

Presentation to the Business and Labor Interim Committee

June 15, 2016 Francine A. Giani, Executive Director Utah Department of Commerce



Our Vision:

■The Department of Commerce contributes to the success of Utah businesses, professionals, and consumers by supporting a favorable economic environment.

Our Mission:

■To support the public interest by ensuring fair commercial and professional practices.

General Statutory authority:

•U.C.A. § 13-1-2

GOALS

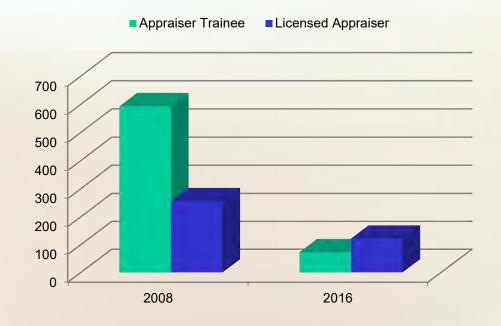
- 1. Decrease the regulatory burden on licensees who are seeking to be in compliance.
 - Process applications in a timely and efficient manner.
- 2. Increase the regulatory burden on licensees or actors who are not in compliance.
 - Speedily investigate and address violations to better deter noncompliance.

DIVISION AGENCIES WITHIN THE UTAH DEPARTMENT OF COMMERCE

- Division of Consumer Protection U.C.A. § 13-2-1
- Division of Occupational and Professional Licensing – U.C.A. § 58-1-103
- Division of Public Utilities U.C.A. § 54-4a-1
- Office of Consumer Services U.C.A. § 54-10a-201
- Division of Real Estate U.C.A. § 61-2-201
- Division of Securities U.C.A. § 61-1-18
- Office of the Property Rights Ombudsman U.C.A. § 13-43-201
- Division of Corporations and Commercial Code U.C.A. § 13-1a-1

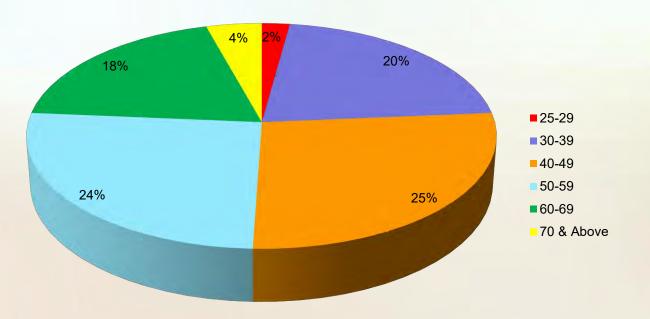
LONG-TERM PLANNING ISSUES

- Increased Federal Regulations are dwindling the appraisal profession.
 - Appraisal Qualifications Board continues to increase requirements for appraisers despite the decline in numbers.
 - There are very limited opportunities for apprenticeship due to lack of incentives.
 - In 2008 there were 592 appraiser trainees and 255 licensed appraisers.
 - In 2016, there are 72 appraiser trainees and 121 licensed appraisers.



LONG-TERM PLANNING ISSUES

- As of 2016, 46% of the appraisal industry is nearing retirement age.
- Only 1.33% of the industry are under the age of 30.



LONG-TERM PLANNING ISSUES

Telehealth

- Healthcare is following society into a mobile, technology-focused economy.
- Telehealth has shown a high potential to increase access to health care and decrease costs.
- However, some providers are using telehealth to maximize revenue at the expense of quality care.
- States are grappling to balance permitting the benefits of telehealth, but also ensuring quality care.





Visit our Annual Report for more information: http://commerce.utah.gov/docs/AnnualReport2015.pdf