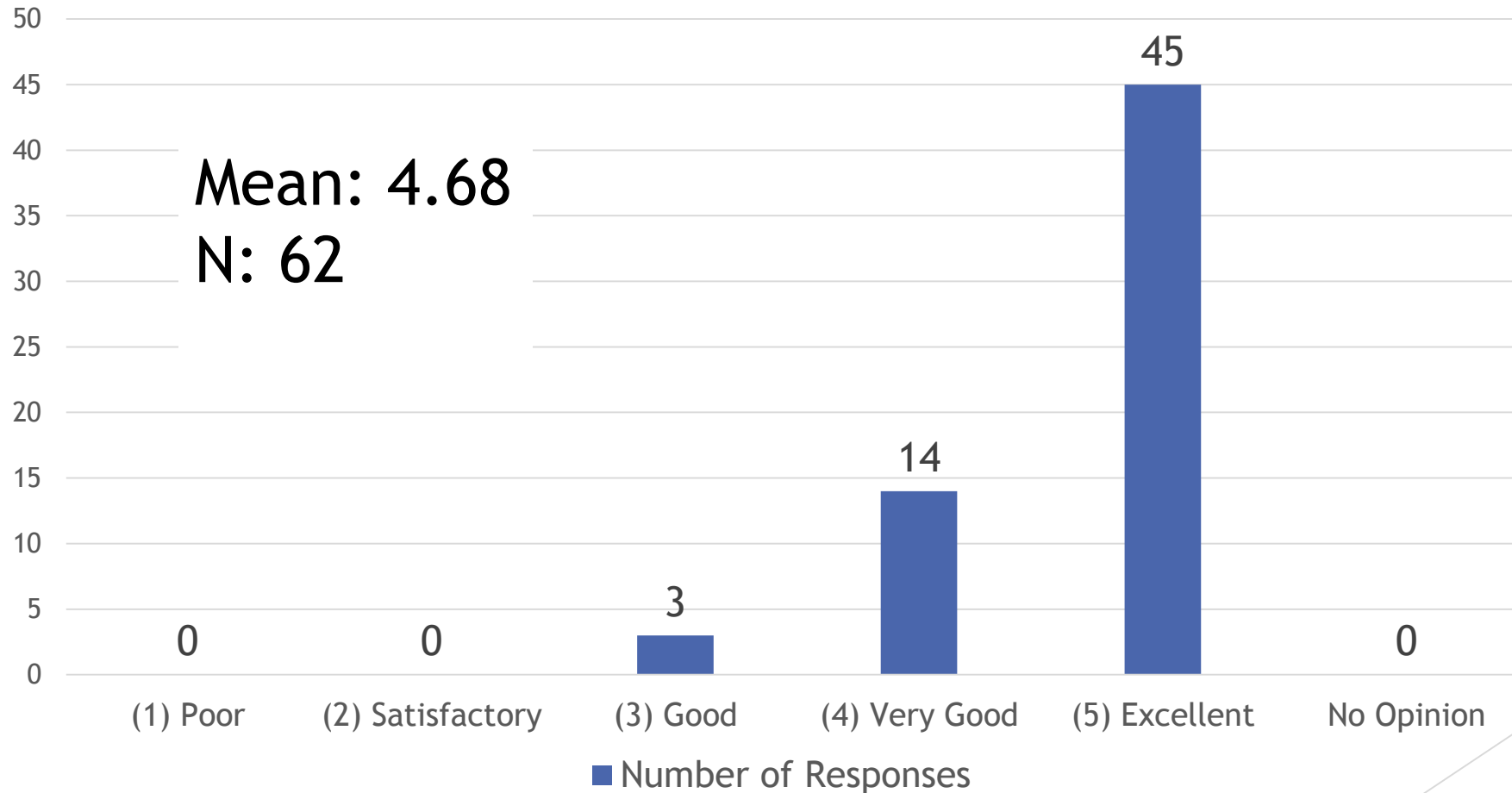


# All Analysts' and Attorneys' Scores as Percentage of Total



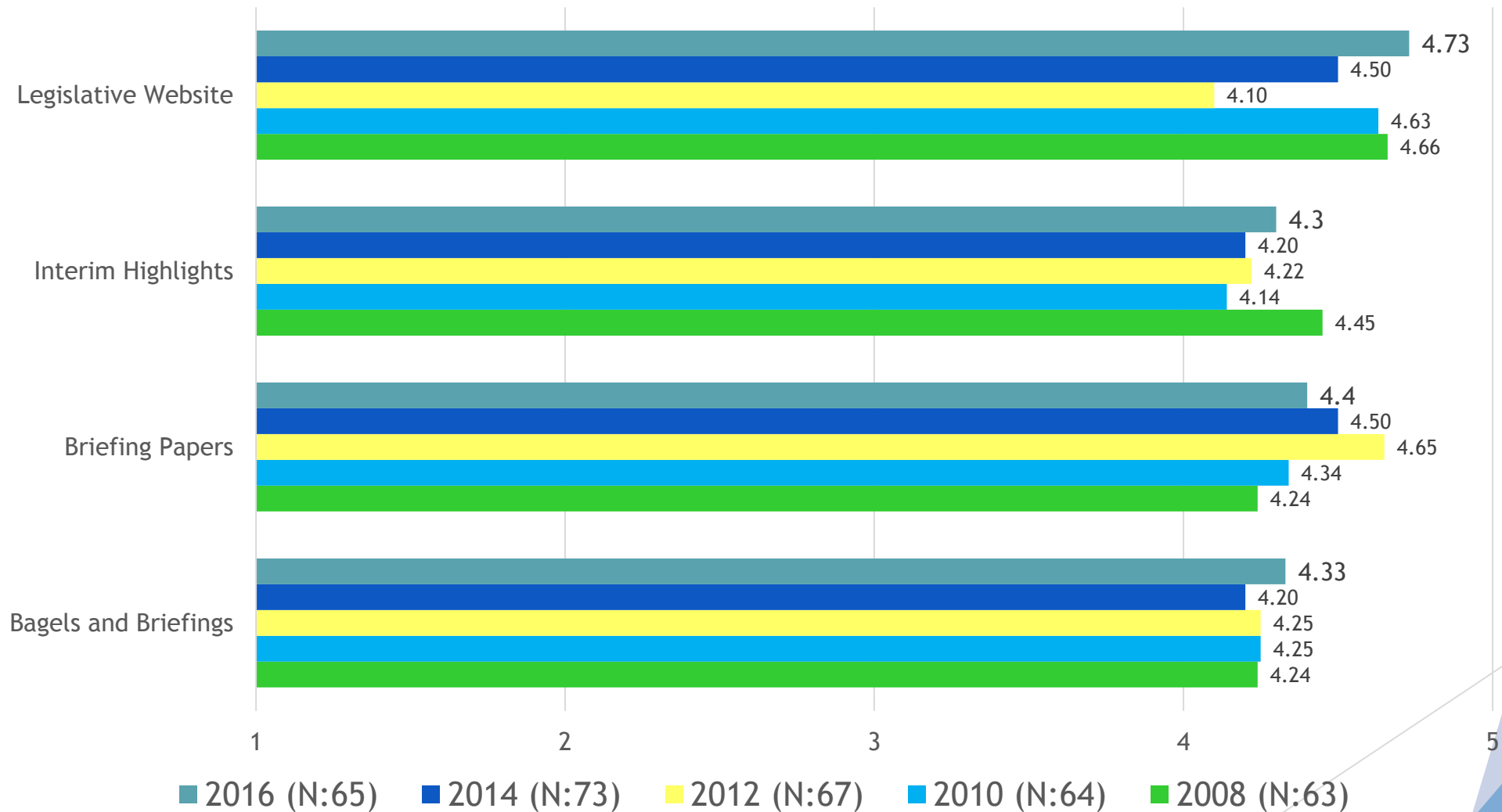
■ (1) Poor ■ (2) Satisfactory ■ (3) Good ■ (4) Very Good ■ (5) Excellent

# How would you rate the ability of OLRGC staff to provide nonpartisan services?



# Quality of Website and Publications

2016 Averages Compared to 2008, 2010, 2012 and 2014 Averages



# In Summary

- ▶ You are being well served
  - ▶ Quality of our legal work, our research, and presentations all received mean scores of more than 4.2.
  - ▶ Attorneys received a combined score that has improved for the last three surveys in a row and now stands at 4.61.
  - ▶ Analysts received a combined score that has improved for the last three surveys in a row as well and now stands at 4.78.
  - ▶ Any pollster would tell you these are excellent scores.

# Addressing the Timeliness of Bill Drafting and Research Issue

## ▶ What have we done?

- ▶ Analysts are drafting more - 30% of all bills this last session.
- ▶ More focus on bill drafting in the interim.
  - ▶ Analysts and legislative assistants take charge of entire interim process now.
- ▶ Two proofing teams start before the session and continue during the session.
- ▶ Two new attorneys
- ▶ More overtime time

# Addressing the Timeliness of Bill Drafting and Research Issue

- ▶ What can yet be done?
  - ▶ The only solution to really address this problem and bring these concerns by legislator's down is to hire more staff.
    - ▶ If you are comfortable in the timeliness of our bill drafting and research, then nothing needs to be done.
    - ▶ However, legislators are not. If you want to bring this concern down in a meaningful way, we need more help.
    - ▶ I am confident that with three new attorneys, one new analyst, and one additional programmer, I can significantly address this concern.
      - ▶ This help could come over a two or three year period.
    - ▶ But I will commit that even without this, I and my office will give you our very best every day of the week.

Thank you for your time and for letting John and I serve you.  
It is indeed an honor.

# Comments

Question 23: Do you have any positive comments or constructive criticism regarding any attorney?



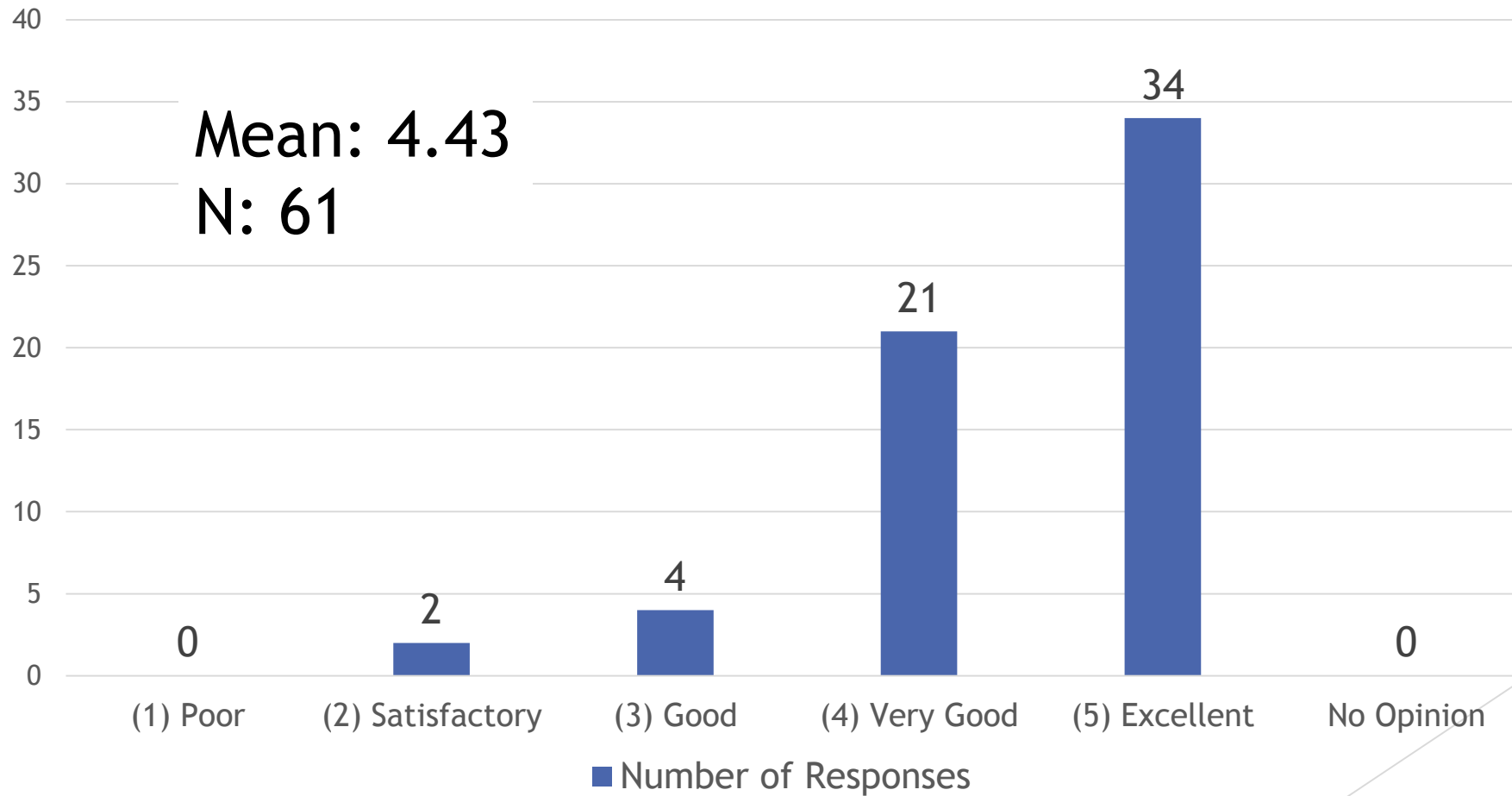
# Comments

Question 25: Do you have any positive comments or constructive criticism regarding any policy analyst?

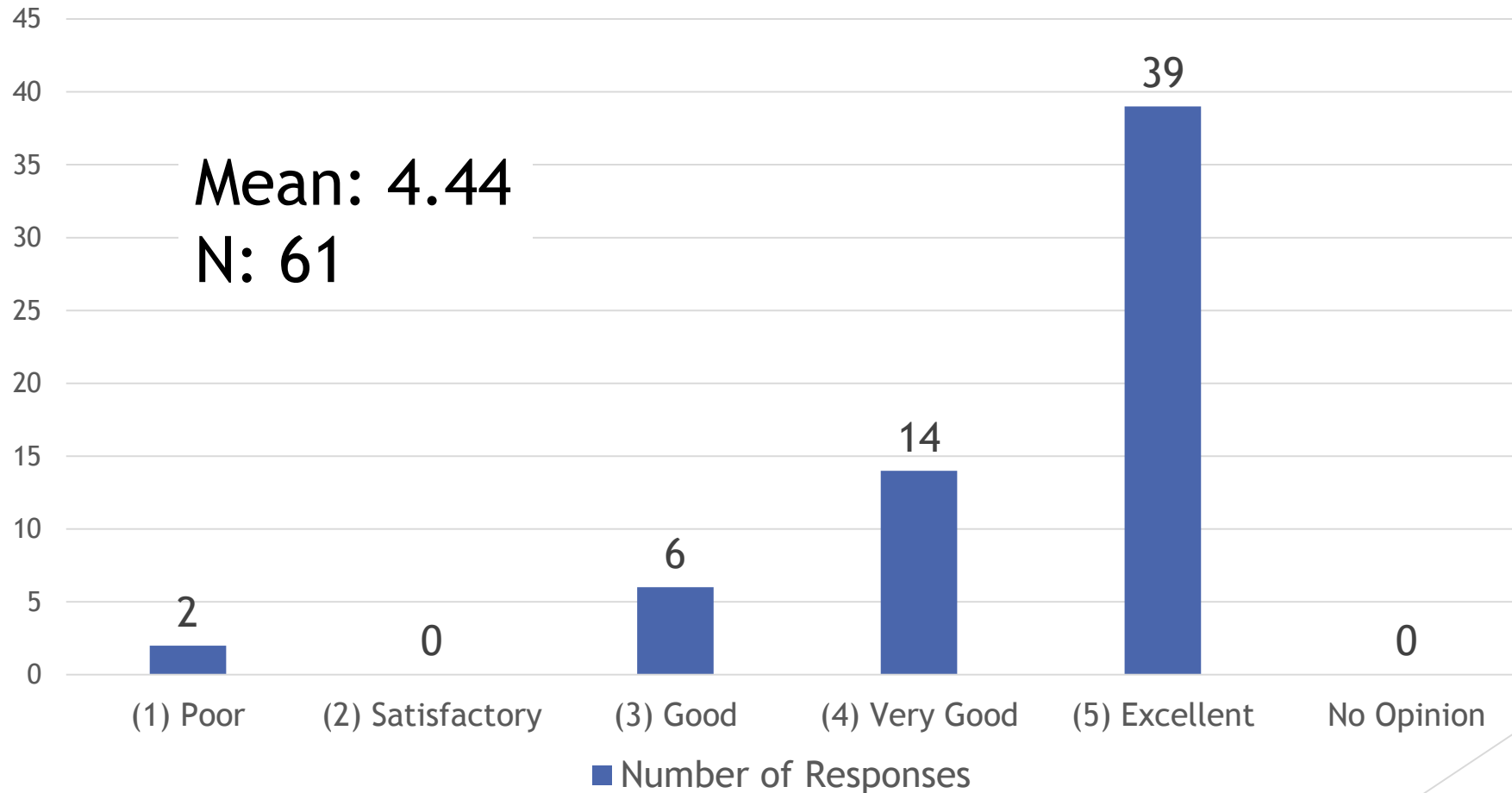
# Comments (cont.)

Question 25: Do you have any positive comments or constructive criticism regarding any policy analyst?

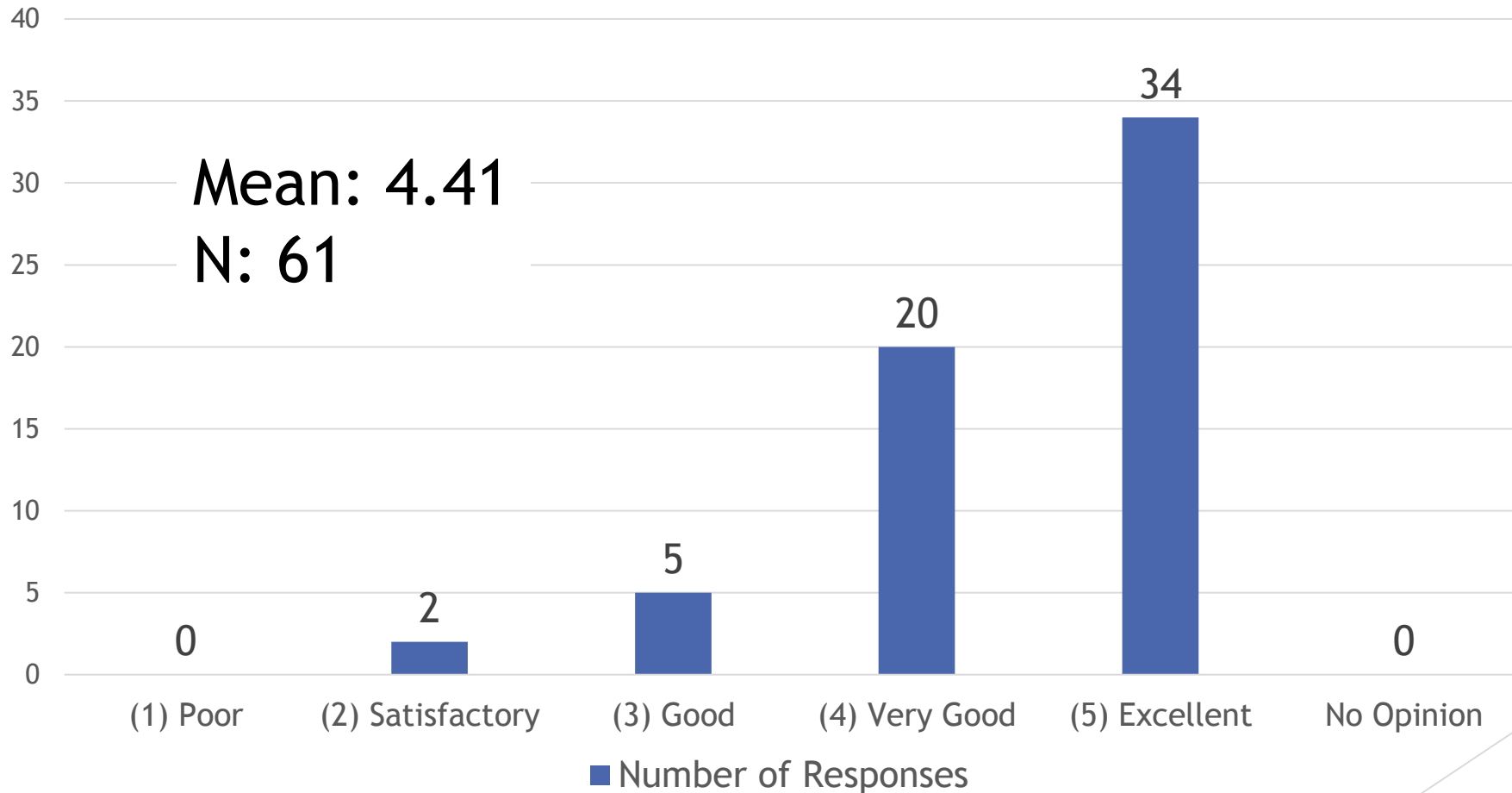
# How would you rate the effectiveness of professional staff in working with agencies, interested parties, and the public?



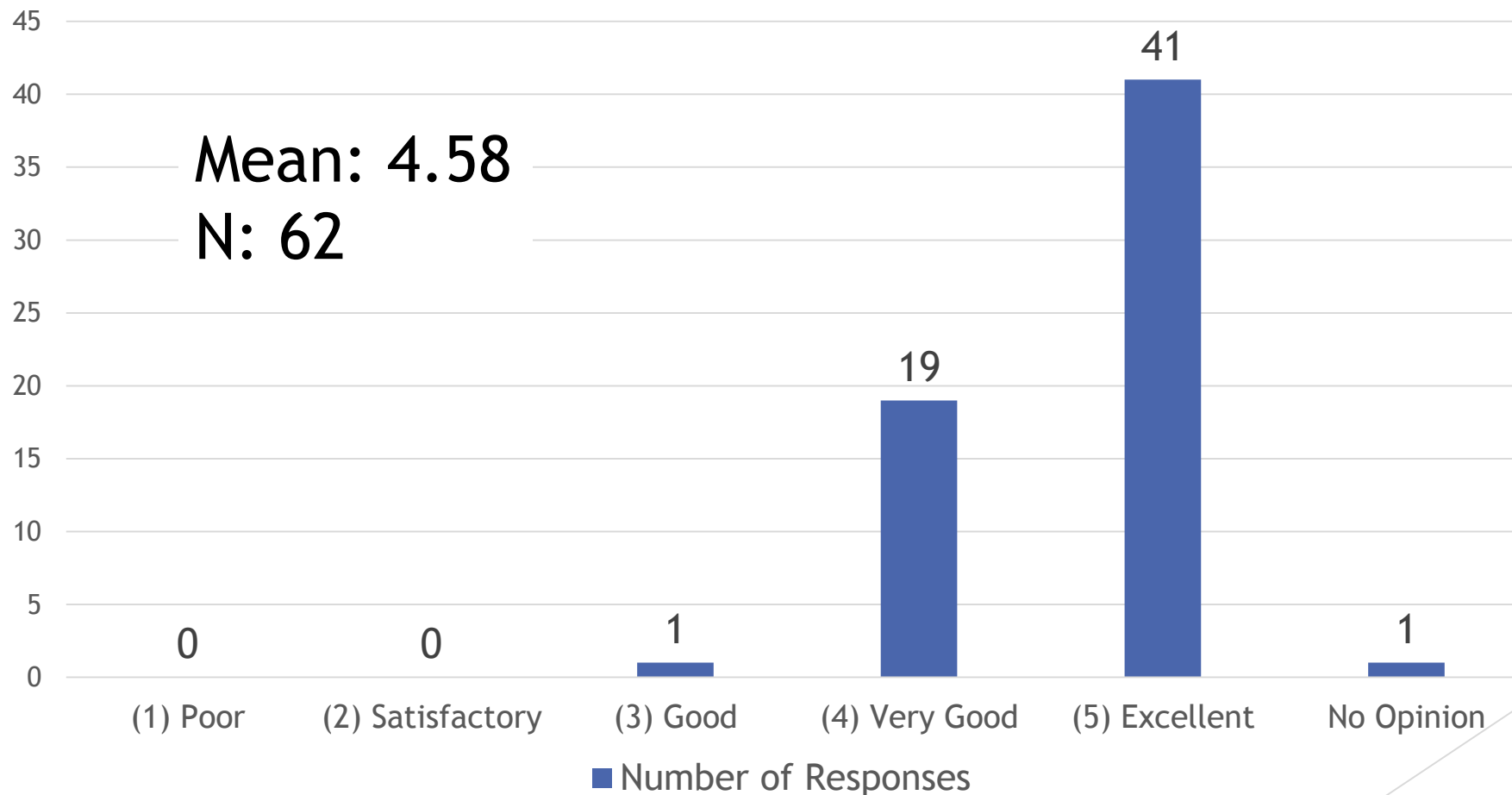
# How would you rate the quality of your intern?



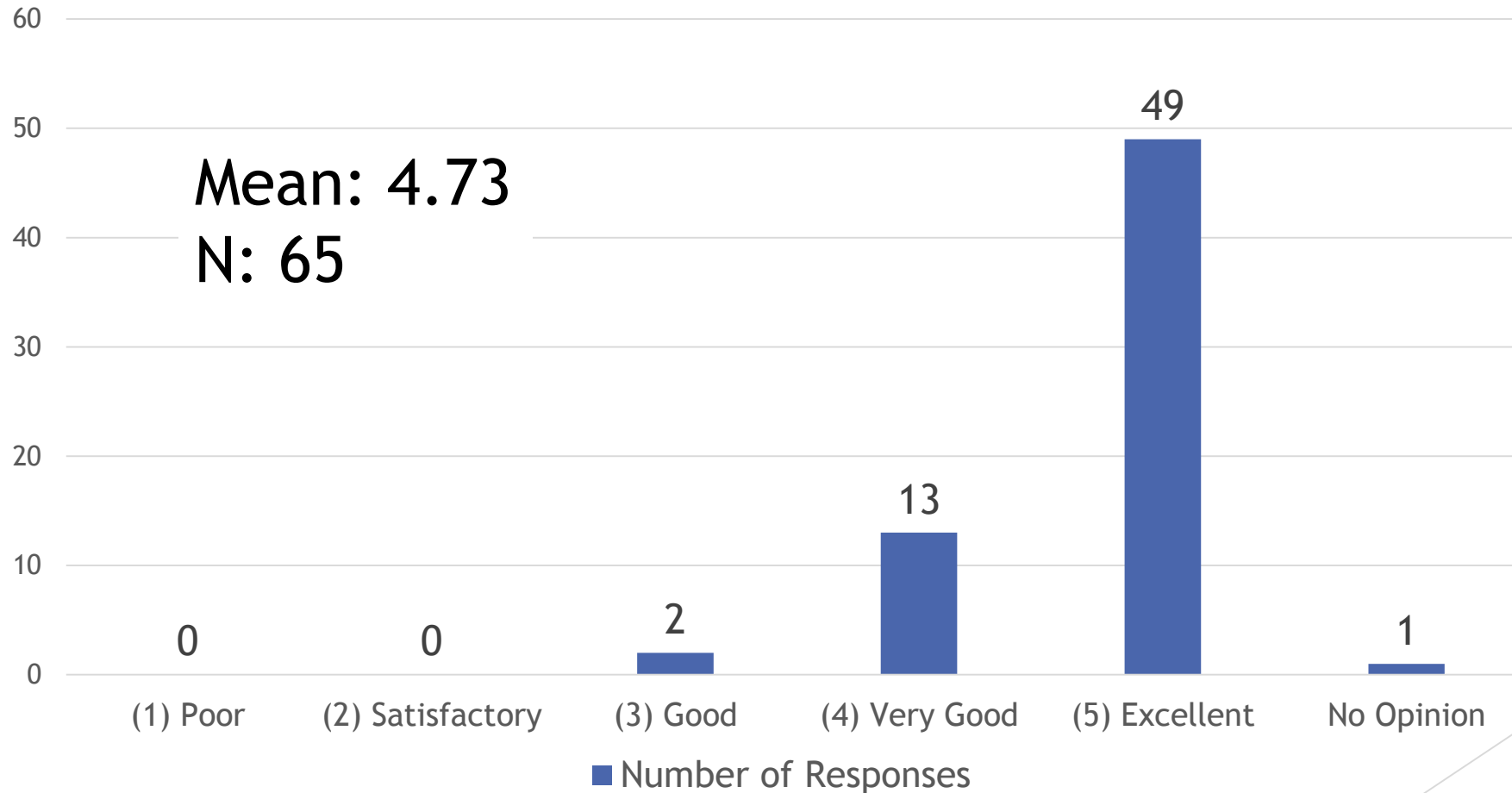
# Is the information included in the interim mailing packet helpful and accessible?



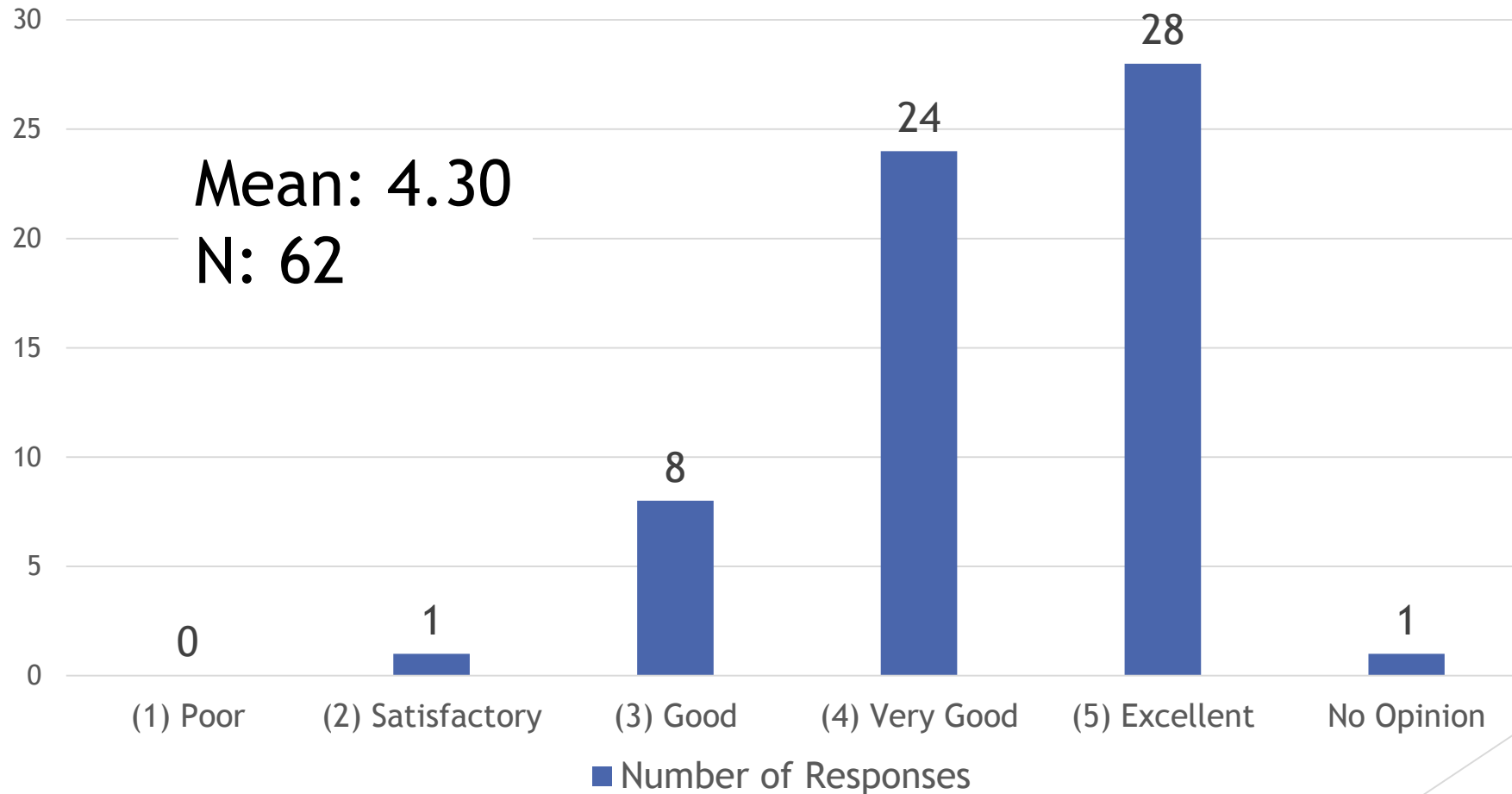
# How would you rate the services of the administrative staff (receptionist, secretaries)?



# How would you rate the usefulness of the legislative website?

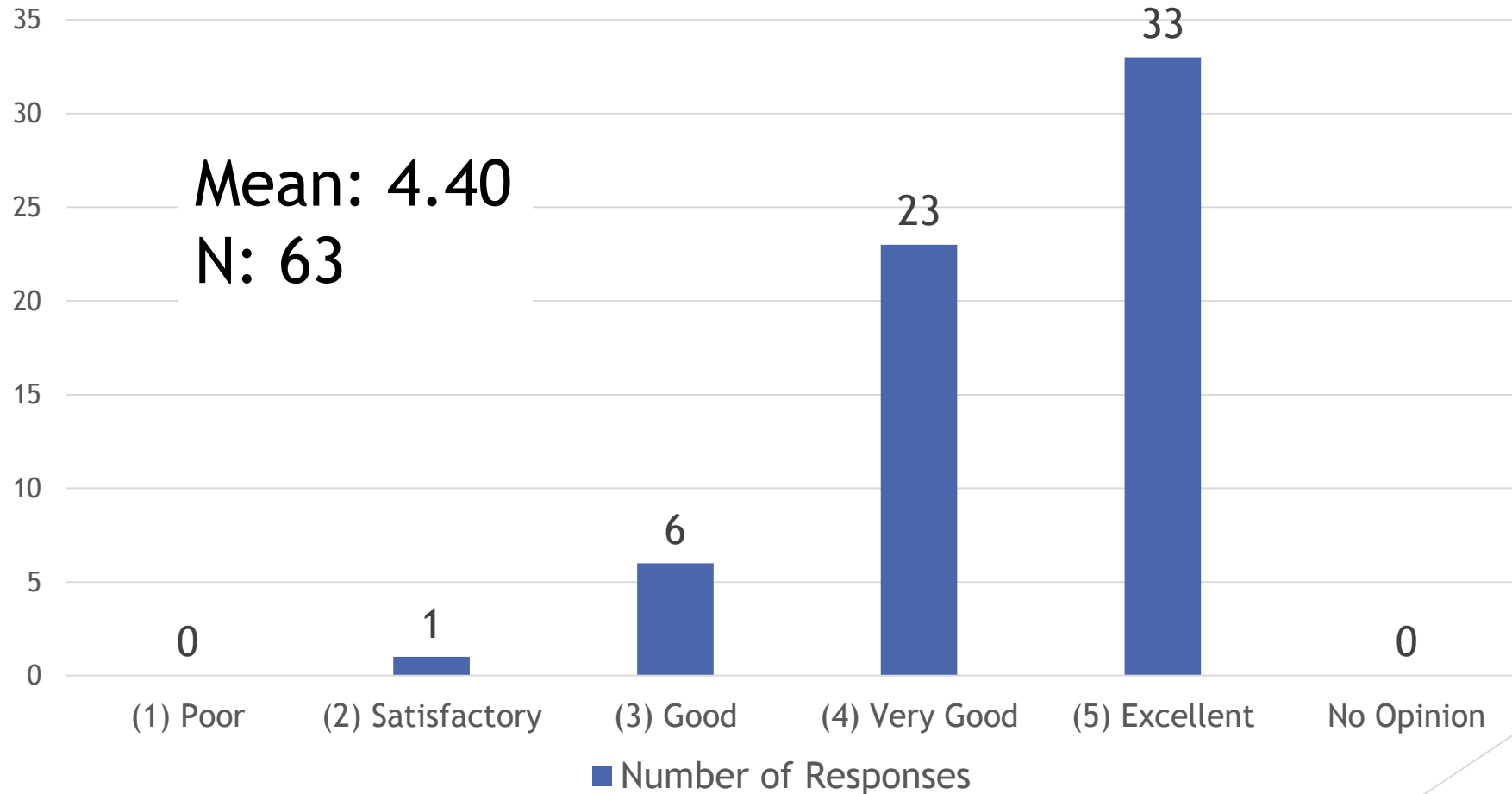


# How would you rate usefulness of the *Interim Highlights*?





# How would you rate the usefulness of briefing papers?



# How would you rate the usefulness of Bagels and Briefings?

