

Representative James A. Dunnigan proposes the following substitute bill:

HEALTH INSURANCE MARKET CHOICES

2008 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: James A. Dunnigan

Senate Sponsor: _____

LONG TITLE

General Description:

This bill amends the Insurance Code to permit a new health insurance product offering for accident and health insurers and health maintenance organizations.

Highlighted Provisions:

This bill:

- ▶ amends the access to rural health care provider law to prohibit balanced billing by providers;

- ▶ provides that a health maintenance organization that is subject to Chapter 8, Health Maintenance Organizations and Limited Health Plans:

- shall offer at least one health benefit plan that is subject to current limitations on the use of indemnity plans, point of service plans, and scope of basic health care services; and

- may offer a health benefit plan that is not subject to current limitations on the use of indemnity plans, point of service plans, and scope of basic health care services; and

- ▶ provides that an insurer that offers a health benefit plan in the state and is not subject to Chapter 8, Health Maintenance Organizations and Limited Health Plans:

- shall offer at least one health benefit plan that is subject to current requirements



26 for provider reimbursement levels and provider participation; and

27 • may offer a health benefit plan that is not subject to current provider

28 reimbursement levels and provider participation requirements; and

29 ▶ clarifies that insurers offering a new product must comply with current access to

30 emergency care laws.

31 **Monies Appropriated in this Bill:**

32 None

33 **Other Special Clauses:**

34 None

35 **Utah Code Sections Affected:**

36 AMENDS:

37 **31A-8-501**, as last amended by Laws of Utah 2004, Chapters 90, 229, and 367

38 ENACTS:

39 **31A-22-618.5**, Utah Code Annotated 1953



41 *Be it enacted by the Legislature of the state of Utah:*

42 Section 1. Section **31A-8-501** is amended to read:

43 **31A-8-501. Access to health care providers.**

44 (1) As used in this section:

45 (a) "Class of health care provider" means a health care provider or a health care facility
46 regulated by the state within the same professional, trade, occupational, or certification
47 category established under Title 58, Occupations and Professions, or within the same facility
48 licensure category established under Title 26, Chapter 21, Health Care Facility Licensing and
49 Inspection Act.

50 (b) "Covered health care services" or "covered services" means health care services for
51 which an enrollee is entitled to receive under the terms of a health maintenance organization
52 contract.

53 (c) "Credentialed staff member" means a health care provider with active staff
54 privileges at an independent hospital or federally qualified health center.

55 (d) "Federally qualified health center" means as defined in the Social Security Act, 42
56 U.S.C. Sec. 1395x.

57 (e) "Independent hospital" means a general acute hospital or a critical access hospital
58 that:

59 (i) is either:

60 (A) located 20 miles or more from any other general acute hospital or critical access
61 hospital; or

62 (B) licensed as of January 1, 2004;

63 (ii) is licensed pursuant to Title 26, Chapter 21, Health Care Facility Licensing and
64 Inspection Act; and

65 (iii) is controlled by a board of directors of which 51% or more reside in the county
66 where the hospital is located and:

67 (A) the board of directors is ultimately responsible for the policy and financial
68 decisions of the hospital; or

69 (B) the hospital is licensed for 60 or fewer beds and is not owned, in whole or in part,
70 by an entity that owns or controls a health maintenance organization if the hospital is a
71 contracting facility of the organization.

72 (f) "Noncontracting provider" means an independent hospital, federally qualified health
73 center, or credentialed staff member who has not contracted with a health maintenance
74 organization to provide health care services to enrollees of the organization.

75 (2) Except for a health maintenance organization which is under the common
76 ownership or control of an entity with a hospital located within ten paved road miles of an
77 independent hospital, a health maintenance organization shall pay for covered health care
78 services rendered to an enrollee by an independent hospital, a credentialed staff member at an
79 independent hospital, or a credentialed staff member at his local practice location if:

80 (a) the enrollee:

81 (i) lives or resides within 30 paved road miles of the independent hospital; or

82 (ii) if Subsection (2)(a)(i) does not apply, lives or resides in closer proximity to the
83 independent hospital than a contracting hospital;

84 (b) the independent hospital is located prior to December 31, 2000 in a county with a
85 population density of less than 100 people per square mile, or the independent hospital is
86 located in a county with a population density of less than 30 people per square mile; and

87 (c) the enrollee has complied with the prior authorization and utilization review

88 requirements otherwise required by the health maintenance organization contract.

89 (3) A health maintenance organization shall pay for covered health care services
90 rendered to an enrollee at a federally qualified health center if:

91 (a) the enrollee:

92 (i) lives or resides within 30 paved road miles of the federally qualified health center;
93 or

94 (ii) if Subsection (3)(a)(i) does not apply, lives or resides in closer proximity to the
95 federally qualified health center than a contracting provider;

96 (b) the federally qualified health center is located in a county with a population density
97 of less than 30 people per square mile; and

98 (c) the enrollee has complied with the prior authorization and utilization review
99 requirements otherwise required by the health maintenance organization contract.

100 (4) (a) A health maintenance organization shall reimburse a noncontracting provider or
101 the enrollee for covered services rendered pursuant to Subsection (2) a like dollar amount as it
102 pays to contracting providers under a noncapitated arrangement for comparable services.

103 (b) A health maintenance organization shall reimburse a federally qualified health
104 center or the enrollee for covered services rendered pursuant to Subsection (3) a like amount as
105 paid by the health maintenance organization under a noncapitated arrangement for comparable
106 services to a contracting provider in the same class of health care providers as the provider who
107 rendered the service.

108 (5) (a) A non-contracting provider may not balance bill a patient when the health
109 maintenance organization reimburses a non-contracting provider or an enrollee in accordance
110 with Subsection (4)(a).

111 (b) A non-contracting federally qualified health center may not balance bill a patient
112 when the federally qualified health center or the enrollee receives reimbursement in accordance
113 with Subsection (4)(b).

114 [~~5~~] (6) A noncontracting provider may only refer an enrollee to another
115 noncontracting provider so as to obligate the enrollee's health maintenance organization to pay
116 for the resulting services if:

117 (a) the noncontracting provider making the referral or the enrollee has received prior
118 authorization from the organization for the referral; or

119 (b) the practice location of the noncontracting provider to whom the referral is made:

120 (i) is located in a county with a population density of less than 25 people per square

121 mile; and

122 (ii) is within 30 paved road miles of:

123 (A) the place where the enrollee lives or resides; or

124 (B) the independent hospital or federally qualified health center at which the enrollee

125 may receive covered services pursuant to Subsection (2) or (3).

126 [~~(6)~~] (7) Notwithstanding this section, a health maintenance organization may contract

127 directly with an independent hospital, federally qualified health center, or credentialed staff

128 member.

129 [~~(7)~~] (8) (a) A health maintenance organization that violates any provision of this

130 section is subject to sanctions as determined by the commissioner in accordance with Section

131 31A-2-308.

132 (b) Violations of this section include:

133 (i) failing to provide the notice required by Subsection [~~(7)~~] (8)(d) by placing the notice

134 in any health maintenance organization's provider list that is supplied to enrollees, including

135 any website maintained by the health maintenance organization;

136 (ii) failing to provide notice of an enrollee's rights under this section when:

137 (A) an enrollee makes personal contact with the health maintenance organization by

138 telephone, electronic transaction, or in person; and

139 (B) the enrollee inquires about his rights to access an independent hospital or federally

140 qualified health center; and

141 (iii) refusing to reprocess or reconsider a claim, initially denied by the health

142 maintenance organization, when the provisions of this section apply to the claim.

143 (c) The commissioner shall, pursuant to Chapter 2, Part 2, Duties and Powers of

144 Commissioner:

145 (i) adopt rules as necessary to implement this section;

146 (ii) identify in rule:

147 (A) the counties with a population density of less than 100 people per square mile;

148 (B) independent hospitals as defined in Subsection (1)(e); and

149 (C) federally qualified health centers as defined in Subsection (1)(d).

150 (d) (i) A health maintenance organization shall:

151 (A) use the information developed by the commissioner under Subsection [~~(7)~~] (8)(c)
152 to identify the rural counties, independent hospitals, and federally qualified health centers that
153 are located in the health maintenance organization's service area; and

154 (B) include the providers identified under Subsection [~~(7)~~] (8)(d)(i)(A) in the notice
155 required in Subsection [~~(7)~~] (8)(d)(ii).

156 (ii) The health maintenance organization shall provide the following notice, in bold
157 type, to enrollees as specified under Subsection [~~(7)~~] (8)(b)(i), and shall keep the notice
158 current:

159 "You may be entitled to coverage for health care services from the following non-HMO
160 contracted providers if you live or reside within 30 paved road miles of the listed providers, or
161 if you live or reside in closer proximity to the listed providers than to your HMO contracted
162 providers:

163 This list may change periodically, please check on our website or call for verification.
164 Please be advised that if you choose a noncontracted provider you will be responsible for any
165 charges not covered by your health insurance plan.

166 If you have questions concerning your rights to see a provider on this list you may
167 contact your health maintenance organization at _____. If the HMO does not resolve your
168 problem, you may contact the Office of Consumer Health Assistance in the Insurance
169 Department, toll free."

170 (e) A person whose interests are affected by an alleged violation of this section may
171 contact the Office of Consumer Health Assistance and request assistance, or file a complaint as
172 provided in Section 31A-2-216.

173 Section 2. Section **31A-22-618.5** is enacted to read:

174 **31A-22-618.5. Health plan offerings.**

175 (1) The purpose of this section is to increase the range of health benefit plans available
176 in the market.

177 (2) A health maintenance organization that is subject to Chapter 8, Health Maintenance
178 Organizations and Limited Health Plans:

179 (a) shall offer to potential purchasers at least one health benefit plan that is subject to
180 the requirements of Chapter 8, Health Maintenance Organizations and Limited Health Plans;

181 and

182 (b) may offer to potential purchasers one or more health benefit plans or limited health
183 benefit plans that:

184 (i) are not subject to one or more of the following:

185 (A) the limitations on insured indemnity benefits in Subsection 31A-8-105(4);

186 (B) the limitation on point of service products in Subsections 31A-8-408(3) through

187 (6); or

188 (C) basic health care services as defined in Section 31A-8-101; and

189 (ii) are subject to Section 31A-8-501 when covering emergency care services in
190 accordance with Section 31A-22-627.

191 (3) An insurer that offers health benefit plans and is not subject to Chapter 8, Health
192 Maintenance Organizations and Limited Health Plans:

193 (a) shall offer to potential purchasers at least one health benefit plan that is subject to
194 Sections 31A-22-617 and 31A-22-618; and

195 (b) may offer to potential purchasers one or more health benefit plans that:

196 (i) are not subject to one or more of the following:

197 (A) except as provided in Subsection (3)(b)(ii), Subsection 31A-22-617(2);

198 (B) Subsection 31A-22-617(7); or

199 (C) notwithstanding Subsection 31A-22-617(9), Section 31A-22-618; and

200 (ii) are subject to Subsection 31A-22-617(2) when covering emergency care services in
201 accordance with Section 31A-22-627.

202 (4) Section 31A-8-106 does not prohibit the offer of a health benefit plan under
203 Subsection (2)(b).

204 (5) (a) Any difference in price between a health benefit plan offered under Subsections
205 (2)(a) and (b):

206 (i) shall be based on actuarially sound data; and

207 (ii) is subject to Subsection 31A-30-106(1)(f)(ii)(B).

208 (b) Any difference in price between a health benefit plan offered under Subsections
209 (3)(a) and (b):

210 (i) shall be based on actuarially sound data; and

211 (ii) is subject to Subsection 31A-30-106(1)(f)(ii)(B).

212 (6) Nothing in this section limits the number of health benefit plans that an insurer may
213 offer.

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Fiscal Note

2008 General Session

State of Utah

State Impact

Enactment of this bill will not require additional appropriations.

Individual, Business and/or Local Impact

Enactment of this bill likely will not result in direct, measurable costs and/or benefits for individuals, businesses, or local governments.
