

**10-18-305 Quality of service standards.**

- (1) A municipality that provides a cable television service or a public telecommunications service shall adopt an ordinance governing the quality of service the municipality shall provide to its subscribers.
- (2) The ordinance required by Subsection (1) shall:
  - (a) be competitively neutral; and
  - (b) contain standards that are substantially similar to the standards imposed on private providers operating within the geographic boundaries of the municipality under:
    - (i) the Cable Communications Policy Act of 1984, 47 U.S.C. 521, et seq.;
    - (ii) the Telecommunications Act of 1996, Pub. L. 104-104;
    - (iii) Title 54, Public Utilities;
    - (iv) regulations issued by the Federal Communications Commission under the statutes listed in Subsections (2)(b)(i) and (ii); and
    - (v) rules made by the Public Service Commission of Utah under Title 54, Public Utilities.

Enacted by Chapter 83, 2001 General Session