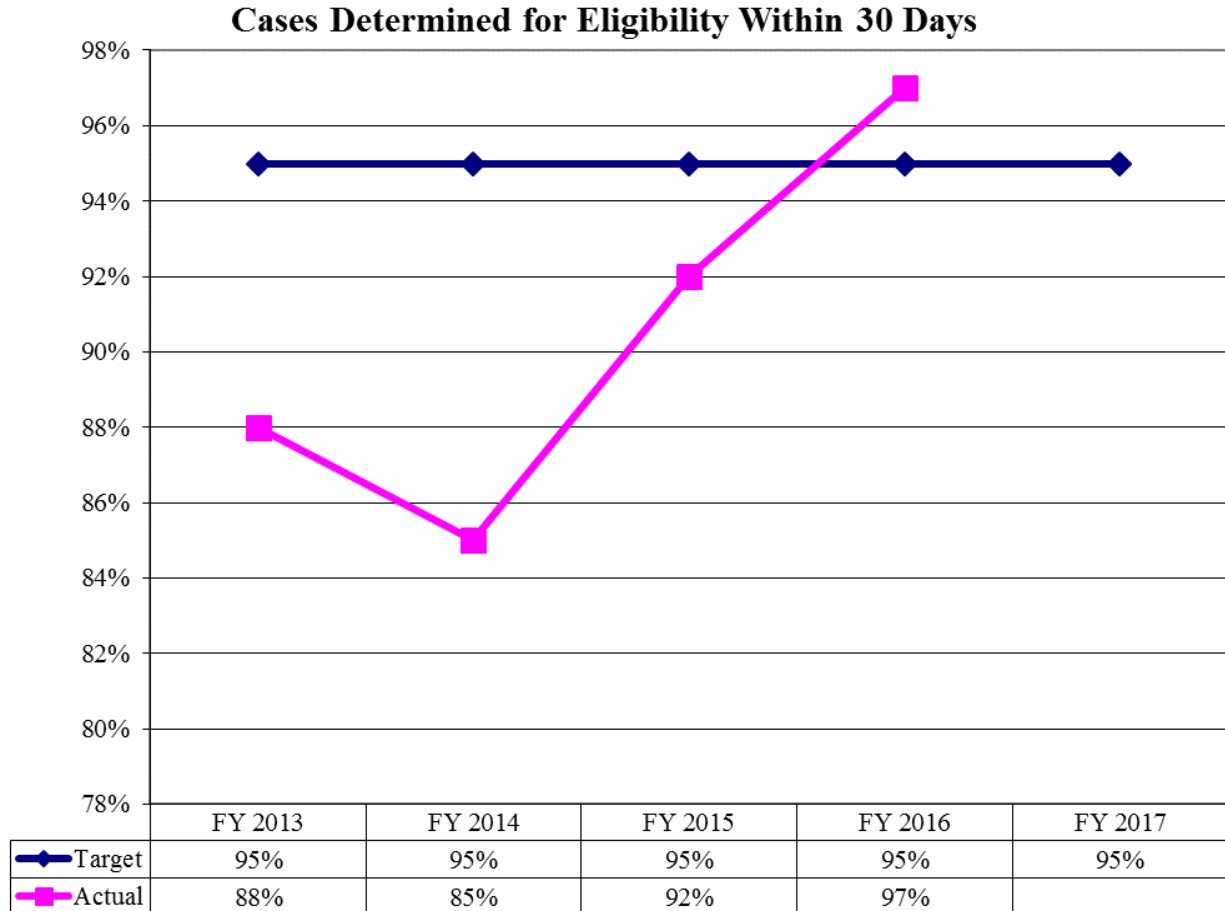


**Highlight Some Performance Measure Trends – Department of Workforce Services**

**Child Care Assistance - Cases Determined for Eligibility Within 30 Days - Child Care Timeliness**



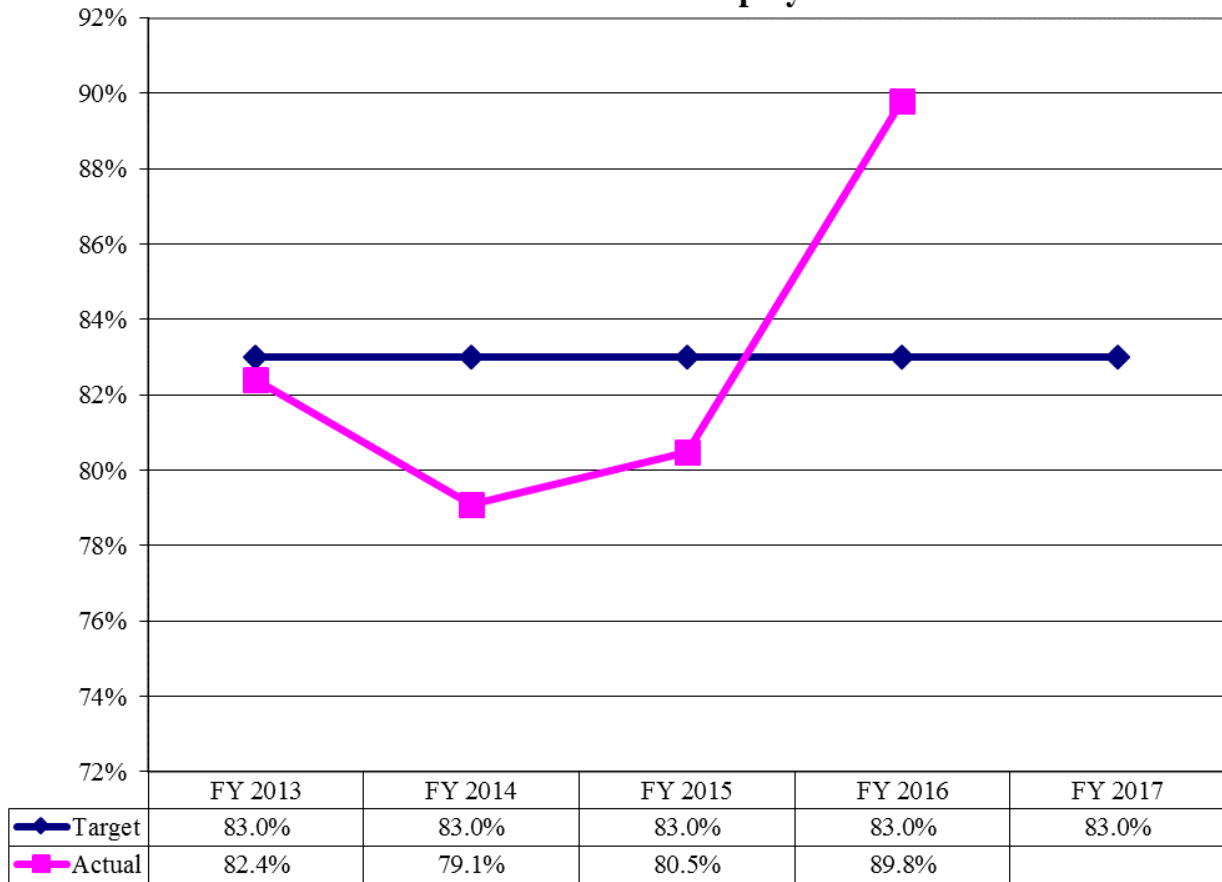
Change over 4 years: +10%

Explanation of change over 5%:

Department of Workforce Services: “The Eligibility Services Division (ESD) regularly evaluates its process to find efficiency and increase capacity; this effort has helped with the timely processing of backlogged work resulting in an improvement in timeliness.”

**Workforce Investment Act Assistance - Dislocated Workers Entered Employment Rate**

**Dislocated Workers Entered Employment Rate**

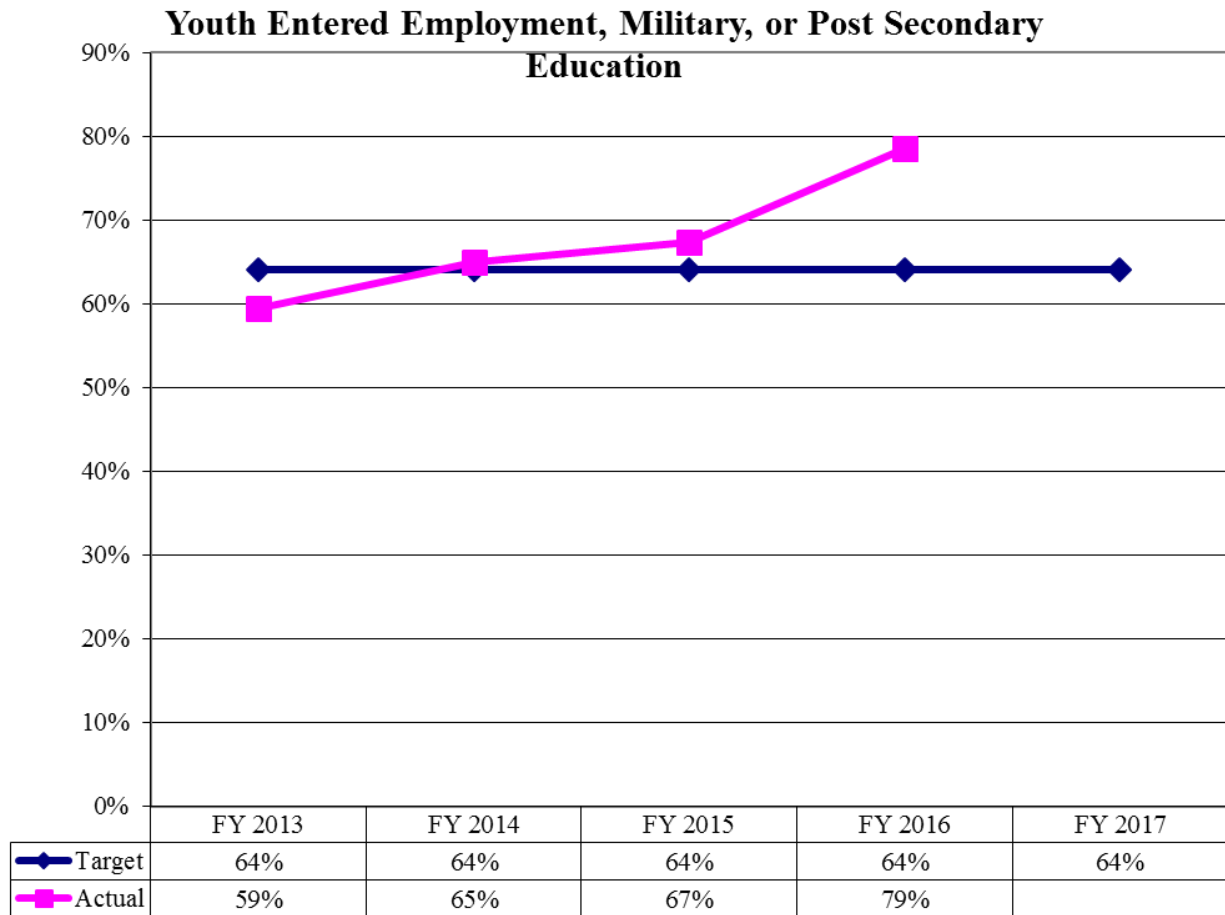


Change over 4 years: +9%

Explanation of change over 5%:

Department of Workforce Services: “DWS has been focused on placements for all customers. In addition, with the improvement of the economy more individuals have been able to obtain employment more quickly.”

**Workforce Investment Act Assistance - Youth Entered Employment, Military, or Post-Secondary Education**

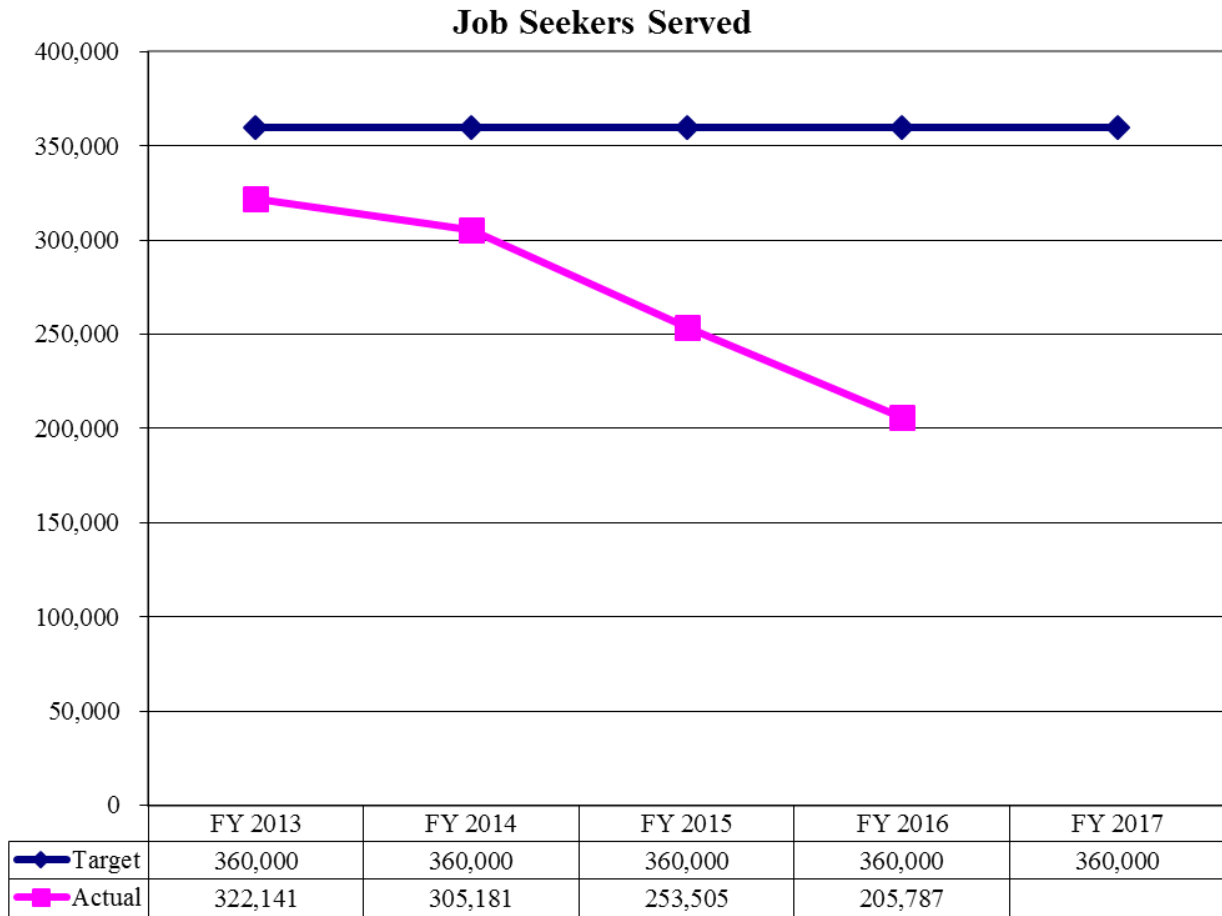


Change over 4 years: +32%

Explanation of change over 5%:

Department of Workforce Services: “DWS has been focused on placements for all customers. In addition, with the improvement of the economy more individuals have been able to obtain employment more quickly.”

**Workforce Development - Job Seekers Served**

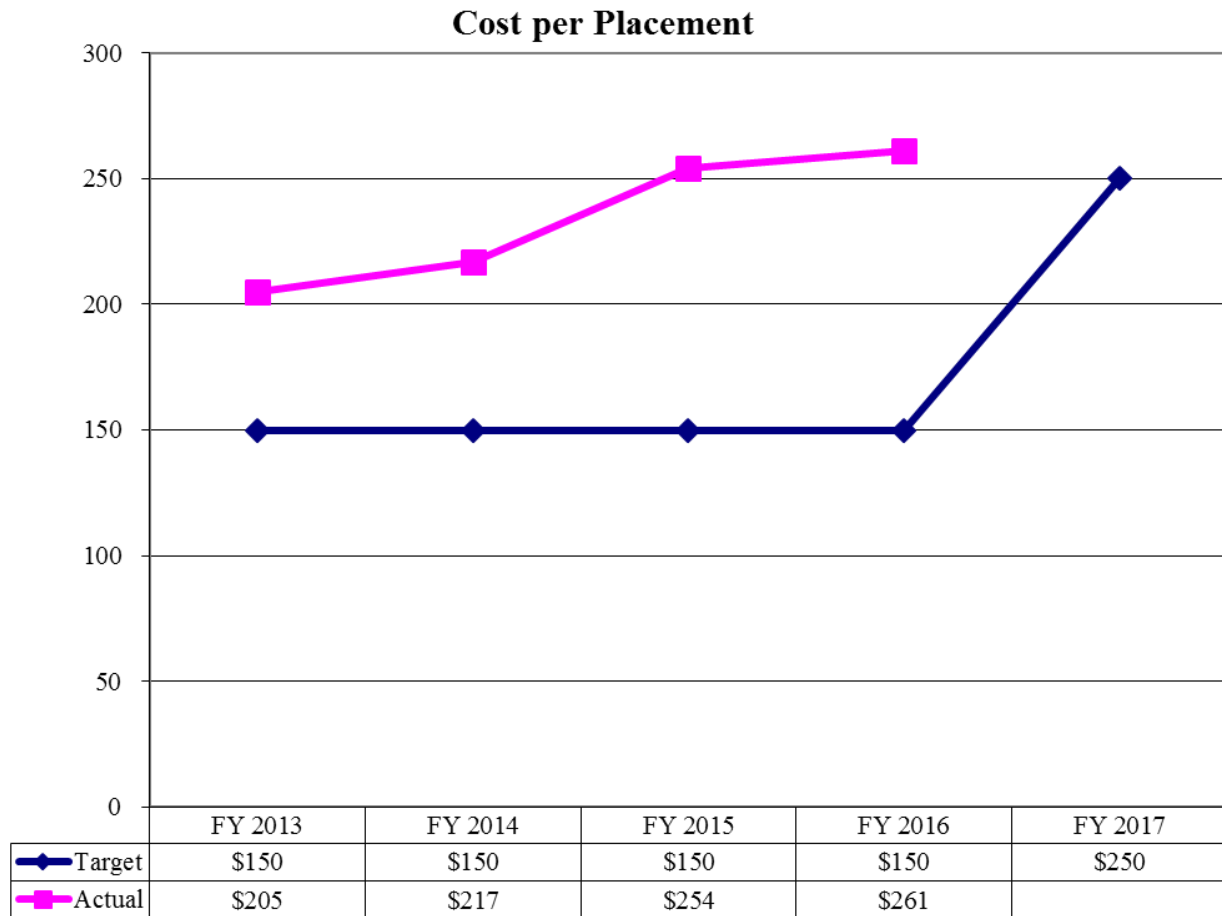


Change over 4 years: -36%

Explanation of change over 5%:

Department of Workforce Services: "The trend in "Total Job Seekers Served" follows changes in the economy. With the economy improving fewer job seekers are unemployed and fewer job seekers are looking for work."

## Workforce Development - Cost per Placement



Change over 4 years: +27%

Explanation of change over 5%:

Department of Workforce Services: “The trend in Cost per Job Placements reflects the strength of the Utah economy. This decrease is driven by fewer job seekers receiving services from the department as a result of the significant job growth across the state in most industries.

In response to the decrease in demand for job placement services the Workforce Development Division has reduced its FTEs by 20% from FY 2012 through FY 2015 (we do not have final FTE numbers for FY 2016 at this point). However, employee costs have not decreased accordingly because of increases in benefit costs, COLA-like pay increases, ASIs provided to retain employees in such a job market, and the need to keep a certain level of FTEs in certain employment center offices to meet federal requirements and to ensure equitable access to job placement services throughout the state.

In addition, many DWS placements are for self service job seekers that do not received a staff mediated service. The system costs for these services do not change significantly with a decrease in customers.”