**Mission Statement:**
To protect the public’s health through the prevention of avoidable illness, injury, disability and premature death; assuring access to affordable, quality health care; and promoting healthy lifestyles.

### Prevent Disease and Disability

<table>
<thead>
<tr>
<th>Metric Description</th>
<th>Status</th>
<th>Target</th>
<th>Desired Direction</th>
<th>Actual Direction</th>
<th>Frequency</th>
<th>Metric Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estimated % Utah Children in Immunization Registry</td>
<td>Up</td>
<td>75</td>
<td>58</td>
<td>58</td>
<td>monthly</td>
<td>% &lt; 6 years old with 2 or more e-vaccine records</td>
</tr>
<tr>
<td>Overall Immunization Rates</td>
<td>Up</td>
<td>80</td>
<td>78</td>
<td>68</td>
<td>annual</td>
<td>Number of Gold Medal Schools</td>
</tr>
<tr>
<td>% of Adults Aged 50+ Getting Sigmoidoscopy or Colonoscopy</td>
<td>Up</td>
<td>65%</td>
<td>63%</td>
<td>60%</td>
<td>annual</td>
<td>BRFSS estimate of adults aged 50+ reporting</td>
</tr>
<tr>
<td>Reduce # of Reported Gonorrhea Cases in 15-24 year olds by 5%</td>
<td>Down</td>
<td>106</td>
<td>98</td>
<td>112</td>
<td>monthly</td>
<td># gonorrhea cases for previous 3 months vs. last year</td>
</tr>
<tr>
<td>Reduce # of Reported Chlamydia Cases in 15-24 year olds by 5%</td>
<td>Down</td>
<td>885</td>
<td>88</td>
<td>932</td>
<td>monthly</td>
<td># chlamydia cases for previous 3 months vs. last year</td>
</tr>
</tbody>
</table>

### Protect the Public's Health

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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>Number of Unintended Overdose Deaths</td>
<td>Down</td>
<td>2</td>
<td>(Developing Reporting Process)</td>
<td>quarterly</td>
<td># reported deaths vs. last year</td>
<td></td>
</tr>
<tr>
<td>Child Care Facility Inspection</td>
<td>Up</td>
<td>12</td>
<td>11</td>
<td>9</td>
<td>monthly</td>
<td># of provider inspections completed in all 3 regions</td>
</tr>
<tr>
<td>Background Criminal Investigation Processing Time</td>
<td>Up</td>
<td>40</td>
<td>36</td>
<td>34</td>
<td>monthly</td>
<td># days to process background for EMS, Child Care, etc.</td>
</tr>
<tr>
<td>Timeliness of Receipt of Surveillance Data</td>
<td>Up</td>
<td>100%</td>
<td>(Developing Reporting Process)</td>
<td>monthly</td>
<td>% disease reports received within 24 hrs of confirmation</td>
<td></td>
</tr>
<tr>
<td>Bio-Threat Testing by the State Lab</td>
<td>Up</td>
<td>12</td>
<td>12</td>
<td>12</td>
<td>monthly</td>
<td>Ensure lab's capability to test biological threats</td>
</tr>
<tr>
<td>Utah Notification and Information System (UNIS) Participation</td>
<td>Up</td>
<td>3,500</td>
<td>3,325</td>
<td>3,205</td>
<td>monthly</td>
<td>Monitor local health dept. participation</td>
</tr>
</tbody>
</table>

### Promote Healthy Lifestyles

<table>
<thead>
<tr>
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<th>Actual Direction</th>
<th>Frequency</th>
<th>Metric Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Safety Net Providers</td>
<td>Up</td>
<td>50</td>
<td>48</td>
<td>46</td>
<td>monthly</td>
<td>Develop outreach &amp; educational tools covering CHIP, etc.</td>
</tr>
<tr>
<td>Outreach to Ethnic Community</td>
<td>Up</td>
<td>4</td>
<td>3</td>
<td>3</td>
<td>monthly</td>
<td>Develop outreach &amp; educational tools covering CHIP, etc.</td>
</tr>
<tr>
<td>Outreach to Utah Tribes</td>
<td>Up</td>
<td>8</td>
<td>6</td>
<td>3</td>
<td>monthly</td>
<td>Provide Medicaid training to each tribal program</td>
</tr>
</tbody>
</table>

### Provide Access to Healthcare

<table>
<thead>
<tr>
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<th>Actual Direction</th>
<th>Frequency</th>
<th>Metric Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Uninsured Children Who Meet Medicaid/CHIP Income Guideline</td>
<td>Up</td>
<td>0</td>
<td>67,800</td>
<td>52,400</td>
<td>annual</td>
<td>est # of uninsured children mtg Medicaid/CHIP guides</td>
</tr>
<tr>
<td>Percent of Clean Claims Processed Within 30 Days of Receipt YTD</td>
<td>Up</td>
<td>95%</td>
<td>100%</td>
<td>100%</td>
<td>monthly</td>
<td></td>
</tr>
<tr>
<td>Ratio of Allocated Medicaid Dollars to Expenditures YTD</td>
<td>Up</td>
<td>37.7</td>
<td>36.1</td>
<td></td>
<td>monthly</td>
<td></td>
</tr>
<tr>
<td>PERM Eligibility Error Rate</td>
<td>Up</td>
<td>5.0%</td>
<td>2.6%</td>
<td></td>
<td>monthly</td>
<td></td>
</tr>
<tr>
<td>Citizenship Determination - Procedural Error (Non-FFP issued)</td>
<td>Up</td>
<td>5.0%</td>
<td>15.0%</td>
<td></td>
<td>monthly</td>
<td></td>
</tr>
<tr>
<td>Cumulative Dollars Saved through PDL</td>
<td>Up</td>
<td>$273,491</td>
<td>$263,501</td>
<td>$126,793</td>
<td>monthly</td>
<td></td>
</tr>
<tr>
<td>Number of Medicaid/CHIP Eligible Children Enrolled Statewide</td>
<td>Up</td>
<td>200,000</td>
<td>127,230</td>
<td>128,762</td>
<td>quarterly</td>
<td># of children on Medicaid and CHIP</td>
</tr>
<tr>
<td>Percent of Medicaid/CHIP Eligible Children Enrolled Statewide</td>
<td>Up</td>
<td>80%</td>
<td>68%</td>
<td>68%</td>
<td>quarterly</td>
<td>A/B A=# children on Medicaid/CHIP B=est#uninsured</td>
</tr>
<tr>
<td>Number of Children Enrolled</td>
<td>Up</td>
<td>98,201</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Adults Enrolled in Medicaid</td>
<td>Up</td>
<td>50,939</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Participating Providers</td>
<td>Up</td>
<td>8,903</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of Uninsured</td>
<td>Up</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Medicaid Hospital Reimbursement as a Percent of Medicare</td>
<td>Up</td>
<td>90.00%</td>
<td>90.00%</td>
<td></td>
<td>monthly</td>
<td></td>
</tr>
<tr>
<td>Medicaid Physician Reimbursement as a Percent of Medicare</td>
<td>Up</td>
<td>90.00%</td>
<td>85.70%</td>
<td></td>
<td>annual</td>
<td></td>
</tr>
<tr>
<td>Medicaid Hospital Reimbursement as a Percent of PEHP</td>
<td>Up</td>
<td>90.00%</td>
<td>97.50%</td>
<td></td>
<td>annual</td>
<td></td>
</tr>
<tr>
<td>Medicaid Physician Reimbursement as a Percent of PEHP</td>
<td>Up</td>
<td>90.00%</td>
<td>43.30%</td>
<td></td>
<td>annual</td>
<td></td>
</tr>
</tbody>
</table>

### Customer/Client Satisfaction

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>% of Consumer Assessment Measures Met or Exceeded (Molina)</td>
<td>Up</td>
<td>90.00%</td>
<td>75.00%</td>
<td></td>
<td>annual</td>
<td></td>
</tr>
<tr>
<td>% of Consumer Assessment Measures Met or Exceeded (Univ)</td>
<td>Up</td>
<td>90.00%</td>
<td>87.50%</td>
<td></td>
<td>annual</td>
<td></td>
</tr>
<tr>
<td>% of Consumer Assessment Measures Met or Exceeded (HHC)</td>
<td>Up</td>
<td>90.00%</td>
<td>75.00%</td>
<td></td>
<td>annual</td>
<td></td>
</tr>
<tr>
<td>% of Consumer Assessment Measures Met or Exceeded (FFS)</td>
<td>Up</td>
<td>90.00%</td>
<td>75.00%</td>
<td></td>
<td>annual</td>
<td></td>
</tr>
</tbody>
</table>