



Performance Note
SB0014 - Emergency Telephone
Service Amendments
Sponsor: Sen. Harper, Wayne A.



Performance Note Report

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Agency: Utah Communications Agency Network

Funding For:

New Services or Benefit

Public Benefit:

Purpose: The purpose of the educational program provided by the Utah Communications Authority 911 Division is to provide education to the owners of multi-line telephone systems on the requirements of Title 69, Chapter 5, Enhanced 911 for Multi-Line Telephones.

Services: The services provided are the development of an information fact sheet that includes an overview of the statutory requirements for owners and operators of multi-line telephone system. The fact sheet will be posted on the UCA 911 web sites. UCA would like to partner with telecommunications systems so the fact sheet Notices may be distributed along with customer bills. The educational program would include examples of the a sign that must be placed within five feet of a telephone at each multiline system phones if the phone system is not programs to allow direct access to 911 during the five year transition period. This form would be available on the UCA websites.

Expected Outcome: The expected outcome of this program for the the multi-line telephone owners to have access to a resource to assist them with information and sign options to assist them during their transition.

Implementations and Resources: This program will be implemented July 1, 2017. UCA would partner with local media outlets to develop a news story beginning with a news conference, followed by a story on the background of Kari's Law and the December 2014 tragedy.

How: Ideally this program would be a forum for the telephone system owners to find educational information on this bill and a sign that can be printed with instructions on how to dial 9-1-1 for their handsets to assist them during their transition. It will also be a program to educate the public on this bill and the background of it.

Performance Measures

Goal

Title: Multi-line Telephone Systems Educational Program

Description: The Utah Communications Authority 911 websites will provide the MLTS owners a site to gain education and background for this bill. There will also be a sign option to print that would be placed within 5 feet of the telephone systems phone systems that explain to the user how to call 9-1-1.

Collection Method: The performance method will be collected by the Utah Communications Authority 911 Division and assure reliability through working with the local 911 Communications Centers to ensure that this information is working in their service areas to ensure they are receiving the best location for the 911 caller.

	2017	2018	2019
7/1/2017	500.00	0.00	0.00
None	0.00	0.00	0.00

By rule, performance notes are provided by the governmental entity that will supervise the new agency or administer the new program. Performance notes are not written by the Office of the Legislative Fiscal Analyst.