| 1      | INSURANCE MODIFICATIONS  |
|--------|--|
| 2      | 2014 GENERAL SESSION   |
| 3      | STATE OF UTAH  |
| 4      | Chief Sponsor: Jerry W. Stevenson  |
| 5      | House Sponsor: James A. Dunnigan   |
| 6<br>7 | LONG TITLE   |
| 8      | General Description:   |
| 9      | This bill modifies the Insurance Code to address travel insurance.                                 |
| 10     | Highlighted Provisions:  |
| 11     | This bill:   |
| 12     | enacts the Travel Insurance Act, including:  |
| 13     | • defining terms;  |
| 14     | <ul> <li>providing for the issuance of a limited lines insurance producer license;</li> </ul>      |
| 15     | <ul> <li>establishing requirements related to travel retailers;</li> </ul>                         |
| 16     | <ul> <li>addressing offering or disseminating travel insurance;</li> </ul>                         |
| 17     | <ul> <li>providing that travel insurance can be an individual, group, or master policy;</li> </ul> |
| 18     | and  |
| 19     | <ul> <li>addressing market conduct and penalties;</li> </ul>                                       |
| 20     | <ul> <li>addresses sharing of commissions; and</li> </ul>  |
| 21     | <ul> <li>makes technical and conforming changes.</li> </ul>  |
| 22     | Money Appropriated in this Bill:   |
| 23     | None   |
| 24     | Other Special Clauses:   |
| 25     | None   |
| 26     | <b>Utah Code Sections Affected:</b>  |
| 27     | AMENDS:  |



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28
             31A-23a-106, as last amended by Laws of Utah 2013, Chapter 319
29
             31A-23a-504, as last amended by Laws of Utah 2013, Chapter 319
30
      ENACTS:
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             31A-23a-901, Utah Code Annotated 1953
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             31A-23a-902, Utah Code Annotated 1953
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             31A-23a-903, Utah Code Annotated 1953
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             31A-23a-904, Utah Code Annotated 1953
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             31A-23a-905, Utah Code Annotated 1953
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             31A-23a-906, Utah Code Annotated 1953
             31A-23a-907, Utah Code Annotated 1953
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      Be it enacted by the Legislature of the state of Utah:
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             Section 1. Section 31A-23a-106 is amended to read:
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             31A-23a-106. License types.
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             (1) (a) A resident or nonresident license issued under this chapter shall be issued under
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      the license types described under Subsection (2).
44
             (b) A license type and a line of authority pertaining to a license type describe the type
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      of licensee and the lines of business that a licensee may sell, solicit, or negotiate. A license
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      type is intended to describe the matters to be considered under any education, examination, and
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      training required of a license applicant under Sections 31A-23a-108, 31A-23a-202, and
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      31A-23a-203.
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             (2) (a) A producer license type includes the following lines of authority:
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             (i) life insurance, including a nonvariable contract;
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             (ii) variable contracts, including variable life and annuity, if the producer has the life
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      insurance line of authority;
53
             (iii) accident and health insurance, including a contract issued to a policyholder under
54
      Chapter 7, Nonprofit Health Service Insurance Corporations, or Chapter 8, Health Maintenance
55
      Organizations and Limited Health Plans;
56
             (iv) property insurance;
57
             (v) casualty insurance, including a surety or other bond;
58
             (vi) title insurance under one or more of the following categories:
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| 59 | (A) search, including authority to act as a title marketing representative;                  |
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| 60 | (B) escrow, including authority to act as a title marketing representative; and              |
| 61 | (C) title marketing representative only; and   |
| 62 | (vii) personal lines insurance.  |
| 63 | (b) A surplus lines producer license type includes the following lines of authority:         |
| 64 | (i) property insurance, if the person holds an underlying producer license with the          |
| 65 | property line of insurance; and  |
| 66 | (ii) casualty insurance, if the person holds an underlying producer license with the         |
| 67 | casualty line of authority.  |
| 68 | (c) A limited line producer license type includes the following limited lines of             |
| 69 | authority:   |
| 70 | (i) limited line credit insurance;   |
| 71 | (ii) travel insurance, as set forth in Part 9, Travel Insurance Act;                         |
| 72 | (iii) motor club insurance;  |
| 73 | (iv) car rental related insurance;   |
| 74 | (v) legal expense insurance;   |
| 75 | (vi) crop insurance;   |
| 76 | (vii) self-service storage insurance;  |
| 77 | (viii) bail bond producer;   |
| 78 | (ix) guaranteed asset protection waiver; and   |
| 79 | (x) portable electronics insurance.  |
| 80 | (d) A consultant license type includes the following lines of authority:                     |
| 81 | (i) life insurance, including a nonvariable contract;  |
| 82 | (ii) variable contracts, including variable life and annuity, if the consultant has the life |
| 83 | insurance line of authority;   |
| 84 | (iii) accident and health insurance, including a contract issued to a policyholder under     |
| 85 | Chapter 7, Nonprofit Health Service Insurance Corporations, or Chapter 8, Health Maintenance |
| 86 | Organizations and Limited Health Plans;  |
| 87 | (iv) property insurance;   |
| 88 | (v) casualty insurance, including a surety or other bond; and                                |
| 89 | (vi) personal lines insurance.   |

| 90  | (e) A managing general agent license type includes the following lines of authority:              |
|-----|---|
| 91  | (i) life insurance, including a nonvariable contract;   |
| 92  | (ii) variable contracts, including variable life and annuity, if the managing general             |
| 93  | agent has the life insurance line of authority;   |
| 94  | (iii) accident and health insurance, including a contract issued to a policyholder under          |
| 95  | Chapter 7, Nonprofit Health Service Insurance Corporations, or Chapter 8, Health Maintenance      |
| 96  | Organizations and Limited Health Plans;   |
| 97  | (iv) property insurance;  |
| 98  | (v) casualty insurance, including a surety or other bond; and                                     |
| 99  | (vi) personal lines insurance.  |
| 100 | (f) A reinsurance intermediary license type includes the following lines of authority:            |
| 101 | (i) life insurance, including a nonvariable contract;   |
| 102 | (ii) variable contracts, including variable life and annuity, if the reinsurance                  |
| 103 | intermediary has the life insurance line of authority;  |
| 104 | (iii) accident and health insurance, including a contract issued to a policyholder under          |
| 105 | Chapter 7, Nonprofit Health Service Insurance Corporations, or Chapter 8, Health Maintenance      |
| 106 | Organizations and Limited Health Plans;   |
| 107 | (iv) property insurance;  |
| 108 | (v) casualty insurance, including a surety or other bond; and                                     |
| 109 | (vi) personal lines insurance.  |
| 110 | (g) A person who holds a license under Subsection (2)(a) has the qualifications                   |
| 111 | necessary to act as a holder of a license under Subsection (2)(c), except that the person may not |
| 112 | act under Subsection (2)(c)(viii) or (ix).  |
| 113 | (3) (a) The commissioner may by rule recognize other producer, surplus lines producer             |
| 114 | limited line producer, consultant, managing general agent, or reinsurance intermediary lines of   |
| 115 | authority as to kinds of insurance not listed under Subsections (2)(a) through (f).               |
| 116 | (b) Notwithstanding Subsection (3)(a), for purposes of title insurance the Title and              |
| 117 | Escrow Commission may by rule, with the concurrence of the commissioner and subject to            |
| 118 | Section 31A-2-404, recognize other categories for an individual title insurance producer or       |
| 119 | agency title insurance producer line of authority not listed under Subsection (2)(a)(vi).         |
| 120 | (4) The variable contracts line of authority requires:  |

| 121 | (a) for a producer, licensure by the Financial Industry Regulatory Authority as a:                 |
|-----|--|
| 122 | (i) registered broker-dealer; or   |
| 123 | (ii) broker-dealer agent, with a current registration with a broker-dealer; and                    |
| 124 | (b) for a consultant, registration with the Securities and Exchange Commission or                  |
| 125 | licensure by the Utah Division of Securities as an:  |
| 126 | (i) investment adviser; or   |
| 127 | (ii) investment adviser representative, with a current association with an investment              |
| 128 | adviser.   |
| 129 | (5) A surplus lines producer is a producer who has a surplus lines license.                        |
| 130 | Section 2. Section 31A-23a-504 is amended to read:   |
| 131 | 31A-23a-504. Sharing commissions.  |
| 132 | (1) (a) Except as provided in Subsection 31A-15-103(3), a licensee under this chapter              |
| 133 | or an insurer may only pay consideration or reimburse out-of-pocket expenses to a person if the    |
| 134 | licensee knows that the person is licensed under this chapter as to the particular type of         |
| 135 | insurance to act in Utah as:   |
| 136 | (i) a producer;  |
| 137 | (ii) a limited line producer;  |
| 138 | (iii) a consultant;  |
| 139 | (iv) a managing general agent; or  |
| 140 | (v) a reinsurance intermediary.  |
| 141 | (b) A person may only accept commission compensation or other compensation as a                    |
| 142 | person described in Subsections (1)(a)(i) through (v) that is directly or indirectly the result of |
| 143 | an insurance transaction if that person is licensed under this chapter to act as described in      |
| 144 | Subsection (1)(a).   |
| 145 | (2) (a) Except as provided in Section 31A-23a-501, a consultant may not pay or receive             |
| 146 | a commission or other compensation that is directly or indirectly the result of an insurance       |
| 147 | transaction.   |
| 148 | (b) A consultant may share a consultant fee or other compensation received for                     |
| 149 | consulting services performed within Utah only:  |
| 150 | (i) with another consultant licensed under this chapter; and                                       |
| 151 | (ii) to the extent that the other consultant contributed to the services performed.                |

| 152 | (3) This section does not prohibit:   |
|-----|---|
| 153 | (a) the payment of renewal commissions to former licensees under this chapter, former         |
| 154 | Title 31, Chapter 17, or their successors in interest under a deferred compensation or agency |
| 155 | sales agreement;  |
| 156 | (b) compensation paid to or received by a person for referral of a potential customer         |
| 157 | that seeks to purchase or obtain an opinion or advice on an insurance product if:             |
| 158 | (i) the person is not licensed to sell insurance;   |
| 159 | (ii) the person does not sell or provide opinions or advice on the product; and               |
| 160 | (iii) the compensation does not depend on whether the referral results in a purchase or       |
| 161 | sale; or  |
| 162 | (c) the payment or assignment of a commission, service fee, brokerage, or other               |
| 163 | valuable consideration to an agency or a person who does not sell, solicit, or negotiate      |
| 164 | insurance in this state, unless the payment would constitute an inducement or commission      |
| 165 | rebate under Section 31A-23a-402 or 31A-23a-402.5.  |
| 166 | (4) (a) In selling a policy of title insurance, sharing of commissions under Subsection       |
| 167 | (1) may not occur if it will result in:   |
| 168 | (i) an unlawful rebate;   |
| 169 | (ii) compensation in connection with controlled business; or                                  |
| 170 | (iii) payment of a forwarding fee or finder's fee.  |
| 171 | (b) A person may share compensation for the issuance of a title insurance policy only         |
| 172 | to the extent that the person contributed to the search and examination of the title or other |
| 173 | services connected with the title insurance policy.   |
| 174 | (5) This section does not apply to:   |
| 175 | (a) a bail bond producer or bail enforcement agent as defined in Section 31A-35-102           |
| 176 | and as described in Subsection 31A-23a-106(2)(c);   |
| 177 | (b) a travel retailer registered pursuant to Part 9, Travel Insurance Act; or                 |
| 178 | (c) a nonlicensed individual employee or authorized representative of a licensed              |
| 179 | limited line producer who holds one or more of the following limited lines of authority as    |
| 180 | described in Subsection 31A-23a-106(2)(c):  |
| 181 | [ <del>(a)</del> ] <u>(i)</u> car rental related insurance;                                   |
| 182 | [ <del>(b)</del> ] (ii) self-service storage insurance: [ <del>or</del> ]                     |

| 183 | [(c)] (iii) portable electronics insurance[:]; or   |
|-----|---|
| 184 | (iv) travel insurance.  |
| 185 | Section 3. Section 31A-23a-901 is enacted to read:  |
| 186 | Part 9. Travel Insurance Act  |
| 187 | 31A-23a-901. Title.   |
| 188 | This part is known as the "Travel Insurance Act."   |
| 189 | Section 4. Section 31A-23a-902 is enacted to read:  |
| 190 | 31A-23a-902. Definitions.   |
| 191 | As used in this part, unless the context requires otherwise:  |
| 192 | (1) "Limited lines travel insurance producer" means one of the following designated by  |
| 193 | an insurer as the travel insurance supervising entity as provided in Subsection 31A-23a-905(4):                                     |
| 194 | $\hat{S} \rightarrow [\underline{(a)} \text{ a licensed managing general underwriter;}]$  |
| 195 | $(b)$ (a) $\leftarrow$ $\hat{S}$ a licensed managing general agent or third party administrator; or                                 |
| 196 | $\hat{S} \rightarrow [\underline{(e)}]$ (b) $\leftarrow \hat{S}$ a licensed insurance producer, including a limited lines producer. |
| 197 | (2) "Offer and disseminate" means:  |
| 198 | (a) providing general information, including a description of the coverage and price;   |
| 199 | (b) processing an application;  |
| 200 | (c) collecting a premium; and   |
| 201 | (d) performing activities that the state permits to be done by a person who is not  |
| 202 | <u>licensed.</u>  |
| 203 | (3) (a) "Travel insurance" means insurance coverage for personal risks incident to  |
| 204 | planned travel, including:  |
| 205 | (i) interruption or cancellation of a trip or event;  |
| 206 | (ii) loss of baggage or personal effects;   |
| 207 | (iii) damages to accommodations or rental vehicles; or  |
| 208 | (iv) sickness, accident, disability, or death during travel.  |
| 209 | (b) "Travel insurance" does not include a major medical plan that provides  |
| 210 | comprehensive medical protection for a traveler with a trip lasting six months or longer,   |
| 211 | including an individual working overseas or military personnel being deployed.  |
| 212 | (4) "Travel retailer" means a business entity that makes, arranges, or offers travel  |
| 213 | services and may offer and disseminate travel insurance as a service to its customers on behalf                                     |

| 214 | of and under the direction of a limited lines travel insurance producer.                           |
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| 215 | Section 5. Section 31A-23a-903 is enacted to read:   |
| 216 | 31A-23a-903. Issuance of limited lines travel insurance producer license.                          |
| 217 | Notwithstanding any other provision of this chapter:   |
| 218 | (1) The commissioner may issue to an individual or business entity that has filed with             |
| 219 | the commissioner an application in a form and manner prescribed by the commissioner a              |
| 220 | limited lines travel insurance producer license that authorizes the limited lines travel insurance |
| 221 | producer to sell, solicit, or negotiate travel insurance through a licensed insurer.               |
| 222 | (2) A limited lines travel insurance producer, and those registered under the license of           |
| 223 | the limited lines travel producer, are exempt from:  |
| 224 | (a) the examination requirements under Section 31A-23a-108; and                                    |
| 225 | (b) the continuing education requirements under Section 31A-23a-202.                               |
| 226 | Section 6. Section 31A-23a-904 is enacted to read:   |
| 227 | 31A-23a-904. Travel retailers.   |
| 228 | Notwithstanding any other provision of this chapter, a travel retailer may offer and               |
| 229 | disseminate travel insurance under a limited lines travel insurance producer business entity       |
| 230 | license only if the following conditions are met:  |
| 231 | (1) The limited lines travel insurance producer or travel retailer shall provide to a              |
| 232 | purchaser of travel insurance:   |
| 233 | (a) a description of the material terms or the actual material terms of the insurance              |
| 234 | coverage;  |
| 235 | (b) a description of the process for filing a claim;   |
| 236 | (c) a description of the review or cancellation process for the travel insurance policy,           |
| 237 | <u>and</u>   |
| 238 | (d) the identity and contact information of the insurer and limited lines travel insurance         |
| 239 | producer.  |
| 240 | (2) (a) At the time of licensure, the limited lines travel insurance producer shall                |
| 241 | establish and maintain a register on a form prescribed by the commissioner of each travel          |
| 242 | retailer that offers travel insurance on the limited lines travel insurance producer's behalf.     |
| 243 | (b) The limited lines travel insurance producer shall maintain and update the register             |
| 244 | annually and include:  |

| 245 | (i) the name, address, and contact information of the travel retailer;                            |
|-----|---|
| 246 | (ii) the name, address, and contact information of an officer or person who directs or            |
| 247 | controls the travel retailer's operations; and  |
| 248 | (iii) the travel retailer's federal tax identification number.                                    |
| 249 | (c) The limited lines travel insurance producer shall submit the register to the                  |
| 250 | department upon reasonable request by the department.   |
| 251 | (d) The limited lines travel insurance producer shall certify that the travel retailer            |
| 252 | registered with the limited lines travel insurance producer has not violated 18 U.S.C. Sec.       |
| 253 | <u>1033.</u>  |
| 254 | (3) The limited lines travel insurance producer shall designate one of its employees              |
| 255 | who is a licensed individual travel insurance producer as the designated responsible producer     |
| 256 | who is responsible for the limited lines travel insurance producer's compliance with the travel   |
| 257 | insurance laws and rules of the state.  |
| 258 | (4) The designated responsible producer, president, secretary, treasurer, and any other           |
| 259 | officer or person who directs or controls the limited lines travel insurance producer's insurance |
| 260 | operations shall comply with the fingerprinting requirements applicable to insurance producers    |
| 261 | in the resident state of the limited lines travel insurance producer.                             |
| 262 | (5) The limited lines travel insurance producer shall pay all applicable insurance                |
| 263 | producer licensing fees imposed in accordance with Section 31A-3-103.                             |
| 264 | (6) The limited lines travel insurance producer shall require an employee or authorized           |
| 265 | representative of a travel retailer whose duties include offering and disseminating travel        |
| 266 | insurance to receive a program of instruction or training that may be subject to review by the    |
| 267 | commissioner. The training materials shall, at a minimum, contain instructions on the types of    |
| 268 | insurance offered, ethical sales practices, and required disclosures to prospective customers.    |
| 269 | Section 7. Section 31A-23a-905 is enacted to read:  |
| 270 | 31A-23a-905. Offering or disseminating travel insurance.  |
| 271 | (1) A travel retailer offering or disseminating travel insurance shall make available to a        |
| 272 | prospective purchaser a brochure or other written material that:                                  |
| 273 | (a) provides the identity and contact information of the insurer and the limited lines            |
| 274 | travel insurance producer;  |
| 275 | (b) explains that the purchase of travel insurance is not required to purchase any other          |

| product or service from the travel retailer; and  |
|---|
| (c) explains that an unlicensed travel retailer is permitted to provide general                   |
| information about the insurance offered by the travel retailer, including a description of the    |
| coverage and price, but is not qualified or authorized to answer technical questions about the    |
| terms and conditions of the insurance offered by the travel retailer or to evaluate the adequac   |
| of the prospective purchaser's existing insurance coverage.                                       |
| (2) A travel retailer's employee or authorized representative who is not licensed as an           |
| insurance producer may not:   |
| (a) evaluate or interpret the technical terms, benefits, and conditions of the offered            |
| travel insurance coverage;  |
| (b) evaluate or provide advice concerning a prospective purchaser's existing insurance            |
| coverage; or  |
| (c) hold the person out as a licensed insurer, licensed producer, or insurance expert.            |
| (3) Notwithstanding any other provision of this chapter, a travel retailer whose                  |
| insurance-related activities, and those of its employees and authorized representatives, are      |
| limited to offering and disseminating travel insurance on behalf of and under the direction of    |
| limited lines travel insurance producer meeting the conditions stated in this part, is authorized |
| to do so and receive related compensation for services, upon registration of the limited lines    |
| travel insurance producer as described in Subsection 31A-23a-904(2).                              |
| (4) As the insurer designee, the limited lines travel insurance producer is responsible           |
| for the acts of the travel retailer and shall use responsible means to ensure compliance by the   |
| travel retailer under this part.  |
| Section 8. Section 31A-23a-906 is enacted to read:  |
| 31A-23a-906. Travel insurance.  |
| Travel insurance may be provided under an individual policy or under a group or mas               |
| policy.   |
| Section 9. Section <b>31A-23a-907</b> is enacted to read:   |
| 31A-23a-907. Market conduct and penalties.  |
| A limited lines travel insurance producer and any travel retailer offering and                    |
| disseminating travel insurance under the limited lines travel insurance producer license are      |
| subject to Sections 31A-2-308, 31A-23a-402, and 31A-23a-402.5.                                    |

Legislative Review Note as of 2-20-14 3:33 PM

Office of Legislative Research and General Counsel