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HOSPITAL CLAIMS MANAGEMENT
2010 GENERAL SESSION
STATE OF UTAH
Chief Sponsor: Bradley G. Last
Senate Sponsor: Stephen H. Urquhart
LONG TITLE
General Description:
This bill amends the Health Code to authorize a demonstration project administered by
the department.
Highlighted Provisions:
This bill:
 authorizes the Department of Health to establish a demonstration project to
facilitate:
• open and honest dialogue between a health care provider and a patient or the
patient's representative regarding unexpected medical outcomes; and
• timely and cost effective resolution of unexpected medical outcomes; and
• gives the department rulemaking authority to implement the demonstration project.
Monies Appropriated in this Bill:
None
Other Special Clauses:
None
Utah Code Sections Affected:
AMENDS:
26-1-30.5 , as last amended by Laws of Utah 2001, Chapter 53
Be it enacted by the Legislature of the state of Utah:
Section 1. Section 26-1-30.5 is amended to read:
26-1-30.5. Duty to establish pilot program for monitoring quality in health care.

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30	(1) [The] (a) Beginning July 1, 2010, the department shall develop a [two year]
31	voluntary demonstration project to promote and monitor [quality health care] early
32	intervention and resolution of unanticipated outcomes from medical care received by a patient.
33	(b) Implementation and execution of the demonstration project is contingent upon
34	[appropriations from the Legislature.] the amendment of a rule of evidence to protect the
35	statements, affirmations, gestures, or conduct described in Section 78B-3-422.
36	(c) The department shall adopt administrative rules in accordance with Title 63G,
37	Chapter 3, Utah Administrative Rulemaking Act, which establish:
38	(i) the principles upon which the demonstration project shall be based; and
39	(ii) the method for implementation and evaluation of an open and honest dialogue
40	between a health care provider and a patient, and the patient's representative, after an
41	unanticipated event resulting from medical care provided to the patient.
42	(2) The demonstration project shall include at least the following:
43	(a) a collaborative, public-private effort to [promote clinical quality and cost
44	effectiveness in health care through community wide continuous quality improvement
45	methods; and]:
46	(i) avoid expensive and acrimonious litigation as a result of an unanticipated medical
47	outcome; and
48	(ii) replace litigation with open and honest dialogue about issues raised in the course
49	of a patient's medical care which resulted in the unanticipated outcome;
50	(b) a process for evaluating the effectiveness of [health care continuous quality
51	improvement efforts in the state.] the demonstration project in:
52	(i) preventing litigation of medical malpractice claims; and
53	(ii) providing appropriate and timely resolution of medical malpractice claims;
54	(c) a report to the Legislature's Judiciary, Law Enforcement, and Criminal Justice
55	Interim Committee no later than November 30, 2012, which shall include the results of the
56	demonstration project.