

Effective 7/1/2014

Superseded 5/12/2015

58-17b-613 Patient counseling.

- (1) A retail pharmacy shall verbally offer to counsel a patient or a patient's agent in a personal face-to-face discussion regarding each prescription drug dispensed, if the patient or patient's agent:
 - (a) delivers the prescription in person to the pharmacist or pharmacy intern; or
 - (b) receives the drug in person at the time it is dispensed at the pharmacy facility.
- (2) A pharmacist or pharmacy intern at a pharmacy that receives a prescription from a patient by means other than personal delivery, and that dispenses prescription drugs to the patient by means other than personal delivery, shall:
 - (a) provide patient counseling to a patient regarding each prescription drug the pharmacy dispenses; and
 - (b) provide each patient with a toll-free telephone number by which the patient can contact a pharmacist or pharmacy intern at the pharmacy for counseling.
- (3) Notwithstanding the provisions of Subsections (1) and (2), a pharmacist or a pharmacy intern may provide patient counseling to an individual under the jurisdiction of the Utah Department of Corrections or a county detention facility via a written, telephone, or electronic communication.