Todd Weiler proposes the following substitute bill:

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App Store Accountability Act

2025 GENERAL SESSION

STATE OF UTAH

Chief Sponsor: Todd Weiler

House Sponsor: James A. Dunnigan

3 LONG TITLE

4 General Description:

- 5 This bill enacts provisions governing app store operations and creates requirements for age
- 6 verification and parental consent.

7 **Highlighted Provisions:**

- 8 This bill:
- 9 ► defines terms;
- 10 requires app store providers to:
- 11 verify user ages;
- obtain parental consent for minor accounts;
- notify users and parents of significant changes;
- share age and consent data with developers; and
- 15 protect age verification data;
- 16 prohibits app store providers from:
 - enforcing contracts against minors without parental consent; and
 - misrepresenting parental content disclosures;
- 19 requires developers to:
 - verify age and consent status through app stores; and
- notify app stores of significant changes;
- 22 prohibits developers from:
- enforcing contracts against minors without verified parental consent; and
 - misrepresenting parental content disclosures;
- designates violations of certain provisions as deceptive trade practices;
- ²⁶ requires the Division of Consumer Protection to establish standards for age verification
- 27 methods;
- 28 creates a private right of action for parents of harmed minors;

29	 provides a safe harbor for compliant developers; and
30	 includes a severability clause.
31	Money Appropriated in this Bill:
32	None
33	Other Special Clauses:
34	This bill provides a special effective date.
35	Utah Code Sections Affected:
36	ENACTS:
37	13-75-101 (Effective 05/07/25), Utah Code Annotated 1953
38	13-75-201 (Effective 05/06/26), Utah Code Annotated 1953
39	13-75-202 (Effective 05/06/26), Utah Code Annotated 1953
40	13-75-301 (Effective 05/07/25), Utah Code Annotated 1953
41	13-75-401 (Effective 12/31/26), Utah Code Annotated 1953
42	13-75-402 (Effective 05/07/25), Utah Code Annotated 1953
43	13-75-403 (Effective 05/07/25), Utah Code Annotated 1953
44	13-75-404 (Effective 05/07/25), Utah Code Annotated 1953
45	
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46	Be it enacted by the Legislature of the state of Utah:
	Section 1. Section 13-75-101 is enacted to read:
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46 47	Section 1. Section 13-75-101 is enacted to read:
46 47 48	Section 1. Section 13-75-101 is enacted to read: CHAPTER 75. APP STORE ACCOUNTABILITY ACT
46 47 48 49	Section 1. Section 13-75-101 is enacted to read: CHAPTER 75. APP STORE ACCOUNTABILITY ACT Part 1. General Provisions
46 47 48 49 50	Section 1. Section 13-75-101 is enacted to read: CHAPTER 75. APP STORE ACCOUNTABILITY ACT Part 1. General Provisions <u>13-75-101</u> (Effective 05/07/25). Definitions.
46 47 48 49 50 51	Section 1. Section 13-75-101 is enacted to read: CHAPTER 75. APP STORE ACCOUNTABILITY ACT Part 1. General Provisions <u>13-75-101</u> (Effective 05/07/25). Definitions. <u>As used in this chapter:</u>
46 47 48 49 50 51 52	Section 1. Section 13-75-101 is enacted to read: CHAPTER 75. APP STORE ACCOUNTABILITY ACT Part 1. General Provisions <u>13-75-101</u> (Effective 05/07/25). Definitions. <u>As used in this chapter:</u> (1) "Age category" means one of the following categories of individuals based on age:
46 47 48 49 50 51 52 53	Section 1. Section 13-75-101 is enacted to read: CHAPTER 75. APP STORE ACCOUNTABILITY ACT Part 1. General Provisions 13-75-101 (Effective 05/07/25). Definitions. As used in this chapter: (1) "Age category" means one of the following categories of individuals based on age: (a) "child" which means an individual who is under 13 years old;
46 47 48 49 50 51 52 53 54	Section 1. Section 13-75-101 is enacted to read: CHAPTER 75. APP STORE ACCOUNTABILITY ACT Part 1. General Provisions 13-75-101 (Effective 05/07/25). Definitions. As used in this chapter: (1) "Age category" means one of the following categories of individuals based on age: (a) "child" which means an individual who is under 13 years old; (b) "younger teenager" which means an individual who is at least 13 years old and under
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02-11 11:45

5th Sub. (Gray) S.B. 142

62	(3) "Age rating" means a classification that provides an assessment of the suitability of an
63	app's content for different age groups.
64	(4) "App" means a software application or electronic service that a user may run or direct
65	on a mobile device.
66	(5) "App store" means a publicly available website, software application, or electronic
67	service that allows users to download apps from third-party developers.
68	(6) "App store provider" means a person that owns, operates, or controls an app store that
69	allows users in the state to download apps.
70	(7) "Content description" means a description of the specific content elements that informed
71	an app's age rating.
72	(8) "Developer" means a person that owns or controls an app made available through an
73	app store in the state.
74	(9) "Division" means the Division of Consumer Protection, established in Section 13-2-1.
75	(10) "Knowingly" means to act with actual knowledge or to act with knowledge fairly
76	inferred based on objective circumstances.
77	(11) "Minor" means an individual under 18 years old.
78	(12) "Minor account" means an account with an app store provider that:
79	(a) is established by an individual who the app store provider has determined is under 18
80	years old through the app store provider's age verification methods; and
81	(b) requires affiliation with a parent account.
82	(13) "Mobile device" means a portable computing device that:
83	(a) provides cellular or wireless connectivity;
84	(b) is capable of connecting to the Internet;
85	(c) runs a mobile operating system; and
86	(d) is capable of running apps through the mobile operating system.
87	(14) "Mobile operating system" means software that:
88	(a) manages mobile device hardware resources;
89	(b) provides common services for mobile device programs;
90	(c) controls memory allocation; and
91	(d) provides interfaces for applications to access device functionality.
92	(15) "Parent" means, with respect to a minor, any of the following individuals who have
93	legal authority to make decisions on behalf of the minor:
94	(a) an individual with a parent-child relationship under Section 78B-15-201;
95	(b) a legal guardian; or

5th Sub. (Gray) S.B. 142

96	(c) an individual with legal custody.
97	(16) "Parent account" means an account with an app store provider that:
98	(a) is verified to be established by an individual who the app store provider has
99	determined is at least 18 years old through the app store provider's age verification
100	methods; and
101	(b) may be affiliated with one or more minor accounts.
102	(17) "Parental consent disclosure" means the following information that an app store
103	provider is required to provide to a parent before obtaining parental consent:
104	(a) if the app store provider has an age rating for the app or in-app purchase, the app's or
105	in-app purchase's age rating:
106	(b) if the app store provider has a content description for the app or in-app purchase, the
107	app's or in-app purchase's content description;
108	(c) <u>a description of:</u>
109	(i) the personal data collected by the app from a user; and
110	(ii) the personal data shared by the app with a third party; and
111	(d) if personal data is collected by the app, the methods implemented by the developer to
112	protect the personal data.
113	(18) "Significant change" means a material modification to an app's terms of service or
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114	privacy policy that:
	privacy policy that: (a) changes the categories of data collected, stored, or shared;
114	
114 115	(a) changes the categories of data collected, stored, or shared;
114 115 116	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions;
114 115 116 117	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including:
114 115 116 117 118	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or
114 115 116 117 118 119	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or
 114 115 116 117 118 119 120 	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or (d) materially changes the app's:
 114 115 116 117 118 119 120 121 	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or (d) materially changes the app's: (i) functionality; or
 114 115 116 117 118 119 120 121 122 	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or (d) materially changes the app's: (i) functionality; or (ii) user experience.
 114 115 116 117 118 119 120 121 122 123 	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or (d) materially changes the app's: (i) functionality; or (ii) user experience. (19) "Verifiable parental consent" means authorization that:
 114 115 116 117 118 119 120 121 122 123 124 	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or (d) materially changes the app's: (i) functionality; or (ii) user experience. (19) "Verifiable parental consent" means authorization that: (a) is provided by an individual who the app store provider has verified is an adult;
 114 115 116 117 118 119 120 121 122 123 124 125 	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or (d) materially changes the app's: (i) functionality; or (ii) user experience. (19) "Verifiable parental consent" means authorization that: (a) is provided by an individual who the app store provider has verified is an adult; (b) is given after the app store provider has clearly and conspicuously provided the
 114 115 116 117 118 119 120 121 122 123 124 125 126 	 (a) changes the categories of data collected, stored, or shared; (b) alters the app's age rating or content descriptions; (c) adds new monetization features, including: (i) in-app purchases; or (ii) advertisements; or (d) materially changes the app's: (i) functionality; or (ii) user experience. (19) "Verifiable parental consent" means authorization that: (a) is provided by an individual who the app store provider has verified is an adult; (b) is given after the app store provider has clearly and conspicuously provided the parental consent disclosure to the individual; and

130	Section 2. Section 13-75-201 is enacted to read:
131	Part 2. App Store and Developer Requirements
132	13-75-201 (Effective 05/06/26). App store requirements.
133	(1) An app store provider shall:
134	(a) at the time an individual who is located in the state creates an account with the app
135	store provider:
136	(i) request age information from the individual; and
137	(ii) verify the individual's age using:
138	(A) commercially available methods that are reasonably designed to ensure
139	accuracy; or
140	(B) an age verification method or process that complies with rules made by the
141	division under Section 13-75-301;
142	(b) if the age verification method or process described in Subsection (1)(a) determines
143	the individual is a minor:
144	(i) require the account to be affiliated with a parent account; and
145	(ii) obtain verifiable parental consent from the holder of the affiliated parent account
146	before allowing the minor to:
147	(A) download an app;
148	(B) purchase an app; or
149	(C) make an in-app purchase;
150	(c) after receiving notice of a significant change from a developer:
151	(i) notify the user of the significant change; and
152	(ii) for a minor account:
153	(A) notify the holder of the affiliated parent account; and
154	(B) obtain renewed verifiable parental consent;
155	(d) provide to a developer, in response to a request authorized under Section 13-75-202:
156	(i) age category data for a user located in the state; and
157	(ii) the status of verified parental consent for a minor located in the state;
158	(e) notify a developer when a parent revokes parental consent; and
159	(f) protect personal age verification data by:
160	(i) limiting collection and processing to data necessary for:
161	(A) verifying a user's age:
162	(B) obtaining parental consent; or
163	(C) maintaining compliance records; and

5th Sub. (Gray) S.B. 142

164	(ii) transmitting personal age verification data using industry-standard encryption
165	protocols that ensure:
166	(A) data integrity; and
167	(B) data confidentiality.
168	(2) An app store provider may not:
169	(a) enforce a contract or terms of service against a minor unless the app store provider
170	has obtained verifiable parental consent;
171	(b) knowingly misrepresent the information in the parental consent disclosure; or
172	(c) share personal age verification data except:
173	(i) between an app store provider and a developer as required by this chapter; or
174	(ii) as required by law.
175	Section 3. Section 13-75-202 is enacted to read:
176	13-75-202 (Effective 05/06/26). Developer requirements.
177	(1) A developer shall:
178	(a) verify through the app store's data sharing methods:
179	(i) the age category of users located in the state; and
180	(ii) for a minor account, whether verifiable parental consent has been obtained;
181	(b) notify app store providers of a significant change to the app;
182	(c) use age category data received from an app store or any other entity only to:
183	(i) enforce age-related restrictions and protections:
184	(ii) ensure compliance with applicable laws and regulations; or
185	(iii) implement safety-related features or defaults; and
186	(d) request personal age verification data or parental consent:
187	(i) at the time a user:
188	(A) downloads an app; or
189	(B) purchases an app;
190	(ii) when implementing a significant change to the app; or
191	(iii) to comply with applicable laws or regulations.
192	(2) A developer may request personal age verification data or parental consent:
193	(a) no more than once during each 12-month period to verify:
194	(i) accuracy of user age data; or
195	(ii) continued account use within the verified age category;
196	(b) when there is reasonable suspicion of:
197	(i) account transfer; or

02-11 11:45

198	(ii) misuse outside the verified age category; or
199	(c) at the time a user creates a new account with the developer.
200	(3) <u>A developer may not:</u>
201	(a) enforce a contract or terms of service against a minor unless the developer has
202	verified through the app store provider that verifiable parental consent has been
203	obtained;
204	(b) knowingly misrepresent any information in the parental consent disclosure; or
205	(c) share age category data with any person.
206	Section 4. Section 13-75-301 is enacted to read:
207	Part 3. Division Rulemaking
208	13-75-301 (Effective 05/07/25). Division rulemaking.
209	In accordance with Title 63G, Chapter 3, Utah Administrative Rulemaking Act, the
210	division shall make rules establishing processes and means by which an app store provider
211	may verify whether an account holder is a minor in accordance with Subsection
212	<u>13-75-201(1)(a)(ii).</u>
213	Section 5. Section 13-75-401 is enacted to read:
014	Part 4. Enforcement and Safe Harbor
214	Fart 4. Emorcement and Sale Harbor
214 215	<u>13-75-401</u> (Effective 12/31/26). Enforcement.
215	<u>13-75-401</u> (Effective 12/31/26). Enforcement.
215 216	<u>13-75-401</u> (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a
215 216 217	 <u>13-75-401</u> (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3.
215 216 217 218	 <u>13-75-401</u> (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of
215216217218219	 <u>13-75-401</u> (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider.
 215 216 217 218 219 220 	 <u>13-75-401</u> (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of
 215 216 217 218 219 220 221 	 <u>13-75-401</u> (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-202(2) may bring a civil action against an app store provider.
 215 216 217 218 219 220 221 222 	 13-75-401 (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-202(2) may bring a civil action against a developer. (3) In an action described in Subsection (2), the court shall award a prevailing parent:
 215 216 217 218 219 220 221 222 223 	 13-75-401 (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-202(2) may bring a civil action against an app store provider. (3) In an action described in Subsection (2), the court shall award a prevailing parent: (a) the greater of:
 215 216 217 218 219 220 221 222 223 224 	 13-75-401 (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-202(2) may bring a civil action against a developer. (3) In an action described in Subsection (2), the court shall award a prevailing parent: (a) the greater of: (j) actual damages; or
 215 216 217 218 219 220 221 222 223 224 225 	 13-75-401 (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-202(2) may bring a civil action against a developer. (3) In an action described in Subsection (2), the court shall award a prevailing parent: (a) the greater of: (i) actual damages; or (ii) \$1,000 for each violation;
 215 216 217 218 219 220 221 222 223 224 225 226 	 13-75-401 (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-202(2) may bring a civil action against a developer. (3) In an action described in Subsection (2), the court shall award a prevailing parent: (a) the greater of: (b) actual damages; or (c) \$1,000 for each violation; (b) reasonable attorney fees; and
 215 216 217 218 219 220 221 222 223 224 225 226 227 	 13-75-401 (Effective 12/31/26). Enforcement. (1) A violation of Subsection 13-75-201(2)(b) or Subsection 13-75-202(2)(b) constitutes a deceptive trade practice under Section 13-11a-3. (2)(a) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-201(2) may bring a civil action against an app store provider. (b) Only a minor, or the parent of that minor, who has been harmed by a violation of Subsection 13-75-202(2) may bring a civil action against a developer. (3) In an action described in Subsection (2), the court shall award a prevailing parent: (a) the greater of: (i) actual damages; or (ii) \$1,000 for each violation; (b) reasonable attorney fees; and (c) litigation costs.

231	that the developer:
232	(a) relied in good faith on:
233	(i) personal age verification data provided by an app store provider; and
234	(ii) notification from an app store provider that verifiable parental consent was
235	obtained if the personal age verification data indicates that the user is a minor; and
236	(b) complied with the requirements described in Section 13-75-202.
237	(2) Notwithstanding Subsection (1), the safe harbor described in this section:
238	(a) applies only to actions brought under this chapter; and
239	(b) does not limit a developer or app store provider's liability under any other applicable
240	law.
241	(3) Nothing in this chapter shall displace any other available remedies or rights authorized
242	under the laws of this state or the United States.
243	Section 7. Section 13-75-403 is enacted to read:
244	<u>13-75-403</u> (Effective 05/07/25). Severability.
245	(1) If any provision of this chapter or the application of any provision to any person or
246	circumstance is held invalid by a final decision of a court of competent jurisdiction, the
247	remainder of this chapter shall be given effect without the invalid provision or
248	application.
249	(2) The provisions of this chapter are severable.
250	Section 8. Section 13-75-404 is enacted to read:
251	<u>13-75-404</u> (Effective 05/07/25). Application and limitations.
252	Nothing in this chapter shall be construed to:
253	(1) prevent an app store provider from taking reasonable measures to:
254	(a) block, detect, or prevent distribution to minors of:
255	(i) unlawful material;
256	(ii) obscene material; or
257	(iii) other harmful material;
258	(b) block or filter spam;
259	(c) prevent criminal activity; or
260	(d) protect app store or app security;
261	(2) require an app store provider to disclose user information to a developer beyond:
262	(a) age category; or
263	(b) verification of parental consent status;
264	(3) allow an app store provider to implement measures required by this chapter in a manner

265	that is:
266	(a) arbitrary;
267	(b) <u>capricious;</u>
268	(c) anticompetitive; or
269	(d) unlawful;
270	(4) require an app store provider to obtain parental consent for an app that:
271	(a) provides direct access to emergency services, including:
272	<u>(i)</u> <u>911;</u>
273	(ii) crisis hotlines; or
274	(iii) emergency assistance services legally available to minors;
275	(b) limits data collection to information necessary to provide emergency services in
276	compliance with 15 U.S.C. Sec. 6501 et seq., Children's Online Privacy Protection
277	<u>Act:</u>
278	(c) provides access without requiring:
279	(i) account creation; or
280	(ii) collection of unnecessary personal information; and
281	(d) is operated by or in partnership with:
282	(i) a government entity;
283	(ii) a nonprofit organization; or
284	(iii) an authorized emergency service provider; or
285	(5) require a developer to collect, retain, reidentify, or link any information beyond what is:
286	(a) necessary to verify age categories and parental consent status as required by this
287	chapter; and
288	(b) collected, retained, reidentified, or linked in the developer's ordinary course of
289	business.
290	Section 9. Effective Date.
291	(1) Except as provided in Subsections (2) and (3), this bill takes effect May 7, 2025.
292	(2) The actions affecting the following sections take effect on May 6, 2026:
293	(a) Section 13-75-201 (Effective 05/06/26); and
294	(b) Section 13-75-202 (Effective 05/06/26).
295	(3) The actions affecting Section 13-75-401 (Effective 12/31/26) take effect on December
296	<u>31, 2026.</u>