

Representative Rebecca D. Lockhart proposes the following substitute bill:

HEALTH INSURANCE AMENDMENTS

2004 GENERAL SESSION

STATE OF UTAH

Sponsor: Rebecca D. Lockhart

LONG TITLE

General Description:

This bill makes technical and clarifying changes requested by the Department of Insurance and repeals and reenacts provisions regarding health insurance conversion rights.

Highlighted Provisions:

This bill:

- ▶ changes the date of the department's report to Health and Human Services;
- ▶ grants rulemaking authority to the commissioner to interpret and implement out-of-area dependent coverage;
- ▶ permits an insured to submit an adverse benefit determination to independent review in certain circumstances;
- ▶ requires a certificate of credible coverage for HIPAA compliance purposes;
- ▶ updates references to Operation Desert Storm to mobilization into the United States armed forces;
- ▶ changes the date on which a small employer carrier must file an actuarial certification from March 15 to April 1;
- ▶ enacts new sections regarding extension of employer group coverage and conversion coverage;
- ▶ repeals sections regarding:



- 26 • conversion rights on termination of coverage;
- 27 • conversion rules;
- 28 • provisions in conversion policies;
- 29 • conversion of health benefit plan;
- 30 • conversion privileges upon retirement;
- 31 • conversion privileges of spouse and child;
- 32 • conversion when benefits differ;
- 33 • converted policies delivered outside Utah; and
- 34 • extension of benefits; and
- 35 ▶ makes technical amendments.

36 **Monies Appropriated in this Bill:**

37 None

38 **Other Special Clauses:**

39 None

40 **Utah Code Sections Affected:**

41 AMENDS:

- 42 **31A-2-201**, as last amended by Chapter 277, Laws of Utah 2001
- 43 **31A-22-610.5**, as last amended by Chapters 116 and 207, Laws of Utah 2001
- 44 **31A-22-629**, as last amended by Chapter 42, Laws of Utah 2003
- 45 **31A-22-701**, as last amended by Chapter 116, Laws of Utah 2001
- 46 **31A-22-716**, as last amended by Chapter 116, Laws of Utah 2001
- 47 **31A-22-717**, as last amended by Chapter 116, Laws of Utah 2001
- 48 **31A-30-101**, as last amended by Chapter 308, Laws of Utah 2002
- 49 **31A-30-104**, as last amended by Chapter 298, Laws of Utah 2003
- 50 **31A-30-106**, as last amended by Chapter 252, Laws of Utah 2003

51 ENACTS:

- 52 **31A-22-722**, Utah Code Annotated 1953
- 53 **31A-22-723**, Utah Code Annotated 1953

54 REPEALS:

- 55 **31A-22-612**, as last amended by Chapter 116, Laws of Utah 2001
- 56 **31A-22-703**, as last amended by Chapters 250 and 308, Laws of Utah 2002

57 **31A-22-704**, as last amended by Chapter 116, Laws of Utah 2001
58 **31A-22-705**, as last amended by Chapter 308, Laws of Utah 2002
59 **31A-22-708**, as last amended by Chapter 308, Laws of Utah 2002
60 **31A-22-709**, as enacted by Chapter 242, Laws of Utah 1985
61 **31A-22-710**, as enacted by Chapter 242, Laws of Utah 1985
62 **31A-22-711**, as last amended by Chapter 329, Laws of Utah 1998
63 **31A-22-712**, as enacted by Chapter 242, Laws of Utah 1985
64 **31A-22-714**, as last amended by Chapter 308, Laws of Utah 2002

65

66 *Be it enacted by the Legislature of the state of Utah:*

67 Section 1. Section **31A-2-201** is amended to read:

68 **31A-2-201. General duties and powers.**

69 (1) The commissioner shall administer and enforce this title.

70 (2) The commissioner has all powers specifically granted, and all further powers that
71 are reasonable and necessary to enable him to perform the duties imposed by this title.

72 (3) (a) The commissioner may make rules to implement the provisions of this title
73 according to the procedures and requirements of Title 63, Chapter 46a, Utah Administrative
74 Rulemaking Act.

75 (b) In addition to the notice requirements of Section 63-46a-4, the commissioner shall
76 provide notice under Section 31A-2-303 of hearings concerning insurance department rules.

77 (4) (a) The commissioner shall issue prohibitory, mandatory, and other orders as
78 necessary to secure compliance with this title. An order by the commissioner is not effective
79 unless the order:

80 (i) is in writing; and

81 (ii) is signed by the commissioner or under the commissioner's authority.

82 (b) On request of any person who would be affected by an order under Subsection
83 (4)(a), the commissioner may issue a declaratory order to clarify the person's rights or duties.

84 (5) (a) The commissioner may hold informal adjudicative proceedings and public
85 meetings, for the purpose of investigation, ascertainment of public sentiment, or informing the
86 public.

87 (b) No effective rule or order may result from informal hearings and meetings unless

88 the requirement of a hearing under Section 31A-2-301 is satisfied.

89 (6) The commissioner shall inquire into violations of this title and may conduct any
90 examinations and investigations of insurance matters, in addition to examinations and
91 investigations expressly authorized, that he considers proper to determine:

92 (a) whether or not any person has violated any provision of this title; or

93 (b) to secure information useful in the lawful administration of any provision of this
94 title.

95 (7) (a) Each year, the commissioner shall:

96 (i) conduct an evaluation of the state's health insurance market;

97 (ii) report the findings of the evaluation to the Health and Human Services Interim
98 Committee before ~~July 31~~ October 1; and

99 (iii) publish the findings of the evaluation of the department website.

100 (b) The evaluation shall:

101 (i) analyze the effectiveness of the insurance regulations and statutes in promoting a
102 healthy, competitive health insurance market that meets the needs of Utahns by assessing such
103 things as the availability and marketing of individual and group products, rate charges,
104 coverage and demographic changes, benefit trends, market share changes, and accessibility;

105 (ii) assess complaint ratios and trends within the health insurance market, which
106 assessment shall integrate complaint data from the Office of Consumer Health Assistance
107 within the department;

108 (iii) contain recommendations for action to improve the overall effectiveness of the
109 health insurance market, administrative rules, and statutes; and

110 (iv) include claims loss ratio data for each insurance company doing business in the
111 state.

112 (c) When preparing the evaluation required by this section, the commissioner may seek
113 the input of insurers, employers, insured persons, providers, and others with an interest in the
114 health insurance market.

115 Section 2. Section **31A-22-610.5** is amended to read:

116 **31A-22-610.5. Dependent coverage.**

117 (1) As used in this section, "child" has the same meaning as defined in Section
118 78-45-2.

119 (2) (a) Any individual or group accident and health insurance policy or health
120 maintenance organization contract that provides coverage for a policyholder's or certificate
121 holder's dependent shall not terminate coverage of an unmarried dependent by reason of the
122 dependent's age before the dependent's 26th birthday and shall, upon application, provide
123 coverage for all unmarried dependents up to age 26.

124 (b) The cost of coverage for unmarried dependents 19 to 26 years of age shall be
125 included in the premium on the same basis as other dependent coverage.

126 (c) This section does not prohibit the employer from requiring the employee to pay all
127 or part of the cost of coverage for unmarried dependents.

128 (3) An individual or group accident and health insurance policy or health maintenance
129 organization contract shall reinstate dependent coverage, and for purposes of all exclusions and
130 limitations, shall treat the dependent as if the coverage had been in force since it was
131 terminated; if:

132 (a) the dependent has not reached the age of 26 by July 1, 1995;

133 (b) the dependent had coverage prior to July 1, 1994;

134 (c) prior to July 1, 1994, the dependent's coverage was terminated solely due to the age
135 of the dependent; and

136 (d) the policy has not been terminated since the dependent's coverage was terminated.

137 (4) (a) When a parent is required by a court or administrative order to provide health
138 insurance coverage for a child, an accident and health insurer may not deny enrollment of a
139 child under the accident and health insurance plan of the child's parent on the grounds the
140 child:

141 (i) was born out of wedlock and is entitled to coverage under Subsection (6);

142 (ii) was born out of wedlock and the custodial parent seeks enrollment for the child
143 under the custodial parent's policy;

144 (iii) is not claimed as a dependent on the parent's federal tax return; or

145 (iv) does not reside with the parent or in the insurer's service area.

146 (b) An accident and health insurer providing enrollment under Subsection (4)(a)(iv) is
147 subject to the requirements of Subsection (5).

148 (5) A health maintenance organization or a preferred provider organization may use
149 alternative delivery systems or indemnity insurers to provide coverage under Subsection

150 (4)(a)(iv) outside its service area. Section 31A-8-408 does not apply to this Subsection (5).

151 (6) When a child has accident and health coverage through an insurer of a noncustodial
152 parent, and when requested by the noncustodial or custodial parent, the insurer shall:

153 (a) provide information to the custodial parent as necessary for the child to obtain
154 benefits through that coverage, but the insurer or employer, or the agents or employees of either
155 of them, are not civilly or criminally liable for providing information in compliance with this
156 Subsection (6)(a), whether the information is provided pursuant to a verbal or written request;

157 (b) permit the custodial parent or the service provider, with the custodial parent's
158 approval, to submit claims for covered services without the approval of the noncustodial
159 parent; and

160 (c) make payments on claims submitted in accordance with Subsection (6)(b) directly
161 to the custodial parent, the child who obtained benefits, the provider, or the state Medicaid
162 agency.

163 (7) When a parent is required by a court or administrative order to provide health
164 coverage for a child, and the parent is eligible for family health coverage, the insurer shall:

165 (a) permit the parent to enroll, under the family coverage, a child who is otherwise
166 eligible for the coverage without regard to an enrollment season restrictions;

167 (b) if the parent is enrolled but fails to make application to obtain coverage for the
168 child, enroll the child under family coverage upon application of the child's other parent, the
169 state agency administering the Medicaid program, or the state agency administering 42 U.S.C.
170 651 through 669, the child support enforcement program; and

171 (c) (i) when the child is covered by an individual policy, not disenroll or eliminate
172 coverage of the child unless the insurer is provided satisfactory written evidence that:

173 (A) the court or administrative order is no longer in effect; or

174 (B) the child is or will be enrolled in comparable accident and health coverage through
175 another insurer which will take effect not later than the effective date of disenrollment; or

176 (ii) when the child is covered by a group policy, not disenroll or eliminate coverage of
177 the child unless the employer is provided with satisfactory written evidence, which evidence is
178 also provided to the insurer, that Subsection (10)(c)(i), (ii) or (iii) has happened.

179 (8) An insurer may not impose requirements on a state agency that has been assigned
180 the rights of an individual eligible for medical assistance under Medicaid and covered for

181 accident and health benefits from the insurer that are different from requirements applicable to
182 an agent or assignee of any other individual so covered.

183 (9) Insurers may not reduce their coverage of pediatric vaccines below the benefit level
184 in effect on May 1, 1993.

185 (10) When a parent is required by a court or administrative order to provide health
186 coverage, which is available through an employer doing business in this state, the employer
187 shall:

188 (a) permit the parent to enroll under family coverage any child who is otherwise
189 eligible for coverage without regard to any enrollment season restrictions;

190 (b) if the parent is enrolled but fails to make application to obtain coverage of the child,
191 enroll the child under family coverage upon application by the child's other parent, by the state
192 agency administering the Medicaid program, or the state agency administering 42 U.S.C. 651
193 through 669, the child support enforcement program;

194 (c) not disenroll or eliminate coverage of the child unless the employer is provided
195 satisfactory written evidence that:

196 (i) the court order is no longer in effect;

197 (ii) the child is or will be enrolled in comparable coverage which will take effect no
198 later than the effective date of disenrollment; or

199 (iii) the employer has eliminated family health coverage for all of its employees; and

200 (d) withhold from the employee's compensation the employee's share, if any, of
201 premiums for health coverage and to pay this amount to the insurer.

202 (11) An order issued under Section 62A-11-326.1 may be considered a "qualified
203 medical support order" for the purpose of enrolling a dependent child in a group accident and
204 health insurance plan as defined in Section 609(a), Federal Employee Retirement Income
205 Security Act of 1974.

206 (12) This section does not affect any insurer's ability to require as a precondition of any
207 child being covered under any policy of insurance that:

208 (a) the parent continues to be eligible for coverage;

209 (b) the child shall be identified to the insurer with adequate information to comply with
210 this section; and

211 (c) the premium shall be paid when due.

212 (13) The provisions of this section apply to employee welfare benefit plans as defined
213 in Section 26-19-2.

214 (14) The commissioner shall adopt rules interpreting and implementing this section
215 with regard to out-of-area court ordered dependent coverage.

216 Section 3. Section **31A-22-629** is amended to read:

217 **31A-22-629. Adverse benefit determination review process.**

218 (1) As used in this section:

219 (a) (i) "Adverse benefit determination" means the:

220 (A) denial of a benefit;

221 (B) reduction of a benefit;

222 (C) termination of a benefit; or

223 (D) failure to provide or make payment, in whole or in part, for a benefit.

224 (ii) "Adverse benefit determination" includes:

225 (A) denial, reduction, termination, or failure to provide or make payment that is based
226 on a determination of an insured's or a beneficiary's eligibility to participate in a plan;

227 (B) with respect to individual or group health plans, and income replacement or
228 disability income policies, a denial, reduction, or termination of, or a failure to provide or make
229 payment, in whole or in part, for, a benefit resulting from the application of a utilization
230 review; and

231 (C) failure to cover an item or service for which benefits are otherwise provided
232 because it is determined to be:

233 (I) experimental;

234 (II) investigational; or

235 (III) not medically necessary or appropriate.

236 (b) "Independent review" means a process that:

237 (i) is a voluntary option for the resolution of an adverse benefit determination;

238 (ii) is conducted at the discretion of the claimant;

239 (iii) is conducted by an independent review organization designated by the insurer;

240 (iv) renders an independent and impartial decision on an adverse benefit determination
241 submitted by an insured; and

242 (v) may not require the insured to pay a fee for requesting the independent review.

243 (c) "Insured" is as defined in Section 31A-1-301 and includes a person who is
244 authorized to act on the insured's behalf.

245 (d) "Insurer" is as defined in Section 31A-1-301 and includes:

246 (i) a health maintenance organization; and

247 (ii) a third-party administrator that offers, sells, manages, or administers a health
248 insurance policy or health maintenance organization contract that is subject to this title.

249 (e) "Internal review" means the process an insurer uses to review an insured's adverse
250 benefit determination before the adverse benefit determination is submitted for independent
251 review.

252 (2) This section applies generally to health insurance policies, health maintenance
253 organization contracts, and income replacement or disability income policies.

254 (3) (a) An insured may submit an adverse benefit determination to the insurer.

255 (b) The insurer shall conduct an internal review of the insured's adverse benefit
256 determination.

257 (c) An insured who disagrees with the results of an internal review may submit the
258 adverse benefit determination for an independent review if the adverse benefit determination
259 involves payment of a claim or denial of coverage regarding medical necessity.

260 (4) Before October 1, 2000, the commissioner shall adopt rules that establish minimum
261 standards for:

262 (a) internal reviews;

263 (b) independent reviews to ensure independence and impartiality;

264 (c) the types of adverse benefit determinations that may be submitted to an independent
265 review; and

266 (d) the timing of the review process, including an expedited review when medically
267 necessary.

268 (5) Nothing in this section may be construed as:

269 (a) expanding, extending, or modifying the terms of a policy or contract with respect to
270 benefits or coverage;

271 (b) permitting an insurer to charge an insured for the internal review of an adverse
272 benefit determination;

273 (c) restricting the use of arbitration in connection with or subsequent to an independent

274 review; or

275 (d) altering the legal rights of any party to seek court or other redress in connection

276 with:

277 (i) an adverse decision resulting from an independent review, except that if the insurer
278 is the party seeking legal redress, the insurer shall pay for the reasonable ~~[attorneys]~~ attorneys'
279 fees of the insured related to the action and court costs; or

280 (ii) an adverse benefit determination or other claim that is not eligible for submission
281 to independent review.

282 Section 4. Section **31A-22-701** is amended to read:

283 **31A-22-701. Groups eligible for group or blanket insurance.**

284 (1) A group or blanket accident and health insurance policy may be issued to:

285 (a) any group to which a group life insurance policy may be issued under Sections
286 31A-22-502 through 31A-22-507; or

287 ~~[(b) a policy issued pursuant to a conversion privilege under Part VII; or]~~

288 ~~[(c)]~~ (b) a group specifically authorized by the commissioner under Section
289 31A-22-509, upon a finding that:

290 (i) authorization is not contrary to the public interest;

291 (ii) the proposed group is actuarially sound;

292 (iii) formation of the proposed group may result in economies of scale in
293 administrative, marketing, and brokerage costs; and

294 (iv) the health insurance policy, certificate, or other indicia of coverage that will be
295 offered to the proposed group is substantially equivalent to policies that are otherwise available
296 to similar groups.

297 (2) Blanket policies may also be issued to:

298 (a) any common carrier or any operator, owner, or lessee of a means of transportation,
299 as policyholder, covering persons who may become passengers as defined by reference to their
300 travel status;

301 (b) an employer, as policyholder, covering any group of employees, dependents, or
302 guests, as defined by reference to specified hazards incident to any activities of the
303 policyholder;

304 (c) an institution of learning, including a school district, school jurisdictional units, or

305 the head, principal, or governing board of any of those units, as policyholder, covering
306 students, teachers, or employees;

307 (d) any religious, charitable, recreational, educational, or civic organization, or branch
308 of those organizations, as policyholder, covering any group of members or participants as
309 defined by reference to specified hazards incident to the activities sponsored or supervised by
310 the policyholder;

311 (e) a sports team, camp, or sponsor of the team or camp, as policyholder, covering
312 members, campers, employees, officials, or supervisors;

313 (f) any volunteer fire department, first aid, civil defense, or other similar volunteer
314 organization, as policyholder, covering any group of members or participants as defined by
315 reference to specified hazards incident to activities sponsored, supervised, or participated in by
316 the policyholder;

317 (g) a newspaper or other publisher, as policyholder, covering its carriers;

318 (h) an association, including a labor union, which has a constitution and bylaws and
319 which has been organized in good faith for purposes other than that of obtaining insurance, as
320 policyholder, covering any group of members or participants as defined by reference to
321 specified hazards incident to the activities or operations sponsored or supervised by the
322 policyholder;

323 (i) a health insurance purchasing association organized and controlled solely by
324 participating employers as defined in Section 31A-34-103; and

325 (j) any other class of risks which, in the judgment of the commissioner, may be
326 properly eligible for blanket accident and health insurance.

327 (3) The judgment of the commissioner may be exercised on the basis of:

328 (a) individual risks;

329 (b) class of risks; or

330 (c) both Subsections (3)(a) and (b).

331 Section 5. Section **31A-22-716** is amended to read:

332 **31A-22-716. Required provision for notice of termination.**

333 (1) Every policy for group or blanket accident and health coverage issued or renewed
334 after July 1, 1990, shall include a provision that obligates the policyholder to give 30 days prior
335 written notice of termination to each employee or group member and to notify each employee

336 or group member of his rights to continue coverage upon termination.

337 (2) An insurer's monthly notice to the policyholder of premium payments due shall
338 include a statement of the policyholder's obligations as set forth in Subsection (1). Insurers
339 shall provide a sample notice to the policyholder at least once a year.

340 (3) For the purpose of compliance with federal law and the Health Insurance Portability
341 and Accountability Act, P.L. No. 104-191, 110 Stat. 1960, all entities that provide group,
342 blanket, or student health benefits policies must provide a certificate of creditable coverage to
343 each covered person upon their termination from the plan as soon as reasonably possible.

344 Section 6. Section **31A-22-717** is amended to read:

345 **31A-22-717. Provisions pertaining to service members and their families affected**
346 **by mobilization into the armed forces.**

347 For any group or blanket accident and health coverage, an insurer:

348 (1) may not refuse to reinstate an insured or his family whose coverage lapsed due to
349 the insured's [~~participation in Operation Desert Shield or Operation Desert Storm~~] mobilization
350 into the United States armed forces provided application is made within 180 days of release
351 from active duty;

352 (2) shall reinstate an insured in full upon payment of the first premium without the
353 requirement of a waiting period or exclusion for preexisting conditions or any other
354 underwriting requirements that were covered previously; and

355 (3) may not increase the insured's premium in excess of what it would have been
356 increased in the normal course of time had the insured not [~~participated in Operation Desert~~
357 ~~Shield or Operation Desert Storm~~] been mobilized into the United States armed forces.

358 Section 7. Section **31A-22-722** is enacted to read:

359 **31A-22-722. Utah mini-COBRA benefits for employer group coverage.**

360 (1) An insured has the right to extend the employee's coverage under the group policy
361 for a period of six months, except as provided in Subsection (2). The right to extend coverage
362 includes:

363 (a) voluntary termination;

364 (b) involuntary termination;

365 (c) retirement;

366 (d) death;

- 367 (e) divorce or legal separation;
368 (f) loss of dependent status;
369 (g) sabbatical;
370 (h) any disability;
371 (i) leave of absence; or
372 (j) reduction of hours.
- 373 (2) (a) Notwithstanding the provisions of Subsection (1), an employee does not have
374 the right to extend coverage under the group policy if the employee:
375 (i) failed to pay any required individual contribution;
376 (ii) acquires other group coverage covering all preexisting conditions including
377 maternity, if the coverage exists;
378 (iii) performed an act or practice that constitutes fraud in connection with the coverage;
379 (iv) made an intentional misrepresentation of material fact under the terms of the
380 coverage;
381 (v) was terminated for gross misconduct; or
382 (vi) is eligible for any extension of coverage required by federal law.
- 383 (b) The right to extend coverage under Subsection (1) applies to any spouse or
384 dependent coverages, including a surviving spouse or dependents whose coverage under the
385 policy terminates by reason of the death of the employee or member.
- 386 (3) (a) The employer shall provide written notification of the right to extend group
387 coverage and the payment amounts required for extension of coverage, including the manner,
388 place, and time in which the payments shall be made to:
389 (i) the terminated insured;
390 (ii) the ex-spouse; or
391 (iii) if Subsection (2)(b) applies:
392 (A) to a surviving spouse; and
393 (B) the guardian of surviving dependents, if different from a surviving spouse.
- 394 (b) The notification shall be sent first class mail within 30 days after the termination
395 date of the group coverage to:
396 (i) the terminated insured's home address as shown on the records of the employer;
397 (ii) the address of the surviving spouse, if different from the insured's address and if

398 shown on the records of the employer;

399 (iii) the guardian of any dependents address, if different from the insured's address, and
400 if shown on the records of the employer; and

401 (iv) the address of the ex-spouse, if shown on the records of the employer.

402 (4) The insurer shall provide the employee, spouse, or any eligible dependent the
403 opportunity to extend the group coverage at the payment amount stated in this Subsection (3)
404 if:

405 (a) the employer policyholder does not provide the terminated insured the written
406 notification required by Subsection (3)(a); and

407 (b) the employee or other individual eligible for extension contacts the insurer within
408 60 days of coverage termination.

409 (5) The premium amount for extended group coverage may not exceed 102% of the
410 group rate in effect for a group member, including an employer's contribution, if any, for a
411 group insurance policy.

412 (6) Except as provided in this Subsection (6), the coverage extends without
413 interruption for six months and may not terminate if the terminated insured or, with respect to a
414 minor, the parent or guardian of the terminated insured:

415 (a) elects to extend group coverage within 60 days of losing group coverage; and

416 (b) tenders the amount required to the employer or insurer.

417 (7) The insured's coverage may be terminated prior to six months if the terminated
418 insured:

419 (a) establishes residence outside of this state;

420 (b) moves out of the insurer's service area;

421 (c) fails to pay premiums or contributions in accordance with the terms of the policy,
422 including any timeliness requirements;

423 (d) performs an act or practice that constitutes fraud in connection with the coverage;

424 (e) makes an intentional misrepresentation of material fact under the terms of the
425 coverage;

426 (f) becomes eligible for similar coverage under another group policy; or

427 (g) employer's coverage is terminated, except as provided in Subsection (8).

428 (8) If the employer coverage is terminated and the employer replaces coverage with

429 similar coverage under another group policy, without interruption, the terminated insured,
430 spouse, or the surviving spouse and guardian of dependents if Subsection (2)(b) applies, have
431 the right to obtain extension of coverage under the replacement group policy:

432 (a) for the balance of the period the terminated insured would have extended coverage
433 under the replaced group policy; and

434 (b) if the terminated insured is otherwise eligible for extension of coverage.

435 (9) (a) Within 30 days of the insured's exhaustion of extension of coverage, the
436 employer shall provide the terminated insured and the ex-spouse, or, in the case of the death of
437 the insured, the surviving spouse, or guardian of any dependents, written notification of the
438 right to an individual conversion policy.

439 (b) The notification required by Subsection (9)(a):

440 (i) shall be sent first class mail to:

441 (A) the insured's last-known address as shown on the records of the employer;

442 (B) the address of the surviving spouse, if different from the insured's address, and if
443 shown on the records of the employer;

444 (C) the guardian of any dependents last known address as shown on the records of the
445 employer, if different from the address of the surviving spouse; and

446 (D) the address of the ex-spouse as shown on the records of the employer, if
447 applicable; and

448 (ii) shall contain the name, address, and telephone number of the insurer that will
449 provide the conversion coverage.

450 Section 8. Section **31A-22-723** is enacted to read:

451 **31A-22-723. Group and blanket conversion coverage.**

452 (1) Notwithstanding Subsection 31A-1-103(3)(f), and except as provided in Subsection
453 (3), all policies of accident and health insurance offered on a group basis under this title, or
454 Title 49, Chapter 20, Public Employees' Benefit and Insurance Program Act, shall provide that
455 a person whose insurance under the group policy has been terminated is entitled to choose a
456 converted individual policy of similar accident and health insurance.

457 (2) A person who has lost group coverage may elect conversion coverage with the
458 insurer that provided prior group coverage if the person:

459 (a) has been continuously covered under a group policy for a period of six months

460 immediately prior to termination; and

461 (b) has exhausted either Utah mini-COBRA coverage as required in Section
462 31A-22-722 or federal COBRA coverage, if offered; and

463 (c) has not acquired or is not covered under any other group coverage that covers all
464 preexisting conditions including maternity, if the coverage exists.

465 (3) This section does not apply if the person's prior group coverage:

466 (a) is a stand alone policy that only provides one of the following:

467 (i) catastrophic benefits;

468 (ii) aggregate stop loss benefits;

469 (iii) specific stop loss benefits;

470 (iv) benefits for specific diseases;

471 (v) accidental injuries only;

472 (vi) dental; or

473 (vii) vision;

474 (b) is an income replacement policy; or

475 (c) was terminated because the insured:

476 (i) failed to pay any required individual contribution;

477 (ii) performed an act or practice that constitutes fraud in connection with the coverage;

478 or

479 (iii) made intentional misrepresentation of material fact under the terms of coverage.

480 (4) (a) The employer shall provide written notification of the right to an individual
481 conversion policy within 30 days of the insured's termination of coverage to:

482 (i) the terminated insured;

483 (ii) the ex-spouse; or

484 (iii) in the case of the death of the insured:

485 (A) the surviving spouse; or

486 (B) the guardian of any dependents, if different from a surviving spouse.

487 (b) The notification required by Subsection (4)(a) shall:

488 (i) be sent by first class mail;

489 (ii) contain the name, address, and telephone number of the insurer that will provide
490 the conversion coverage; and

491 (iii) be sent to the insured's last-known address as shown on the records of the
492 employer of:

493 (A) the insured;
494 (B) the ex-spouse; and
495 (C) if the policy terminates by reason of the death of the insured to:
496 (I) the surviving spouse; or
497 (II) the guardian of any dependents if different from a surviving spouse.

498 (c) When the insurer receives actual notice that the coverage of a spouse or dependent
499 is to be terminated because of divorce, annulment, or loss of dependent status, the insurer shall,
500 within 30 days of the termination date, provide the spouse or former dependent written
501 notification via first class mail of the right to obtain coverage, premium amounts required, and
502 the manner, place, and time in which premiums are to be paid.

503 (5) (a) An insurer is not required to issue a converted policy which provides benefits in
504 excess of those provided under the group policy from which conversion is made.

505 (b) Except as provided in Subsection (5)(c), if the conversion is made from a health
506 benefit plan, the employee or member must be offered at least the basic benefit plan as
507 provided in Subsection 31A-22-613.5(2)(a).

508 (c) If the benefit levels required under Subsection (5)(b) exceed the benefit levels
509 provided under the group policy, the conversion policy may offer benefits which are
510 substantially similar to those provided under the group policy.

511 (6) Written application for the converted policy shall be made and the first premium
512 paid to the insurer no later than 60 days after termination of the group accident and health
513 insurance.

514 (7) The converted policy shall be issued without evidence of insurability.

515 (8) (a) The initial premium for the converted policy for the first 12 months and
516 subsequent renewal premiums shall be determined in accordance with premium rates
517 applicable to age, class of risk of the person, and the type and amount of insurance provided.

518 (b) The initial premium for the first 12 months may not be raised based on pregnancy
519 of a covered insured.

520 (c) The premium for converted policies shall be payable monthly or quarterly as
521 required by the insurer for the policy form and plan selected, unless another mode or premium

522 payment is mutually agreed upon.

523 (9) The converted policy becomes effective at the time the insurance under the group
524 policy terminates.

525 (10) A newly issued converted policy covers the employee or the member and must
526 also cover all of the dependents who were eligible for the group policy. At the option of the
527 insurer, a separate converted policy may be issued to cover any dependent.

528 (11) (a) To the extent the group policy provided maternity benefits, the conversion
529 policy shall provide maternity benefits equal to the lesser of the maternity benefits of the group
530 policy or the conversion policy until termination of a pregnancy that exists on the date of
531 conversion if one of the following is pregnant on the date of the conversion:

532 (i) the insured;

533 (ii) a spouse of the insured; or

534 (iii) a dependent of the insured.

535 (b) The requirements of this Subsection (11) do not apply to a pregnancy that occurs
536 after the date of conversion.

537 (12) Except as provided in this Subsection (12), a converted policy is renewable with
538 respect to all individuals or dependents at the option of the insured. An insured may be
539 terminated from a converted policy for the following reasons:

540 (a) a dependent is no longer eligible under the policy;

541 (b) for a network plan, if the individual no longer lives, resides, or works in:

542 (i) the insured's service area; or

543 (ii) the area for which the covered carrier is authorized to do business; or

544 (c) the individual fails to pay premiums or contributions in accordance with the terms
545 of the converted policy, including any timeliness requirements;

546 (d) the individual performs an act or practice that constitutes fraud in connection with
547 the coverage;

548 (e) the individual makes an intentional misrepresentation of material fact under the
549 terms of the coverage; or

550 (f) coverage is terminated uniformly without regard to any health status-related factor
551 relating to any covered individual.

552 (13) Conditions pertaining to health may not be used as a basis for classification under

553 this section.

554 Section 9. Section **31A-30-101** is amended to read:

555 **31A-30-101. Title.**

556 This chapter is known as the "Individual, Small Employer, and Group [Employer]

557 Health Insurance Act."

558 Section 10. Section **31A-30-104** is amended to read:

559 **31A-30-104. Applicability and scope.**

560 (1) This chapter applies to any:

561 (a) health benefit plan that provides coverage to:

562 (i) individuals;

563 (ii) small employers; or

564 (iii) both Subsections (1)(a)(i) and (ii); or

565 (b) individual conversion policy for purposes of Sections 31A-30-106.5 and

566 31A-30-107.5.

567 (2) This chapter applies to a health benefit plan that provides coverage to small

568 employers or individuals regardless of:

569 (a) whether the contract is issued to:

570 (i) an association;

571 (ii) a trust;

572 (iii) a discretionary group; or

573 (iv) other similar grouping; or

574 (b) the situs of delivery of the policy or contract.

575 (3) This chapter does not apply to:

576 (a) a large employer health benefit plan; [~~or~~]

577 (b) short-term limited duration health insurance[-]; or

578 (c) federally funded or partially funded programs.

579 (4) (a) Except as provided in Subsection (4)(b), for the purposes of this chapter:

580 (i) carriers that are affiliated companies or that are eligible to file a consolidated tax

581 return shall be treated as one carrier; and

582 (ii) any restrictions or limitations imposed by this chapter shall apply as if all health

583 benefit plans delivered or issued for delivery to covered insureds in this state by the affiliated

584 carriers were issued by one carrier.

585 (b) Upon a finding of the commissioner, an affiliated carrier that is a health
586 maintenance organization having a certificate of authority under this title may be considered to
587 be a separate carrier for the purposes of this chapter.

588 (c) Unless otherwise authorized by the commissioner, a covered carrier may not enter
589 into one or more ceding arrangements with respect to health benefit plans delivered or issued
590 for delivery to covered insureds in this state if the ceding arrangements would result in less
591 than 50% of the insurance obligation or risk for the health benefit plans being retained by the
592 ceding carrier.

593 (d) Section 31A-22-1201 applies if a covered carrier cedes or assumes all of the
594 insurance obligation or risk with respect to one or more health benefit plans delivered or issued
595 for delivery to covered insureds in this state.

596 (5) (a) A Taft Hartley trust created in accordance with Section 302(c)(5) of the Federal
597 Labor Management Relations Act, or a carrier with the written authorization of such a trust,
598 may make a written request to the commissioner for a waiver from the application of any of the
599 provisions of Subsection 31A-30-106(1) with respect to a health benefit plan provided to the
600 trust.

601 (b) The commissioner may grant a trust or carrier described in Subsection (5)(a) a
602 waiver if the commissioner finds that application with respect to the trust would:

603 (i) have a substantial adverse effect on the participants and beneficiaries of the trust;

604 and

605 (ii) require significant modifications to one or more collective bargaining arrangements
606 under which the trust is established or maintained.

607 (c) A waiver granted under this Subsection (5) may not apply to an individual if the
608 person participates in a Taft Hartley trust as an associate member of any employee
609 organization.

610 (6) Sections 31A-30-106, 31A-30-106.5, 31A-30-106.7, 31A-30-107, 31A-30-108, and
611 31A-30-111 apply to:

612 (a) any insurer engaging in the business of insurance related to the risk of a small
613 employer for medical, surgical, hospital, or ancillary health care expenses of the small
614 employer's employees provided as an employee benefit; and

615 (b) any contract of an insurer, other than a workers' compensation policy, related to the
616 risk of a small employer for medical, surgical, hospital, or ancillary health care expenses of the
617 small employer's employees provided as an employee benefit.

618 (7) The commissioner may make rules requiring that the marketing practices be
619 consistent with this chapter for:

- 620 (a) a small employer carrier;
- 621 (b) a small employer carrier's agent;
- 622 (c) an insurance producer; and
- 623 (d) an insurance consultant.

624 Section 11. Section **31A-30-106** is amended to read:

625 **31A-30-106. Premiums -- Rating restrictions -- Disclosure.**

626 (1) Premium rates for health benefit plans under this chapter are subject to the
627 provisions of this Subsection (1).

628 (a) The index rate for a rating period for any class of business may not exceed the
629 index rate for any other class of business by more than 20%.

630 (b) (i) For a class of business, the premium rates charged during a rating period to
631 covered insureds with similar case characteristics for the same or similar coverage, or the rates
632 that could be charged to such employers under the rating system for that class of business, may
633 not vary from the index rate by more than 30% of the index rate, except as provided in Section
634 31A-22-625.

635 (ii) A covered carrier that offers individual and small employer health benefit plans
636 may use the small employer index rates to establish the rate limitations for individual policies,
637 even if some individual policies are rated below the small employer base rate.

638 (c) The percentage increase in the premium rate charged to a covered insured for a new
639 rating period, adjusted pro rata for rating periods less than a year, may not exceed the sum of
640 the following:

641 (i) the percentage change in the new business premium rate measured from the first day
642 of the prior rating period to the first day of the new rating period;

643 (ii) any adjustment, not to exceed 15% annually and adjusted pro rata for rating periods
644 of less than one year, due to the claim experience, health status, or duration of coverage of the
645 covered individuals as determined from the covered carrier's rate manual for the class of

646 business, except as provided in Section 31A-22-625; and

647 (iii) any adjustment due to change in coverage or change in the case characteristics of
648 the covered insured as determined from the covered carrier's rate manual for the class of
649 business.

650 (d) (i) Adjustments in rates for claims experience, health status, and duration from
651 issue may not be charged to individual employees or dependents.

652 (ii) Any adjustment described in Subsection (1)(d)(i) shall be applied uniformly to the
653 rates charged for all employees and dependents of the small employer.

654 (e) A covered carrier may use industry as a case characteristic in establishing premium
655 rates, provided that the highest rate factor associated with any industry classification does not
656 exceed the lowest rate factor associated with any industry classification by more than 15%.

657 (f) (i) Covered carriers shall apply rating factors, including case characteristics,
658 consistently with respect to all covered insureds in a class of business.

659 (ii) Rating factors shall produce premiums for identical groups that:

660 (A) differ only by the amounts attributable to plan design; and

661 (B) do not reflect differences due to the nature of the groups assumed to select
662 particular health benefit products.

663 (iii) A covered carrier shall treat all health benefit plans issued or renewed in the same
664 calendar month as having the same rating period.

665 (g) For the purposes of this Subsection (1), a health benefit plan that uses a restricted
666 network provision may not be considered similar coverage to a health benefit plan that does not
667 use such a network, provided that use of the restricted network provision results in substantial
668 difference in claims costs.

669 (h) The covered carrier may not, without prior approval of the commissioner, use case
670 characteristics other than:

671 (i) age;

672 (ii) gender;

673 (iii) industry;

674 (iv) geographic area;

675 (v) family composition; and

676 (vi) group size.

677 (i) (i) The commissioner may establish rules in accordance with Title 63, Chapter 46a,
678 Utah Administrative Rulemaking Act, to:

679 (A) implement this chapter; and

680 (B) assure that rating practices used by covered carriers are consistent with the
681 purposes of this chapter.

682 (ii) The rules described in Subsection (1)(i)(i) may include rules that:

683 (A) assure that differences in rates charged for health benefit products by covered
684 carriers are reasonable and reflect objective differences in plan design, not including
685 differences due to the nature of the groups assumed to select particular health benefit products;

686 (B) prescribe the manner in which case characteristics may be used by covered carriers;

687 (C) implement the individual enrollment cap under Section 31A-30-110, including
688 specifying:

689 (I) the contents for certification;

690 (II) auditing standards;

691 (III) underwriting criteria for uninsurable classification; and

692 (IV) limitations on high risk enrollees under Section 31A-30-111; and

693 (D) establish the individual enrollment cap under Subsection 31A-30-110(1).

694 (j) Before implementing regulations for underwriting criteria for uninsurable
695 classification, the commissioner shall contract with an independent consulting organization to
696 develop industry-wide underwriting criteria for uninsurability based on an individual's expected
697 claims under open enrollment coverage exceeding 200% of that expected for a standard
698 insurable individual with the same case characteristics.

699 (k) The commissioner shall revise rules issued for Sections 31A-22-602 and
700 31A-22-605 regarding individual accident and health policy rates to allow rating in accordance
701 with this section.

702 (2) For purposes of Subsection (1)(c)(i), if a health benefit product is a health benefit
703 product into which the covered carrier is no longer enrolling new covered insureds, the covered
704 carrier shall use the percentage change in the base premium rate, provided that the change does
705 not exceed, on a percentage basis, the change in the new business premium rate for the most
706 similar health benefit product into which the covered carrier is actively enrolling new covered
707 insureds.

708 (3) (a) A covered carrier may not transfer a covered insured involuntarily into or out of
709 a class of business.

710 (b) A covered carrier may not offer to transfer a covered insured into or out of a class
711 of business unless the offer is made to transfer all covered insureds in the class of business
712 without regard:

- 713 (i) to case characteristics;
- 714 (ii) claim experience;
- 715 (iii) health status; or
- 716 (iv) duration of coverage since issue.

717 (4) (a) Each covered carrier shall maintain at the covered carrier's principal place of
718 business a complete and detailed description of its rating practices and renewal underwriting
719 practices, including information and documentation that demonstrate that the covered carrier's
720 rating methods and practices are:

- 721 (i) based upon commonly accepted actuarial assumptions; and
- 722 (ii) in accordance with sound actuarial principles.

723 (b) (i) Each covered carrier shall file with the commissioner, on or before [~~March 15~~]
724 April 1 of each year, in a form, manner, and containing such information as prescribed by the
725 commissioner, an actuarial certification certifying that:

- 726 (A) the covered carrier is in compliance with this chapter; and
- 727 (B) the rating methods of the covered carrier are actuarially sound.
- 728 (ii) A copy of the certification required by Subsection (4)(b)(i) shall be retained by the
729 covered carrier at the covered carrier's principal place of business.

730 (c) A covered carrier shall make the information and documentation described in this
731 Subsection (4) available to the commissioner upon request.

732 (d) Records submitted to the commissioner under this section shall be maintained by
733 the commissioner as protected records under Title 63, Chapter 2, Government Records Access
734 and Management Act.

735 **Section 12. Repealer.**

736 This bill repeals:

737 **Section 31A-22-612, Conversion privileges for insured former spouse.**

738 **Section 31A-22-703, Conversion rights on termination of group accident and**

739 **health insurance coverage.**

740 Section **31A-22-704, Conversion rules and procedures.**

741 Section **31A-22-705, Provisions in conversion policies.**

742 Section **31A-22-708, Conversion of health benefit plan.**

743 Section **31A-22-709, Conversion privilege upon retirement.**

744 Section **31A-22-710, Conversion privilege of spouse and children.**

745 Section **31A-22-711, If conversion plan benefits exceed group policy benefits.**

746 Section **31A-22-712, Converted policies delivered outside Utah.**

747 Section **31A-22-714, Extension of benefits.**