| CONSUMER CREDIT PROTECTION AMENDMENTS |
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| 2014 GENERAL SESSION |
| STATE OF UTAH |
| Chief Sponsor: Paul Ray |
| Senate Sponsor: |
| LONG TITLE |
| Committee Note: |
| The Veterans Reintegration Task Force recommended this bill. |
| Membership: 5 legislators 15 non-legislators |
| Legislative Vote: 3 voting for 0 voting against 2 absent |
| General Description: |
| This bill modifies Title 13, Chapter 45, Consumer Credit Protection Act. |
| Highlighted Provisions: |
| This bill: |
| defines terms; |
| under certain circumstances, requires a consumer reporting agency to give a |
| consumer, prior to purchase, a written disclosure that states that the credit score the |
| consumer reporting agency provides may be different from the credit score used by |
| a lender; |
| requires an entity that requests a consumer's credit score, for a purpose other than |
| the extension of credit, to provide the consumer with a written disclosure that |
| includes: |
| the name of the consumer reporting agency that calculated the credit score; |
| the model used to generate the credit score; and |
| the consumer's credit score; |
| prohibits a consumer reporting agency from refusing to sell a consumer's credit |



| 8 | score to a requesting entity solely because the requesting entity is required to make the |
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| 9 | disclosures described in this bill; and |
| 0 | provides enforcement procedures for the provisions in this bill. |
| 1 | Money Appropriated in this Bill: |
| 2 | None |
| 3 | Other Special Clauses: |
| 4 | None |
| 5 | Utah Code Sections Affected: |
| 6 | AMENDS: |
| 7 | 13-45-102, as enacted by Laws of Utah 2006, Chapter 344 |
| 8 | ENACTS: |
| 9 | 13-45-501, Utah Code Annotated 1953 |
| 0 | 13-45-502, Utah Code Annotated 1953 |
| 1 | 13-45-503, Utah Code Annotated 1953 |
| 2 | RENUMBERS AND AMENDS: |
| 3 | 13-45-601, (Renumbered from 13-45-401, as enacted by Laws of Utah 2006, Chapter |
| 4 | 344) |
| 5 | |
| 6 | Be it enacted by the Legislature of the state of Utah: |
| 7 | Section 1. Section 13-45-102 is amended to read: |
| 3 | 13-45-102. Definitions. |
|) | As used in this chapter: |
|) | (1) "Consumer" means [a natural person] an individual. |
| 1 | (2) "Consumer credit counseling agency" means: |
| 2 | (a) a person that is registered with the Division of Consumer Protection to provide debt |
| 3 | management services under Title 13, Chapter 42, Uniform Debt-Management Services Act; or |
| 4 | (b) a HUD-approved housing counseling agency. |
| 5 | [(2)] (3) "Consumer reporting agency" means [a person who, for fees, dues, or on a |
| 6 | cooperative basis, regularly engages in whole or in part in the practice of assembling or |
| 7 | evaluating information concerning a consumer's credit or other information for the purpose of |
| 8 | furnishing a credit report to another person.]: |

| 59 | (a) a credit bureau; or |
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| 60 | (b) a person that obtains and resells any information, including a credit score or credit |
| 51 | report, produced, in whole or in part, by a credit bureau. |
| 62 | (4) "Credit bureau" means a person that, for fees, dues, or on a cooperative basis, |
| 63 | regularly engages in the practice of assembling or evaluating information concerning a |
| 54 | consumer's credit or other information for the purpose of furnishing a credit report or credit |
| 65 | score to another person. |
| 66 | [(3)] (5) "Credit report" means a consumer report, as defined in 15 U.S.C. Sec. 1681a[|
| 67 | that is used or collected in whole or part for the purpose of serving as a factor in establishing a |
| 68 | consumer's eligibility for credit for personal, family, or household purposes]. |
| 59 | (6) (a) "Credit score" means a numerical value or a categorization that is: |
| 70 | (i) derived from information in a consumer report; |
| 71 | (ii) derived from a statistical tool or modeling system; and |
| 72 | (iii) developed to predict, at least in part, the likelihood of: |
| 73 | (A) future insurance claims behavior; or |
| 74 | (B) credit behavior. |
| 75 | (b) "Credit score" includes: |
| 76 | (i) a risk predictor; or |
| 77 | (ii) a risk score. |
| 78 | (7) "Depository institution" is as defined in Section 7-1-103. |
| 79 | (8) "Electronically signed" means executed by electronic sound, symbol, or process |
| 30 | attached to or logically associated with a record, demonstrating the intent to sign the record. |
| 31 | (9) "Extension of credit" means the right to defer payment of debt or to incur debt and |
| 32 | defer its payment. |
| 33 | (10) "Lender" means a person that regularly offers or makes an extension of credit to a |
| 84 | consumer. |
| 35 | (11) "Lender credit score" means a credit score that a mortgage lender uses to |
| 36 | underwrite or evaluate an individual's request for a mortgage loan, and that is calculated using |
| 37 | the same algorithm used by Fannie Mae, Freddie Mac, or a comparable entity. |
| 88 | (12) "Lessor" is as defined in Section 15-8-3. |
| 29 | [44] (13) "Normal business hours" means Sunday through Saturday, between the hours |

| 90 | of 6:00 a.m. and 9:30 p.m., Mountain Standard or Mountain Daylight Time. |
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| 91 | [(5)] (14) (a) "Personal information" means personally identifiable financial |
| 92 | information: |
| 93 | (i) provided by a consumer to another person; |
| 94 | (ii) resulting from any transaction with the consumer or any service performed for the |
| 95 | consumer; or |
| 96 | (iii) otherwise obtained by another person. |
| 97 | (b) "Personal information" does not include: |
| 98 | (i) publicly available information, as that term is defined by the regulations prescribed |
| 99 | under 15 U.S.C. Sec. 6804; or |
| 100 | (ii) any list, description, or other grouping of consumers, and publicly available |
| 101 | information pertaining to the consumers, that is derived without using any nonpublic personal |
| 102 | information. |
| 103 | (c) Notwithstanding Subsection [(5)] (14)(b), "personal information" includes any list, |
| 104 | description, or other grouping of consumers, and publicly available information pertaining to |
| 105 | the consumers, that is derived using any nonpublic personal information other than publicly |
| 106 | available information. |
| 107 | [(6)] <u>(15)</u> "Proper identification" has the same meaning as in 15 U.S.C. Sec. |
| 108 | 1681h(a)(1), and includes: |
| 109 | (a) the consumer's full name, including first, last, and middle names and any suffix; |
| 110 | (b) any name the consumer previously used; |
| 111 | (c) the consumer's current and recent full addresses, including street address, any |
| 112 | apartment number, city, state, and ZIP code; |
| 113 | (d) the consumer's Social Security number; and |
| 114 | (e) the consumer's date of birth. |
| 115 | (16) (a) "Requesting entity" means a person that requests or obtains an individual's |
| 116 | credit report or credit score for a purpose other than the extension of credit, including a |
| 117 | consumer credit counseling agency, credit counselor, housing counselor, lessor, or employer. |
| 118 | (b) "Requesting entity" does not include a depository institution. |
| 119 | $\left[\frac{7}{1}\right]$ "Security freeze" means a prohibition, consistent with Section 13-45-201, on |
| 120 | a consumer reporting agency's furnishing of a consumer's credit report to a third party intending |

| 121 | to use the credit report to determine the consumer's eligibility for credit. |
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| 122 | Section 2. Section 13-45-501 is enacted to read: |
| 123 | Part 5. Credit Score Disclosure Requirements |
| 124 | <u>13-45-501.</u> Title. |
| 125 | This part is known as "Credit Score Disclosure Requirements." |
| 126 | Section 3. Section 13-45-502 is enacted to read: |
| 127 | 13-45-502. Educational credit score Required disclosure. |
| 128 | (1) Except as provided in Subsection (2), when, for a purpose other than an extension |
| 129 | of credit, a consumer requests the consumer's credit score from a consumer reporting agency |
| 130 | and the consumer reporting agency provides a credit score that is not a lender credit score, the |
| 131 | consumer reporting agency shall give the consumer a written disclosure in substantially the |
| 132 | following form: |
| 133 | "This credit score may differ substantially from the credit score used by a lender for the |
| 134 | approval of a residential mortgage or other loan. The Consumer Financial Protection Bureau |
| 135 | has warned that this credit score may greatly misrepresent a lender's assessment of your |
| 136 | creditworthiness. Based on the score actually used by a lender, you may be offered less |
| 137 | favorable terms that are more costly to you." |
| 138 | (2) If a consumer reporting agency described in Subsection (1) is also a lender, and the |
| 139 | consumer reporting agency provides the consumer a credit score that is not a lender credit score |
| 140 | that the consumer reporting agency uses when deciding whether to grant an extension of credit, |
| 141 | the consumer reporting agency shall give the consumer a written disclosure in substantially the |
| 142 | following form: |
| 143 | "This credit score is different from the credit score we use to evaluate whether to grant |
| 144 | an extension of credit. The Consumer Financial Protection Bureau has warned that this credit |
| 145 | score may greatly misrepresent our or another lender's assessment of your creditworthiness. |
| 146 | Based on the credit score that we would actually use, you may be offered less favorable terms |
| 147 | that are more costly to you." |
| 148 | (3) A person who gives a disclosure described in Subsection (1) or (2) shall ensure that |
| 149 | the disclosure is: |
| 150 | (a) independently displayed on a separate page; |
| 151 | (b) typed in at least 14-point font; and |

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| 152 | (c) signed by the consumer, or if the credit score is obtained online, electronically |
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| 153 | signed by the consumer, before the consumer purchases the credit score. |
| 154 | (4) This section does not apply to a depository institution. |
| 155 | Section 4. Section 13-45-503 is enacted to read: |
| 156 | 13-45-503. Disclosure of credit score to consumer. |
| 157 | (1) Except as provided in Subsection (2), within 10 days after the day on which a |
| 158 | requesting entity receives a consumer's credit score, the requesting entity shall give the |
| 159 | consumer a written disclosure that states: |
| 160 | (a) the name of the consumer reporting agency that calculated the credit score; |
| 161 | (b) the unique name associated with the algorithm used to generate the credit score; |
| 162 | <u>and</u> |
| 163 | (c) the consumer's credit score. |
| 164 | (2) A lessor shall disclose a consumer's credit score in accordance with Subsection (1) |
| 165 | within three days after the day on which: |
| 166 | (a) the lessor denies the consumer's application for a lease; or |
| 167 | (b) the consumer and the lessor enter into a lease agreement. |
| 168 | (3) A consumer reporting agency may not refuse to sell a consumer's credit score to a |
| 169 | requesting entity because the requesting entity is required to disclose the credit score to the |
| 170 | consumer under Subsection (1). |
| 171 | Section 5. Section 13-45-601, which is renumbered from Section 13-45-401 is |
| 172 | renumbered and amended to read: |
| 173 | Part 6. Enforcement |
| 174 | [13-45-401]. <u>13-45-601.</u> Enforcement. |
| 175 | (1) The attorney general may enforce this chapter's provisions. |
| 176 | (2) A person [who] that violates [this chapter's provisions] a provision from Section |
| 177 | <u>13-45-201</u> , <u>13-45-202</u> , <u>13-45-203</u> , <u>13-45-204</u> , <u>13-45-205</u> , <u>or 13-45-301</u> is subject to a civil fine |
| 178 | of: |
| 179 | (a) no greater than \$2,500 for a violation or series of violations concerning a specific |
| 180 | consumer; and |
| 181 | (b) no greater than \$100,000 in the aggregate for related violations concerning more |
| 182 | than one consumer. |

| 183 | (3) A person that violates Section 13-45-502 or 13-45-503 is subject to a civil fine of: |
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| 184 | (a) no less than \$1,000 per violation; and |
| 185 | (b) no greater than \$1,000,000 in the aggregate for related violations. |
| 186 | [(3)] (4) In addition to the penalties provided in [Subsection] Subsections (2) and (3), |
| 187 | the attorney general may seek injunctive relief to prevent future violations of this chapter in: |
| 188 | (a) the district court located in Salt Lake City; or |
| 189 | (b) the district court for the district in which resides a consumer who is the subject of a |

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credit report on which a violation occurs.

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