



# SAFETY NET SERVICES FOR LOW INCOME POPULATIONS

SOCIAL SERVICES APPROPRIATIONS SUBCOMMITTEE  
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ISSUE BRIEF

## SUMMARY

This report describes the 284 services available to U.S. citizens living in downtown Salt Lake City who have incomes less than 100% of the Federal Poverty Level. Due to the large number of services, this report focuses on services offered to one of the following categories of households: (1) single mother with children ages 4 and 7, (2) two parent family with children ages 4 and 7, (3) senior couple ages 66 and 68, or (4) single male age 32. Statewide, these four household structures and income levels represented about 7% of all Utahns in 2009. The services included in the report are those services provided because someone has low income, not because of any categorical eligibility. If any categorical eligibility had been included, such as disability, military veteran, substance abuse, or domestic violence, this would result in additional services offered by the potential safety net.

This report addresses the following topics:

- General Safety Net Overview
- Interaction Required With 78 to 100 Providers to Receive All Potential Services
- Who is the Primary Funder of Each Safety Net Service?
- Policy Questions to Consider
- Potential Safety Net for Whom?
- What is a Service?
- Limitations to Service Access
- Potential Safety Net for Single Mother With Children Ages Four and Seven
- Potential Safety Net for Two Parents With Children Ages Four and Seven
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- Potential Safety Net for Single Male
- What is Known About Low Income Populations Seeking Services?
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## DISCUSSION AND ANALYSIS

### *General Safety Net Overview*

The Analyst identified 284 safety net services that might serve low income U.S. citizens living in downtown Salt Lake City. The number of potential safety net services available to a particular household primarily change based on the following household characteristics: presence of children, age of client, and medical insurance status. The potential safety net services to each of the following four household scenarios are listed in Table 1 below:

Service Category	Single Mom (2 kids)	Family of 4	Senior Couple	Single Male
CHILD CARE	14	13	N/A	N/A
COUNSELING	13	13	8	6
DENTAL CARE	6	6	3	5
EMPLOYMENT/EDUCATION	26	25	29	22
FINANCIAL COUNSELING	15	15	15	15
FINANCIAL HELP	6	5	7	4
FOOD ASSISTANCE	26	26	20	17
HOME REPAIR/YARD CARE	5	5	9	5
HOUSEHOLD ITEMS	18	19	11	8
HOUSING ASSISTANCE	29	28	25	25
LEGAL ASSISTANCE	14	14	17	14
MEDICAL CARE	18	18	21	25
RECREATION	1	1	8	1
RESOURCE AND REFERRAL	8	7	4	2
TRANSPORTATION	1	1	8	0
UTILITIES	12	12	12	11
YOUTH GUIDANCE	10	10	N/A	N/A
<b>Grand Total</b>	<b>222</b>	<b>218</b>	<b>197</b>	<b>160</b>

Table 1

As noted in the Table 1 above, the number of potential safety net services available range from 222 for a single mother with two children to 160 for a single male. Up to twenty-four of the differences in the number of potential services available can be attributed to entire service categories only for households with children in the home. By taking out entire service categories exclusively provided to children (child care and youth guidance), each household might qualify for the following number of potential safety net services:

1. single mother with two children – 198
2. senior couple – 197
3. family of four (two parents, two children) – 195
4. single adult male - 160

The following categories have the highest number of potential safety net services available:

1. 35 - employment/education
2. 35 - medical care
3. 29 - housing assistance
4. 29 - food assistance
5. 22 - household items

Of the 284 potential safety net services identified, the following groups administer those services:

1. Private sector (generally non-profit organizations) – 165 services
2. Local government (city, county, or public school systems) – 63 services
3. State government - 38 services

- a. The following State agencies administer the following number of services
  - i. 13 - Department of Workforce Services
    - 1. \$276 to \$450 monthly subsidies for child care per child
    - 2. Help finding jobs
    - 3. Operate Labor Exchange programs, provide workshops and training assistance
    - 4. Tuition assistance
    - 5. Family Employment Program - employment services
    - 6. TANF (Temporary Assistance for Needy Families)
    - 7. Child Care Resource & Referral
    - 8. Unemployment Insurance - temporary income for qualified workers who are unemployed through no fault of their own
    - 9. Cash payment - Social Security Administration, Supplementary Payments Program
    - 10. Food Stamps - \$48 to \$625 monthly to buy approved foods
    - 11. Emergency assistance for rent
    - 12. Utah Office of Child Care - child care information
    - 13. Emergency assistance for utilities
  - ii. 7 - Department of Health
    - 1. Dental insurance through Medicaid
    - 2. Uninsured clients can pay Medicaid rates for services at the Family Dental Plan
    - 3. \$15 to \$50 annual enrollment and 10% of allowable charges for dental exams, x-rays, cleanings, and fillings through Primary Care Network
    - 4. Health insurance through Medicaid
    - 5. \$15 to \$50 annual enrollment and \$5 to \$30 per visit as well as 5% to 25% of cost after coverage level reached (primary care services only) through Primary Care Network
    - 6. Prescription assistance via RxConnect Utah
    - 7. Uninsured clients can pay Medicaid rates for services at the Health Clinics of Utah
  - iii. 5 - University of Utah
    - 1. Financial aid, grants, and loans to attend school
    - 2. \$25 to audit a class for seniors
    - 3. Community Bike Shop offers free basic bike repair and parts at cost
    - 4. Utah Poison Control Center - assistance with poisoning concerns
    - 5. Case managers for Medicaid clients on Healthy U help connect clients with community resources
  - iv. 3 - Salt Lake Community College

1. training from the School of Applied Technology
  2. one-on-one individual assistance on any writing task and low cost writing workshops from the Salt Lake Community College Community Writing Center
  3. \$10 to audit a class for seniors
- v. 3 - Utah State University Extension Services
1. Nutrition classes via the Expanded Food and Nutrition Education Program
  2. Nutrition classes via the Food \$ense Nutrition Education
  3. Budgeting classes

Who Administers the Safety Net Service?					
Total	Service Category	Federal Govt.	State Govt.	Local Govt.	Private
35	EMPLOYMENT/EDUCATION	2	11	10	12
35	MEDICAL CARE	3	5	5	22
29	FOOD ASSISTANCE	0	2	8	19
29	HOUSING ASSISTANCE	2	1	5	21
22	HOUSEHOLD ITEMS	1	2	8	11
17	LEGAL ASSISTANCE	0	2	4	11
15	FINANCIAL COUNSELING	3	1	0	11
14	CHILD CARE	1	1	4	8
13	COUNSELING	0	0	3	10
13	UTILITIES	0	1	2	10
10	YOUTH GUIDANCE	0	0	1	9
9	FINANCIAL HELP	3	5	0	1
9	HOME REPAIR/YARD CARE	0	0	3	6
9	RESOURCE AND REFERRAL	0	4	3	2
9	TRANSPORTATION	2	0	4	3
8	DENTAL CARE	0	3	1	4
8	RECREATION	1	0	2	5
<b>284</b>	<b>Grand Total</b>	<b>18</b>	<b>38</b>	<b>63</b>	<b>165</b>

Table 2

- vi. 1 – for each of the following State agencies
1. Department of Agriculture administers the Cat and Dog Community Spay and Neuter Program.
  2. Department of Community and Culture maintains the Utah Affordable Housing Database <http://findhousing.utah.gov/welcome.do>.
  3. Department of Human Services helps with child support via its Office of Recovery Services .
  4. State Tax Commission administers a refundable tax credit that provides up to \$647 for property tax relief for seniors who are home owners or renters.
  5. Utah Labor Commission provides investigation and mediation of employment and housing discrimination issues.

6. Utah State Courts allow Utah Judges to waive part or all of court fees.
7. Utah State Office of Education reimburses day child care providers for food served to children in their care.
8. Federal government – 18 services

Table 2 on the previous page shows who administers each safety net service by category. As noted in Table 2, the private sector administers the highest number of services in 14 of the 17 categories. For the financial help and resources and referral services categories, the State government has the most potential services with five and four respectively. For the transportation service category, local government has the most potential services with four. When the three levels of government are combined and compared against the private sector, the following three services now have a majority or 50% government-provided services: dental care, employment/education, and household items.

***Interaction Required With 78 to 100 Providers to Receive All Potential Services***

For the potential services listed in Table 1 on page 2, the following list shows how many different administrators an individual would need to go to for applying for services:

1. Family of three (single mother, children ages 7, 4) would need to interact with a minimum of 100 providers to try and obtain 222 services.
2. Family of four (two adults, children ages 7, 4) would need to interact with a minimum of 98 providers to try and obtain 218 services.
3. Senior couple would need to interact with a minimum of 97 providers to try and obtain 197 services.
4. Single male would need to interact with a minimum of 78 providers to try and obtain 160 services.

Table 3 below summarizes this information:

	Single Mom (2 kids)	Family of 4	Senior Couple	Single Male
<b>Potential Services</b>	222	218	197	160
<b>Providers</b>	100	98	97	78

**Table 3**

Table 4 below show the providers offering the highest number of services:

<b>Providers Who Offer the Highest Number of Services</b>	
<b>Provider</b>	<b># Services</b>
Salt Lake County	26
Salt Lake City School District	21
Community Action Program	12
Department of Workforce Services	12
Church of Jesus Christ of Latter-day Saints	10

**Table 4**

The discussion above focuses only the number of providers. Each provider may have more than one service location and may have different application processes for each service provided. For example Salt Lake County administers 26 services. The Analyst can identify a minimum of 14 distinct physical locations or departments responsible for those 26 services. So while Salt Lake County administers 26 services, a client may need to visit at

least 14 locations in order to receive those services. A similar scenario is true for some of the other service providers.

**Who is the Primary Funder of Each Safety Net Service?**

Of the 284 potential safety net services identified, the following groups are the primary funders of those services:

1. Private sector (generally non-profit organizations) – 156 services
2. Federal government – 93 services
3. State government – 21 services
  - a. State government is the primary funder for specific services in the following areas:
    - i. Employment/education (7 services) – Adult Education/GED courses, training from the School of Applied Technology, one-on-one individual assistance on any writing task and low cost writing workshops from the Salt Lake Community College Community Writing Center, \$10 to audit a class at Salt Lake Community College for seniors, \$25 to audit a class at the University of Utah for seniors, Expanded Food and Nutrition Education Program, as well as financial help (aid, grants, & loans) to attend the University of Utah.
    - ii. Medical care (4 services) – RxConnect Utah for prescriptions, Health Clinics of Utah where uninsured clients can pay Medicaid rates for services, mental health services for uninsured clients, and assistance with poisoning concerns from the Utah Poison Control Center.

- iii. Financial help (3 services) – Unemployment Insurance Program, Social Security Administration Supplementary Payments Program for seniors, and up to \$647 for property tax relief for seniors who are home owners and renters via a refundable tax credit.
- iv. Resource and referral (3 services) - Child Care Resource & Referral, Utah Office of Child Care, and the Utah Affordable Housing Database.

Who Funds the Safety Net Service?					
Total	Service Category	Federal Govt.	State Govt.	Local Govt.	Private
35	EMPLOYMENT/EDUCATION	14	7	2	12
35	MEDICAL CARE	7	4	2	22
29	FOOD ASSISTANCE	11	0	0	18
29	HOUSING ASSISTANCE	14	0	0	15
22	HOUSEHOLD ITEMS	1	0	1	20
17	LEGAL ASSISTANCE	4	2	2	9
15	FINANCIAL COUNSELING	7	1	0	7
14	CHILD CARE	3	1	1	9
13	COUNSELING	3	0	1	9
13	UTILITIES	6	0	0	7
10	YOUTH GUIDANCE	1	0	1	8
9	FINANCIAL HELP	5	3	0	1
9	HOME REPAIR/YARD CARE	3	0	2	4
9	RESOURCE AND REFERRAL	4	3	0	2
9	TRANSPORTATION	5	0	1	3
8	DENTAL CARE	3	0	0	5
8	RECREATION	2	0	1	5
<b>284</b>	<b>Grand Total</b>	<b>93</b>	<b>21</b>	<b>14</b>	<b>156</b>

**Table 5**

- v. Legal assistance (2 services) – investigation and mediation of employment and housing discrimination issues from the Utah Labor Commission and Utah Judges may waive part or all of court fees for some low income individuals.

- vi. Financial counseling (1 service) - budgeting classes from Utah State University Extension Services.
- vii. Child care (1 service) – preschool programs which may include home visitation from Guadalupe Schools.

4. Local government (city, county, or public school systems) – 14 services

For more specific information on any of these programs, please see Appendix A.

Table 5 on the previous page shows who primarily funds a service by category. As noted in Table 5, the private sector is the primary funder for the highest number of services in 12 of the 17 categories with an additional tie for the most services funded in one category with the federal government. For four categories the federal government is the primary funder for the most potential services funded. These four categories are (with the number of services funded included in parentheses): employment/education (14), financial help (5), transportation (5), and resource and referral (4). This analysis does not discuss the total dollar contributions by each type of provider, but by service assigns a provider type as the primary funder. Tables 6 and 7 below summarize the number of services administered vs the primary funder by each type of provider type:

Services	Federal Govt.	State Govt.	Local Govt.	Private
<b>Administered</b>	18	38	63	165
<b>Primary Funder</b>	93	21	14	156

Table 6

Services	Federal Govt.	State Govt.	Local Govt.	Private
<b>Administered</b>	6%	13%	22%	58%
<b>Primary Funder</b>	33%	7%	5%	55%

Table 7

As noted in Tables 6 and 7 above, the only provider type that is the primary funder for more services than it administers is the federal government. The other three, state government, local government, and private all administer more services than the number of services for which they are the primary funder.

***Policy Questions to Consider***

1. **Influence** – Where can the State effectively influence service delivery?
2. **Scope** – Who should be served (eligibility)? What services should be provided?
3. **Structure** – How should the government be organized to deliver services more efficiently and effectively? Who should deliver the services (government or private)?
4. **Accountability** – Is the State receiving enough information to know if funding provided meets Legislative intent?

***Potential Safety Net for Whom?***

To talk about a safety net it is important to first define the type of person looking for services. In addition to low income, many safety net services require additional criteria in order to receive services (such as being a single parent, having a disability, experiencing domestic abuse, suffering from a particular disease, or being over 65). For the hypothetical scenarios used in this report (except for poverty) it was assumed that the four households did not categorically qualify for anything and are not affiliated with any religious organization. Instead, these families are just low income. The location of a person has an impact on what services are available. This is particularly true for privately-funded sources that are often limited to certain geographic areas. All four households in the scenarios used in this report live in downtown Salt Lake City in the 84103 zip code. Because Salt Lake City is the most populous city in Utah, it serves as the location of these hypothetical four households. There would be a difference in services available to do this same exercise for people living in a different area of

the State. Additionally, one assumption made was that the people living in the 84103 would not be traveling more than a few miles to receive services. Included services are located only within Salt Lake City, from the University of Utah to the west, east of Redwood Road (1700 West), and north of 3300 South.

### ***What is a Service?***

For the purposes of this safety net description, service generally includes something tangible provided to the client including counseling. The service needs to be offered especially for someone with low income or be a resource that would be of benefit to a low income individual in meeting basic needs.

More services in a particular category may or may not be more favorable for a client. For example, the single adult in Utah does not qualify for medical insurance coverage. Under medical care, the single adult qualifies for the highest number of services at 25. The single adult male, because he is uninsured, might receive medical services from a few different free clinics or sliding fee scale medical clinics as well as receive help from downtown hospitals to pay his hospital bills.

### ***Limitations to Service Access***

The services listed in the safety net do not guarantee that a qualifying individual could receive the service listed. Obtaining services is limited by at least the following two factors: (1) resource availability of the provider and (2) resource availability of the client. Below is more detail regarding each of these two factors:

1. **Resource availability of provider** – 267 of the 284 potential safety net services are under no legal obligation to serve everyone who qualifies or applies. Most of these 267 services would likely stop serving qualifying individuals when funds run out or service capacity is reached. An example of this is the “Bread Lady” listed as a resource under the food assistance category. The Bread Lady buys day old bread and leaves it outside her porch for anyone to come and get. Someone needing help may make the trip to get the bread, only to find out that all the bread is gone or perhaps the Bread Lady could not buy any bread for that particular day. Seventeen or 6% of the 284 services are entitlement programs where there currently is a legal obligation to serve all eligible individuals who apply.
2. **Resource availability of client** - the client must have at least the following resources to obtain a service that is available:
  - a. **Awareness** – is the client aware of the service? Identifying and finding services requires time. Just because a service exists, this does not guarantee that someone who needs that service will receive it. If a client knew about the Department of Workforce Services, 211, or a Community Action Program, this may help them identify several services. Some of the services listed in this report’s safety net list are not included in any of those three organizations’ referral lists.
  - b. **Time** – does the client have the time to obtain the service? Obtaining the service may require a trip to the helping agency to fill out applications to receive services. The office hours may not coincide with an individual’s work schedule. Additionally, the service may only be offered during certain hours. Is the client available to receive the service during those hours? For example, some food pantries only offer food boxes on certain days during certain times.
  - c. **Transportation** – can the client get to and from the service location? For example, a client may qualify to receive a box of food from the local food pantry, but can the client get the box of food back home?

***Potential Safety Net for Single Mother With Children Ages Four and Seven***

The Analyst identified 222 services for a hypothetical single mother age 31 with children ages 7 and 4. In 2009 51,700 or 1.9% of Utahns lived in one parent households with incomes at or below 42% of the Federal Poverty Level. Appendix B details the 222 services potentially available to this single mother's household.

For this hypothetical scenario, the single mother's household has the following characteristics, which help to determine which services may be available:

1. Annual income of \$7,782 (42% of the Federal Poverty Level, 20.6 working hours per week at the \$7.25 hourly minimum wage)
2. Have health insurance (all in household qualify for Medicaid)
3. U. S. Citizens
4. Caucasians
5. Live in downtown Salt Lake City (84103 zip code, 7 year old attends Washington Elementary School within the Salt Lake City School District)
6. Not categorically eligible for anything (not frail, diseased, disabled, veteran, etc.)

Based on the information provided in Appendix B, the following is a narrative description of potential safety net services (listed in alphabetical order) for the single mother described above. Whether or not this household would actually receive many of the services listed would be subject to resource availability of providers, provider discretion, and the household's ability to apply for each of the services available. Services are assumed to be free unless specifically noted.

1. **Child Care** – The single mother might qualify for \$276 to \$450 monthly subsidies for child care per child. There are sliding fee scale payment options for four providers. The family could apply for a scholarship to receive services from one religious organization. The school district has after school programs for the 7 year old and two other providers offer before and/or after school programs. The 4 year old might be able to attend a part-day, preschool program with comprehensive educational, health, nutritional, and social services or a preschool program which may include home visitation. One provider offers drop-in child care available for those paying \$35 membership. A crisis nursery might be able to provide some emergency child care services. If the single mother successfully applied for providing one year of full-time community services, then there would be financial help to pay her child care expenses.
2. **Counseling** – Five providers and one religious organization offer free counseling services in one of the following areas: grief support groups, in-home family mentoring, family planning services plus education, help with children, personal counseling, and support group for those who have experienced the death of a child. The school district offers family counseling and parenting classes. The family might be able to obtain services through one religious organization. One provider offers counseling for the prevention of substance abuse. Three providers offer sliding scale counseling services. One provider offers classes to help women build and maintain healthy relationships for those paying a \$15 to \$35 membership.
3. **Dental Care** – The two children qualify for dental insurance through Medicaid. Additionally the 7 year old girl might receive services at her elementary school via the health clinic or a provider who comes to schools and does oral health assessments, dental sealants, and fluoride varnishes. The single mother might be able to access services from one of three providers, who offer one of the following services: free services or 50% discount off average private rates, dental home and emergency dental services on sliding fee scale, or option to pay Medicaid fee schedule rates.

4. **Employment/Education** – The 7 year old’s elementary school has extra teachers because of the students’ high poverty rate. The single mother could try to receive services from two providers and one religious organization for help in finding a job. For higher education or job training costs: one provider offers tuition/training assistance as well as workshops; one provider grants \$5,550 for higher education costs in exchange for one year of full-time community services; one religious organization offers employment as well as vocational training; and one school offers financial aid, grants, and loans for students. The single mother might obtain free access to technology through a computer lab offered by a religious organization or a provider who offers access to computers and teaches fundamental computer skills (internet and email). The single mother might receive the following free services from safety net service providers: learning how to become successfully employed, services to start and run successful businesses, completing GED plus obtaining employment, adult education, alternative education programs, classes (to improve reading, writing, and math skills), one-on-one individual assistance on any writing task, nutritional counseling, nutrition classes, educational workshops on food, college Humanities class, and art workshops. The single mother might receive training from the School of Applied Technology.
5. **Financial Counseling** – Financial counseling is the only category that has no difference in the number of services potentially available to each of the four households used in this report. Five providers and one religious organization offer financial counseling and/or classes. The adult may receive home financing education and/or foreclosure mitigation from five providers. The adult might get help from three providers who offer income tax information and return preparation assistance. One provider offers help to taxpayers in hardship situations and help to get tax issues resolved. There is one provider who offers debt management plans that involve restructuring current debt with existing creditors. (If you add up all the services, it exceeds the 15 services listed earlier. This is because two organizations offer both financial counseling and home financing education, but were counted as one service for the summary).
6. **Financial Help** - The single mother would qualify annually for up to \$5,036 from the refundable Earned Income Tax Credit and up to \$800 for the refundable Making Work Pay Credit. The Temporary Assistance for Needy Families program could also provide monthly income. The single mother might receive child support from the father of her children via services from the Office of Recovery Services. One religious organization offers financial help subject to the discretion of its local church leader. If the single mother became unemployed, then she might receive temporary income for qualified workers who are unemployed through no fault of their own from Unemployment Insurance.
7. **Food Assistance** – The family qualifies for up to \$625 monthly to buy approved foods via the Food Stamps program. The Women, Infants, and Children program could provide \$32 to \$42 worth of vouchers for supplemental food such as milk, infant formula, eggs, juices, cereals, beans, fruits and vegetables. The 7 year old daughter could receive the following through her elementary school during the school year: breakfast, lunch, after school snack, as well as fresh fruits and vegetables. During the summer the two children could receive breakfast and lunch from the school district. One provider offers dinner to all children during the summer. Her mother could pay \$3 to eat each dinner. The children might receive from one provider bags of kid-friendly, nutritious, easy-to-open food to last over the weekend. Five providers offer one of the following services: (1) bread, (2) emergency food assistance, (3) pantry, (4) emergency food and nutrition assistance, and (5) opportunity to grow own food in urban gardens. If the children are in child care, then one program reimburses day child care providers for food served to low income children. Eight religious organizations offer a food pantry. Five religious organizations offer one to two prepared meals daily. The single mother might receive food assistance help from one religious organization, but it is subject to the discretion of the local church leader. Another religious organization offers food in emergency situations by appointment. (If you add up all

the services, it exceeds the 26 services listed earlier for this household. This is because organizations offering both a food pantry and prepared meals count as one service).

8. **Home Repair/Yard Care** - Four providers offer one service in each of the following areas: (1) housing rehabilitation services, (2) emergency home repair and critical code compliance improvements, (3) low interest loans to rehabilitate homes, and (4) 5% fixed interest financing on Energy Home Improvement loans. The family might receive home repair or yard care services from one religious organization, but it is subject to the discretion of the local church leader.
9. **Household Items** - The local school district tries to provide the following services: voucher for household items, backpack with school supplies, winter coats, voucher for shoes, holiday gift card, and laptops for \$150. The family might receive clothing and household items from one provider. The children might receive one of 1,000 bicycles and helmets that are annually distributed. The children might qualify for a new toy at Christmas or a Christmas stocking with gifts, each offered through one provider. The children might receive one of 1,000 bicycles and helmets that are annually distributed. The children might qualify for a new toy at Christmas through one provider. One provider offers free basic bike repair and parts at cost. There is potential help from two providers to spay or neuter pets. Five religious organizations offer help in one of the following areas: (1) clothing, household and furniture items, (2) furniture and necessities (not clothing), (3) women and children's clothing, (4) help subject to the discretion of the local church leader, and (5) Christmas gifts.
10. **Housing Assistance** - The family might obtain affordable housing from one of four providers. Two providers offer rental subsidies that would limit rent to 30% of gross income. The single mother might receive help with down payment for buying a home in one of the following ways (amounts listed represent maximum help given): (1) \$10,000 down payment assistance toward the purchase of a home in Salt Lake County, (2) \$10,000 down payment assistance toward the purchase of a home in Salt Lake City if client contributes \$1,000, and (3) \$45,000 second mortgage which might be forgiven and/or have delayed payments. Two providers offer emergency or one-time rent/mortgage payment assistance. The family might qualify for one of the following 11 services: (1) home building and ownership, (2) a loan to buy a single family home, (3) financing for buying a home, (4) first time home buyer program, (5) mortgage loans at reasonable interest rates to provide affordable housing, (6) loan modifications and emergency loans, (7) refinancing into a lower cost mortgage, (8) home improvement loans, (9) lowering of some mortgage costs, (10) receive special insurance of mortgage for manufactured home, and (11) shelter. In exchange for one year of full-time community service, the single mother could have living expenses paid and receive a modest living allowance. Religious providers offer the following services: (1) day shelter, showers, and two-week storage, (2) one month rent help for proven emergencies, (3) shelter (offered by two organizations), (4) low cost housing units, and (5) services subject to the discretion of the local church leader.
11. **Legal Assistance** - The family might obtain legal assistance via the following 13 services: (1) mediation, (2) legal consultation, (3) small claims court mediation, (4) felony defense if risk of incarceration, (5) misdemeanor defense if risk of incarceration, (6) landlord/tenant intervention and mediation, (7) family law representation on sliding scale (\$50 to \$600 for domestic violence victim representation and no-cost for protective order/stalking injunction), (8) investigation and mediation of employment and housing discrimination issues, (9) legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits, (10) bankruptcy, collections and credit issues, (11) Utah judges may waive part or all of court fees, (12) family law clinic, and (13) assistance with family law matters only (no legal advice given). One religious organization offers legal advice but not for bankruptcy.

12. **Medical Care** - All members of the family qualify for health insurance through Medicaid, this includes vision care coverage for the two children. There are five providers who offer a sliding fee scale for primary or urgent care services. Hospital emergency departments must stabilize all patients regardless of ability to pay. Providers offer the following services for prescriptions drugs: (1) 90 to 180 day supply of selected drugs for \$20 or more, (2) discounts on prescriptions, and (3) free or discounted drugs (each drug company decides what discount program, if any, to offer and eligibility requirements). The family might receive help for their eyes from the following two services: (1) \$25 for eye exam and glasses (children only) and (2) eye screenings for glaucoma and visual acuity. The local school district offers eye glass programs for the 7 year old daughter. The family might receive help from the following four services offered by providers: (1) basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance, (2) hearing screening, (3) sexually transmitted disease testing and treatment on a sliding scale, and (4) assistance with poisoning concerns. The single mother could receive healthcare benefits if employed to provide one year of full-time community service.
13. **Recreation** - One provider offers recreation and education programs.
14. **Resource and Referral** - One provider maintains 211 to help identify services for low income populations. For its Medicaid clients, one provider offers case managers to help connect clients with community resources. One service potentially available is seminars and workshops to educate single mothers on resources and opportunities available to help them succeed. The local school district offers a parent resource center and community learning centers for parents regarding health insurance information. There are two services available to obtain information about child care. One provider maintains the Utah Affordable Housing Database.
15. **Transportation** - One provider offers a 16% savings on a monthly pass for public transportation (buses and Trax).
16. **Utilities** - The family might qualify for help from the following four services to pay utility bills: (1) \$83 to \$505 annual help with utilities during winter months, (2) \$52 annual discount for gas bill for individuals who qualify for Home Energy Assistance Target program, (3) \$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation, and (4) \$11 discount off monthly electric bills. There is another service that helps some people to pay water bills. There are two providers who provide emergency assistance for paying for utilities. One provider gives cell phones and monthly minutes. The family might be able to receive help with weatherization of the home. The local school district provides a service where the family could receive internet services at home for \$10 monthly. Two religious organizations offer one of the following services: (1) gas/electrical bill help if the Home Energy Assistance Target program is closed and clients have a shut-off notice and (2) help subject to the discretion of the local church leader.
17. **Youth Guidance** - The family might receive the following services from nine different providers: (1) assist parents in helping their children to succeed in school, (2) one-on-one mentoring, group activities, and 4-H activities enhancing social, community and leadership opportunities, (3) community based mentoring, one-on-one classroom mentoring, positive adult intervention, (4) scholarships for annual membership dues for programs that develop self-reliance and resourcefulness as well as teaching healthy life skills and strengthens values, (5) sliding fee schedule for summer and day camps, (6) youth guidance, (7) treatment foster homes and group homes provide counseling and life management skills, (8) career counseling and training, education and support groups for those paying a \$35 membership, and (9) affordable art experiences promoting trans-cultural understanding and diversity. One religious organization provides summer camps for \$25 or less.

***Potential Safety Net for Two Parents With Children Ages Four and Seven***

The Analyst identified 218 services for a hypothetical father age 33 and mother age 31 with children ages 7 and 4. In 2009 54,300 or 2.0% of Utahns lived in two parent households with incomes at or below 38% of the Federal Poverty Level. Appendix C details the 218 services potentially available to this two parent's household.

For this hypothetical scenario, the two parent's household has the following characteristics, which help to determine which services may be available:

1. Annual income of \$8,492 (38% of the Federal Poverty Level, one parent working 22.4 hours per week at the \$7.25 hourly minimum wage)
2. Have health insurance (all in household qualify for Medicaid)
3. U. S. Citizens
4. Caucasians
5. Live in downtown Salt Lake City (84103 zip code, 7 year old attends Washington Elementary School within the Salt Lake City School District)
6. Not categorically eligible for anything (not frail, diseased, disabled, veteran, etc.)

Based on the information provided in Appendix C, the following is a narrative description of potential safety net services (listed in alphabetical order) for the two parent household described above. Whether or not this household would actually receive many of the services listed would be subject to resource availability of providers, provider discretion, and the household's ability to apply for each of the services available. Services are assumed to be free unless specifically noted.

1. **Child Care** - There are sliding fee scale payment options for four providers. The family could apply for a scholarship to receive services from one religious organization. The school district has after school programs for the 7 year old and two other providers offer before and/or after school programs. The 4 year old might be able to attend a part-day, preschool program with comprehensive educational, health, nutritional, and social services or a preschool program which may include home visitation. One provider offers drop-in child care available for those paying \$35 membership. A crisis nursery might be able to provide some emergency child care services. If one of the parents successfully applied for providing one year of full-time community services, then there might be financial help to pay child care expenses.
2. **Counseling** - Five providers and one religious organization offer free counseling services in one of the following areas: grief support groups, in-home family mentoring, family planning services plus education, help with children, personal counseling, and support group for those who have experienced the death of a child. The school district offers family counseling and parenting classes. The family might be able to obtain services through one religious organization. One provider offers counseling for the prevention of substance abuse. Three providers offer sliding scale counseling services. One provider offers classes to help women build and maintain healthy relationships for those paying a \$15 to \$35 membership.
3. **Dental Care** - The two children qualify for dental insurance through Medicaid. Additionally the 7 year old girl might receive services at her elementary school via the health clinic or a provider who comes to schools and does oral health assessments, dental sealants, and fluoride varnishes. The parents might be able to access services from one of three providers, who offer one of the following services: free services or 50% discount off average private rates, dental home and emergency dental services on sliding fee scale, or option to pay Medicaid fee schedule rates.
4. **Employment/Education** - The 7 year old's elementary school has extra teachers because of the students' high poverty rate. The parents could try to receive services from two providers and one religious

organization for help in finding a job. For higher education or job training costs: one provider offers tuition/training assistance as well as workshops; one provider grants \$5,550 for higher education costs in exchange for one year of full-time community services; one religious organization offers employment as well as vocational training; and one school offers financial aid, grants, and loans for students. The parents might obtain free access to technology through a computer lab offered by a religious organization or a provider who offers access to computers and teaches fundamental computer skills (internet and email). The parents might receive the following free services from safety net service providers: learning how to become successfully employed, services to start and run successful businesses, adult education, alternative education programs, classes (to improve reading, writing, and math skills), one-on-one individual assistance on any writing task, nutritional counseling, nutrition classes, educational workshops on food, college Humanities class, and art workshops. The parents might receive training from the School of Applied Technology.

5. **Financial Counseling** - Financial counseling is the only category that has no difference in the number of services potentially available to each of the four households used in this report. Five providers and one religious organization offer financial counseling and/or classes. The adults may receive home financing education and/or foreclosure mitigation from five providers. The adults might get help from three providers who offer income tax information and return preparation assistance. One provider offers help to taxpayers in hardship situations and help to get tax issues resolved. There is one provider who offers debt management plans that involve restructuring current debt with existing creditors. (If you add up all the services, it exceeds the 15 services listed earlier. This is because two organizations offer both financial counseling and home financing education, but were counted as one service for the summary).
6. **Financial Help** - The parents would qualify annually for up to \$5,036 from the refundable Earned Income Tax Credit and up to \$800 for the refundable Making Work Pay Credit. The Temporary Assistance for Needy Families program could also provide monthly income. One religious organization offers financial help subject to the discretion of its local church leader. If the parents became unemployed, then they might receive temporary income for qualified workers who are unemployed through no fault of their own from Unemployment Insurance.
7. **Food Assistance** - The family qualifies for up to \$486 monthly to buy approved foods via the Food Stamps program. The Women, Infants, and Children program could provide \$32 to \$42 worth of vouchers for supplemental food such as milk, infant formula, eggs, juices, cereals, beans, fruits and vegetables. The 7 year old daughter could receive the following through her elementary school during the school year: breakfast, lunch, after school snack, as well as fresh fruits and vegetables. During the summer the two children could receive breakfast and lunch from the school district. One provider offers dinner to all children during the summer. Her parents could pay \$3 per person to eat each dinner. The children might receive from one provider bags of kid-friendly, nutritious, easy-to-open food to last over the weekend. Five providers offer one of the following services: (1) bread, (2) emergency food assistance, (3) pantry, (4) emergency food and nutrition assistance, and (5) opportunity to grow own food in urban gardens. If the children are in child care, then one program reimburses day child care providers for food served to low income children. Eight religious organizations offer a food pantry. Five religious organizations offer one to two prepared meals daily. The family might receive food assistance help from one religious organization, but it is subject to the discretion of the local church leader. Another religious organization offers food in emergency situations by appointment. (If you add up all the services, it exceeds the 26 services listed earlier for this household. This is because organizations offering both a food pantry and prepared meals count as one service).
8. **Home Repair/Yard Care** - Four providers offer one service in each of the following areas: (1) housing rehabilitation services, (2) emergency home repair and critical code compliance improvements, (3) low

interest loans to rehabilitate homes, and (4) 5% fixed interest financing on Energy Home Improvement loans. The family might receive home repair or yard care services from one religious organization, but it is subject to the discretion of the local church leader.

9. **Household Items** - The local school district tries to provide the following services: voucher for household items, backpack with school supplies, winter coats, voucher for shoes, holiday gift card, and laptops for \$150. The family might receive clothing and household items from one provider. The children might receive one of 1,000 bicycles and helmets that are annually distributed. The children might qualify for a new toy at Christmas or a Christmas stocking with gifts, each offered through one provider. One provider offers free basic bike repair and parts at cost. There is potential help from two providers to spay or neuter pets. Six religious organizations offer help in one of the following areas: (1) clothing, food, and housing for men 18 – 50, (2) clothing, household and furniture items, (3) furniture and necessities (not clothing), (4) men’s clothing, (5) help subject to the discretion of the local church leader, and (6) Christmas gifts.
10. **Housing Assistance** - The family might obtain affordable housing from one of four providers. Two providers offer rental subsidies that would limit rent to 30% of gross income. The parents might receive help with down payment for buying a home in one of the following ways (amounts listed represent maximum help given): (1) \$10,000 down payment assistance toward the purchase of a home in Salt Lake County, (2) \$10,000 down payment assistance toward the purchase of a home in Salt Lake City if client contributes \$1,000, and (3) \$45,000 second mortgage which might be forgiven and/or have delayed payments. Two providers offer emergency or one-time rent/mortgage payment assistance. The family might qualify for one of the following 11 services: (1) home building and ownership, (2) a loan to buy a single family home, (3) financing for buying a home, (4) first time home buyer program, (5) mortgage loans at reasonable interest rates to provide affordable housing, (6) loan modifications and emergency loans, (7) refinancing into a lower cost mortgage, (8) home improvement loans, (9) lowering of some mortgage costs, (10) receive special insurance of mortgage for manufactured home, and (11) shelter. In exchange for one year of full-time community service, the parents could have living expenses paid and receive a modest living allowance. Religious providers offer the following services: (1) day shelter, showers, and two-week storage, (2) one month rent help for proven emergencies, (3) shelter, (4) low cost housing units, and (5) services subject to the discretion of the local church leader.
11. **Legal Assistance** - The family might obtain legal assistance via the following 13 services: (1) mediation, (2) legal consultation, (3) small claims court mediation, (4) felony defense if risk of incarceration, (5) misdemeanor defense if risk of incarceration, (6) landlord/tenant intervention and mediation, (7) family law representation on sliding scale (\$50 to \$600 for domestic violence victim representation and no-cost for protective order/stalking injunction), (8) investigation and mediation of employment and housing discrimination issues, (9) legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits, (10) bankruptcy, collections and credit issues, (11) Utah judges may waive part or all of court fees, (12) family law clinic, and (13) assistance with family law matters only (no legal advice given). One religious organization offers legal advice but not for bankruptcy.
12. **Medical Care** - All members of the family qualify for health insurance through Medicaid, this includes vision care coverage for the two children. There are five providers who offer a sliding fee scale for primary or urgent care services. Hospital emergency departments must stabilize all patients regardless of ability to pay. Providers offer the following services for prescriptions drugs: (1) 90 to 180 day supply of selected drugs for \$20 or more, (2) discounts on prescriptions, and (3) free or discounted drugs (each drug company decides what discount program, if any, to offer and eligibility requirements). The family might receive help for their eyes from the following two services: (1) \$25 for eye exam and glasses

(children only) and (2) eye screenings for glaucoma and visual acuity. The local school district offers eye glass programs for the 7 year old daughter. The family might receive help from the following four services offered by providers: (1) basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance, (2) hearing screening, (3) sexually transmitted disease testing and treatment on a sliding scale, and (4) assistance with poisoning concerns. The parents could receive healthcare benefits if employed to provide one year of full-time community service.

13. **Recreation** - One provider offers recreation and education programs.
14. **Resource and Referral** - One provider maintains 211 to help identify services for low income populations. For its Medicaid clients, one provider offers case managers to help connect clients with community resources. The local school district offers a parent resource center and community learning centers for parents regarding health insurance information. There are two services available to obtain information about child care. One provider maintains the Utah Affordable Housing Database.
15. **Transportation** - One provider offers a 16% savings on a monthly pass for public transportation (buses and Trax).
16. **Utilities** - The family might qualify for help from the following four services to pay utility bills: (1) \$83 to \$505 annual help with utilities during winter months, (2) \$52 annual discount for gas bill for individuals who qualify for Home Energy Assistance Target program, (3) \$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation, and (4) \$11 discount off monthly electric bills. There is another service that helps some people to pay water bills. There are two providers who provide emergency assistance for paying for utilities. One provider gives cell phones and monthly minutes. The family might be able to receive help with weatherization of the home. The local school district provides a service where the family could receive internet services at home for \$10 monthly. Two religious organizations offer one of the following services: (1) gas/electrical bill help if the Home Energy Assistance Target program is closed and clients have a shut-off notice and (2) help subject to the discretion of the local church leader.
17. **Youth Guidance** - The family might receive the following services from nine different providers: (1) assist parents in helping their children to succeed in school, (2) one-on-one mentoring, group activities, and 4-H activities enhancing social, community and leadership opportunities, (3) community based mentoring, one-on-one classroom mentoring, positive adult intervention, (4) scholarships for annual membership dues for programs that develop self-reliance and resourcefulness as well as teaching healthy life skills and strengthens values, (5) sliding fee schedule for summer and day camps, (6) youth guidance, (7) treatment foster homes and group homes provide counseling and life management skills, (8) career counseling and training, education and support groups for those paying a \$35 membership, and (9) affordable art experiences promoting trans-cultural understanding and diversity. One religious organization provides summer camps for \$25 or less.

### ***Potential Safety Net for Senior Couple***

The Analyst identified 197 services for a hypothetical married senior couple, male age 68 and wife age 66. In 2009 30,300 or 1.1% of Utahns were age 65 or older and had incomes at or below 100% of the Federal Poverty Level. Appendix D details the 197 services potentially available to this senior couple.

For this hypothetical scenario, the senior couple household has the following characteristics, which help to determine which services may be available:

1. Annual income of \$14,709 (100% of the Federal Poverty Level, employed spouse working 38.9 hours per week at the \$7.25 hourly minimum wage)

2. Have health insurance (all in household qualify for Medicaid and Medicare)
3. U. S. Citizens
4. Caucasians
5. Live in downtown Salt Lake City (84103 zip code, use the Liberty Senior Center)
6. Not categorically eligible for anything (not frail, diseased, disabled, veteran, etc.)

Based on the information provided in Appendix D, the following is a narrative description of potential safety net services (listed in alphabetical order) for the senior couple described above. Whether or not this household would actually receive many of the services listed would be subject to resource availability of providers, provider discretion, and the household's ability to apply for each of the services available. Services are assumed to be free unless specifically noted.

1. **Counseling** – Three providers and one religious organization offer free counseling services in one of the following areas: grief support groups, family planning services plus education, personal counseling, and support group for those who have experienced the death of a child. The senior couple might be able to obtain services through one religious organization. Two providers offer sliding scale counseling services. One provider offers classes to help women build and maintain healthy relationships for those paying a \$15 to \$35 membership.
2. **Dental Care** - The senior couple might be able to access services from one of three providers, who offer one of the following services: free services or 50% discount off average private rates, dental home and emergency dental services on sliding fee scale, or option to pay Medicaid fee schedule rates.
3. **Employment/Education** - The senior couple could apply to one of four programs that pay for 20 hours of paid work or training. Two of these employment programs pay tax free \$2.65 per hour or \$53 weekly. The senior couple could try to receive services from three providers and one religious organization for help in finding a job. For higher education or job training costs: one provider offers tuition/training assistance as well as workshops; one provider grants \$5,550 for higher education costs in exchange for one year of full-time community services; one religious organization offers employment as well as vocational training; and one school offers financial aid, grants, and loans for students. The senior couple might obtain free access to technology through a computer lab offered by a religious organization or a provider who offers access to computers and teaches fundamental computer skills (internet and email). The senior couple might receive the following free services from safety net service providers: services to start and run successful businesses, adult education, alternative education programs, classes (to improve reading, writing, and math skills), one-on-one individual assistance on any writing task, classes (computer, art, and music), nutrition classes, educational workshops on food, college Humanities class, and art workshops. The senior couple might receive training from the School of Applied Technology. The senior couple could pay \$10 to \$25 to audit a class at two schools.
4. **Financial Counseling** - Financial counseling is the only category that has no difference in the number of services potentially available to each of the four households used in this report. Five providers and one religious organization offer financial counseling and/or classes. The adults may receive home financing education and/or foreclosure mitigation from five providers. The adults might get help from three providers who offer income tax information and return preparation assistance. One provider offers help to taxpayers in hardship situations and help to get tax issues resolved. There is one provider who offers debt management plans that involve restructuring current debt with existing creditors. (If you add up all the services, it exceeds the 15 services listed earlier. This is because two organizations offer both financial counseling and home financing education, but were counted as one service for the summary).

5. **Financial Help** – The Social Security Administration would pay a monthly payment based on prior employment earnings as well as a supplemental cash payment. The senior couple would qualify annually for the following three refundable tax credits (listed with the maximum credit possible): (1) \$800 from the Making Work Pay Credit, (2) \$647 for property tax relief for home owners and renters, and (3) \$457 from the Earned Income Tax Credit. One religious organization offers financial help subject to the discretion of its local church leader. If the senior couple became unemployed, then they might receive temporary income for qualified workers who are unemployed through no fault of their own from Unemployment Insurance.
6. **Food Assistance** - The family qualifies for up to \$140 monthly to buy approved foods via the Food Stamps program. Five providers offer one of the following services: (1) bread, (2) emergency food assistance, (3) pantry, (4) emergency food and nutrition assistance, and (5) opportunity to grow own food in urban gardens. The family might receive a 40 pound box of food monthly from one provider. The local senior center offers lunch during the week for a \$2.50 suggested donation per person. The senior couple would receive discounts, often 10%, at many restaurants because of their age. Eight religious organizations offer a food pantry. Five religious organizations offer one to two prepared meals daily. The family might receive food assistance help from one religious organization, but it is subject to the discretion of the local church leader. Another religious organization offers food in emergency situations by appointment. (If you add up all the services, it exceeds the 20 services listed earlier for this household. This is because organizations offering both a food pantry and prepared meals count as one service).
7. **Home Repair/Yard Care** - The senior couple might receive help from four providers that offer help with some yard care and/or minor home repairs. Four providers offer one service in each of the following areas: (1) housing rehabilitation services, (2) emergency home repair and critical code compliance improvements, (3) low interest loans to rehabilitate homes, and (4) 5% fixed interest financing on Energy Home Improvement loans. The senior couple might receive home repair or yard care services from one religious organization, but it is subject to the discretion of the local church leader.
8. **Household Items** - The senior couple might receive clothing and household items from one provider. One provider offers free basic bike repair and parts at cost, while another provider offers smoke and carbon monoxide detectors. There is potential help from two providers to spay or neuter pets. Six religious organizations offer help in one of the following areas: (1) clothing, household and furniture items, (2) furniture and necessities (not clothing), (3) men’s clothing, (4) help subject to the discretion of the local church leader, and (5) Christmas gifts. The local senior center offers haircuts for \$3.
9. **Housing Assistance** - The senior couple might obtain affordable housing from one of four providers. Two providers offer rental subsidies that would limit rent to 30% of gross income. The senior couple might receive help with down payment for buying a home in one of the following ways (amounts listed represent maximum help given): (1) \$10,000 down payment assistance toward the purchase of a home in Salt Lake County, (2) \$10,000 down payment assistance toward the purchase of a home in Salt Lake City if client contributes \$1,000, and (3) \$45,000 second mortgage which might be forgiven and/or have delayed payments. Two providers offer emergency or one-time rent/mortgage payment assistance. The family might qualify for one of the following 11 services: (1) home building and ownership, (2) a loan to buy a single family home, (3) financing for buying a home, (4) first time home buyer program, (5) mortgage loans at reasonable interest rates to provide affordable housing, (6) loan modifications and emergency loans, (7) refinancing into a lower cost mortgage, (8) home improvement loans, (9) lowering of some mortgage costs, (10) receive special insurance of mortgage for manufactured home, and (11) shelter. In exchange for one year of full-time community service, the senior couple could have living expenses paid and receive a modest living allowance. Religious providers offer the following services: (1)

day shelter, showers, and two-week storage and (2) services subject to the discretion of the local church leader.

10. **Legal Assistance** - The senior couple might obtain legal assistance via the following 16 services: (1) one-on-one conference with lawyer, (2) legal advice and referral, (3) mediation, (4) legal consultation, (5) small claims court mediation, (6) felony defense if risk of incarceration, (7) misdemeanor defense if risk of incarceration, (8) health, housing, public benefits and entitlements, family, and consumer issues, (9) landlord/tenant intervention and mediation, (10) family law representation on sliding scale (\$50 to \$600 for domestic violence victim representation and no-cost for protective order/stalking injunction), (11) investigation and mediation of employment and housing discrimination issues, (12) legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits as well as problems specific to senior citizens, (13) bankruptcy, collections and credit issues, (14) Utah judges may waive part or all of court fees, (15) family law clinic, and (16) assistance with family law matters only (no legal advice given). One religious organization offers legal advice but not for bankruptcy.
11. **Medical Care** – The senior couple qualifies for health insurance through Medicaid and Medicare. There are four providers who offer a sliding fee scale for primary or urgent care services. Hospital emergency departments must stabilize all patients regardless of ability to pay. Providers offer the following services for prescriptions drugs: (1) Medicare Part D prescription drug coverage, (2) 90 to 180 day supply of selected drugs for \$20 or more, (3) discounts on prescriptions, and (4) free or discounted drugs (each drug company decides what discount program, if any, to offer and eligibility requirements). The senior couple might receive help for their eyes from the following two services: (1) comprehensive, medical eye exam and one year of care for any disease discovered and (2) eye screenings for glaucoma and visual acuity. The senior couple might receive help from the following seven services offered by providers: (1) health screenings and wellness services, (2) quality complaints/concerns and resolving disputes about discharge decisions for most healthcare settings, (3) clinics that screen for commonly occurring health problems in older adults and classes that encourage lifestyle changes to improve one's overall health, (4) basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance, (5) hearing screening, (6) sexually transmitted disease testing and treatment on a sliding scale, and (7) assistance with poisoning concerns. The senior couple could receive healthcare benefits if employed to provide one year of full-time community service.
12. **Recreation** - One provider offers recreation and education programs. The local senior center has exercise classes and a workout room. The senior couple qualifies for a \$10 life pass to national parks and other federal lands. The senior couple might benefit from senior discounts from many providers for the following services: (1) hotels and (2) entertainment venues. For travel the senior couple could apply for scholarships covering housing, meals, courses, and recreational activities for educational trips. The scholarship requires a \$100 minimum payment plus transportation cost to and from trip location. One provider offers sliding fee scale for social, supervised day services for adults. Another provider offers discounted prices up to 50% for recreation and exercise programs.
13. **Resource and Referral** - One provider maintains 211 to help identify services for low income populations. For its Medicaid clients, one provider offers case managers to help connect clients with community resources. The senior couple might obtain help from one provider with health insurance questions. One provider maintains the Utah Affordable Housing Database.
14. **Transportation** - The senior couple might receive transportation to vital medical appointments such as dialysis, chemotherapy, physical therapy and prescription pick ups. The following discounts are available to the senior couple: (1) 50% off all fares and passes for public transportation, (2) 15% off train travel, (3)

5% off interstate bus fare, (4) discounted coupons for cab fares, and (5) many airlines offer senior discounts. One provider offers to check how well personal vehicles “fit” drivers and provides specific resources to enhance safety of drivers. The local senior center offers a ride to and from the senior center for a \$1 suggested donation each way.

15. **Utilities** - The senior couple might qualify for help from the following four services to pay utility bills: (1) \$83 to \$505 annual help with utilities during winter months, (2) \$52 annual discount for gas bill for individuals who qualify for Home Energy Assistance Target program, (3) \$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation, and (4) \$11 discount off monthly electric bills. One provider offers a service called Residential Energy Assistance through Community Help. There is another service that helps some people to pay water bills. There are two providers who provide emergency assistance for paying for utilities. One provider gives cell phones and monthly minutes. The senior couple might be able to receive help with weatherization of the home. Two religious organizations offer one of the following services: (1) gas/electrical bill help if the Home Energy Assistance Target program is closed and clients have a shut-off notice and (2) help subject to the discretion of the local church leader.

### ***Potential Safety Net for Single Male***

The Analyst identified 160 services for a hypothetical single male age 32. In 2009 54,600 or 2.0% of Utahns were single, under age 65, and had incomes at or below 100% of the Federal Poverty Level. Appendix E details the 160 services potentially available to this single male.

For this hypothetical scenario, the single male has the following characteristics, which help to determine which services may be available:

1. Annual income of \$10,889 (100% of the Federal Poverty Level, working 28.8 hours per week at the \$7.25 hourly minimum wage)
2. No health insurance
3. U. S. Citizen
4. Caucasian
5. Lives in downtown Salt Lake City (84103 zip code)
6. Not categorically eligible for anything (not frail, diseased, disabled, veteran, etc.)

Based on the information provided in Appendix E, the following is a narrative description of potential safety net services (listed in alphabetical order) for the single male described above. Whether or not this single male would actually receive many of the services listed would be subject to resource availability of providers, provider discretion, and the single male’s ability to apply for each of the services available. Services are assumed to be free unless specifically noted.

1. **Counseling** – Two providers and one religious organization offer free counseling services in one of the following areas: grief support groups, family planning services plus education, and personal counseling. The senior couple might be able to obtain services through one religious organization. Two providers offer sliding scale counseling services.
2. **Dental Care** - The single male might be able to access services from one of three providers, who offer one of the following services: free services or 50% discount off average private rates, dental home and emergency dental services on sliding fee scale, or option to pay Medicaid fee schedule rates. The single adult might qualify to pay \$15 to \$50 annual enrollment and 10% of allowable charges for dental exams, x-rays, cleanings, and fillings. Another provider offers free donated dental services.

3. **Employment/Education** - The single male could try to receive services from two providers and one religious organization for help in finding a job. For higher education or job training costs: one provider offers tuition/training assistance as well as workshops; one provider grants \$5,550 for higher education costs in exchange for one year of full-time community services; one religious organization offers employment as well as vocational training; one school offers financial aid, grants, and loans for students; and the single male would qualify for a nonrefundable tax credit for higher education costs. The single male might obtain free access to technology through a computer lab offered by a religious organization or a provider who offers access to computers and teaches fundamental computer skills (internet and email). The single male might receive the following free services from safety net service providers: services to start and run successful businesses, adult education, alternative education programs, classes (to improve reading, writing, and math skills), one-on-one individual assistance on any writing task, nutrition classes, educational workshops on food, college Humanities class, and art workshops. The single male might receive training from the School of Applied Technology.
4. **Financial Counseling** - Financial counseling is the only category that has no difference in the number of services potentially available to each of the four households used in this report. Five providers and one religious organization offer financial counseling and/or classes. The adult may receive home financing education and/or foreclosure mitigation from five providers. The adult might get help from three providers who offer income tax information and return preparation assistance. One provider offers help to taxpayers in hardship situations and help to get tax issues resolved. There is one provider who offers debt management plans that involve restructuring current debt with existing creditors. (If you add up all the services, it exceeds the 15 services listed earlier. This is because two organizations offer both financial counseling and home financing education, but were counted as one service for the summary).
5. **Financial Help** - The single male would qualify annually for up to \$800 for the refundable Making Work Pay Credit and up to \$457 from the refundable Earned Income Tax Credit. One religious organization offers financial help subject to the discretion of its local church leader. If the single male became unemployed, then he might receive temporary income for qualified workers who are unemployed through no fault of their own from Unemployment Insurance.
6. **Food Assistance** - The single male qualifies for up to \$48 monthly to buy approved foods via the Food Stamps program. Five providers offer one of the following services: (1) bread, (2) emergency food assistance, (3) pantry, (4) emergency food and nutrition assistance, and (5) opportunity to grow own food in urban gardens. Eight religious organizations offer a food pantry. Five religious organizations offer one to two prepared meals daily. The single male might receive food assistance help from one religious organization, but it is subject to the discretion of the local church leader. Another religious organization offers food in emergency situations by appointment. (If you add up all the services, it exceeds the 17 services listed earlier for this household. This is because organizations offering both a food pantry and prepared meals count as one service).
7. **Home Repair/Yard Care** - Four providers offer one service in each of the following areas: (1) housing rehabilitation services, (2) emergency home repair and critical code compliance improvements, (3) low interest loans to rehabilitate homes, and (4) 5% fixed interest financing on Energy Home Improvement loans. The single male might receive home repair or yard care services from one religious organization, but it is subject to the discretion of the local church leader.
8. **Household Items** - The single male might receive clothing and household items from one provider. One provider offers free basic bike repair and parts at cost. There is potential help from two providers to spay or neuter pets. Six religious organizations offer help in one of the following areas: (1) clothing, food, and housing for men 18 – 50, (2) clothing, household and furniture items, (3) furniture and

necessities (not clothing), (4) men's clothing, and (5) help subject to the discretion of the local church leader.

9. **Housing Assistance** - The single male might obtain affordable housing from one of four providers. Two providers offer rental subsidies that would limit rent to 30% of gross income. The single male might receive help with down payment for buying a home in one of the following ways (amounts listed represent maximum help given): (1) \$10,000 down payment assistance toward the purchase of a home in Salt Lake County, (2) \$10,000 down payment assistance toward the purchase of a home in Salt Lake City if client contributes \$1,000, and (3) \$45,000 second mortgage which might be forgiven and/or have delayed payments. Two providers offer emergency or one-time rent/mortgage payment assistance. The single male might qualify for one of the following 11 services: (1) home building and ownership, (2) a loan to buy a single family home, (3) financing for buying a home, (4) first time home buyer program, (5) mortgage loans at reasonable interest rates to provide affordable housing, (6) loan modifications and emergency loans, (7) refinancing into a lower cost mortgage, (8) home improvement loans, (9) lowering of some mortgage costs, (10) receive special insurance of mortgage for manufactured home, and (11) shelter. In exchange for one year of full-time community service, the single male could have living expenses paid and receive a modest living allowance. Religious providers offer the following services: (1) day shelter, showers, and two-week storage and (2) services subject to the discretion of the local church leader.
10. **Legal Assistance** - The single male might obtain legal assistance via the following 13 services: (1) mediation, (2) legal consultation, (3) small claims court mediation, (4) felony defense if risk of incarceration, (5) misdemeanor defense if risk of incarceration, (6) landlord/tenant intervention and mediation, (7) family law representation on sliding scale (\$50 to \$600 for domestic violence victim representation and no-cost for protective order/stalking injunction), (8) investigation and mediation of employment and housing discrimination issues, (9) legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits, (10) bankruptcy, collections and credit issues, (11) Utah judges may waive part or all of court fees, (12) family law clinic, and (13) assistance with family law matters only (no legal advice given). One religious organization offers legal advice but not for bankruptcy.
11. **Medical Care** – One provider coordinates a mobile health clinic and with for-profit clinics to provide charity care for primary care and ancillary services. Three hospitals offer financial assistance to pay hospital bills or a sliding scale for those with extreme financial hardship. Hospital emergency departments must stabilize all patients regardless of ability to pay. When enrollment opens for the Primary Care Network, the single male could apply for services and pay \$15 to \$50 annual enrollment and \$5 to \$30 per visit as well as 5% to 25% of cost after coverage level reached (primary care services only). There are five providers who offer a sliding fee scale for primary or urgent care services. The single male could pay the Medicaid fee schedule rates for medical and mental health services with one provider. Providers offer the following services for prescriptions drugs: (1) savings on hundreds of brand-name and generic prescription, (2) 90 to 180 day supply of selected drugs for \$20 or more, (3) discounts on prescriptions, and (4) free or discounted drugs (each drug company decides what discount program, if any, to offer and eligibility requirements). One provider offers eye screenings for glaucoma and visual acuity. The single male might receive help from the following seven services offered by different providers: (1) primary care services, (2) mental health services for uninsured clients, (3) referrals, (4) basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance, (5) hearing screening, (6) sexually transmitted disease testing and treatment on a sliding scale, and (7) assistance with poisoning concerns.

The single male could receive healthcare benefits if employed to provide one year of full-time community service.

12. **Recreation** - One provider offers recreation and education programs.
13. **Resource and Referral** - One provider maintains 211 to help identify services for low income populations. Another provider maintains the Utah Affordable Housing Database.
14. **Transportation** – There are no transportation safety net services available to a single adult male in downtown Salt Lake City.
15. **Utilities** - The single male might qualify for help from the following four services to pay utility bills: (1) \$83 to \$505 annual help with utilities during winter months, (2) \$52 annual discount for gas bill for individuals who qualify for Home Energy Assistance Target program, (3) \$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation, and (4) \$11 discount off monthly electric bills. There is another service that helps some people to pay water bills. There are two providers who provide emergency assistance for paying for utilities. One provider gives cell phones and monthly minutes. The single male might be able to receive help with weatherization of the home. Two religious organizations offer one of the following services: (1) gas/electrical bill help if the Home Energy Assistance Target program is closed and clients have a shut-off notice and (2) help subject to the discretion of the local church leader.

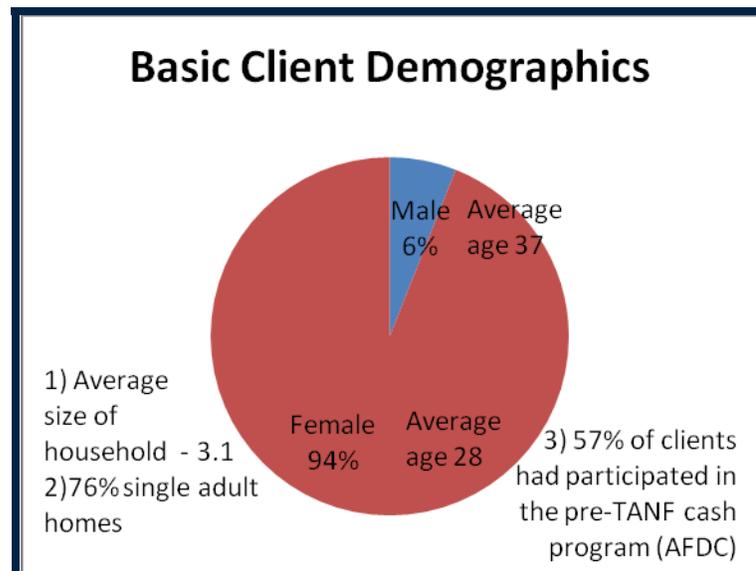
### ***What is Known About Low Income Populations Seeking Services?***

#### *All Clients*

In FY 2009 60% of adults seeking help from the Department of Workforce Services (DWS) programs were female, with the average age at 37.8 for females and 38.3 for males. Of the males who received public assistance, 46% also used other DWS programs, while female clients had a 37% rate of using other DWS programs.

#### *Cash Assistance Clients*

The University of Utah’s College of Social Work partnered with Utah’s Department of Workforce Services during 2006 and 2007 to work with over 1,100 randomly-selected, recent cash assistance cases who had received between 2 and 9 months of cash assistance since January 1997. Their two reports, “Family Employment



**Graph 1**

Program (FEP) Study of Utah; A Snapshot In Time - 2006: Wave 1” and “Family Employment Program (FEP) Study of Utah; A Snapshot In Time - 2007: Wave 2 Initial Findings” provide all of the descriptive statistics listed below. Graph 1 on the previous page highlights some basic client demographics for cash assistance clients.

Forty-two percent of clients wanted to be at-home parents with another 40% desiring to be employed outside of the home. Eligibility requirements dictate that a child or a pregnant woman in her third trimester must be present in the home. One percent of all participants were expecting their first child with nine percent of all clients pregnant.

The Chart 1 below details what help these clients receive from the State.

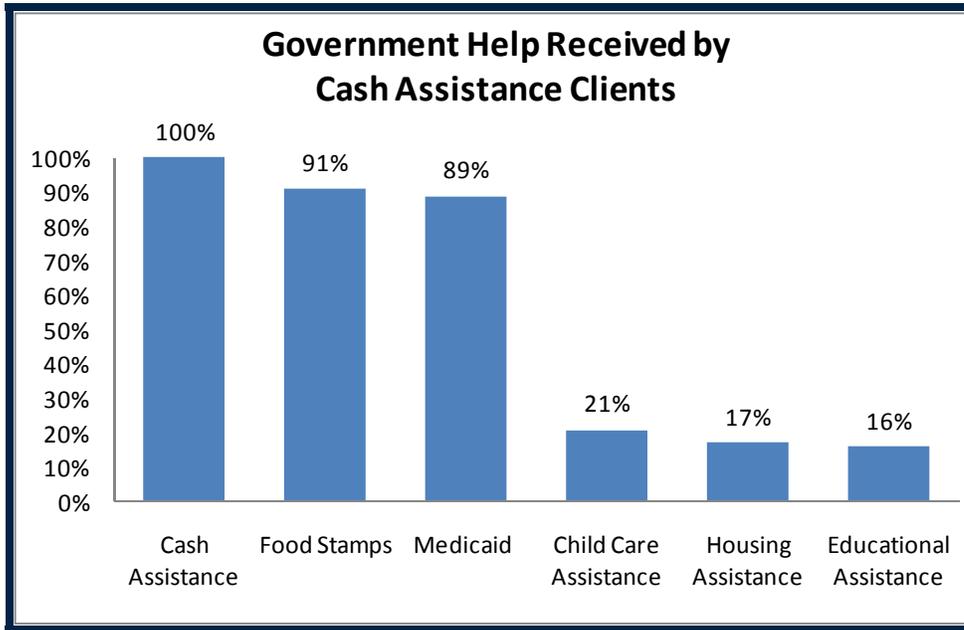


Chart 1

The following is a list of how many clients felt something was a barrier to obtaining or pursuing employment that clients reported in the last 12 months:

1. 55% physical health
2. 43% lack of child care
3. 42% transportation problems
4. 30% mental health issues
5. 25% lack of education
6. 16% housing situation
7. 14% lack of telephone access
8. 11% criminal records
9. 11% children with problems (disabilities, special needs, etc.)

The following list of characteristics describes at least a majority of cash assistance clients:

1. 98% worked for pay at some time in their lives
2. 88% felt satisfied with the level of support from family and friends (The most common help received from family and friends (in order of frequency): (1) transportation, (2) child care, and (3) food)
3. 84% cut back on extras in their spending prior to applying for public assistance
4. 79% felt they had good to excellent relationship with DWS employment counselors

5. 78% cut back on necessities in their spending prior to applying for public assistance
6. 72% felt that they could complete everything on their employment plans
7. 66% had regular access to a computer
8. 65% were unmarried at the birth of their first child
9. 65% grew up in homes with two parents
10. 64% received money from family/friends prior to applying for public assistance
11. 60% owned or rented their current home
12. 57% heard about DWS services from family or friends
13. 57% bartered services with others in the past year (rather than paying for them)
14. 57% were teenagers at the birth of their first child
15. 54% were abused emotionally before they reached 18
16. 54% completed high school

In the year after the initial interview, four percent of respondents had moved out of state. Eighty one percent of respondents completed the second survey. Seventy percent of respondents received six months or less out of a possible twelve of cash assistance. Of this group 63 percent had their case closed because of increases in their income and the other 37 percent had their cases closed due to a problem situation (mostly non-compliance). The problem situation clients had the following characteristics, which were significantly different than the group who closed their cases due to a change in income:

- least likely to be using Medicaid (73%)
- not married when first child was born (71%)
- no access to health insurance at some point during the past year (68%)
- least likely to be using Food Stamps (63%)
- a history of welfare help (65%)
- past year needed medical care but could not afford it (47%)
- weaker work history (46%)
- received welfare as a teen (36%)
- not completed high school (36%)
- moved in with others (34%)
- do not have a good relationship with a DWS employment counselor (32%)
- have an infant under 3 months (26%)
- have pawned items (25%)
- had a child go live somewhere else (23%)
- have sold plasma (10%).

The thirty percent of respondents who received six months or more of cash assistance had the following characteristics that were significantly different than the other groups:

- using Medicaid (98%)
- receiving Food Stamps (94%)
- going to school in past year was employment barrier (43%)
- experiencing fair to poor physical health (34%)
- experiencing fair to poor mental health (29%)

- are least likely to have received money from partner (26%)
- are least likely to believe 36 month maximum is enough to achieve self-sufficiency (26%)

### ***Additional Reports that May be of Interest***

- September 21, 2011 presentation to the Workforce Services and Community and Economic Development Interim Committee on breaking the cycle of generational welfare (audio link - <http://le.utah.gov/av/smil?int=202673>)
- "Financial Assistance or Services to Low Income Individuals and Families," presented to the Executive Appropriations Committee on December 14, 2010 - <http://le.utah.gov/interim/2010/pdf/00001773.pdf>
- "Collective Impact," by John Kania and Mark Kramer, Stanford Social Innovation Review Winter 2011 - [http://www.ssireview.org/images/articles/2011\\_WI\\_Feature\\_Kania.pdf](http://www.ssireview.org/images/articles/2011_WI_Feature_Kania.pdf)
- "Secondary Data Findings – Safety Net," Research Conducted for United Way of Salt Lake by Utah Foundation, January 25, 2010 - [http://web.me.com/bcrim/Basic\\_Needs/Basic\\_Needs\\_Data\\_files/SAFETY%20NET%20DATA%20\(ALL\).pdf](http://web.me.com/bcrim/Basic_Needs/Basic_Needs_Data_files/SAFETY%20NET%20DATA%20(ALL).pdf)
- "State Profiles of Child Well-Being; 2011 KIDS COUNT Data Book," The Annie E. Casey Foundation - <http://datacenter.kidscount.org/databook/2011>

### ***Sources Used for This Report***

The list began primarily with resource lists compiled by other organizations: 211 (United Way of Salt Lake), Salt Lake County, and Utahns Against Hunger. The Analyst added other sources as they were identified whether by articles in the newspaper, web searches, or talking to representatives of the safety net providers. For a list of services as well as sources used, please see Appendix A.

### ***Notes and Definitions***

#### ***Limitations, Both Intentional and Unintentional***

The information presented in this report is limited by both intentional and unintentional means. Each of these areas is discussed in further detail below:

- Intentional limitations – the Analyst presented the safety net as specific to one of four hypothetical low income households. If a service was not available to one of these four households, then the service was not included as part of the safety net. For example, Caring Foundation for Children provides free dental services to uninsured children. Because all the children in the four example households have Medicaid, no one in any of the four households qualifies for this service and the service is not on the list. Additionally, the four households did not include any teenagers or children older than 7, so services targeted to those ages do not appear in this report. Additionally, the four households are not categorically eligible for anything and the main challenge they have is poverty. The households are not experiencing substance or domestic abuse, no disabilities, not frail, not pregnant, nor are they part of a minority. If any of the members of the households had one of these qualifications, then this would potentially give them access to additional services. Only those groups that directly provide the safety net services are listed in this report. There are several funders of services who do not directly provide any services and are not listed in this report. Further, the report surveyed services in downtown Salt Lake City. Because Salt Lake City is the most populous city in Utah, it served as the location for the four households.

- Unintentional limitations – the Analyst made a good faith effort to identify all of the safety net services offered to the four hypothetical low income household scenarios chosen. The Analyst primarily relied on previously compiled resource lists, conversations and list reviews with experts in the field, as well as web searches. Additionally, the Analyst tried to provide all organizations listed in the resource lists an opportunity to review the information listed. Not all organizations had an opportunity to respond and not all organizations chose to respond. These efforts may have unintentionally excluded some existing services and/or listed some services that are no longer offered (for example, they have a web listing saying the service exists, but the service is no longer offered).

### *Definition of Terms Used*

The Analyst grouped the potential safety net services into the service categories listed below. The list provides a general definition of each category:

1. **Child Care** – services or funds to care for children during normal working hours.
2. **Counseling** – free or sliding scale counseling services to help with general or specific needs.
3. **Dental Care** – insurance or services (free, sliding scale, or discounted) to address dental care needs.
4. **Employment/Education** – help finding a job, employment opportunities, assistance to pay for educational expenses, learning opportunities, or access to computer labs.
5. **Financial Counseling** – personal budgeting help, tax issue assistance, home ownership crisis counseling, or education regarding buying a home
6. **Financial Help** – cash payments, financial help limited to certain issues, or refundable tax credits
7. **Food Assistance** – pantries, cash to buy food, prepared meals, or area to grow a garden
8. **Home Repair/Yard Care** – home maintenance help, low interest loans for rehabilitation, or rehabilitation services
9. **Household Items** – furniture, clothing, vouchers for furniture/clothing, discounted prices on specific household items, Christmas gifts, or other specific services/items
10. **Housing Assistance** – ongoing rental/mortgage payment help, one-time rent/mortgage assistance, affordable housing, temporary shelter, down payment assistance for buying a home, programs to lower the cost of buying a home
11. **Legal Assistance** – free or sliding scale legal help, legal advice, mediation, or help paying court fees
12. **Medical Care** – primary care medical services (free, sliding fee scale, or discounted), public health insurance, specific medical services, or financial help to pay hospital bills
13. **Recreation** – discounts on recreation activities, specific recreation opportunities, or scholarships for traveling
14. **Resource and Referral** – general or specific information referral centers, seminars on safety net services available, or case management services
15. **Transportation** – discounts on travel, transportation help for specific purposes, or analysis of personal vehicles
16. **Utilities** – ongoing assistance/discount for utility bills, one-time assistance/discount for utility bills, weatherization of home, or cell phone with minutes

17. **Youth Guidance** – free or sliding scale programs/activities for youth, teaching parenting skills, mentoring, or support groups

*General Notes*

Future funding levels may change the amount of services actually available. Where there are dollar values listed for a particular benefit, this information is based on recent experience.

**APPENDIX A - RESOURCE LIST WITH SOURCES USED**

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
FINANCIAL COUNSELING	Financial management, home financing/purchasing education and counseling	AAA Fair Credit Foundation 800-351-4195	No				1	Yes	Yes	Yes	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	<a href="http://www.hud.gov/ofices/hsg/sfh/hcc/hcs.cfm?webListAction=search&amp;searchstate=UT">http://www.hud.gov/ofices/hsg/sfh/hcc/hcs.cfm?webListAction=search&amp;searchstate=UT</a>
FINANCIAL COUNSELING	Income tax information and return preparation assistance - Tax-Aide program 888-AARP-NOW	AARP	No				1	Yes	Yes	Yes	Yes				1	September 22, 2011 email from AARP Utah	<a href="http://www.aarp.org/taxaide">www.aarp.org/taxaide</a>
HOME REPAIR/YARD CARE	Minor home repairs for seniors	AbilityBoost - 801-438-4444	No				1	No	No	Yes	No				1	September 2, 2011 email from United Way	
FOOD ASSISTANCE	Pantry	Adventure Liberty Park Church 801-973-0088	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	
FINANCIAL COUNSELING	Debt management plans that involve restructuring current debt with existing creditors.	American Credit Foundation 801-208-1000	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	<a href="http://www.americancreditfoundation.org/details.php">http://www.americancreditfoundation.org/details.php</a>
RECREATION	Many hotels offer senior discounts	American Hotel and Lodging Association 202-289-3100	No				1	No	No	Yes	No				1	<a href="http://www.cbsnews.com/stories/2011/04/22/earlyshow/living/ConsumerWatch/main20056389.shtml">http://www.cbsnews.com/stories/2011/04/22/earlyshow/living/ConsumerWatch/main20056389.shtml</a>	
UTILITIES	Residential Energy Assistance through Community Help	American Red Cross 801-323-7000	No				1	No	No	Yes	No				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	September 19, 2011 email from LIHEAP Clearinghouse
TRANSPORTATION	15% discount on train travel	Amtrak 800-872-7245	No	1				No	No	Yes	No	1				<a href="http://www.amtrak.com/servlet/ContentServer?c=Page&amp;pagename=am%2FLayout&amp;cid=1241305460008">http://www.amtrak.com/servlet/ContentServer?c=Page&amp;pagename=am%2FLayout&amp;cid=1241305460008</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
EMPLOYMENT/ EDUCATION	Art workshops	Art Access/VSA Utah 801-328-0703	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.accessart.org/pworkshops.html">http://www.accessart.org/pworkshops.html</a>
HOME REPAIR/ YARD CARE	Emergency home repair and critical code compliance improvements	Assist, Inc - 801-355-7085	No				1	Yes	Yes	Yes	Yes			1		<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a> <a href="http://crd.slco.org/housing/housingHomeImp.html">http://crd.slco.org/housing/housingHomeImp.html</a>
YOUTH GUIDANCE	Community based mentoring, one-on-one classroom mentoring, positive adult intervention	Big Brothers Big Sisters 801-313-0303	No				1	Yes	Yes	No	No				1	<a href="http://www.bbbs.org/site/c.enJCKINgFqG/b.5073351/k.A412/Other_Programs.htm">http://www.bbbs.org/site/c.enJCKINgFqG/b.5073351/k.A412/Other_Programs.htm</a>
HOUSEHOLD ITEMS	Annual distribution of 1,000 bicycles and helmets	Bikes for Kids Utah 801-523-3730	No				1	Yes	Yes	No	No				1	<a href="http://bikesforkidsutah.com/">http://bikesforkidsutah.com/</a>
CHILD CARE	K-6th grade before and after school/summer	Boys & Girls Club, Greater Salt Lake 801-322-4411	No				1	Yes	Yes	No	No				1	<a href="http://www.bgcgsi.org/page5454716.aspx">http://www.bgcgsi.org/page5454716.aspx</a>
FOOD ASSISTANCE	Bread	Bread Lady, 358 W 600 N, SLC, UT	No				1	Yes	Yes	Yes	Yes				1	Salt Lake City Tribune news article, August 1, 2011
TRANSPORTATION	Check how well personal vehicles "fit" drivers and specific resources to enhance safety of drivers	CARFIT 801-554-0814	No				1	No	No	Yes	No				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>
COUNSELING	Grief support groups	Caring Connections 801-585-9522	No				1	Yes	Yes	Yes	Yes				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>
FOOD ASSISTANCE	Prepared meals (sack lunch available all day) - Good Samaritan Program 801-328-5633	Cathedral Of The Madeleine 801-328-8941	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a> <a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
EMPLOYMENT/ EDUCATION	Computer lab	Catholic Community Services 801-977-9119	No				1	Yes	Yes	Yes	Yes				1	information provided by Catholic Community Services in August 30, 2011 email

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
FOOD ASSISTANCE	Pantry (monthly) & prepared meals (lunch & dinner) - St. Vincent de Paul Center 801-363-7710	Catholic Community Services 801-977-9119	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
HOUSEHOLD ITEMS	Furniture, necessities (not clothing) - St. Vincent de Paul Center 801-363-7710	Catholic Community Services 801-977-9119	No				1	Yes	Yes	Yes	Yes				1	<a href="http://stvincents-parish.org/">http://stvincents-parish.org/</a>	
HOUSING ASSISTANCE	One month rent help for proven emergencies	Catholic Community Services 801-977-9119	No				1	Yes	Yes	No	No				1	information provided by Catholic Community Services in August 30, 2011 email	
HOUSING ASSISTANCE	Day shelter, showers, two-week storage	Catholic Community Services 801-977-9119	No				1	Yes	Yes	Yes	Yes				1	<a href="http://crd.slco.org/housing/EmergencyShelter.html">http://crd.slco.org/housing/EmergencyShelter.html</a>	
LEGAL ASSISTANCE	Legal advice but not for immigration nor bankruptcy - St. Vincent de Paul Center 801-363-7709	Catholic Community Services 801-977-9119	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Homeless%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Homeless%20Resource%20List.pdf</a>	
UTILITIES	Gas/electrical bill help if Home Energy Assistance Target program closed and have shut-off notice	Catholic Community Services 801-977-9119	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.questargas.com/ServicesRes/BillingPayments/AssistancePrograms/assistanceprograms.php#utahweather">http://www.questargas.com/ServicesRes/BillingPayments/AssistancePrograms/assistanceprograms.php#utahweather</a>	
COUNSELING	Services subject to discretion of local church leader - LDS Family Services	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	<a href="http://providentliving.org/familyservices/strength/0,12264,2873-1,00.html">http://providentliving.org/familyservices/strength/0,12264,2873-1,00.html</a>	
EMPLOYMENT/ EDUCATION	Employment and vocational training - Deseret Industries (Welfare Square) 801-240-7200	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
EMPLOYMENT/ EDUCATION	One-on-one help finding a job, seminars - LDS Employment Services (Welfare Square) 801-240-7240	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	<a href="http://lds.org/ldsorg/v/index.jsp?locale=0&amp;vgnextoid=42603c7ff44f2010VgnVCM1000001f5e340aRCRD">http://lds.org/ldsorg/v/index.jsp?locale=0&amp;vgnextoid=42603c7ff44f2010VgnVCM1000001f5e340aRCRD</a>
FINANCIAL COUNSELING	Financial counseling part of most other help provided	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	
FINANCIAL HELP	Subject to discretion of local church leader	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	
FOOD ASSISTANCE	Services subject to discretion of local church leader - Bishop's Storehouse	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>
HOME REPAIR/ YARD CARE	Services subject to discretion of local church leader	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	
HOUSEHOLD ITEMS	Services subject to discretion of local church leader - Deseret Industries 801-240-7202	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>
HOUSING ASSISTANCE	Services subject to discretion of local church leader	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	
UTILITIES	Services subject to discretion of local church leader	Church of Jesus Christ of Latter-day Saints 801-240-7320	No				1	Yes	Yes	Yes	Yes				1	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
CHILD CARE	Part-day, preschool program with comprehensive educational, health, nutritional, and social services - Head Start 801-977-1122	Community Action Program 801-359-2444	No			1		Yes	Yes	No	No	1				<a href="http://www.saltlakeheadstart.org/">http://www.saltlakeheadstart.org/</a>	September 19, 2011 email from Community Action Program
EMPLOYMENT/ EDUCATION	One-on-one help finding a job	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.slcap.org/phppages/empreadiness.php">http://www.slcap.org/phppages/empreadiness.php</a>	
FINANCIAL COUNSELING	Financial management classes	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	
FINANCIAL COUNSELING	Foreclosure counseling & home buyer education	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.slcap.org/phppages/housingcounseling.php">http://www.slcap.org/phppages/housingcounseling.php</a>	
FOOD ASSISTANCE	Emergency food assistance	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	
FOOD ASSISTANCE	Free for children, \$3 for adults - Summer Dinner Program - Head Start 801-977-1122	Community Action Program 801-359-2444	No				1	Yes	Yes	No	No	1				<a href="http://www.uah.org/wp-content/uploads/2011/05/Summer-Dinner-Program3.pdf">http://www.uah.org/wp-content/uploads/2011/05/Summer-Dinner-Program3.pdf</a>	September 19, 2011 email from Community Action Program
HOUSING ASSISTANCE	Rent or mortgage one-time payment assistance	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.slcap.org/phppages/housingcounseling.php">http://www.slcap.org/phppages/housingcounseling.php</a>	
LEGAL ASSISTANCE	Landlord/tenant intervention and mediation	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.slcap.org/phppages/housing.php">http://www.slcap.org/phppages/housing.php</a>	
UTILITIES	Weatherization	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.slcap.org/index.php">http://www.slcap.org/index.php</a>	

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
UTILITIES	\$83 to \$505 annual help with utilities during winter months - Home Energy Assistance Target 801-521-6107	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	September 14, 2011 email from Department of Community and Culture
UTILITIES	Emergency assistance	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes	1				September 16, 2011 email from Community Action Program	
UTILITIES	\$11 discount off monthly electric bills - Home Electric Lifeline Program 801-961-7286	Community Action Program 801-359-2444	No				1	Yes	Yes	Yes	Yes				1	<a href="http://housing.utah.gov/seal/help.html">http://housing.utah.gov/seal/help.html</a>	
FINANCIAL COUNSELING	Foreclosure mitigation & home buyer education	Community Development Corporation of Utah 801- 994-7222	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.cdcutah.org/">http://www.cdcutah.org/</a>	
HOME REPAIR/ YARD CARE	5% fixed interest financing on Energy Home Improvement loans	Community Development Corporation of Utah 801- 994-7222	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.cdcutah.org/improve-your-home">http://www.cdcutah.org/improve-your-home</a>	
HOUSING ASSISTANCE	Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake County	Community Development Corporation of Utah 801- 994-7222	No				1	Yes	Yes	Yes	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	<a href="http://www.lendermark.com/utah_down_payment_assistance_programs.htm">http://www.lendermark.com/utah_down_payment_assistance_programs.htm</a>
HOUSING ASSISTANCE	Affordable housing	Community Development Corporation of Utah 801- 994-7222	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.cdcutah.org/index.php?option=com_ezrealty&amp;controller=properties&amp;task=multi&amp;Itemid=2">http://www.cdcutah.org/index.php?option=com_ezrealty&amp;controller=properties&amp;task=multi&amp;Itemid=2</a>	
DENTAL CARE	Dental home and emergency dental services on sliding fee scale - Central City Community Health Center	Community Health Centers, Inc. 801-539-8617	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf</a>	

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
MEDICAL CARE	Sliding fee scale - Central City Community Health Center	Community Health Centers, Inc. 801-539-8617	No				1	No	No	No	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf</a>
FINANCIAL COUNSELING	Financial management, home financing/purchasing education and counseling & educational workshops	Cornerstone Financial Education 800-336-1245	No				1	Yes	Yes	Yes	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Resource%20Lists%20Sorted%20by%20County/Salt%20Lake%20General%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Resource%20Lists%20Sorted%20by%20County/Salt%20Lake%20General%20Resource%20List.pdf</a> <a href="http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?webListAction=search&amp;searchstate=UT">http://www.hud.gov/offices/hsg/sfh/hcc/hcs.cfm?webListAction=search&amp;searchstate=UT</a>
CHILD CARE	Childcare assistance during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	Corporation for National Service Programs 801-524-5411	No	1				Yes	Yes	No	No				1	<a href="https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a> <a href="http://www.americorps.gov/about/programs/vista_benefits.asp">http://www.americorps.gov/about/programs/vista_benefits.asp</a>
EMPLOYMENT/ EDUCATION	One year of full-time community service with living expenses paid. Receive \$5,550 for higher education costs (can work two years for two rewards) - AmeriCorps 202-606-5000	Corporation for National Service Programs 801-524-5411	No	1				Yes	Yes	Yes	Yes				1	<a href="https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a> <a href="http://www.americorps.gov/about/programs/vista_benefits.asp">http://www.americorps.gov/about/programs/vista_benefits.asp</a>
HOUSING ASSISTANCE	Modest living allowance during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	Corporation for National Service Programs 801-524-5411	No	1				Yes	Yes	Yes	Yes				1	<a href="https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a> <a href="http://www.americorps.gov/about/programs/vista_benefits.asp">http://www.americorps.gov/about/programs/vista_benefits.asp</a>

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
MEDICAL CARE	Healthcare benefits during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	Corporation for National Service Programs 801-524-5411	No	1				Yes	Yes	Yes	Yes				1	<a href="https://www.benefitscheckup.org/fmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/fmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	<a href="http://www.americorps.gov/about/programs/vista_benefits.asp">http://www.americorps.gov/about/programs/vista_benefits.asp</a>
FOOD ASSISTANCE	Pantry	Crossroads Urban Center 801-364-7765	No				1	Yes	Yes	Yes	Yes				1	<a href="http://crossroadsurbancenter.org/Reoprts/2010annualreport.pdf">http://crossroadsurbancenter.org/Reoprts/2010annualreport.pdf</a>	
HOUSEHOLD ITEMS	Clothing and household items - 801-359-8837	Crossroads Urban Center 801-364-7765	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.crossroads-urbancenter.org/">http://www.crossroads-urbancenter.org/</a>	
HOUSEHOLD ITEMS	Cat and Dog Community Spay and Neuter Program	Department of Agriculture 801-538-7100	No		1			Yes	Yes	Yes	Yes				1		
RESOURCE AND REFERRAL	Utah Affordable Housing Database <a href="http://findhousing.utah.gov/welcome.do">http://findhousing.utah.gov/welcome.do</a> - 801-538-8872	Department of Community and Culture 801-538-8700	No		1			Yes	Yes	Yes	Yes		1			<a href="http://findhousing.utah.gov/welcome.do">http://findhousing.utah.gov/welcome.do</a>	
DENTAL CARE	Dental insurance - Medicaid 800-662-9651	Department of Health 801-538-6003	Yes		1			Yes	Yes	No	No	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf</a>	
DENTAL CARE	Pay Medicaid fee schedule rates - Family Dental Plan 801-715-3400	Department of Health 801-538-6003	No		1			Yes	Yes	Yes	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf</a>	
DENTAL CARE	\$15 to \$50 annual enrollment and 10% of allowable charges for dental exams, x-rays, cleanings, and fillings - Primary Care Network 800-662-9651	Department of Health 801-538-6003	No		1			No	No	No	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf</a>	<a href="http://health.utah.gov/pcn/index.html">http://health.utah.gov/pcn/index.html</a>

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
MEDICAL CARE	Health insurance - Medicaid 800-662-9651	Department of Health 801-538-6003	Yes		1			Yes	Yes	Yes	No	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf</a>
MEDICAL CARE	\$15 to \$50 annual enrollment and \$5 to \$30 per visit as well as 5% to %25 of cost after coverage level reached (primary care services only) - Primary Care Network 800-662-9651	Department of Health 801-538-6003	No		1			No	No	No	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf</a> <a href="http://health.utah.gov/pcn/index.html">http://health.utah.gov/pcn/index.html</a>
MEDICAL CARE	Prescriptions - RxConnect Utah 866-221-0265	Department of Health 801-538-6003	No		1			Yes	Yes	Yes	Yes		1			<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf</a>
MEDICAL CARE	Pay Medicaid fee schedule rates, mental health services also available - Health Clinics of Utah 801-715-3500	Department of Health 801-538-6003	No		1			No	No	No	Yes		1			
FINANCIAL HELP	Child support - Office of Recovery Services 801-536-8500	Department of Human Services 801-538-3991	Yes		1			Yes	No	No	No	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>
CHILD CARE	\$276 to \$450 monthly subsidies for child care per child	Department of Workforce Services - 801-468-0000	No		1			Yes	No	No	No	1				<a href="http://le.utah.gov/interim/2010/pdf/00001773.pdf">http://le.utah.gov/interim/2010/pdf/00001773.pdf</a> September 13, 2011 phone conversation with Department of Workforce Services
EMPLOYMENT/ EDUCATION	Help finding jobs	Department of Workforce Services - 801-468-0000	No		1			Yes	Yes	Yes	Yes	1				<a href="http://www.benefits.gov/benefits/benefit-finder/#results&amp;bid=87">http://www.benefits.gov/benefits/benefit-finder/#results&amp;bid=87</a>
EMPLOYMENT/ EDUCATION	Operate Labor Exchange programs, provide workshops and training assistance.	Department of Workforce Services - 801-468-0000	Yes		1			Yes	Yes	Yes	Yes	1				<a href="http://jobs.utah.gov/jobseeker/indifammore.html">http://jobs.utah.gov/jobseeker/indifammore.html</a>

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
EMPLOYMENT/ EDUCATION	Tuition assistance	Department of Workforce Services - 801-468-0000	No		1			Yes	Yes	Yes	Yes	1				<a href="http://le.utah.gov/interim/2011/pdf/00001392.pdf">http://le.utah.gov/interim/2011/pdf/00001392.pdf</a>	
EMPLOYMENT/ EDUCATION	Employment services - Family Employment Program	Department of Workforce Services - 801-468-0000	Yes		1			Yes	Yes	No	No	1				<a href="http://www.benefits.gov/benefits/benefit-details/1680">http://www.benefits.gov/benefits/benefit-details/1680</a>	
FINANCIAL HELP	TANF (Temporary Assistance for Needy Families)	Department of Workforce Services - 801-468-0000	Yes		1			Yes	Yes	No	No	1				<a href="http://jobs.utah.gov/jobseeker/indifamore.html">http://jobs.utah.gov/jobseeker/indifamore.html</a>	
FINANCIAL HELP	Temporary income for qualified workers who are unemployed through no fault of their own - Unemployment Insurance 801-526-4400	Department of Workforce Services - 801-468-0000	No		1			Yes	Yes	Yes	Yes		1			<a href="https://jobs.utah.gov/ui/ContinuedClaims/UIAccountHome.aspx">https://jobs.utah.gov/ui/ContinuedClaims/UIAccountHome.aspx</a>	
FINANCIAL HELP	Cash payment - Social Security Administration, Supplementary Payments Program	Department of Workforce Services - 801-468-0000	No		1			No	No	Yes	No		1			<a href="https://www.benefitscheckup.org/fmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/fmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	October 4, 2011 email from the Department of Workforce Services
FOOD ASSISTANCE	\$48 to \$625 monthly to buy approved foods - Food Stamps 801-526-0950	Department of Workforce Services - 801-468-0000	Yes		1			Yes	Yes	Yes	Yes	1				<a href="http://jobs.utah.gov/jobseeker/indifamore.html">http://jobs.utah.gov/jobseeker/indifamore.html</a>	<a href="http://www.slcap.org/pages/foodstampcalc.php">http://www.slcap.org/pages/foodstampcalc.php</a>
HOUSING ASSISTANCE	Emergency assistance for rent	Department of Workforce Services - 801-468-0000	No		1			Yes	Yes	Yes	Yes	1				<a href="http://jobs.utah.gov/jobseeker/indifamore.html">http://jobs.utah.gov/jobseeker/indifamore.html</a>	
RESOURCE AND REFERRAL	Child care - Child Care Resource & Referral 801-355-4847	Department of Workforce Services - 801-468-0000	No		1			Yes	Yes	No	No		1			<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	
RESOURCE AND REFERRAL	Child care - Utah Office of Child Care 801-468-0049	Department of Workforce Services - 801-468-0000	No		1			Yes	Yes	No	No		1			<a href="http://jobs.utah.gov/jobseeker/indifamore.html">http://jobs.utah.gov/jobseeker/indifamore.html</a>	
UTILITIES	Emergency assistance for utilities	Department of Workforce Services - 801-468-0000	No		1			Yes	Yes	Yes	Yes	1				<a href="http://jobs.utah.gov/jobseeker/indifamore.html">http://jobs.utah.gov/jobseeker/indifamore.html</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
HOUSING ASSISTANCE	Loan modifications & emergency loans - Making Home Affordable 888-995-4673	Departments of the Treasury & Housing and Urban Development 202-402-5477	No	1				Yes	Yes	Yes	Yes	1				<a href="http://www.makinghomeaffordable.gov/get-assistance/explore-eligibility/Pages/results.aspx?HAM=1&amp;HAR=1&amp;EHLP=1&amp;HAFA=1">http://www.makinghomeaffordable.gov/get-assistance/explore-eligibility/Pages/results.aspx?HAM=1&amp;HAR=1&amp;EHLP=1&amp;HAFA=1</a>	
FOOD ASSISTANCE	Pantry & prepared meals (breakfast)	Eagle Ranch Ministries 801-254-4945	No			1		Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
HOUSEHOLD ITEMS	Clothing, food, housing for men 18 - 50	Eagle Ranch Ministries 801-254-4945	No			1	No	Yes	No	No					1	<a href="http://www.eagleranchministries.org/TheProgram.html">http://www.eagleranchministries.org/TheProgram.html</a>	
EMPLOYMENT/ EDUCATION	20 hours of paid work - Senior Community Service Employment Program	Easter Seals Northern Utah 801-536-7009	No			1	No	No	Yes	No	1					<a href="https://www.benefitscheckup.org/fmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/fmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	
MEDICAL CARE	\$25 for eye exam and glasses	Eye Care for Kids Foundation 801-255-8525	No			1	Yes	Yes	No	No					1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Homeless%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Homeless%20Resource%20List.pdf</a>	
MEDICAL CARE	Comprehensive, medical eye exam and one year of care for any disease discovered	Eyecare America 877-887-6327	No			1	No	No	Yes	No					1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
COUNSELING	Sliding fee scale	Family Counseling Center 801-261-3500	No			1	Yes	Yes	Yes	Yes					1	<a href="http://www.familycounselingcenterutah.com/">http://www.familycounselingcenterutah.com/</a>	
HOUSING ASSISTANCE	Shelter	Family Promise – Salt Lake 801-961-8622	No			1	Yes	Yes	No	No					1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	
HOUSING ASSISTANCE	Low cost housing units	Family Promise – Salt Lake 801-961-8622	No			1	Yes	Yes	No	No					1	<a href="http://www.fpsl.org/about_us.html">http://www.fpsl.org/about_us.html</a>	

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
CHILD CARE	Crisis nursery	Family Support Center 801-487-7778	No				1	Yes	Yes	No	No				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>
CHILD CARE	Sliding fee scale	Family Support Center 801-487-7778	No				1	Yes	Yes	No	No				1	<a href="http://www.familysupportcenter.org/kidstart.php">http://www.familysupportcenter.org/kidstart.php</a>
COUNSELING	Sliding fee scale for counseling & family skill classes	Family Support Center 801-487-7778	No				1	Yes	Yes	No	No				1	<a href="http://www.familysupportcenter.org/index.php">http://www.familysupportcenter.org/index.php</a>
COUNSELING	In-home family mentoring	Family Support Center 801-487-7778	No				1	Yes	Yes	No	No				1	<a href="http://www.familysupportcenter.org/parentAdv.php">http://www.familysupportcenter.org/parentAdv.php</a>
EMPLOYMENT/ EDUCATION	Completing GED and obtaining employment	Family Support Center 801-487-7778	No				1	Yes	No	No	No				1	<a href="http://www.familysupportcenter.org/lifestartVillage.php">http://www.familysupportcenter.org/lifestartVillage.php</a>
HOUSING ASSISTANCE	Lower some of mortgage costs - Federal Housing Authority	Financial Institutions	No				1	Yes	Yes	Yes	Yes	1				<a href="http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/in/s/251--df">http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/in/s/251--df</a>
HOUSING ASSISTANCE	Loans to buy single family homes - Federal Housing Authority	Financial Institutions	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.govloans.gov/loans/loan-details/504">http://www.govloans.gov/loans/loan-details/504</a>
HOUSING ASSISTANCE	Insures mortgages of manufactured homes - Federal Housing Authority	Financial Institutions	No				1	Yes	Yes	Yes	Yes	1				<a href="http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/title/manuf146">http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/title/manuf146</a>
HOUSING ASSISTANCE	Refinancing into a lower cost mortgage - Hope for Homeowners	Financial Institutions	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.benefits.gov/benefits/benefit-details/4589">http://www.benefits.gov/benefits/benefit-details/4589</a>
FINANCIAL COUNSELING	Financial counseling and workshops.	Financial Vital Signs 801-977-0555	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a> <a href="http://www.financialvitalsigns.org/AboutThisSite/OurMission.aspx">http://www.financialvitalsigns.org/AboutThisSite/OurMission.aspx</a>

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
MEDICAL CARE	Eye screenings for glaucoma and visual acuity	Friends For Sight 801-524-2020	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.friendsforsight.org/programs/">http://www.friendsforsight.org/programs/</a>
YOUTH GUIDANCE	Scholarships for annual membership dues. Develops self-reliance and resourcefulness. Teaches healthy life skills and strengthens values.	Girl Scouts of Utah 801-265-8472	No				1	Yes	Yes	No	No				1	<a href="http://www.gsutah.org/">http://www.gsutah.org/</a>
TRANSPORTATION	5% discount on interstate bus fare	Greyhound 800-231-2222	No	1				No	No	Yes	No	1				<a href="http://www.greyhound.com/en/dealsanddiscounts/seniordiscount.aspx">http://www.greyhound.com/en/dealsanddiscounts/seniordiscount.aspx</a>
CHILD CARE	Preschool programs which may include home visitation	Guadalupe Schools 801-531-6100	No			1		Yes	Yes	No	No		1			<a href="http://www.guadalupe-schools.org/">http://www.guadalupe-schools.org/</a>
HOUSING ASSISTANCE	Home building & ownership	Habitat for Humanity 801-263-0136	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>
MEDICAL CARE	Referrals	Health Access Project 801-412-3980	No				1	No	No	No	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf</a>
MEDICAL CARE	Quality complaints/concerns and resolves disputes about discharge decisions for most healthcare settings	Health Insight 801-892-0155	No				1	No	No	Yes	No	1				<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>
MEDICAL CARE	Basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance	Holy Cross Ministries 801-261-3440	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.holycrossministries.org/families.html">http://www.holycrossministries.org/families.html</a>
EMPLOYMENT/ EDUCATION	Adult Education/GED	Horizonte Center 801-578-8574	No			1		Yes	Yes	Yes	Yes		1			<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Homeless%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Homeless%20Resource%20List.pdf</a>

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
MEDICAL CARE	Sliding fee scale for primary care - Intermountain Neighborhood Clinic 801-977-0502	Intermountain Health Care 801-408-1700	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf</a>	
MEDICAL CARE	Sliding fee scale for urgent care - North Temple Clinic 801-359-0901	Intermountain Health Care 801-408-1700	No				1	Yes	Yes	Yes	Yes				1	September 2, 2011 email from United Way	
MEDICAL CARE	Sliding fee scale for primary care - Lincoln Elementary School Clinic 801-578-8376	Intermountain Health Care 801-408-1700	No				1	Yes	Yes	Yes	Yes				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
MEDICAL CARE	Sliding fee scale for primary care - Intermountain Rose Park Clinic 801-364-2434	Intermountain Health Care 801-408-1700	No				1	Yes	Yes	Yes	Yes				1	<a href="http://health.utah.gov/safetynet/public/medicalproviders.htm#SLC">http://health.utah.gov/safetynet/public/medicalproviders.htm#SLC</a>	August 3, 2011 phone conversation with Salt Lake City School District
MEDICAL CARE	Financial assistance to pay hospital bills - LDS Hospital 801-442-1128	Intermountain Health Care 801-408-1700	No				1	No	No	No	Yes				1	<a href="http://intermountainhealthcare.org/communitysupport/billingassistance/assistance/Pages/home.aspx">http://intermountainhealthcare.org/communitysupport/billingassistance/assistance/Pages/home.aspx</a>	
MEDICAL CARE	Hearing screening - Intermountain Hearing and Balance Center 801-595-1700	Intermountain Health Care 801-408-1700	No				1	Yes	Yes	Yes	Yes				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
EMPLOYMENT/ EDUCATION	Tax credits for higher education costs	Internal Revenue Service 800-829-1040	Yes	1				No	No	No	Yes	1				<a href="http://www.benefits.gov/benefits/benefit-details/943">http://www.benefits.gov/benefits/benefit-details/943</a>	<a href="http://www.irs.gov/loalcontacts/article/0,,id=159964,00.html">http://www.irs.gov/loalcontacts/article/0,,id=159964,00.html</a>
FINANCIAL COUNSELING	Help to get tax issues resolved - Taxpayer Advocate Case Intake 877-777-4778	Internal Revenue Service 800-829-1040	No	1				Yes	Yes	Yes	Yes	1				<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
FINANCIAL COUNSELING	Income tax information and return preparation assistance - Low-Income Taxpayer Clinic 801-799-6963	Internal Revenue Service 800-829-1040	No	1				Yes	Yes	Yes	Yes	1				<a href="http://www.benefits.gov/benefits/benefit-details/721">http://www.benefits.gov/benefits/benefit-details/721</a>	<a href="http://www.irs.gov/loalcontacts/article/0,,id=159964,00.html">http://www.irs.gov/loalcontacts/article/0,,id=159964,00.html</a>
FINANCIAL COUNSELING	Help taxpayers in hardship situations - Taxpayer Advocate Case Intake 877-777-4778	Internal Revenue Service 800-829-1040	No	1				Yes	Yes	Yes	Yes	1				<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
FINANCIAL HELP	Refundable tax credit up to \$457 if no dependents, up to \$5,036 for two children - Earned Income Tax Credit	Internal Revenue Service 800-829-1040	Yes	1				Yes	Yes	Yes	Yes	1				<a href="http://www.ncsl.org/default.aspx?tabid=19276">http://www.ncsl.org/default.aspx?tabid=19276</a>
FINANCIAL HELP	Refundable tax credit up to \$800 - Making Work Pay Credit	Internal Revenue Service 800-829-1040	Yes	1				Yes	Yes	Yes	Yes	1				<a href="http://www.1040.com/site/federal-taxes/credits/making-work-pay-credit/">http://www.1040.com/site/federal-taxes/credits/making-work-pay-credit/</a>
COUNSELING	Sliding fee scale	Jewish Family Service 801-746-4334	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.ifsutah.org/our-programs/counseling">http://www.ifsutah.org/our-programs/counseling</a>
LEGAL ASSISTANCE	Family law representation on sliding scale: \$50 to \$600. Domestic Violence victim representation for protective order/stalking injunction no-cost.	Legal Aid Society of Salt Lake, Inc. 801-328-8849	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a> <a href="http://legalsocietyofsaltlake.org/index.php">http://legalsocietyofsaltlake.org/index.php</a>
EMPLOYMENT/ EDUCATION	Classes to improve reading, writing, and math skills	Literacy Action Center 801-265-9081	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.literacyactioncenter.org/">http://www.literacyactioncenter.org/</a>
EMPLOYMENT/ EDUCATION	Nutritional counseling	Local Health Departments 1-877-WIC-KIDS	Yes			1		Yes	Yes	No	No	1				September 16, 2011 emails with local health department staff
FOOD ASSISTANCE	\$32 to \$42 worth of vouchers for supplemental food such as milk, infant formula, eggs, juices, cereals, beans, fruits and vegetables - Women, Infants, and Children	Local Health Departments 1-877-WIC-KIDS	Yes			1		Yes	Yes	No	No	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a> <a href="http://www.slvhealth.org/programs/wic/">http://www.slvhealth.org/programs/wic/</a>
DENTAL CARE	Donated dental services	Maliheh Free Clinic 801-266-3700	No				1	No	No	No	Yes				1	<a href="http://www.malihehfreeclinic.org/services.html">http://www.malihehfreeclinic.org/services.html</a>
MEDICAL CARE	Primary care services	Maliheh Free Clinic 801-266-3700	No				1	No	No	No	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf</a>

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
TRANSPORTATION	Many airlines offer senior discounts	National Air Transportation Association 703-845-9000	No				1	No	No	Yes	No				1	<a href="http://www.cbsnews.com/stories/2011/04/22/earylyshow/living/ConsumerWatch/main20056389.shtml">http://www.cbsnews.com/stories/2011/04/22/earylyshow/living/ConsumerWatch/main20056389.shtml</a>	
MEDICAL CARE	Free or discounted drugs, each drug company decides what discount program (if any) to offer and eligibility requirements	National Pharmaceutical Association 877-215-2091	No				1	Yes	Yes	Yes	Yes				1	<a href="https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	
FOOD ASSISTANCE	Many restaurants offer senior discounts, often 10%	National Restaurant Association 202-331-5900	No				1	No	No	Yes	No				1	<a href="http://www.ehow.com/how_2326165_senior-citizen-discounts.html">http://www.ehow.com/how_2326165_senior-citizen-discounts.html</a>	
CHILD CARE	Sliding fee scale for preschool and out-of-school programs in licensed facility for ages 2-12	Neighborhood House 801-363-4589	No				1	Yes	Yes	No	No				1	<a href="http://www.nhutah.org/pageview.aspx?id=17489">http://www.nhutah.org/pageview.aspx?id=17489</a>	
RECREATION	Sliding fee scale for social, supervised day services for adults	Neighborhood House 801-363-4589	No				1	No	No	Yes	No				1	<a href="http://www.nhutah.org/pageview.aspx?id=17489">http://www.nhutah.org/pageview.aspx?id=17489</a>	October 7, 2011 email from the Neighborhood House
HOME REPAIR/YARD CARE	Home repairs, painting, seasonal yard work	Neighbors Helping Neighbors 801-585-9505	No				1	No	No	Yes	No				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a>	
FINANCIAL COUNSELING	HUD-approved educational classes and foreclosure prevention services	NeighborWorks Salt Lake 801-539-1590	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.nwsaltlake.org/services/home-ownership">http://www.nwsaltlake.org/services/home-ownership</a>	
HOUSING ASSISTANCE	Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake City. Must contribute \$1,000. - American Dream Downpayment Initiative	NeighborWorks Salt Lake 801-539-1590	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.nwsaltlake.org/services/home-ownership">http://www.nwsaltlake.org/services/home-ownership</a>	<a href="http://www.lendermark.com/utah_down_payment_assistance_programs.htm">http://www.lendermark.com/utah_down_payment_assistance_programs.htm</a>
HOUSING ASSISTANCE	Financing for buying a home	NeighborWorks Salt Lake 801-539-1590	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.nwsaltlake.org/services/home-ownership">http://www.nwsaltlake.org/services/home-ownership</a>	

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
HOUSING ASSISTANCE	Home improvement loans	NeighborWorks Salt Lake 801-539-1590	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.nwsaltlake.org/services/home-ownership">http://www.nwsaltlake.org/services/home-ownership</a>	
HOUSING ASSISTANCE	Up to \$45,000 second mortgage which might be forgiven and/or have delayed payments - A Home To Own Program	NeighborWorks Salt Lake 801-539-1590	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.lendermark.com/utah_down_payment_assistance_programs.htm">http://www.lendermark.com/utah_down_payment_assistance_programs.htm</a>	
HOUSEHOLD ITEMS	Spay and/or neuter pets	No More Homeless Pets in Utah 801-432-2124	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utahpets.org">http://www.utahpets.org</a>	
EMPLOYMENT/ EDUCATION	Teaches low income mothers how to become successfully employed.	People Helping People 801-583-5300	No				1	Yes	Yes	No	No				1	<a href="http://www.nowplayingutah.com/venue/detail/330014710/People_Helping_People">http://www.nowplayingutah.com/venue/detail/330014710/People_Helping_People</a>	
EMPLOYMENT/ EDUCATION	Services to start and run successful businesses	Pete Suazo Business Center 801-521-1709	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.petesuazocenter.org/index.php?option=com_content&amp;view=article&amp;id=2&amp;Itemid=2">http://www.petesuazocenter.org/index.php?option=com_content&amp;view=article&amp;id=2&amp;Itemid=2</a>	
COUNSELING	Family planning services and education	Planned Parenthood Association of Utah 801-532-1586	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.servicelocator.org/">http://www.servicelocator.org/</a>	
MEDICAL CARE	Sexually transmitted disease testing and treatment on a sliding scale.	Planned Parenthood Association of Utah 801-532-1586	No				1	Yes	Yes	Yes	Yes	1				<a href="http://www.servicelocator.org/">http://www.servicelocator.org/</a>	
UTILITIES	\$52 annual discount for individuals who qualify for Home Energy Assistance Target program	Questar 800-323-5517	No				1	Yes	Yes	Yes	Yes				1	September 12, 2011 phone conversation with Utah Telephone Assistance Program	
HOUSEHOLD ITEMS	Christmas stocking with gifts	Reach Salt Lake 801-972-5708	No				1	Yes	Yes	No	No				1	September 15, 2011 email from United Way	
FOOD ASSISTANCE	Pantry (monthly) & prepared meals (breakfast and dinner)	Rescue Mission 801-355-1302	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/SaltLakeCounty20ResourceLists/Food20ResourceList.pdf">http://211ut.org/pdf/SaltLakeCounty20ResourceLists/Food20ResourceList.pdf</a>	<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
HOUSEHOLD ITEMS	Women & children's clothing - Rescue Haven 801-521-5925	Rescue Mission 801-355-1302	No				1	Yes	No	No	No				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	
HOUSEHOLD ITEMS	Men's clothing	Rescue Mission 801-355-1302	No				1	No	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	
HOUSING ASSISTANCE	Shelter - Rescue Haven 801-521-5925	Rescue Mission 801-355-1302	No				1	Yes	No	No	No				1	<a href="http://www.rescuesaltlake.org/index.php?option=com_content&amp;view=article&amp;id=1&amp;Itemid=55">http://www.rescuesaltlake.org/index.php?option=com_content&amp;view=article&amp;id=1&amp;Itemid=55</a>	
HOUSING ASSISTANCE	Shelter	Road Home 801-359-4142	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.theroadhome.org/inneedofservices">http://www.theroadhome.org/inneedofservices</a>	
RECREATION	Scholarships covering housing, meals, courses, and recreational activities for educational trips, \$100 minimum payment plus transportation cost to and from trip	Road Scholar 800-454-5768	No				1	No	No	Yes	No				1	<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	<a href="http://www.roadsscholar.org/about/scholarship.asp">http://www.roadsscholar.org/about/scholarship.asp</a>
MEDICAL CARE	90 to 180 day supply of selected drugs for \$20 or more	Rx Outreach 800-769-3880	No				1	Yes	Yes	Yes	Yes				1	<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	
UTILITIES	Cell phone and monthly minutes	SafeLink Wireless 800-378-1684	No				1	Yes	Yes	Yes	Yes	1				<a href="https://www.safelinkwireless.com/Safelink/state-benefits/Utah">https://www.safelinkwireless.com/Safelink/state-benefits/Utah</a>	<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>
HOME REPAIR/YARD CARE	Housing rehabilitation services - Housing and Neighborhood Development 801-535-7228	Salt Lake City 801-483-6900	No			1		Yes	Yes	Yes	Yes	1				<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
HOUSEHOLD ITEMS	Smoke and carbon monoxide detectors - Fire Prevention Bureau 801-799-4150	Salt Lake City 801-483-6900	No			1		No	No	Yes	No			1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
HOUSING ASSISTANCE	First time home buyer program - Housing and Neighborhood Development 801-535-7228	Salt Lake City 801-483-6900	No			1		Yes	Yes	Yes	Yes	1			<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
LEGAL ASSISTANCE	Misdemeanor defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444	Salt Lake City 801-483-6900	No			1		Yes	Yes	Yes	Yes			1	<a href="http://aging.slco.org/pdf/Binder1.pdf">phone conversation with Rick Schwermer August 30, 2011</a>	
UTILITIES	Water Assist	Salt Lake City 801-483-6900	No			1		Yes	Yes	Yes	Yes			1	<a href="http://www.slcgov.com/utilities/PDF%20Files/waterassist1.pdf">http://www.slcgov.com/utilities/PDF%20Files/waterassist1.pdf</a>	
HOUSING ASSISTANCE	Rental subsidies (pay no more than 30% of gross income for rent)	Salt Lake City Housing Authority 801-487-2161	No			1		Yes	Yes	Yes	Yes	1			<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a>	<a href="http://www.haslcutah.org/">http://www.haslcutah.org/</a>
HOUSING ASSISTANCE	Affordable housing	Salt Lake City Housing Authority 801-487-2161	No			1		Yes	Yes	Yes	Yes	1			<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	<a href="http://www.haslcutah.org/">http://www.haslcutah.org/</a>
FOOD ASSISTANCE	Pantry & prepared meals (breakfast and lunch)	Salt Lake City Mission 801-355-6310	No			1		Yes	Yes	Yes	Yes			1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
CHILD CARE	After school program	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1			August 31, 2011 phone conversation with the Salt Lake City School District	
COUNSELING	Community learning centers for parents (counseling & parenting classes) - Washington Elementary School	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1			August 31, 2011 phone conversation with the Salt Lake City School District	August 31, 2011 phone conversation with the Washington Elementary School

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
DENTAL CARE	Intermountain Health Care Clinic - Rose Park Elementary School	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No					1	August 3, 2011 phone conversation with Salt Lake City School District
EMPLOYMENT/ EDUCATION	Alternative education programs 801-578-8599	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	Yes	Yes				1		<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>
EMPLOYMENT/ EDUCATION	Washington Elementary School receives extra staffing help and materials because of its students' high poverty rates - Title I	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1					August 31, 2011 phone conversation with the Salt Lake City School District
FOOD ASSISTANCE	Fresh Fruit & Vegetable Program	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1					<a href="http://www.slcschools.org/departments/child-nutrition/">http://www.slcschools.org/departments/child-nutrition/</a> August 3, 2011 phone conversation with Salt Lake City School District
FOOD ASSISTANCE	National School Breakfast Program	Salt Lake City School District 801-578-8599	Yes			1		Yes	Yes	No	No	1					<a href="http://www.slcschools.org/departments/child-nutrition/">http://www.slcschools.org/departments/child-nutrition/</a> August 3, 2011 phone conversation with Salt Lake City School District
FOOD ASSISTANCE	National School Lunch Program	Salt Lake City School District 801-578-8599	Yes			1		Yes	Yes	No	No	1					<a href="http://www.slcschools.org/departments/child-nutrition/">http://www.slcschools.org/departments/child-nutrition/</a> August 3, 2011 phone conversation with Salt Lake City School District
FOOD ASSISTANCE	Breakfasts and lunches for all children ages 18 or younger - Summer Food Service Program	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1					<a href="http://www.slcschools.org/departments/child-nutrition/">http://www.slcschools.org/departments/child-nutrition/</a> August 3, 2011 phone conversation with Salt Lake City School District
FOOD ASSISTANCE	After School Snack	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1					August 2, 2011 phone conversation with the Utah State Office of Education August 3, 2011 phone conversation with Salt Lake City School District
FOOD ASSISTANCE	Emergency food and nutrition assistance - Emergency Food Assistance Program	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	Yes	Yes				1		<a href="http://www.fns.usda.gov/fdd/programs/tefap/">http://www.fns.usda.gov/fdd/programs/tefap/</a>

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
HOUSEHOLD ITEMS	Holiday gift card	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	<a href="http://www.sledfoundation.org/projects.html">http://www.sledfoundation.org/projects.html</a>	
HOUSEHOLD ITEMS	Backpack and school supplies	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	August 3, 2011 phone conversation with Salt Lake City School District	
HOUSEHOLD ITEMS	Vouchers - Deseret Industries 801-240-7202	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	August 3, 2011 phone conversation with Salt Lake City School District	
HOUSEHOLD ITEMS	Voucher for shoes - Payless Shoes	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	August 3, 2011 phone conversation with Salt Lake City School District	
HOUSEHOLD ITEMS	Winter coats	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	August 3, 2011 phone conversation with Salt Lake City School District	
HOUSEHOLD ITEMS	Laptops for \$150	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	August 3, 2011 phone conversation with Salt Lake City School District	
MEDICAL CARE	Eye glass programs	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	August 3, 2011 phone conversation with Salt Lake City School District	
RESOURCE AND REFERRAL	Community learning centers for parents (health insurance information) - Washington Elementary School	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1				August 31, 2011 phone conversation with the Salt Lake City School District	August 31, 2011 phone conversation with the Washington Elementary School
RESOURCE AND REFERRAL	Parent resource center - West High School	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No	1				August 31, 2011 phone conversation with the Salt Lake City School District	
UTILITIES	Internet for homes \$10 per month Infinity	Salt Lake City School District 801-578-8599	No			1		Yes	Yes	No	No				1	August 3, 2011 phone conversation with Salt Lake City School District	
EMPLOYMENT/ EDUCATION	School of Applied Technology 801-957-3354	Salt Lake Community College 801-957-4298	No		1			Yes	Yes	Yes	Yes		1			<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
EMPLOYMENT/ EDUCATION	One-on-one individual assistance on any writing task and low cost writing workshops - SLCC Community Writing Center 801-957-2192	Salt Lake Community College 801-957-4298	No		1			Yes	Yes	Yes	Yes		1			<a href="http://wpacouncil.org/SaltLakeCWC">http://wpacouncil.org/SaltLakeCWC</a>	
EMPLOYMENT/ EDUCATION	\$10 to audit a class	Salt Lake Community College 801-957-4298	No		1			No	No	Yes	No		1			<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	<a href="http://www.slcc.edu/enrollment/services/misc/RegisterSub.asp">http://www.slcc.edu/enrollment/services/misc/RegisterSub.asp</a>
CHILD CARE	Sliding fee scale - Parks and Recreation 801-468-2299 & 385-468-1330	Salt Lake County 801-468-2500	No			1		Yes	Yes	No	No			1		<a href="http://www.recreation.slco.org/admin/daycareAndOffTrack/childcare.html">http://www.recreation.slco.org/admin/daycareAndOffTrack/childcare.html</a>	
COUNSELING	Prevention of substance abuse	Salt Lake County 801-468-2500	No			1		Yes	Yes	No	No	1				<a href="http://www.benefits.gov/benefits/benefit-finder/#results&amp;bid=871">http://www.benefits.gov/benefits/benefit-finder/#results&amp;bid=871</a>	
COUNSELING	Division of Youth Services 385-468-4500	Salt Lake County 801-468-2500	No			1		Yes	Yes	No	No			1		<a href="http://www.youth.slco.org/programs/counseling.html">http://www.youth.slco.org/programs/counseling.html</a>	
EMPLOYMENT/ EDUCATION	Earn \$2.65 tax free per hour for 20 hours weekly with high-risk and special needs children - Foster Grandparent Program 801-468-2855	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a>	<a href="http://aging.slco.org/html/fgp_overview.html">http://aging.slco.org/html/fgp_overview.html</a>
EMPLOYMENT/ EDUCATION	20 hours of paid work for work training program - Senior Community Service Employment Program 801-468-2785	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://aging.slco.org/html/sep_overview.html">http://aging.slco.org/html/sep_overview.html</a>	<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>
EMPLOYMENT/ EDUCATION	Earn \$2.65 tax free per hour for 20 hours weekly helping other seniors maintain their independence and providing respite to caregivers - Senior Companion Program 801-468-2776	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://aging.slco.org/html/sc_overview.html">http://aging.slco.org/html/sc_overview.html</a>	

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				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
EMPLOYMENT/ EDUCATION	Free access to computers, fundamental computer skills, internet/email, and literacy - Community Access to Technology 801-559-1563	Salt Lake County 801-468-2500	No			1		Yes	Yes	Yes	Yes				1	<a href="http://cat.slco.org/">http://cat.slco.org/</a>	
EMPLOYMENT/ EDUCATION	Computer, art, and music classes - Liberty Senior Center 801 532-5079	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://www.libertyseniorcenter.com/">http://www.libertyseniorcenter.com/</a>	
EMPLOYMENT/ EDUCATION	Assistance with job counseling, job leads, and resumes - Senior Employment Program 801-468-2785	Salt Lake County 801-468-2500	No			1		No	No	Yes	No			1		<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a>	<a href="http://aging.slco.org/html/sep_overview.html">http://aging.slco.org/html/sep_overview.html</a>
FOOD ASSISTANCE	Prepared meals (lunch), \$2.50 suggested donation - Liberty Senior Center 801 532-5079	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a>	<a href="http://www.libertyseniorcenter.com/">http://www.libertyseniorcenter.com/</a>
HOME REPAIR/ YARD CARE	Lawn mowing, yard care, snow removal - Chore Services 801-468-2480	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://aging.slco.org/html/outreach_overview.html">http://aging.slco.org/html/outreach_overview.html</a>	
HOME REPAIR/ YARD CARE	Low interest loans to rehabilitate homes - Community Resources & Development 801-468-3246	Salt Lake County 801-468-2500	No			1		Yes	Yes	Yes	Yes			1		<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
HOUSEHOLD ITEMS	Haircuts \$3 - Liberty Senior Center 801 532-5079	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://www.libertyseniorcenter.com/">http://www.libertyseniorcenter.com/</a>	
LEGAL ASSISTANCE	One-on-one conference with lawyer - Liberty Senior Center 801 532-5079	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://www.libertyseniorcenter.com/">http://www.libertyseniorcenter.com/</a>	
LEGAL ASSISTANCE	Health, housing, public benefits and entitlements, family, and consumer issues - Utah Legal Services' Senior Citizen Law Center 801-468-2480	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1				<a href="http://aging.slco.org/html/legal_overview.html">http://aging.slco.org/html/legal_overview.html</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
LEGAL ASSISTANCE	Felony defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444	Salt Lake County 801-468-2500	No			1		Yes	Yes	Yes	Yes			1	August 30, 2011 phone conversation with Administrative Office of the Courts	
MEDICAL CARE	Mental health services for uninsured clients	Salt Lake County 801-468-2500	No			1		No	No	No	Yes		1		<a href="http://le.utah.gov/interim/2010/pdf/00001773.pdf">http://le.utah.gov/interim/2010/pdf/00001773.pdf</a>	
MEDICAL CARE	Health screenings and wellness services - Liberty Senior Center 801 532-5079	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1			<a href="http://www.libertyseniorcenter.com/">http://www.libertyseniorcenter.com/</a>	
MEDICAL CARE	Provides clinics that screen for commonly occurring health problems in older adults and classes that encourage lifestyle changes to improve one's overall health - Healthy Aging Program 801-468-2772	Salt Lake County 801-468-2500	No			1		No	No	Yes	No			1	<a href="http://aging.slco.org/html/hap_overview.html">http://aging.slco.org/html/hap_overview.html</a>	
MEDICAL CARE	Sliding fee scale - South Main Public Health Center 801-468-3690	Salt Lake County 801-468-2500	No			1		Yes	Yes	No	No			1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Resource%20List.pdf</a>	
RECREATION	Discounted prices up to 50% for recreation and exercise programs - Parks And Recreation 801-468-2299	Salt Lake County 801-468-2500	No			1		No	No	Yes	No			1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	September 12, 2011 phone conversation with Parks And Recreation
RECREATION	Exercise classes & workout room - Liberty Senior Center 801 532-5079	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1			<a href="http://www.libertyseniorcenter.com/">http://www.libertyseniorcenter.com/</a>	
RESOURCE AND REFERRAL	Help with health insurance questions - Senior Health Insurance Info. Program 801-468-2480	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1			<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
TRANSPORTATION	Transportation to vital medical appointments such as dialysis, chemotherapy, physical therapy and prescription pick ups - Senior Transportation Program 801-468-2464	Salt Lake County 801-468-2500	No			1		No	No	Yes	No			1	<a href="http://aging.slco.org/html/trans_overview.html">http://aging.slco.org/html/trans_overview.html</a>	
TRANSPORTATION	Ride to and from senior center, \$1 suggested donation each way - Liberty Senior Center 801 532-5079	Salt Lake County 801-468-2500	No			1		No	No	Yes	No	1			<a href="http://www.libertyseniorcenter.com/">http://www.libertyseniorcenter.com/</a>	
YOUTH GUIDANCE	Division of Youth Services 385-468-4500	Salt Lake County 801-468-2500	No			1		Yes	Yes	No	No			1	<a href="http://www.youth.slco.org/programs/counseling.html">http://www.youth.slco.org/programs/counseling.html</a>	
HOUSING ASSISTANCE	Rental subsidies (pay no more than 30% of gross income for rent)	Salt Lake County Housing Authority 801-284-4400	No			1		Yes	Yes	Yes	Yes	1			<a href="https://www.benefitscheckup.org/fmrreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/fmrreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	
HOUSING ASSISTANCE	Affordable housing	Salt Lake County Housing Authority 801-284-4400	No			1		Yes	Yes	Yes	Yes	1			<a href="https://www.benefitscheckup.org/fmrreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/fmrreportframe.set.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	
DENTAL CARE	Free services or 50% discount off average private rates	Salt Lake Donated Dental Services Clinic 801-983-0345	No				1	Yes	Yes	Yes	Yes			1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Dental%20Resource%20List.pdf</a>	<a href="http://www.donateddental.org/programs.htm">http://www.donateddental.org/programs.htm</a>
MEDICAL CARE	Financial assistance to pay medical bills - 801-350-4359	Salt Lake Regional Medical Center 801-350-4111	No				1	No	No	No	Yes			1	<a href="http://www.saltlakeregional.com/">http://www.saltlakeregional.com/</a>	
COUNSELING	Personal counseling	Salvation Army 801-322-1253	No				1	Yes	Yes	Yes	Yes			1	<a href="http://www.salvationarmyutah.org/programs-that-help/family-services">http://www.salvationarmyutah.org/programs-that-help/family-services</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources		
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private			
FOOD ASSISTANCE	Pantry (monthly)	Salvation Army 801-322-1253	No				1	Yes	Yes	Yes	Yes					1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
HOUSEHOLD ITEMS	Clothing, household and furniture items	Salvation Army 801-322-1253	No				1	Yes	Yes	Yes	Yes					1	<a href="http://www.salvationarmyutah.org/">http://www.salvationarmyutah.org/</a>	
HOUSEHOLD ITEMS	Christmas gifts - Angel Tree Program	Salvation Army 801-322-1253	No				1	Yes	Yes	Yes	No					1	<a href="http://www.salvationarmyutah.org/">http://www.salvationarmyutah.org/</a>	
YOUTH GUIDANCE	Summer camps - \$25 or less	Salvation Army 801-322-1253	No				1	Yes	Yes	No	No					1	<a href="http://www.salvationarmyutah.org/programs-that-help/youth-services">http://www.salvationarmyutah.org/programs-that-help/youth-services</a>	
DENTAL CARE	Oral health assessments, dental sealants, and fluoride varnish provided to children at school	Sealants for Smiles 801-313-7051	No				1	Yes	Yes	No	No					1	<a href="http://www.sealantsforsmiles.org/">http://www.sealantsforsmiles.org/</a>	
RESOURCE AND REFERRAL	Provides seminars and workshops to educate single moms on resources and opportunities available to help them succeed.	Single Mom Foundation 801-321-7294	No				1	Yes	No	No	No					1	<a href="http://www.deseretnews.com/article/635162990/Foundation-provides-services-seminars-for-single-mothers.html">http://www.deseretnews.com/article/635162990/Foundation-provides-services-seminars-for-single-mothers.html</a>	
FINANCIAL HELP	Monthly payment based on prior earnings - Social Security	Social Security Administration 800-772-1213	No	1				No	No	Yes	No	1					<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	
MEDICAL CARE	80% payment of covered medical services and free preventative services - Medicare 800-MEDICARE	Social Security Administration 800-772-1213	Yes	1				No	No	Yes	No	1					<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Health%20Insurance%20Resource%20List.pdf</a>	<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>
MEDICAL CARE	Prescription drug coverage: \$1.10 to \$3.30 copays up to \$6,447.50 - Medicare 800-MEDICARE (Part D)	Social Security Administration 800-772-1213	Yes	1				No	No	Yes	No	1					<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>	
RECREATION	Recreation and education programs	Splore - 801-484-4128	No				1	Yes	Yes	Yes	Yes					1	<a href="http://www.splore.org/index.html">http://www.splore.org/index.html</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
FOOD ASSISTANCE	Pantry (two times each month) - Hildegard's Pantry 801-328-2303	St. Marks Church 801-322-3400	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	
CHILD CARE	Scholarships to attend the center's child care	St. Paul's Episcopal Church 801-322-5869	No				1	Yes	Yes	No	No				1	<a href="http://www.stpauls-slc.org/social-justice-a-outreach.html">http://www.stpauls-slc.org/social-justice-a-outreach.html</a>	
FOOD ASSISTANCE	Pantry	St. Paul's Episcopal Church 801-322-5869	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.stpauls-slc.org/">http://www.stpauls-slc.org/</a>	
FINANCIAL HELP	Up to \$647 for property tax relief (for home owners and renters)	State Tax Commission 801-297-2200	Yes		1			No	No	Yes	No		1			<a href="http://propertytax.utah.gov/forms/TC-40cy.pdf">http://propertytax.utah.gov/forms/TC-40cy.pdf</a>	
MEDICAL CARE	Savings on hundreds of brand-name and generic prescription	Together Rx Access 800-444-4106	No				1	No	No	No	Yes				1	<a href="http://www.togetherrxaccess.com/">http://www.togetherrxaccess.com/</a>	
RECREATION	\$10 life pass to national parks and other federal lands	U.S. Geological Survey 888-275-8747	No	1				No	No	Yes	No	1				<a href="http://www.cbsnews.com/stories/2011/04/22/eailyshow/living/ConsumerWatch/main20056389.shtml">http://www.cbsnews.com/stories/2011/04/22/eailyshow/living/ConsumerWatch/main20056389.shtml</a>	<a href="https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257">https://www.benefitscheckup.org/frmreportframeset.cfm?CFID=5269439&amp;CFTOKEN=22650257</a>
HOUSEHOLD ITEMS	New toy at Christmas - Angel Tree Marine Toys for Tots	U.S. Marine Corps Reserve	No	1				Yes	Yes	No	No				1	<a href="http://www.toysfortots.org/default.asp">http://www.toysfortots.org/default.asp</a>	
RESOURCE AND REFERRAL	Identify services for low income populations - 211	United Way of Salt Lake 801-736-8929	No				1	Yes	Yes	Yes	Yes				1	<a href="http://le.utah.gov/interim/2011/pdf/00001392.pdf">http://le.utah.gov/interim/2011/pdf/00001392.pdf</a>	
EMPLOYMENT/ EDUCATION	Financial aid, grants, and loans to attend school.	University of Utah 801-581-8969	No		1			Yes	Yes	Yes	Yes		1			<a href="http://www.211ut.org/">http://www.211ut.org/</a>	<a href="http://le.utah.gov/interim/2011/pdf/00001392.pdf">http://le.utah.gov/interim/2011/pdf/00001392.pdf</a>
EMPLOYMENT/ EDUCATION	\$25 to audit a class	University of Utah 801-581-8969	No		1			No	No	Yes	No		1			<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	<a href="http://continue.utah.edu/hb60">http://continue.utah.edu/hb60</a>
HOUSEHOLD ITEMS	Free basic bike repair and parts at cost - Community Bike Shop	University of Utah 801-581-8969	No		1			Yes	Yes	Yes	Yes				1	<a href="http://www.partners.uta.edu/yes/bikeshop/bikeShop.html">http://www.partners.uta.edu/yes/bikeshop/bikeShop.html</a>	
MEDICAL CARE	Assistance with poisoning concerns - Utah Poison Control Center 800-222-1222	University of Utah 801-581-8969	No		1			Yes	Yes	Yes	Yes		1			<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
MEDICAL CARE	Sliding scale for those with extreme financial hardship for hospital bills - University Health Care 801-238-6603	University of Utah 801-581-8969	No				1	No	No	No	Yes				1	<a href="http://healthcare.utah.edu/hospital/billfaq.html">http://healthcare.utah.edu/hospital/billfaq.html</a>
RESOURCE AND REFERRAL	Case managers for Medicaid clients on Healthy U help connect clients with community resources - Healthy U	University of Utah 801-581-8969	No		1			Yes	Yes	Yes	No	1				September 20, 2011 email from Healthy U
FINANCIAL COUNSELING	Tax preparation - Volunteer Income Tax Assistance 211	Utah Community Action Partnership 801-435-3025	No				1	Yes	Yes	Yes	Yes				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>
LEGAL ASSISTANCE	Small claims court mediation	Utah Dispute Resolution 801-532-4841	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utcourts.gov/howto/legalclinics/">http://www.utcourts.gov/howto/legalclinics/</a>
LEGAL ASSISTANCE	Mediation	Utah Dispute Resolution 801-532-4841	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utahdisputeresolution.org/index.php?page_id=11">http://www.utahdisputeresolution.org/index.php?page_id=11</a>
FOOD ASSISTANCE	40 pound box of food each month - Commodity Supplemental Food Program	Utah Food Bank 801-908-8660	No				1	No	No	Yes	No	1				<a href="http://www.fns.usda.gov/fdd/programs/csfp/csfp_eligibility.htm">http://www.fns.usda.gov/fdd/programs/csfp/csfp_eligibility.htm</a>
FOOD ASSISTANCE	BackPack - bags of kid-friendly, nutritious, easy-to-open food to last over the weekend	Utah Food Bank 801-908-8660	No				1	Yes	Yes	No	No				1	<a href="https://www.utahfoodbank.org/backpack">https://www.utahfoodbank.org/backpack</a>
HOME REPAIR/ YARD CARE	Lawn mowing, snow clearing - Services for Seniors 801-887-1275	Utah Food Bank 801-908-8660	No				1	No	No	Yes	No				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Senior%20Resource%20List.pdf</a>
MEDICAL CARE	Hospital emergency departments to stabilize all patients regardless of ability to pay - EMTALA (Emergency Medical Treatment and Active Labor Act)	Utah Hospitals and Health Systems Association 801-486-9915	No				1	Yes	Yes	Yes	Yes				1	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
HOUSING ASSISTANCE	Mortgage loans at reasonable interest rates to provide affordable housing	Utah Housing Corporation 801-902-8200	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a> <a href="http://utahhousingcorp.org/index.shtml">http://utahhousingcorp.org/index.shtml</a>
EMPLOYMENT/ EDUCATION	College Humanities class	Utah Humanities Council 801-359-9670	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utahhumanities.org/Venture.htm">http://www.utahhumanities.org/Venture.htm</a>
LEGAL ASSISTANCE	Investigation and mediation of employment and housing discrimination issues	Utah Labor Commission - 801-530-6800	No		1			Yes	Yes	Yes	Yes		1			<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>
LEGAL ASSISTANCE	Legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits as well as problems specific to senior citizens.	Utah Legal Services 801-328-8891	No				1	Yes	Yes	Yes	Yes	1				<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a> <a href="http://www.utahlegalservices.org">http://www.utahlegalservices.org</a>
HOUSING ASSISTANCE	Affordable housing	Utah Nonprofit Housing Corporation 801-364-6117	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utahnonthousing.org/OurStory.aspx">http://www.utahnonthousing.org/OurStory.aspx</a>
YOUTH GUIDANCE	Assist parents in helping their children to succeed in school	Utah Parent Information Center 801-646-4608	No				1	Yes	Yes	No	No	1				<a href="http://www.nationalpirc.org/directory/UT.html">http://www.nationalpirc.org/directory/UT.html</a>
MEDICAL CARE	Coordinates with for-profit clinics to provide charity care for primary care and ancillary services. Coordinates a mobile health clinic.	Utah Partners for Health 801-417-0131	No				1	No	No	No	Yes				1	<a href="http://www.upfh.org/">http://www.upfh.org/</a>
LEGAL ASSISTANCE	Legal advice and referral	Utah Senior Legal Helpline 1-800-662-1772	No				1	No	No	Yes	No				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
LEGAL ASSISTANCE	Legal consultation - Tuesday Night Bar	Utah State Bar 801-297-7037	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>
LEGAL ASSISTANCE	Bankruptcy, collections and credit issues - Debtor's Counseling Clinic	Utah State Bar 801-297-7037	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utcourts.gov/howto/legalclinics/">http://www.utcourts.gov/howto/legalclinics/</a>
LEGAL ASSISTANCE	Utah Judges may waive part or all of court fees	Utah State Courts 801-238-7300	No		1			Yes	Yes	Yes	Yes		1			<a href="http://le.utah.gov/interim/2010/pdf/00001773.pdf">http://le.utah.gov/interim/2010/pdf/00001773.pdf</a>
LEGAL ASSISTANCE	Family Law Clinic at Scott Matheson Courthouse 801-924-3370	Utah State Courts 801-238-7300	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utcourts.gov/howto/legalclinics/">http://www.utcourts.gov/howto/legalclinics/</a>
LEGAL ASSISTANCE	Family law matters only. No legal advice given. - Self-Represented Litigant Family Law Clinic at Scott Matheson Courthouse 801-238-7440	Utah State Courts 801-238-7300	No				1	Yes	Yes	Yes	Yes				1	<a href="http://www.utcourts.gov/howto/legalclinics/">http://www.utcourts.gov/howto/legalclinics/</a>
FOOD ASSISTANCE	Reimburses day child care providers for food served to children in their care.	Utah State Office of Education 801-538-7680	No		1			Yes	Yes	No	No	1				<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
EMPLOYMENT/ EDUCATION	Nutrition classes - Expanded Food & Nutrition Education Program 801-451-3405	Utah State University Extension Services 801-468-317	No		1			Yes	Yes	Yes	Yes		1			<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
EMPLOYMENT/ EDUCATION	Nutrition classes - Food Sense-Nutrition Education 801-468-3170	Utah State University Extension Services 801-468-317	No		1			Yes	Yes	Yes	Yes	1				<a href="http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf">http://www.uah.org/wp-content/uploads/2011/05/Salt-Lake-County-Oct-20101.pdf</a>
FINANCIAL COUNSELING	Budgeting classes	Utah State University Extension Services 801-468-317	No		1			Yes	Yes	Yes	Yes		1			<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Single%20Parent%20Resource%20List.pdf</a>

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources	
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private		
UTILITIES	\$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation	Utah Telephone Assistance Program 801-538-8793	No				1	Yes	Yes	Yes	Yes	1				<a href="http://housing.utah.gov/seal/utap.html">http://housing.utah.gov/seal/utap.html</a>	September 12, 2011 phone conversation with Utah Telephone Assistance Program
TRANSPORTATION	50% savings on all fares/passes	Utah Transit Authority 801-743-3882	No			1		No	No	Yes	No	1				<a href="http://www.rideuta.com/mc/?page=RidingUTA-PayingYourFare-Fares">http://www.rideuta.com/mc/?page=RidingUTA-PayingYourFare-Fares</a>	
TRANSPORTATION	16% savings on monthly pass for bus/Trax	Utah Transit Authority 801-743-3882	No			1		Yes	Yes	No	No	1				<a href="http://www.rideuta.com/mc/?page=RidingUTA-PayingYourFare-Fares">http://www.rideuta.com/mc/?page=RidingUTA-PayingYourFare-Fares</a>	
YOUTH GUIDANCE	Treatment foster homes and group homes provide counseling and life management skills	Utah Youth Village 801-272-9980	No				1	Yes	Yes	No	No				1	<a href="http://www.youthvillage.org/programs.php?area=group.php">http://www.youthvillage.org/programs.php?area=group.php</a>	
FOOD ASSISTANCE	Food in emergency situations by appointment	Valley Free Will Baptist Church 801-973-0221	No				1	Yes	Yes	Yes	Yes				1	<a href="http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf">http://211ut.org/pdf/Salt%20Lake%20County%20Resource%20Lists/Food%20Resource%20List.pdf</a>	
RECREATION	Many entertainment venues offer senior discounts	Various	No				1	No	No	Yes	No				1	<a href="http://www.cbsnews.com/stories/2011/04/22/earlyshow/living/ConsumerWatch/main20056389.shtml">http://www.cbsnews.com/stories/2011/04/22/earlyshow/living/ConsumerWatch/main20056389.shtml</a>	
EMPLOYMENT/ EDUCATION	Educational workshops on food	Wasatch Community Gardens 801-359-2658	No				1	Yes	Yes	Yes	Yes				1	<a href="http://wasatchgardens.org/about">http://wasatchgardens.org/about</a>	
FOOD ASSISTANCE	Grow own food in urban gardens	Wasatch Community Gardens 801-359-2658	No				1	Yes	Yes	Yes	Yes				1	<a href="http://wasatchgardens.org/about">http://wasatchgardens.org/about</a>	
TRANSPORTATION	Discounted coupons for cab fares - Coupons 801-521-1856	Yellow Cab 801-521-2100	No				1	No	No	Yes	No				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>	
CHILD CARE	Afterschool programs at Rose Park Elementary	YMCA 877-690-9622	No				1	Yes	Yes	No	No				1	<a href="http://www.ymcautah.org/youth">http://www.ymcautah.org/youth</a>	
CHILD CARE	Sliding fee schedule - Kindergarten Academy	YMCA 877-690-9622	No				1	Yes	Yes	No	No				1	<a href="http://www.ymcautah.org/early-childhood">http://www.ymcautah.org/early-childhood</a>	

Type	Program Detail	Provider	Entitlement?	Who delivers the service?				Possible Recipient?				Who is Primary Funder?				Sources
				Fed. Govt.	State Govt.	Local Govt.	Private	One Parent	Two Parent	Seniors	Single Adult	Fed. Govt.	State Govt.	Local Govt.	Private	
YOUTH GUIDANCE	Sliding fee schedule for summer & day camps	YMCA 877-690-9622	No				1	Yes	Yes	No	No				1	<a href="http://www.ymcautah.org/youth">http://www.ymcautah.org/youth</a>
YOUTH GUIDANCE	One-on-one mentoring, group activities, and 4-H activities enhancing social, community and leadership opportunities	Youth and Families with Promise 801-468-3185	No				1	Yes	Yes	No	No				1	<a href="http://extension.usu.edu/yfp/">http://extension.usu.edu/yfp/</a>
YOUTH GUIDANCE	Provides affordable art experiences promoting trans-cultural understanding and diversity	YouthCity Artways 801-535-7748	No				1	Yes	Yes	No	No				1	<a href="http://www.youthcityartways.org/about-yca.html">http://www.youthcityartways.org/about-yca.html</a>
CHILD CARE	Drop-in child care available for members (\$35 membership)	YWCA 801-537-8600	No				1	Yes	Yes	No	No				1	<a href="http://www.ywca.org/site/pp.asp?c=djISI6PIKpG&amp;b=289453">http://www.ywca.org/site/pp.asp?c=djISI6PIKpG&amp;b=289453</a>
COUNSELING	Classes to help women build and maintain healthy relationships (\$15 to \$35 membership)	YWCA 801-537-8600	No				1	Yes	Yes	Yes	No				1	<a href="http://www.ywca.org/site/pp.asp?c=gLUJgP9H&amp;b=5821881">http://www.ywca.org/site/pp.asp?c=gLUJgP9H&amp;b=5821881</a>
YOUTH GUIDANCE	Career counseling and training, education and support groups (\$35 membership)	YWCA 801-537-8600	No				1	Yes	Yes	No	No				1	<a href="http://www.ywca.org/site/pp.asp?c=djISI6PIKpG&amp;b=289453">http://www.ywca.org/site/pp.asp?c=djISI6PIKpG&amp;b=289453</a>
COUNSELING	Support group for those who have experienced the death of a child - Compassionate Friends	Zions Lutheran Church 801-673-9322	No				1	Yes	Yes	Yes	No				1	<a href="http://aging.slco.org/pdf/Binder1.pdf">http://aging.slco.org/pdf/Binder1.pdf</a>
<b>Totals</b>		<b>284</b>	<b>17</b>	<b>18</b>	<b>38</b>	<b>63</b>	<b>165</b>	<b>222</b>	<b>218</b>	<b>197</b>	<b>160</b>	<b>93</b>	<b>21</b>	<b>14</b>	<b>156</b>	

**APPENDIX B - POTENTIAL SAFETY NET FOR SINGLE MOTHER WITH CHILDREN AGES FOUR AND SEVEN**

The names of organizations in bold indicate who administers the service. Below the names is a description of the service provided in blue text. The numbers in the columns marked: Fed. Govt., State Govt., Local Govt., and Private indicate the type of provider who administers each service.

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>CHILD CARE</b>	<b>1</b>	<b>1</b>	<b>4</b>	<b>8</b>
<b>Boys &amp; Girls Club, Greater Salt Lake 801-322-4411</b>				<b>1</b>
K-6th grade before and after school/summer				1
<b>Community Action Program 801-359-2444</b>			<b>1</b>	
Part-day, preschool program with comprehensive educational, health, nutritional, and social services - Head Start 801-977-1122			1	
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
\$276 to \$450 monthly subsidies for child care per child		1		
<b>Family Support Center 801-487-7778</b>				<b>2</b>
Crisis nursery				1
Sliding fee scale				1
<b>Guadalupe Schools 801-531-6100</b>			<b>1</b>	
Preschool programs which may include home visitation			1	
<b>Neighborhood House 801-363-4589</b>				<b>1</b>
Sliding fee scale for preschool and out-of-school programs in licensed facility for ages 2-12				1
<b>St. Paul's Episcopal Church 801-322-5869</b>				<b>1</b>
Scholarships to attend the center's child care				1
<b>YMCA 877-690-9622</b>				<b>2</b>
Afterschool programs at Rose Park Elementary				1
Sliding fee schedule - Kindergarten Academy				1
<b>YWCA 801-537-8600</b>				<b>1</b>
Drop-in child care available for members (\$35 membership)				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Childcare assistance during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Salt Lake City School District 801-578-8599</b>			<b>1</b>	
After school program			1	
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Sliding fee scale - Parks and Recreation 801-468-2299 & 385-468-1330			1	
<b>COUNSELING</b>			<b>3</b>	<b>10</b>
<b>Caring Connections 801-585-9522</b>				<b>1</b>
Grief support groups				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - LDS Family Services				1
<b>Family Counseling Center 801-261-3500</b>				<b>1</b>
Sliding fee scale				1
<b>Family Support Center 801-487-7778</b>				<b>2</b>
In-home family mentoring				1
Sliding fee scale for counseling & family skill classes				1
<b>Jewish Family Service 801-746-4334</b>				<b>1</b>
Sliding fee scale				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				<b>1</b>
Family planning services and education				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Personal counseling				1
<b>YWCA 801-537-8600</b>				<b>1</b>
Classes to help women build and maintain healthy relationships (\$15 to \$35 membership)				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Zions Lutheran Church 801-673-9322</b>				<b>1</b>
Support group for those who have experienced the death of a child - Compassionate Friends				1
<b>Salt Lake City School District 801-578-8599</b>			<b>1</b>	
Community learning centers for parents (counseling & parenting classes) - Washington Elementary School			1	
<b>Salt Lake County 801-468-2500</b>			<b>2</b>	
Division of Youth Services 385-468-4500			1	
Prevention of substance abuse			1	
<b>DENTAL CARE</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>3</b>
<b>Department of Health 801-538-6003</b>	<b>2</b>			
Pay Medicaid fee schedule rates - Family Dental Plan 801-715-3400	1			
Dental insurance - Medicaid 800-662-9651	1			
<b>Salt Lake Donated Dental Services Clinic 801-983-0345</b>				<b>1</b>
Free services or 50% discount off average private rates				1
<b>Salt Lake City School District 801-578-8599</b>			<b>1</b>	
Intermountain Health Care Clinic - Rose Park Elementary School			1	
<b>Sealants for Smiles 801-313-7051</b>				<b>1</b>
Oral health assessments, dental sealants, and fluoride varnish provided to children at school				1
<b>Community Health Centers, Inc. 801-539-8617</b>				<b>1</b>
Dental home and emergency dental services on sliding fee scale - Central City Community Health Center				1
<b>EMPLOYMENT/EDUCATION</b>	<b>1</b>	<b>9</b>	<b>5</b>	<b>11</b>
<b>Art Access/VSA Utah 801-328-0703</b>				<b>1</b>
Art workshops				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Computer lab				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>2</b>
Employment and vocational training - Deseret Industries (Welfare Square) 801-240-7200				1
One-on-one help finding a job, seminars - LDS Employment Services (Welfare Square) 801-240-7240				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
One-on-one help finding a job				1
<b>Department of Workforce Services - 801-468-0000</b>	<b>4</b>			
Employment services - Family Employment Program	1			
Help finding jobs	1			
Operate Labor Exchange programs, provide workshops and training assistance.	1			
Tuition assistance	1			
<b>Family Support Center 801-487-7778</b>				<b>1</b>
Completing GED and obtaining employment				1
<b>Horizonte Center 801-578-8574</b>			<b>1</b>	
Adult Education/GED			1	
<b>Literacy Action Center 801-265-9081</b>				<b>1</b>
Classes to improve reading, writing, and math skills				1
<b>Local Health Departments 1-877-WIC-KIDS</b>			<b>1</b>	
Nutritional counseling			1	
<b>People Helping People 801-583-5300</b>				<b>1</b>
Teaches low income mothers how to become successfully employed.				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Pete Suazo Business Center 801-521-1709</b>				<b>1</b>
Services to start and run successful businesses				1
<b>Salt Lake Community College 801-957-4298</b>		<b>2</b>		
School of Applied Technology 801-957-3354		1		
One-on-one individual assistance on any writing task and low cost writing workshops - SLCC Community Writing Center 801-957-2192		1		
<b>University of Utah 801-581-8969</b>		<b>1</b>		
Financial aid, grants, and loans to attend school.		1		
<b>Utah Humanities Council 801-359-9670</b>				<b>1</b>
College Humanities class				1
<b>Utah State University Extension Services 801-468-317</b>		<b>2</b>		
Nutrition classes - Expanded Food & Nutrition Education Program 801-451-3405		1		
Nutrition classes - Food Sense-Nutrition Education 801-468-3170		1		
<b>Wasatch Community Gardens 801-359-2658</b>				<b>1</b>
Educational workshops on food				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
One year of full-time community service with living expenses paid. Receive \$5,550 for higher education costs (can work two years for two rewards) - AmeriCorps 202-606-5000	1			
<b>Salt Lake City School District 801-578-8599</b>			<b>2</b>	
Alternative education programs 801-578-8599			1	
Washington Elementary School receives extra staffing help and materials because of its students' high poverty rates - Title I			1	
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Free access to computers, fundamental computer skills, internet/email, and literacy - Community Access to Technology 801-559-1563			1	
<b>FINANCIAL COUNSELING</b>	<b>3</b>	<b>1</b>		<b>11</b>
<b>American Credit Foundation 801-208-1000</b>				<b>1</b>
Debt management plans that involve restructuring current debt with existing creditors.				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Financial counseling part of most other help provided				1
<b>Community Action Program 801-359-2444</b>				<b>2</b>
Foreclosure counseling & home buyer education				1
Financial management classes				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>1</b>
Foreclosure mitigation & home buyer education				1
<b>Financial Vital Signs 801-977-0555</b>				<b>1</b>
Financial counseling and workshops.				1
<b>Utah State University Extension Services 801-468-317</b>		<b>1</b>		
Budgeting classes		1		
<b>AAA Fair Credit Foundation 800-351-4195</b>				<b>1</b>
Financial management, home financing/purchasing education and counseling				1
<b>Cornerstone Financial Education 800-336-1245</b>				<b>1</b>
Financial management, home financing/purchasing education and counseling & educational workshops				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Internal Revenue Service 800-829-1040</b>	<b>3</b>			
Income tax information and return preparation assistance - Low-Income Taxpayer Clinic 801-799-6963	1			
Help to get tax issues resolved - Taxpayer Advocate Case Intake 877-777-4778	1			
Help taxpayers in hardship situations - Taxpayer Advocate Case Intake 877-777-4778	1			
<b>AARP</b>				<b>1</b>
Income tax information and return preparation assistance - Tax-Aide program 888-AARP-NOW				1
<b>Utah Community Action Partnership 801-435-3025</b>				<b>1</b>
Tax preparation - Volunteer Income Tax Assistance 211				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>1</b>
HUD-approved educational classes and foreclosure prevention services				1
<b>FINANCIAL HELP</b>	<b>2</b>	<b>3</b>		<b>1</b>
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Subject to discretion of local church leader				1
<b>Department of Human Services 801-538-3991</b>		<b>1</b>		
Child support - Office of Recovery Services 801-536-8500		1		
<b>Department of Workforce Services - 801-468-0000</b>		<b>2</b>		
TANF (Temporary Assistance for Needy Families)		1		
Temporary income for qualified workers who are unemployed through no fault of their own - Unemployment Insurance 801-526-4400		1		
<b>Internal Revenue Service 800-829-1040</b>	<b>2</b>			
Refundable tax credit up to \$457 if no dependents, up to \$5,036 for two children - Earned Income Tax Credit	1			
Refundable tax credit up to \$800 - Making Work Pay Credit	1			
<b>FOOD ASSISTANCE</b>		<b>2</b>	<b>7</b>	<b>17</b>
<b>Adventure Liberty Park Church 801-973-0088</b>				<b>1</b>
Pantry				1
<b>Bread Lady, 358 W 600 N, SLC, UT</b>				<b>1</b>
Bread				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Pantry (monthly) & prepared meals (lunch & dinner) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - Bishop's Storehouse				1
<b>Community Action Program 801-359-2444</b>				<b>2</b>
Free for children, \$3 for adults - Summer Dinner Program - Head Start 801-977-1122				1
Emergency food assistance				1
<b>Crossroads Urban Center 801-364-7765</b>				<b>1</b>
Pantry				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
\$48 to \$625 monthly to buy approved foods - Food Stamps 801-526-0950		1		
<b>Eagle Ranch Ministries 801-254-4945</b>				<b>1</b>
Pantry & prepared meals (breakfast)				1
<b>Local Health Departments 1-877-WIC-KIDS</b>			<b>1</b>	
\$32 to \$42 worth of vouchers for supplemental food such as milk, infant formula, eggs, juices, cereals, beans, fruits and vegetables - Women, Infants, and Children			1	
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Pantry (monthly) & prepared meals (breakfast and dinner)				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salt Lake City Mission 801-355-6310</b>				<b>1</b>
Pantry & prepared meals (breakfast and lunch)				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Pantry (monthly)				1
<b>St. Paul's Episcopal Church 801-322-5869</b>				<b>1</b>
Pantry				1
<b>Utah Food Bank 801-908-8660</b>				<b>1</b>
BackPack - bags of kid-friendly, nutritious, easy-to-open food to last over the weekend				1
<b>Utah State Office of Education 801-538-7680</b>		<b>1</b>		
Reimburses day child care providers for food served to children in their care.		1		
<b>Valley Free Will Baptist Church 801-973-0221</b>				<b>1</b>
Food in emergency situations by appointment				1
<b>Wasatch Community Gardens 801-359-2658</b>				<b>1</b>
Grow own food in urban gardens				1
<b>Cathedral Of The Madeleine 801-328-8941</b>				<b>1</b>
Prepared meals (sack lunch available all day) - Good Samaritan Program 801-328-5633				1
<b>Salt Lake City School District 801-578-8599</b>			<b>6</b>	
After School Snack			1	
Breakfasts and lunches for all children ages 18 or younger - Summer Food Service Program			1	
Emergency food and nutrition assistance - Emergency Food Assistance Program			1	
Fresh Fruit & Vegetable Program			1	
National School Breakfast Program			1	
National School Lunch Program			1	
<b>St. Marks Church 801-322-3400</b>				<b>1</b>
Pantry (two times each month) - Hildegard's Pantry 801-328-2303				1
<b>HOME REPAIR/YARD CARE</b>			<b>2</b>	<b>3</b>
<b>Assist, Inc - 801-355-7085</b>				<b>1</b>
Emergency home repair and critical code compliance improvements				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>1</b>
5% fixed interest financing on Energy Home Improvement loans				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Housing rehabilitation services - Housing and Neighborhood Development 801-535-7228			1	
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Low interest loans to rehabilitate homes - Community Resources & Development 801-468-3246			1	
<b>HOUSEHOLD ITEMS</b>	<b>1</b>	<b>2</b>	<b>6</b>	<b>9</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Furniture, necessities (not clothing) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - Deseret Industries 801-240-7202				1
<b>Crossroads Urban Center 801-364-7765</b>				<b>1</b>
Clothing and household items - 801-359-8837				1
<b>Department of Agriculture 801-538-7100</b>		<b>1</b>		
Cat and Dog Community Spay and Neuter Program		1		
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Women & children's clothing - Rescue Haven 801-521-5925				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salvation Army 801-322-1253</b>				<b>2</b>
Clothing, household and furniture items				1
Christmas gifts - Angel Tree Program				1
<b>University of Utah 801-581-8969</b>		<b>1</b>		
Free basic bike repair and parts at cost - Community Bike Shop		1		
<b>Salt Lake City School District 801-578-8599</b>			<b>6</b>	
Backpack and school supplies			1	
Holiday gift card			1	
Laptops for \$150			1	
Voucher for shoes - Payless Shoes			1	
Winter coats			1	
Vouchers - Deseret Industries 801-240-7202			1	
<b>Bikes for Kids Utah 801-523-3730</b>				<b>1</b>
Annual distribution of 1,000 bicycles and helmets				1
<b>No More Homeless Pets in Utah 801-432-2124</b>				<b>1</b>
Spay and/or neuter pets				1
<b>Reach Salt Lake 801-972-5708</b>				<b>1</b>
Christmas stocking with gifts				1
<b>U.S. Marine Corps Reserve</b>	<b>1</b>			
New toy at Christmas - Angel Tree Marine Toys for Tots	1			
<b>LEGAL ASSISTANCE</b>		<b>2</b>	<b>2</b>	<b>10</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Legal advice but not for immigration nor bankruptcy - St. Vincent de Paul Center 801-363-7709				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Landlord/tenant intervention and mediation				1
<b>Legal Aid Society of Salt Lake, Inc. 801-328-8849</b>				<b>1</b>
Family law representation on sliding scale: \$50 to \$600. Domestic Violence victim representation for protective order/stalking injunction no-cost.				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Misdemeanor defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	
<b>Utah Dispute Resolution 801-532-4841</b>				<b>1</b>
Mediation				1
<b>Utah Labor Commission - 801-530-6800</b>		<b>1</b>		
Investigation and mediation of employment and housing discrimination issues		1		
<b>Utah Legal Services 801-328-8891</b>				<b>1</b>
Legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits as well as problems specific to senior citizens.				1
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Felony defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	
<b>Utah State Bar 801-297-7037</b>				<b>2</b>
Legal consultation - Tuesday Night Bar				1
Bankruptcy, collections and credit issues - Debtor's Counseling Clinic				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Utah State Courts 801-238-7300</b>		1		2
Utah Judges may waive part or all of court fees		1		
Family Law Clinic at Scott Matheson Courthouse 801-924-3370				1
Family law matters only. No legal advice given. - Self-Represented Litigant Family Law Clinic at Scott Matheson Courthouse 801-238-7440				1
<b>Utah Dispute Resolution 801-532-4841</b>				1
Small claims court mediation				1
<b>MEDICAL CARE</b>	1	3	2	12
<b>Department of Health 801-538-6003</b>		2		
Health insurance - Medicaid 800-662-9651		1		
Prescriptions - RxConnect Utah 866-221-0265		1		
<b>Eye Care for Kids Foundation 801-255-8525</b>				1
\$25 for eye exam and glasses				1
<b>Friends For Sight 801-524-2020</b>				1
Eye screenings for glaucoma and visual acuity				1
<b>Holy Cross Ministries 801-261-3440</b>				1
Basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance				1
<b>National Pharmaceutical Association 877-215-2091</b>				1
Free or discounted drugs, each drug company decides what discount program (if any) to offer and eligibility requirements				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				1
Sexually transmitted disease testing and treatment on a sliding scale.				1
<b>University of Utah 801-581-8969</b>		1		
Assistance with poisoning concerns - Utah Poison Control Center 800-222-1222		1		
<b>Utah Hospitals and Health Systems Association 801-486-9915</b>				1
Hospital emergency departments to stabilize all patients regardless of ability to pay - EMTALA (Emergency Medical Treatment and Active Labor Act)				1
<b>Corporation for National Service Programs 801-524-5411</b>	1			
Healthcare benefits during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Rx Outreach 800-769-3880</b>				1
90 to 180 day supply of selected drugs for \$20 or more				1
<b>Salt Lake City School District 801-578-8599</b>			1	
Eye glass programs			1	
<b>Salt Lake County 801-468-2500</b>			1	
Sliding fee scale - South Main Public Health Center 801-468-3690			1	
<b>Intermountain Health Care 801-408-1700</b>				5
Hearing screening - Intermountain Hearing and Balance Center 801-595-1700				1
Sliding fee scale for urgent care - North Temple Clinic 801-359-0901				1
Sliding fee scale for primary care - Intermountain Neighborhood Clinic 801-977-0502				1
Sliding fee scale for primary care - Lincoln Elementary School Clinic 801-578-8376				1
Sliding fee scale for primary care - Intermountain Rose Park Clinic 801-364-2434				1
<b>RECREATION</b>				1
<b>Splore - 801-484-4128</b>				1
Recreation and education programs				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>RESOURCE AND REFERRAL</b>		4	2	2
<b>Department of Workforce Services - 801-468-0000</b>		2		
Child care - Utah Office of Child Care 801-468-0049		1		
Child care - Child Care Resource & Referral 801-355-4847		1		
<b>Single Mom Foundation 801-321-7294</b>				1
Provides seminars and workshops to educate single moms on resources and opportunities available to help them succeed.				1
<b>University of Utah 801-581-8969</b>		1		
Case managers for Medicaid clients on Healthy U help connect clients with community resources - Healthy U		1		
<b>Department of Community and Culture 801-538-8700</b>		1		
Utah Affordable Housing Database <a href="http://findhousing.utah.gov/welcome.do">http://findhousing.utah.gov/welcome.do</a> - 801-538-8872		1		
<b>Salt Lake City School District 801-578-8599</b>			2	
Community learning centers for parents (health insurance information) - Washington Elementary School			1	
Parent resource center - West High School			1	
<b>United Way of Salt Lake 801-736-8929</b>				1
Identify services for low income populations - 211				1
<b>TRANSPORTATION</b>			1	
<b>Utah Transit Authority 801-743-3882</b>			1	
16% savings on monthly pass for bus/Trax			1	
<b>UTILITIES</b>		1	2	9
<b>Catholic Community Services 801-977-9119</b>				1
Gas/electrical bill help if Home Energy Assistance Target program closed and have shut-off notice				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				1
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				4
Weatherization				1
\$11 discount off monthly electric bills - Home Electric Lifeline Program 801-961-7286				1
\$83 to \$505 annual help with utilities during winter months - Home Energy Assistance Target 801-521-6107				1
Emergency assistance				1
<b>Department of Workforce Services - 801-468-0000</b>		1		
Emergency assistance for utilities		1		
<b>Safelink Wireless 800-378-1684</b>				1
Cell phone and monthly minutes				1
<b>Salt Lake City 801-483-6900</b>			1	
Water Assist			1	
<b>Utah Telephone Assistance Program 801-538-8793</b>				1
\$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation				1
<b>Salt Lake City School District 801-578-8599</b>			1	
Internet for homes \$10 per month - Infinity			1	
<b>Questar 800-323-5517</b>				1
\$52 annual discount for individuals who qualify for Home Energy Assistance Target program				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>YOUTH GUIDANCE</b>			<b>1</b>	<b>9</b>
<b>Big Brothers Big Sisters 801-313-0303</b>				<b>1</b>
Community based mentoring, one-on-one classroom mentoring, positive adult intervention				1
<b>Girl Scouts of Utah 801-265-8472</b>				<b>1</b>
Scholarships for annual membership dues. Develops self-reliance and resourcefulness. Teaches healthy life skills and strengthens values.				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Summer camps - \$25 or less				1
<b>Utah Parent Information Center 801-646-4608</b>				<b>1</b>
Assist parents in helping their children to succeed in school				1
<b>Utah Youth Village 801-272-9980</b>				<b>1</b>
Treatment foster homes and group homes provide counseling and life management skills				1
<b>YMCA 877-690-9622</b>				<b>1</b>
Sliding fee schedule for summer & day camps				1
<b>Youth and Families with Promise 801-468-3185</b>				<b>1</b>
One-on-one mentoring, group activities, and 4-H activities enhancing social, community and leadership opportunities				1
<b>YouthCity Artways 801-535-7748</b>				<b>1</b>
Provides affordable art experiences promoting trans-cultural understanding and diversity				1
<b>YWCA 801-537-8600</b>				<b>1</b>
Career counseling and training, education and support groups (\$35 membership)				1
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Division of Youth Services 385-468-4500			1	
<b>HOUSING ASSISTANCE</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>21</b>
<b>Catholic Community Services 801-977-9119</b>				<b>2</b>
Day shelter, showers, two-week storage				1
One month rent help for proven emergencies				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Rent or mortgage one-time payment assistance				1

Potential Services Available to a Single Mother With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>2</b>
Affordable housing				1
Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake County				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
Emergency assistance for rent		1		
<b>Family Promise – Salt Lake 801-961-8622</b>				<b>2</b>
Low cost housing units				1
Shelter				1
<b>Financial Institutions</b>				<b>4</b>
Insures mortgages of manufactured homes - Federal Housing Authority				1
Loans to buy single family homes - Federal Housing Authority				1
Lower some of mortgage costs - Federal Housing Authority				1
Refinancing into a lower cost mortgage - Hope for Homeowners				1
<b>Habitat for Humanity 801-263-0136</b>				<b>1</b>
Home building & ownership				1
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Shelter - Rescue Haven 801-521-5925				1
<b>Road Home 801-359-4142</b>				<b>1</b>
Shelter				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
First time home buyer program - Housing and Neighborhood Development 801-535-7228			1	
<b>Salt Lake City Housing Authority 801-487-2161</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Salt Lake County Housing Authority 801-284-4400</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Utah Housing Corporation 801-902-8200</b>				<b>1</b>
Mortgage loans at reasonable interest rates to provide affordable housing				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Modest living allowance during one year of full-time community service with living expenses paid.				
Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Departments of the Treasury &amp; Housing and Urban Development 202-402-5477</b>	<b>1</b>			
Loan modifications & emergency loans - Making Home Affordable 888-995-4673	1			
<b>Utah Nonprofit Housing Corporation 801-364-6117</b>				<b>1</b>
Affordable housing				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>4</b>
Up to \$45,000 second mortgage which might be forgiven and/or have delayed payments - A Home To Own Program				1
Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake City. Must contribute \$1,000. - American Dream Downpayment Initiative				1
Financing for buying a home				1
Home improvement loans				1
<b>Grand Total</b>	<b>11</b>	<b>31</b>	<b>43</b>	<b>137</b>

**APPENDIX C - POTENTIAL SAFETY NET FOR TWO PARENTS WITH CHILDREN AGES FOUR AND SEVEN**

The names of organizations in bold indicate who administers the service. Below the names is a description of the service provided in blue text. The numbers in the columns marked: Fed. Govt., State Govt., Local Govt., and Private indicate the type of provider who administers each service.

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>CHILD CARE</b>	<b>1</b>		<b>4</b>	<b>8</b>
<b>Boys &amp; Girls Club, Greater Salt Lake 801-322-4411</b>				<b>1</b>
K-6th grade before and after school/summer				1
<b>Community Action Program 801-359-2444</b>			<b>1</b>	
Part-day, preschool program with comprehensive educational, health, nutritional, and social services - Head Start 801-977-1122			1	
<b>Family Support Center 801-487-7778</b>				<b>2</b>
Crisis nursery				1
Sliding fee scale				1
<b>Guadalupe Schools 801-531-6100</b>			<b>1</b>	
Preschool programs which may include home visitation			1	
<b>Neighborhood House 801-363-4589</b>				<b>1</b>
Sliding fee scale for preschool and out-of-school programs in licensed facility for ages 2-12				1
<b>St. Paul's Episcopal Church 801-322-5869</b>				<b>1</b>
Scholarships to attend the center's child care				1
<b>YMCA 877-690-9622</b>				<b>2</b>
Afterschool programs at Rose Park Elementary				1
Sliding fee schedule - Kindergarten Academy				1
<b>YWCA 801-537-8600</b>				<b>1</b>
Drop-in child care available for members (\$35 membership)				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Childcare assistance during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Salt Lake City School District 801-578-8599</b>			<b>1</b>	
After school program			1	
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Sliding fee scale - Parks and Recreation 801-468-2299 & 385-468-1330			1	
<b>COUNSELING</b>			<b>3</b>	<b>10</b>
<b>Caring Connections 801-585-9522</b>				<b>1</b>
Grief support groups				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - LDS Family Services				1
<b>Family Counseling Center 801-261-3500</b>				<b>1</b>
Sliding fee scale				1
<b>Family Support Center 801-487-7778</b>				<b>2</b>
In-home family mentoring				1
Sliding fee scale for counseling & family skill classes				1
<b>Jewish Family Service 801-746-4334</b>				<b>1</b>
Sliding fee scale				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				<b>1</b>
Family planning services and education				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Personal counseling				1
<b>YWCA 801-537-8600</b>				<b>1</b>
Classes to help women build and maintain healthy relationships (\$15 to \$35 membership)				1
<b>Zions Lutheran Church 801-673-9322</b>				<b>1</b>
Support group for those who have experienced the death of a child - Compassionate Friends				1

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salt Lake City School District 801-578-8599</b>			1	
Community learning centers for parents (counseling & parenting classes) - Washington Elementary School			1	
<b>Salt Lake County 801-468-2500</b>			2	
Division of Youth Services 385-468-4500			1	
Prevention of substance abuse			1	
<b>DENTAL CARE</b>		2	1	3
<b>Department of Health 801-538-6003</b>		2		
Pay Medicaid fee schedule rates - Family Dental Plan 801-715-3400		1		
Dental insurance - Medicaid 800-662-9651		1		
<b>Salt Lake Donated Dental Services Clinic 801-983-0345</b>				1
Free services or 50% discount off average private rates				1
<b>Salt Lake City School District 801-578-8599</b>			1	
Intermountain Health Care Clinic - Rose Park Elementary School			1	
<b>Sealants for Smiles 801-313-7051</b>				1
Oral health assessments, dental sealants, and fluoride varnish provided to children at school				1
<b>Community Health Centers, Inc. 801-539-8617</b>				1
Dental home and emergency dental services on sliding fee scale - Central City Community Health Center				1
<b>EMPLOYMENT/EDUCATION</b>	1	9	5	10
<b>Art Access/VSA Utah 801-328-0703</b>				1
Art workshops				1
<b>Catholic Community Services 801-977-9119</b>				1
Computer lab				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				2
Employment and vocational training - Deseret Industries (Welfare Square) 801-240-7200				1
One-on-one help finding a job, seminars - LDS Employment Services (Welfare Square) 801-240-7240				1
<b>Community Action Program 801-359-2444</b>				1
One-on-one help finding a job				1
<b>Department of Workforce Services - 801-468-0000</b>		4		
Employment services - Family Employment Program		1		
Help finding jobs		1		
Operate Labor Exchange programs, provide workshops and training assistance.		1		
Tuition assistance		1		
<b>Horizonte Center 801-578-8574</b>			1	
Adult Education/GED			1	
<b>Literacy Action Center 801-265-9081</b>				1
Classes to improve reading, writing, and math skills				1
<b>Local Health Departments 1-877-WIC-KIDS</b>			1	
Nutritional counseling			1	
<b>People Helping People 801-583-5300</b>				1
Teaches low income mothers how to become successfully employed.				1
<b>Pete Suazo Business Center 801-521-1709</b>				1
Services to start and run successful businesses				1

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salt Lake Community College 801-957-4298</b>		2		
School of Applied Technology 801-957-3354		1		
One-on-one individual assistance on any writing task and low cost writing workshops - SLCC Community Writing Center 801-957-2192		1		
<b>University of Utah 801-581-8969</b>		1		
Financial aid, grants, and loans to attend school.		1		
<b>Utah Humanities Council 801-359-9670</b>				1
College Humanities class				1
<b>Utah State University Extension Services 801-468-317</b>		2		
Nutrition classes - Expanded Food & Nutrition Education Program 801-451-3405		1		
Nutrition classes - Food Sense-Nutrition Education 801-468-3170		1		
<b>Wasatch Community Gardens 801-359-2658</b>				1
Educational workshops on food				1
<b>Corporation for National Service Programs 801-524-5411</b>	1			
One year of full-time community service with living expenses paid. Receive \$5,550 for higher education costs (can work two years for two rewards) - AmeriCorps 202-606-5000	1			
<b>Salt Lake City School District 801-578-8599</b>			2	
Alternative education programs 801-578-8599			1	
Washington Elementary School receives extra staffing help and materials because of its students' high poverty rates - Title I			1	
<b>Salt Lake County 801-468-2500</b>			1	
Free access to computers, fundamental computer skills, internet/email, and literacy - Community Access to Technology 801-559-1563			1	
<b>FINANCIAL COUNSELING</b>	3	1		11
<b>American Credit Foundation 801-208-1000</b>				1
Debt management plans that involve restructuring current debt with existing creditors.				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				1
Financial counseling part of most other help provided				1
<b>Community Action Program 801-359-2444</b>				2
Foreclosure counseling & home buyer education				1
Financial management classes				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				1
Foreclosure mitigation & home buyer education				1
<b>Financial Vital Signs 801-977-0555</b>				1
Financial counseling and workshops.				1
<b>Utah State University Extension Services 801-468-317</b>		1		
Budgeting classes		1		
<b>AAA Fair Credit Foundation 800-351-4195</b>				1
Financial management, home financing/purchasing education and counseling				1
<b>Cornerstone Financial Education 800-336-1245</b>				1
Financial management, home financing/purchasing education and counseling & educational workshops				1
<b>Internal Revenue Service 800-829-1040</b>	3			
Income tax information and return preparation assistance - Low-Income Taxpayer Clinic 801-799-6963	1			
Help to get tax issues resolved - Taxpayer Advocate Case Intake 877-777-4778	1			
Help taxpayers in hardship situations - Taxpayer Advocate Case Intake 877-777-4778	1			

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>AARP</b>				<b>1</b>
Income tax information and return preparation assistance - Tax-Aide program 888-AARP-NOW				1
<b>Utah Community Action Partnership 801-435-3025</b>				<b>1</b>
Tax preparation - Volunteer Income Tax Assistance 211				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>1</b>
HUD-approved educational classes and foreclosure prevention services				1
<b>FINANCIAL HELP</b>	<b>2</b>	<b>2</b>		<b>1</b>
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Subject to discretion of local church leader				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>2</b>		
TANF (Temporary Assistance for Needy Families)		1		
Temporary income for qualified workers who are unemployed through no fault of their own - Unemployment Insurance 801-526-4400		1		
<b>Internal Revenue Service 800-829-1040</b>	<b>2</b>			
Refundable tax credit up to \$457 if no dependents, up to \$5,036 for two children - Earned Income Tax Credit	1			
Refundable tax credit up to \$800 - Making Work Pay Credit	1			
<b>FOOD ASSISTANCE</b>		<b>2</b>	<b>7</b>	<b>17</b>
<b>Adventure Liberty Park Church 801-973-0088</b>				<b>1</b>
Pantry				1
<b>Bread Lady, 358 W 600 N, SLC, UT</b>				<b>1</b>
Bread				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Pantry (monthly) & prepared meals (lunch & dinner) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - Bishop's Storehouse				1
<b>Community Action Program 801-359-2444</b>				<b>2</b>
Free for children, \$3 for adults - Summer Dinner Program - Head Start 801-977-1122				1
Emergency food assistance				1
<b>Crossroads Urban Center 801-364-7765</b>				<b>1</b>
Pantry				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
\$48 to \$625 monthly to buy approved foods - Food Stamps 801-526-0950		1		
<b>Eagle Ranch Ministries 801-254-4945</b>				<b>1</b>
Pantry & prepared meals (breakfast)				1
<b>Local Health Departments 1-877-WIC-KIDS</b>			<b>1</b>	
\$32 to \$42 worth of vouchers for supplemental food such as milk, infant formula, eggs, juices, cereals, beans, fruits and vegetables - Women, Infants, and Children			1	
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Pantry (monthly) & prepared meals (breakfast and dinner)				1
<b>Salt Lake City Mission 801-355-6310</b>				<b>1</b>
Pantry & prepared meals (breakfast and lunch)				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Pantry (monthly)				1
<b>St. Paul's Episcopal Church 801-322-5869</b>				<b>1</b>
Pantry				1

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Utah Food Bank 801-908-8660</b>				<b>1</b>
BackPack - bags of kid-friendly, nutritious, easy-to-open food to last over the weekend				1
<b>Utah State Office of Education 801-538-7680</b>		<b>1</b>		
Reimburses day child care providers for food served to children in their care.		1		
<b>Valley Free Will Baptist Church 801-973-0221</b>				<b>1</b>
Food in emergency situations by appointment				1
<b>Wasatch Community Gardens 801-359-2658</b>				<b>1</b>
Grow own food in urban gardens				1
<b>Cathedral Of The Madeleine 801-328-8941</b>				<b>1</b>
Prepared meals (sack lunch available all day) - Good Samaritan Program 801-328-5633				1
<b>Salt Lake City School District 801-578-8599</b>			<b>6</b>	
After School Snack			1	
Breakfasts and lunches for all children ages 18 or younger - Summer Food Service Program			1	
Emergency food and nutrition assistance - Emergency Food Assistance Program			1	
Fresh Fruit & Vegetable Program			1	
National School Breakfast Program			1	
National School Lunch Program			1	
<b>St. Marks Church 801-322-3400</b>				<b>1</b>
Pantry (two times each month) - Hildegard's Pantry 801-328-2303				1
<b>HOME REPAIR/YARD CARE</b>			<b>2</b>	<b>3</b>
<b>Assist, Inc - 801-355-7085</b>				<b>1</b>
Emergency home repair and critical code compliance improvements				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>1</b>
5% fixed interest financing on Energy Home Improvement loans				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Housing rehabilitation services - Housing and Neighborhood Development 801-535-7228			1	
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Low interest loans to rehabilitate homes - Community Resources & Development 801-468-3246			1	
<b>HOUSEHOLD ITEMS</b>	<b>1</b>	<b>2</b>	<b>6</b>	<b>10</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Furniture, necessities (not clothing) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - Deseret Industries 801-240-7202				1
<b>Crossroads Urban Center 801-364-7765</b>				<b>1</b>
Clothing and household items - 801-359-8837				1
<b>Department of Agriculture 801-538-7100</b>		<b>1</b>		
Cat and Dog Community Spay and Neuter Program		1		
<b>Eagle Ranch Ministries 801-254-4945</b>				<b>1</b>
Clothing, food, housing for men 18 - 50				1
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Men's clothing				1
<b>Salvation Army 801-322-1253</b>				<b>2</b>
Clothing, household and furniture items				1
Christmas gifts - Angel Tree Program				1

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>University of Utah 801-581-8969</b>		1		
Free basic bike repair and parts at cost - Community Bike Shop		1		
<b>Salt Lake City School District 801-578-8599</b>			6	
Backpack and school supplies			1	
Holiday gift card			1	
Laptops for \$150			1	
Voucher for shoes - Payless Shoes			1	
Winter coats			1	
Vouchers - Deseret Industries 801-240-7202			1	
<b>Bikes for Kids Utah 801-523-3730</b>				1
Annual distribution of 1,000 bicycles and helmets				1
<b>No More Homeless Pets in Utah 801-432-2124</b>				1
Spay and/or neuter pets				1
<b>Reach Salt Lake 801-972-5708</b>				1
Christmas stocking with gifts				1
<b>U.S. Marine Corps Reserve</b>	1			
New toy at Christmas - Angel Tree Marine Toys for Tots	1			
<b>LEGAL ASSISTANCE</b>		2	2	10
<b>Catholic Community Services 801-977-9119</b>				1
Legal advice but not for immigration nor bankruptcy - St. Vincent de Paul Center 801-363-7709				1
<b>Community Action Program 801-359-2444</b>				1
Landlord/tenant intervention and mediation				1
<b>Legal Aid Society of Salt Lake, Inc. 801-328-8849</b>				1
Family law representation on sliding scale: \$50 to \$600. Domestic Violence victim representation for protective order/stalking injunction no-cost.				1
<b>Salt Lake City 801-483-6900</b>			1	
Misdemeanor defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	
<b>Utah Dispute Resolution 801-532-4841</b>				1
Mediation				1
<b>Utah Labor Commission - 801-530-6800</b>		1		
Investigation and mediation of employment and housing discrimination issues		1		
<b>Utah Legal Services 801-328-8891</b>				1
Legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits as well as problems specific to senior citizens.				1
<b>Salt Lake County 801-468-2500</b>			1	
Felony defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	
<b>Utah State Bar 801-297-7037</b>				2
Legal consultation - Tuesday Night Bar				1
Bankruptcy, collections and credit issues - Debtor's Counseling Clinic				1
<b>Utah State Courts 801-238-7300</b>		1		2
Utah Judges may waive part or all of court fees		1		
Family Law Clinic at Scott Matheson Courthouse 801-924-3370				1
Family law matters only. No legal advice given. - Self-Represented Litigant Family Law Clinic at Scott Matheson Courthouse 801-238-7440				1
<b>Utah Dispute Resolution 801-532-4841</b>				1
Small claims court mediation				1

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>MEDICAL CARE</b>	<b>1</b>	<b>3</b>	<b>2</b>	<b>12</b>
<b>Department of Health 801-538-6003</b>		2		
Health insurance - Medicaid 800-662-9651		1		
Prescriptions - RxConnect Utah 866-221-0265		1		
<b>Eye Care for Kids Foundation 801-255-8525</b>				1
\$25 for eye exam and glasses				1
<b>Friends For Sight 801-524-2020</b>				1
Eye screenings for glaucoma and visual acuity				1
<b>Holy Cross Ministries 801-261-3440</b>				1
Basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance				1
<b>National Pharmaceutical Association 877-215-2091</b>				1
Free or discounted drugs, each drug company decides what discount program (if any) to offer and eligibility requirements				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				1
Sexually transmitted disease testing and treatment on a sliding scale.				1
<b>University of Utah 801-581-8969</b>		1		
Assistance with poisoning concerns - Utah Poison Control Center 800-222-1222		1		
<b>Utah Hospitals and Health Systems Association 801-486-9915</b>				1
Hospital emergency departments to stabilize all patients regardless of ability to pay - EMTALA (Emergency Medical Treatment and Active Labor Act)				1
<b>Corporation for National Service Programs 801-524-5411</b>	1			
Healthcare benefits during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Rx Outreach 800-769-3880</b>				1
90 to 180 day supply of selected drugs for \$20 or more				1
<b>Salt Lake City School District 801-578-8599</b>			1	
Eye glass programs			1	
<b>Salt Lake County 801-468-2500</b>			1	
Sliding fee scale - South Main Public Health Center 801-468-3690			1	
<b>Intermountain Health Care 801-408-1700</b>				5
Hearing screening - Intermountain Hearing and Balance Center 801-595-1700				1
Sliding fee scale for urgent care - North Temple Clinic 801-359-0901				1
Sliding fee scale for primary care - Intermountain Neighborhood Clinic 801-977-0502				1
Sliding fee scale for primary care - Lincoln Elementary School Clinic 801-578-8376				1
Sliding fee scale for primary care - Intermountain Rose Park Clinic 801-364-2434				1
<b>RECREATION</b>				1
<b>Splore - 801-484-4128</b>				1
Recreation and education programs				1

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>RESOURCE AND REFERRAL</b>		4	2	1
<b>Department of Workforce Services - 801-468-0000</b>		2		
Child care - Utah Office of Child Care 801-468-0049		1		
Child care - Child Care Resource & Referral 801-355-4847			1	
<b>University of Utah 801-581-8969</b>		1		
Case managers for Medicaid clients on Healthy U help connect clients with community resources - Healthy U		1		
<b>Department of Community and Culture 801-538-8700</b>		1		
Utah Affordable Housing Database <a href="http://findhousing.utah.gov/welcome.do">http://findhousing.utah.gov/welcome.do</a> - 801-538-8872		1		
<b>Salt Lake City School District 801-578-8599</b>			2	
Community learning centers for parents (health insurance information) - Washington Elementary School			1	
Parent resource center - West High School			1	
<b>United Way of Salt Lake 801-736-8929</b>				1
Identify services for low income populations - 211				1
<b>TRANSPORTATION</b>			1	
<b>Utah Transit Authority 801-743-3882</b>			1	
16% savings on monthly pass for bus/Trax			1	
<b>UTILITIES</b>		1	2	9
<b>Catholic Community Services 801-977-9119</b>				1
Gas/electrical bill help if Home Energy Assistance Target program closed and have shut-off notice				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				1
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				4
Weatherization				1
\$11 discount off monthly electric bills - Home Electric Lifeline Program 801-961-7286				1
\$83 to \$505 annual help with utilities during winter months - Home Energy Assistance Target 801-521-6107				1
Emergency assistance				1
<b>Department of Workforce Services - 801-468-0000</b>		1		
Emergency assistance for utilities		1		
<b>Safelink Wireless 800-378-1684</b>				1
Cell phone and monthly minutes				1
<b>Salt Lake City 801-483-6900</b>			1	
Water Assist			1	
<b>Utah Telephone Assistance Program 801-538-8793</b>				1
\$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation				1
<b>Salt Lake City School District 801-578-8599</b>			1	
Internet for homes \$10 per month - Infinity			1	
<b>Questar 800-323-5517</b>				1
\$52 annual discount for individuals who qualify for Home Energy Assistance Target program				1
<b>YOUTH GUIDANCE</b>			1	9
<b>Big Brothers Big Sisters 801-313-0303</b>				1
Community based mentoring, one-on-one classroom mentoring, positive adult intervention				1
<b>Girl Scouts of Utah 801-265-8472</b>				1
Scholarships for annual membership dues. Develops self-reliance and resourcefulness. Teaches healthy life skills and strengthens values.				1

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Summer camps - \$25 or less				1
<b>Utah Parent Information Center 801-646-4608</b>				<b>1</b>
Assist parents in helping their children to succeed in school				1
<b>Utah Youth Village 801-272-9980</b>				<b>1</b>
Treatment foster homes and group homes provide counseling and life management skills				1
<b>YMCA 877-690-9622</b>				<b>1</b>
Sliding fee schedule for summer & day camps				1
<b>Youth and Families with Promise 801-468-3185</b>				<b>1</b>
One-on-one mentoring, group activities, and 4-H activities enhancing social, community and leadership opportunities				1
<b>YouthCity Artways 801-535-7748</b>				<b>1</b>
Provides affordable art experiences promoting trans-cultural understanding and diversity				1
<b>YWCA 801-537-8600</b>				<b>1</b>
Career counseling and training, education and support groups (\$35 membership)				1
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Division of Youth Services 385-468-4500			1	
<b>HOUSING ASSISTANCE</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>20</b>
<b>Catholic Community Services 801-977-9119</b>				<b>2</b>
Day shelter, showers, two-week storage				1
One month rent help for proven emergencies				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Rent or mortgage one-time payment assistance				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>2</b>
Affordable housing				1
Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake County				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
Emergency assistance for rent		1		

Potential Services Available to Two Parents With Children Ages Four and Seven	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Family Promise – Salt Lake 801-961-8622</b>				<b>2</b>
Low cost housing units				1
Shelter				1
<b>Financial Institutions</b>				<b>4</b>
Insures mortgages of manufactured homes - Federal Housing Authority				1
Loans to buy single family homes - Federal Housing Authority				1
Lower some of mortgage costs - Federal Housing Authority				1
Refinancing into a lower cost mortgage - Hope for Homeowners				1
<b>Habitat for Humanity 801-263-0136</b>				<b>1</b>
Home building & ownership				1
<b>Road Home 801-359-4142</b>				<b>1</b>
Shelter				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
First time home buyer program - Housing and Neighborhood Development 801-535-7228			1	
<b>Salt Lake City Housing Authority 801-487-2161</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Salt Lake County Housing Authority 801-284-4400</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Utah Housing Corporation 801-902-8200</b>				<b>1</b>
Mortgage loans at reasonable interest rates to provide affordable housing				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Modest living allowance during one year of full-time community service with living expenses paid.				
Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Departments of the Treasury &amp; Housing and Urban Development 202-402-5477</b>	<b>1</b>			
Loan modifications & emergency loans - Making Home Affordable 888-995-4673	1			
<b>Utah Nonprofit Housing Corporation 801-364-6117</b>				<b>1</b>
Affordable housing				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>4</b>
Up to \$45,000 second mortgage which might be forgiven and/or have delayed payments - A Home To Own Program				1
Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake City. Must contribute \$1,000. - American Dream Downpayment Initiative				1
Financing for buying a home				1
Home improvement loans				1
<b>Grand Total</b>	<b>11</b>	<b>29</b>	<b>43</b>	<b>135</b>

**APPENDIX D - POTENTIAL SAFETY NET FOR SENIOR COUPLE**

The names of organizations in bold indicate who administers the service. Below the names is a description of the service provided in blue text. The numbers in the columns marked: Fed. Govt., State Govt., Local Govt., and Private indicate the type of provider who administers each service.

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>COUNSELING</b>				<b>8</b>
<b>Caring Connections 801-585-9522</b>				<b>1</b>
Grief support groups				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - LDS Family Services				1
<b>Family Counseling Center 801-261-3500</b>				<b>1</b>
Sliding fee scale				1
<b>Jewish Family Service 801-746-4334</b>				<b>1</b>
Sliding fee scale				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				<b>1</b>
Family planning services and education				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Personal counseling				1
<b>YWCA 801-537-8600</b>				<b>1</b>
Classes to help women build and maintain healthy relationships (\$15 to \$35 membership)				1
<b>Zions Lutheran Church 801-673-9322</b>				<b>1</b>
Support group for those who have experienced the death of a child - Compassionate Friends				1
<b>DENTAL CARE</b>		<b>1</b>		<b>2</b>
<b>Department of Health 801-538-6003</b>		<b>1</b>		
Pay Medicaid fee schedule rates - Family Dental Plan 801-715-3400		1		
<b>Salt Lake Donated Dental Services Clinic 801-983-0345</b>				<b>1</b>
Free services or 50% discount off average private rates				1
<b>Community Health Centers, Inc. 801-539-8617</b>				<b>1</b>
Dental home and emergency dental services on sliding fee scale - Central City Community Health Center				1
<b>EMPLOYMENT/EDUCATION</b>	<b>1</b>	<b>10</b>	<b>8</b>	<b>10</b>
<b>Art Access/VSA Utah 801-328-0703</b>				<b>1</b>
Art workshops				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Computer lab				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>2</b>
Employment and vocational training - Deseret Industries (Welfare Square) 801-240-7200				1
One-on-one help finding a job, seminars - LDS Employment Services (Welfare Square) 801-240-7240				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
One-on-one help finding a job				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>3</b>		
Help finding jobs		1		
Operate Labor Exchange programs, provide workshops and training assistance.		1		
Tuition assistance		1		
<b>Easter Seals Northern Utah 801-536-7009</b>				<b>1</b>
20 hours of paid work - Senior Community Service Employment Program				1
<b>Horizonte Center 801-578-8574</b>			<b>1</b>	
Adult Education/GED			1	
<b>Literacy Action Center 801-265-9081</b>				<b>1</b>
Classes to improve reading, writing, and math skills				1

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Pete Suazo Business Center 801-521-1709</b>				<b>1</b>
Services to start and run successful businesses				1
<b>Salt Lake Community College 801-957-4298</b>		<b>3</b>		
School of Applied Technology 801-957-3354		1		
\$10 to audit a class		1		
One-on-one individual assistance on any writing task and low cost writing workshops - SLCC Community Writing Center 801-957-2192		1		
<b>University of Utah 801-581-8969</b>		<b>2</b>		
Financial aid, grants, and loans to attend school.		1		
\$25 to audit a class		1		
<b>Utah Humanities Council 801-359-9670</b>				<b>1</b>
College Humanities class				1
<b>Utah State University Extension Services 801-468-317</b>		<b>2</b>		
Nutrition classes - Expanded Food & Nutrition Education Program 801-451-3405		1		
Nutrition classes - Food Sense-Nutrition Education 801-468-3170		1		
<b>Wasatch Community Gardens 801-359-2658</b>				<b>1</b>
Educational workshops on food				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
One year of full-time community service with living expenses paid. Receive \$5,550 for higher education costs (can work two years for two rewards) - AmeriCorps 202-606-5000	1			
<b>Salt Lake City School District 801-578-8599</b>			<b>1</b>	
Alternative education programs 801-578-8599			1	
<b>Salt Lake County 801-468-2500</b>			<b>6</b>	
Computer, art, and music classes - Liberty Senior Center 801 532-5079			1	
Free access to computers, fundamental computer skills, internet/email, and literacy - Community Access to Technology 801-559-1563			1	
Earn \$2.65 tax free per hour for 20 hours weekly with high-risk and special needs children - Foster Grandparent Program 801-468-2855			1	
20 hours of paid work for work training program - Senior Community Service Employment Program 801-468-2785			1	
Earn \$2.65 tax free per hour for 20 hours weekly helping other seniors maintain their independence and providing respite to caregivers - Senior Companion Program 801-468-2776			1	
Assistance with job counseling, job leads, and resumes - Senior Employment Program 801-468-2785			1	
<b>FINANCIAL COUNSELING</b>	<b>3</b>	<b>1</b>		<b>11</b>
<b>American Credit Foundation 801-208-1000</b>				<b>1</b>
Debt management plans that involve restructuring current debt with existing creditors.				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Financial counseling part of most other help provided				1
<b>Community Action Program 801-359-2444</b>				<b>2</b>
Foreclosure counseling & home buyer education				1
Financial management classes				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>1</b>
Foreclosure mitigation & home buyer education				1
<b>Financial Vital Signs 801-977-0555</b>				<b>1</b>
Financial counseling and workshops.				1
<b>Utah State University Extension Services 801-468-317</b>		<b>1</b>		
Budgeting classes		1		

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>AAA Fair Credit Foundation 800-351-4195</b>				<b>1</b>
Financial management, home financing/purchasing education and counseling				1
<b>Cornerstone Financial Education 800-336-1245</b>				<b>1</b>
Financial management, home financing/purchasing education and counseling & educational workshops				1
<b>Internal Revenue Service 800-829-1040</b>	<b>3</b>			
Income tax information and return preparation assistance - Low-Income Taxpayer Clinic 801-799-6963	1			
Help to get tax issues resolved - Taxpayer Advocate Case Intake 877-777-4778	1			
Help taxpayers in hardship situations - Taxpayer Advocate Case Intake 877-777-4778	1			
<b>AARP</b>				<b>1</b>
Income tax information and return preparation assistance - Tax-Aide program 888-AARP-NOW				1
<b>Utah Community Action Partnership 801-435-3025</b>				<b>1</b>
Tax preparation - Volunteer Income Tax Assistance 211				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>1</b>
HUD-approved educational classes and foreclosure prevention services				1
<b>FINANCIAL HELP</b>	<b>3</b>	<b>3</b>		<b>1</b>
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Subject to discretion of local church leader				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>2</b>		
Temporary income for qualified workers who are unemployed through no fault of their own - Unemployment Insurance 801-526-4400		1		
Cash payment - Social Security Administration, Supplementary Payments Program		1		
<b>Social Security Administration 800-772-1213</b>	<b>1</b>			
Monthly payment based on prior earnings - Social Security	1			
<b>State Tax Commission 801-297-2200</b>		<b>1</b>		
Up to \$647 for property tax relief (for home owners and renters)		1		
<b>Internal Revenue Service 800-829-1040</b>	<b>2</b>			
Refundable tax credit up to \$457 if no dependents, up to \$5,036 for two children - Earned Income Tax Credit	1			
Refundable tax credit up to \$800 - Making Work Pay Credit	1			
<b>FOOD ASSISTANCE</b>		<b>1</b>	<b>2</b>	<b>17</b>
<b>Adventure Liberty Park Church 801-973-0088</b>				<b>1</b>
Pantry				1
<b>Bread Lady, 358 W 600 N, SLC, UT</b>				<b>1</b>
Bread				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Pantry (monthly) & prepared meals (lunch & dinner) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - Bishop's Storehouse				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Emergency food assistance				1
<b>Crossroads Urban Center 801-364-7765</b>				<b>1</b>
Pantry				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
\$48 to \$625 monthly to buy approved foods - Food Stamps 801-526-0950		1		

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Eagle Ranch Ministries 801-254-4945</b>				<b>1</b>
Pantry & prepared meals (breakfast)				1
<b>National Restaurant Association 202-331-5900</b>				<b>1</b>
Many restaurants offer senior discounts, often 10%				1
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Pantry (monthly) & prepared meals (breakfast and dinner)				1
<b>Salt Lake City Mission 801-355-6310</b>				<b>1</b>
Pantry & prepared meals (breakfast and lunch)				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Pantry (monthly)				1
<b>St. Paul's Episcopal Church 801-322-5869</b>				<b>1</b>
Pantry				1
<b>Utah Food Bank 801-908-8660</b>				<b>1</b>
40 pound box of food each month - Commodity Supplemental Food Program				1
<b>Valley Free Will Baptist Church 801-973-0221</b>				<b>1</b>
Food in emergency situations by appointment				1
<b>Wasatch Community Gardens 801-359-2658</b>				<b>1</b>
Grow own food in urban gardens				1
<b>Cathedral Of The Madeleine 801-328-8941</b>				<b>1</b>
Prepared meals (sack lunch available all day) - Good Samaritan Program 801-328-5633				1
<b>Salt Lake City School District 801-578-8599</b>			<b>1</b>	
Emergency food and nutrition assistance - Emergency Food Assistance Program			1	
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Prepared meals (lunch), \$2.50 suggested donation - Liberty Senior Center 801 532-5079			1	
<b>St. Marks Church 801-322-3400</b>				<b>1</b>
Pantry (two times each month) - Hildegard's Pantry 801-328-2303				1
<b>HOME REPAIR/YARD CARE</b>			<b>3</b>	<b>6</b>
<b>AbilityBoost - 801-438-4444</b>				<b>1</b>
Minor home repairs for seniors				1
<b>Assist, Inc - 801-355-7085</b>				<b>1</b>
Emergency home repair and critical code compliance improvements				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>1</b>
5% fixed interest financing on Energy Home Improvement loans				1
<b>Neighbors Helping Neighbors 801-585-9505</b>				<b>1</b>
Home repairs, painting, seasonal yard work				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Housing rehabilitation services - Housing and Neighborhood Development 801-535-7228			1	
<b>Utah Food Bank 801-908-8660</b>				<b>1</b>
Lawn mowing, snow clearing - Services for Seniors 801-887-1275				1
<b>Salt Lake County 801-468-2500</b>			<b>2</b>	
Low interest loans to rehabilitate homes - Community Resources & Development 801-468-3246			1	
Lawn mowing, yard care, snow removal - Chore Services 801-468-2480			1	

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>HOUSEHOLD ITEMS</b>		2	2	7
<b>Catholic Community Services 801-977-9119</b>				1
Furniture, necessities (not clothing) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				1
Services subject to discretion of local church leader - Deseret Industries 801-240-7202				1
<b>Crossroads Urban Center 801-364-7765</b>				1
Clothing and household items - 801-359-8837				1
<b>Department of Agriculture 801-538-7100</b>		1		
Cat and Dog Community Spay and Neuter Program		1		
<b>Rescue Mission 801-355-1302</b>				1
Men's clothing				1
<b>Salt Lake City 801-483-6900</b>			1	
Smoke and carbon monoxide detectors - Fire Prevention Bureau 801-799-4150			1	
<b>Salvation Army 801-322-1253</b>				2
Clothing, household and furniture items				1
Christmas gifts - Angel Tree Program				1
<b>University of Utah 801-581-8969</b>		1		
Free basic bike repair and parts at cost - Community Bike Shop		1		
<b>Salt Lake County 801-468-2500</b>			1	
Haircuts \$3 - Liberty Senior Center 801 532-5079			1	
<b>No More Homeless Pets in Utah 801-432-2124</b>				1
Spay and/or neuter pets				1
<b>LEGAL ASSISTANCE</b>		2	4	11
<b>Catholic Community Services 801-977-9119</b>				1
Legal advice but not for immigration nor bankruptcy - St. Vincent de Paul Center 801-363-7709				1
<b>Community Action Program 801-359-2444</b>				1
Landlord/tenant intervention and mediation				1
<b>Legal Aid Society of Salt Lake, Inc. 801-328-8849</b>				1
Family law representation on sliding scale: \$50 to \$600. Domestic Violence victim representation for protective order/stalking injunction no-cost.				1
<b>Salt Lake City 801-483-6900</b>			1	
Misdemeanor defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	
<b>Utah Dispute Resolution 801-532-4841</b>				1
Mediation				1
<b>Utah Labor Commission - 801-530-6800</b>		1		
Investigation and mediation of employment and housing discrimination issues		1		
<b>Utah Legal Services 801-328-8891</b>				1
Legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits as well as problems specific to senior citizens.				1
<b>Utah Senior Legal Helpline 1-800-662-1772</b>				1
Legal advice and referral				1
<b>Salt Lake County 801-468-2500</b>			3	
One-on-one conference with lawyer - Liberty Senior Center 801 532-5079			1	
Health, housing, public benefits and entitlements, family, and consumer issues - Utah Legal Services' Senior Citizen Law Center 801-468-2480			1	
Felony defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Utah State Bar 801-297-7037</b>				<b>2</b>
Legal consultation - Tuesday Night Bar				1
Bankruptcy, collections and credit issues - Debtor's Counseling Clinic				1
<b>Utah State Courts 801-238-7300</b>		<b>1</b>		<b>2</b>
Utah Judges may waive part or all of court fees		1		
Family Law Clinic at Scott Matheson Courthouse 801-924-3370				1
Family law matters only. No legal advice given. - Self-Represented Litigant Family Law Clinic at Scott Matheson Courthouse 801-238-7440				1
<b>Utah Dispute Resolution 801-532-4841</b>				<b>1</b>
Small claims court mediation				1
<b>MEDICAL CARE</b>	<b>3</b>	<b>3</b>	<b>2</b>	<b>13</b>
<b>Department of Health 801-538-6003</b>		<b>2</b>		
Health insurance - Medicaid 800-662-9651		1		
Prescriptions - RxConnect Utah 866-221-0265		1		
<b>Friends For Sight 801-524-2020</b>				<b>1</b>
Eye screenings for glaucoma and visual acuity				1
<b>Health Insight 801-892-0155</b>				<b>1</b>
Quality complaints/concerns and resolves disputes about discharge decisions for most healthcare settings				1
<b>Holy Cross Ministries 801-261-3440</b>				<b>1</b>
Basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance				1
<b>National Pharmaceutical Association 877-215-2091</b>				<b>1</b>
Free or discounted drugs, each drug company decides what discount program (if any) to offer and eligibility requirements				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				<b>1</b>
Sexually transmitted disease testing and treatment on a sliding scale.				1
<b>Social Security Administration 800-772-1213</b>	<b>2</b>			
Prescription drug coverage: \$1.10 to \$3.30 copays up to \$6,447.50 - Medicare 800-MEDICARE (Part D)	1			
80% payment of covered medical services and free preventative services - Medicare 800-MEDICARE	1			
<b>University of Utah 801-581-8969</b>		<b>1</b>		
Assistance with poisoning concerns - Utah Poison Control Center 800-222-1222		1		
<b>Utah Hospitals and Health Systems Association 801-486-9915</b>				<b>1</b>
Hospital emergency departments to stabilize all patients regardless of ability to pay - EMTALA (Emergency Medical Treatment and Active Labor Act)				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Healthcare benefits during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Rx Outreach 800-769-3880</b>				<b>1</b>
90 to 180 day supply of selected drugs for \$20 or more				1
<b>Salt Lake County 801-468-2500</b>			<b>2</b>	
Health screenings and wellness services - Liberty Senior Center 801 532-5079			1	
Provides clinics that screen for commonly occurring health problems in older adults and classes that encourage lifestyle changes to improve one's overall health - Healthy Aging Program 801-468-2772			1	
<b>Eyecare America 877-887-6327</b>				<b>1</b>
Comprehensive, medical eye exam and one year of care for any disease discovered				1

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Intermountain Health Care 801-408-1700</b>				<b>5</b>
Hearing screening - Intermountain Hearing and Balance Center 801-595-1700				1
Sliding fee scale for urgent care - North Temple Clinic 801-359-0901				1
Sliding fee scale for primary care - Intermountain Neighborhood Clinic 801-977-0502				1
Sliding fee scale for primary care - Lincoln Elementary School Clinic 801-578-8376				1
Sliding fee scale for primary care - Intermountain Rose Park Clinic 801-364-2434				1
<b>RECREATION</b>	<b>1</b>		<b>2</b>	<b>5</b>
<b>American Hotel and Lodging Association 202-289-3100</b>				<b>1</b>
Many hotels offer senior discounts				1
<b>Neighborhood House 801-363-4589</b>				<b>1</b>
Sliding fee scale for social, supervised day services for adults				1
<b>Road Scholar 800-454-5768</b>				<b>1</b>
Scholarships covering housing, meals, courses, and recreational activities for educational trips, \$100 minimum payment plus transportation cost to and from trip				1
<b>Splore - 801-484-4128</b>				<b>1</b>
Recreation and education programs				1
<b>U.S. Geological Survey 888-275-8747</b>	<b>1</b>			
\$10 life pass to national parks and other federal lands	1			
<b>Various</b>				<b>1</b>
Many entertainment venues offer senior discounts				1
<b>Salt Lake County 801-468-2500</b>			<b>2</b>	
Exercise classes & workout room - Liberty Senior Center 801 532-5079			1	
Discounted prices up to 50% for recreation and exercise programs - Parks And Recreation 801-468-2299			1	
<b>RESOURCE AND REFERRAL</b>		<b>2</b>	<b>1</b>	<b>1</b>
<b>University of Utah 801-581-8969</b>		<b>1</b>		
Case managers for Medicaid clients on Healthy U help connect clients with community resources - Healthy U		1		
<b>Department of Community and Culture 801-538-8700</b>		<b>1</b>		
Utah Affordable Housing Database <a href="http://findhousing.utah.gov/welcome.do">http://findhousing.utah.gov/welcome.do</a> - 801-538-8872		1		
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Help with health insurance questions - Senior Health Insurance Info. Program 801-468-2480			1	
<b>United Way of Salt Lake 801-736-8929</b>				<b>1</b>
Identify services for low income populations - 211				1
<b>TRANSPORTATION</b>	<b>2</b>		<b>3</b>	<b>3</b>
<b>CARFIT 801-554-0814</b>				<b>1</b>
Check how well personal vehicles "fit" drivers and specific resources to enhance safety of drivers				1
<b>National Air Transportation Association 703-845-9000</b>				<b>1</b>
Many airlines offer senior discounts				1
<b>Utah Transit Authority 801-743-3882</b>			<b>1</b>	
50% savings on all fares/passes			1	
<b>Amtrak 800-872-7245</b>	<b>1</b>			
15% discount on train travel	1			
<b>Greyhound 800-231-2222</b>	<b>1</b>			
5% discount on interstate bus fare	1			

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salt Lake County 801-468-2500</b>			<b>2</b>	
Ride to and from senior center, \$1 suggested donation each way - Liberty Senior Center 801 532-5079			1	
Transportation to vital medical appointments such as dialysis, chemotherapy, physical therapy and prescription pick ups - Senior Transportation Program 801-468-2464			1	
<b>Yellow Cab 801-521-2100</b>				<b>1</b>
Discounted coupons for cab fares - Coupons 801-521-1856				1
<b>UTILITIES</b>		<b>1</b>	<b>1</b>	<b>10</b>
<b>American Red Cross 801-323-7000</b>				<b>1</b>
Residential Energy Assistance through Community Help				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Gas/electrical bill help if Home Energy Assistance Target program closed and have shut-off notice				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				<b>4</b>
Weatherization				1
\$11 discount off monthly electric bills - Home Electric Lifeline Program 801-961-7286				1
\$83 to \$505 annual help with utilities during winter months - Home Energy Assistance Target 801-521-6107				1
Emergency assistance				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
Emergency assistance for utilities		1		
<b>Safelink Wireless 800-378-1684</b>				<b>1</b>
Cell phone and monthly minutes				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Water Assist			1	
<b>Utah Telephone Assistance Program 801-538-8793</b>				<b>1</b>
\$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation				1
<b>Questar 800-323-5517</b>				<b>1</b>
\$52 annual discount for individuals who qualify for Home Energy Assistance Target program				1
<b>HOUSING ASSISTANCE</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>17</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Day shelter, showers, two-week storage				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Rent or mortgage one-time payment assistance				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>2</b>
Affordable housing				1
Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake County				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
Emergency assistance for rent		1		

Potential Services Available to a Senior Couple	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Financial Institutions</b>				<b>4</b>
Insures mortgages of manufactured homes - Federal Housing Authority				1
Loans to buy single family homes - Federal Housing Authority				1
Lower some of mortgage costs - Federal Housing Authority				1
Refinancing into a lower cost mortgage - Hope for Homeowners				1
<b>Habitat for Humanity 801-263-0136</b>				<b>1</b>
Home building & ownership				1
<b>Road Home 801-359-4142</b>				<b>1</b>
Shelter				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
First time home buyer program - Housing and Neighborhood Development 801-535-7228			1	
<b>Salt Lake City Housing Authority 801-487-2161</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Salt Lake County Housing Authority 801-284-4400</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Utah Housing Corporation 801-902-8200</b>				<b>1</b>
Mortgage loans at reasonable interest rates to provide affordable housing				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Modest living allowance during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Departments of the Treasury &amp; Housing and Urban Development 202-402-5477</b>	<b>1</b>			
Loan modifications & emergency loans - Making Home Affordable 888-995-4673	1			
<b>Utah Nonprofit Housing Corporation 801-364-6117</b>				<b>1</b>
Affordable housing				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>4</b>
Up to \$45,000 second mortgage which might be forgiven and/or have delayed payments - A Home To Own Program				1
Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake City. Must contribute \$1,000. - American Dream Downpayment Initiative				1
Financing for buying a home				1
Home improvement loans				1
<b>Grand Total</b>	<b>15</b>	<b>27</b>	<b>33</b>	<b>122</b>

**APPENDIX E - POTENTIAL SAFETY NET FOR SINGLE MALE**

The names of organizations in bold indicate who administers the service. Below the names is a description of the service provided in blue text. The numbers in the columns marked: Fed. Govt., State Govt., Local Govt., and Private indicate the type of provider who administers each service.

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>COUNSELING</b>				<b>6</b>
<b>Caring Connections 801-585-9522</b>				<b>1</b>
Grief support groups				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - LDS Family Services				1
<b>Family Counseling Center 801-261-3500</b>				<b>1</b>
Sliding fee scale				1
<b>Jewish Family Service 801-746-4334</b>				<b>1</b>
Sliding fee scale				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				<b>1</b>
Family planning services and education				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Personal counseling				1
<b>DENTAL CARE</b>	<b>2</b>			<b>3</b>
<b>Department of Health 801-538-6003</b>	<b>2</b>			
Pay Medicaid fee schedule rates - Family Dental Plan 801-715-3400	1			
\$15 to \$50 annual enrollment and 10% of allowable charges for dental exams, x-rays, cleanings, and fillings - Primary Care Network 800-662-9651		1		
<b>Maliheh Free Clinic 801-266-3700</b>				<b>1</b>
Donated dental services				1
<b>Salt Lake Donated Dental Services Clinic 801-983-0345</b>				<b>1</b>
Free services or 50% discount off average private rates				1
<b>Community Health Centers, Inc. 801-539-8617</b>				<b>1</b>
Dental home and emergency dental services on sliding fee scale - Central City Community Health Center				1
<b>EMPLOYMENT/EDUCATION</b>	<b>2</b>	<b>8</b>	<b>3</b>	<b>9</b>
<b>Art Access/VSA Utah 801-328-0703</b>				<b>1</b>
Art workshops				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Computer lab				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>2</b>
Employment and vocational training - Deseret Industries (Welfare Square) 801-240-7200				1
One-on-one help finding a job, seminars - LDS Employment Services (Welfare Square) 801-240-7240				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
One-on-one help finding a job				1
<b>Department of Workforce Services - 801-468-0000</b>	<b>3</b>			
Help finding jobs	1			
Operate Labor Exchange programs, provide workshops and training assistance.	1			
Tuition assistance	1			
<b>Horizonte Center 801-578-8574</b>			<b>1</b>	
Adult Education/GED			1	
<b>Literacy Action Center 801-265-9081</b>				<b>1</b>
Classes to improve reading, writing, and math skills				1
<b>Pete Suazo Business Center 801-521-1709</b>				<b>1</b>
Services to start and run successful businesses				1

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salt Lake Community College 801-957-4298</b>		2		
School of Applied Technology 801-957-3354		1		
One-on-one individual assistance on any writing task and low cost writing workshops - SLCC Community Writing Center 801-957-2192		1		
<b>University of Utah 801-581-8969</b>		1		
Financial aid, grants, and loans to attend school.		1		
<b>Utah Humanities Council 801-359-9670</b>				1
College Humanities class				1
<b>Utah State University Extension Services 801-468-317</b>		2		
Nutrition classes - Expanded Food & Nutrition Education Program 801-451-3405		1		
Nutrition classes - Food Sense-Nutrition Education 801-468-3170		1		
<b>Wasatch Community Gardens 801-359-2658</b>				1
Educational workshops on food				1
<b>Corporation for National Service Programs 801-524-5411</b>	1			
One year of full-time community service with living expenses paid. Receive \$5,550 for higher education costs (can work two years for two rewards) - AmeriCorps 202-606-5000	1			
<b>Internal Revenue Service 800-829-1040</b>	1			
Tax credits for higher education costs	1			
<b>Salt Lake City School District 801-578-8599</b>			1	
Alternative education programs 801-578-8599			1	
<b>Salt Lake County 801-468-2500</b>			1	
Free access to computers, fundamental computer skills, internet/email, and literacy - Community Access to Technology 801-559-1563			1	
<b>FINANCIAL COUNSELING</b>	3	1		11
<b>American Credit Foundation 801-208-1000</b>				1
Debt management plans that involve restructuring current debt with existing creditors.				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				1
Financial counseling part of most other help provided				1
<b>Community Action Program 801-359-2444</b>				2
Foreclosure counseling & home buyer education				1
Financial management classes				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				1
Foreclosure mitigation & home buyer education				1
<b>Financial Vital Signs 801-977-0555</b>				1
Financial counseling and workshops.				1
<b>Utah State University Extension Services 801-468-317</b>		1		
Budgeting classes		1		
<b>AAA Fair Credit Foundation 800-351-4195</b>				1
Financial management, home financing/purchasing education and counseling				1
<b>Cornerstone Financial Education 800-336-1245</b>				1
Financial management, home financing/purchasing education and counseling & educational workshops				1
<b>Internal Revenue Service 800-829-1040</b>	3			
Income tax information and return preparation assistance - Low-Income Taxpayer Clinic 801-799-6963	1			
Help to get tax issues resolved - Taxpayer Advocate Case Intake 877-777-4778	1			
Help taxpayers in hardship situations - Taxpayer Advocate Case Intake 877-777-4778	1			

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>AARP</b>				<b>1</b>
Income tax information and return preparation assistance - Tax-Aide program 888-AARP-NOW				1
<b>Utah Community Action Partnership 801-435-3025</b>				<b>1</b>
Tax preparation - Volunteer Income Tax Assistance 211				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>1</b>
HUD-approved educational classes and foreclosure prevention services				1
<b>FINANCIAL HELP</b>	<b>2</b>	<b>1</b>		<b>1</b>
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Subject to discretion of local church leader				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
Temporary income for qualified workers who are unemployed through no fault of their own - Unemployment Insurance 801-526-4400		1		
<b>Internal Revenue Service 800-829-1040</b>	<b>2</b>			
Refundable tax credit up to \$457 if no dependents, up to \$5,036 for two children - Earned Income Tax Credit	1			
Refundable tax credit up to \$800 - Making Work Pay Credit	1			
<b>FOOD ASSISTANCE</b>		<b>1</b>	<b>1</b>	<b>15</b>
<b>Adventure Liberty Park Church 801-973-0088</b>				<b>1</b>
Pantry				1
<b>Bread Lady, 358 W 600 N, SLC, UT</b>				<b>1</b>
Bread				1
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Pantry (monthly) & prepared meals (lunch & dinner) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - Bishop's Storehouse				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Emergency food assistance				1
<b>Crossroads Urban Center 801-364-7765</b>				<b>1</b>
Pantry				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
\$48 to \$625 monthly to buy approved foods - Food Stamps 801-526-0950		1		
<b>Eagle Ranch Ministries 801-254-4945</b>				<b>1</b>
Pantry & prepared meals (breakfast)				1
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Pantry (monthly) & prepared meals (breakfast and dinner)				1
<b>Salt Lake City Mission 801-355-6310</b>				<b>1</b>
Pantry & prepared meals (breakfast and lunch)				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Pantry (monthly)				1
<b>St. Paul's Episcopal Church 801-322-5869</b>				<b>1</b>
Pantry				1
<b>Valley Free Will Baptist Church 801-973-0221</b>				<b>1</b>
Food in emergency situations by appointment				1

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Wasatch Community Gardens 801-359-2658</b>				<b>1</b>
Grow own food in urban gardens				1
<b>Cathedral Of The Madeleine 801-328-8941</b>				<b>1</b>
Prepared meals (sack lunch available all day) - Good Samaritan Program 801-328-5633				1
<b>Salt Lake City School District 801-578-8599</b>			<b>1</b>	
Emergency food and nutrition assistance - Emergency Food Assistance Program			1	
<b>St. Marks Church 801-322-3400</b>				<b>1</b>
Pantry (two times each month) - Hildegard's Pantry 801-328-2303				1
<b>HOME REPAIR/YARD CARE</b>			<b>2</b>	<b>3</b>
<b>Assist, Inc - 801-355-7085</b>				<b>1</b>
Emergency home repair and critical code compliance improvements				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>1</b>
5% fixed interest financing on Energy Home Improvement loans				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Housing rehabilitation services - Housing and Neighborhood Development 801-535-7228			1	
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Low interest loans to rehabilitate homes - Community Resources & Development 801-468-3246			1	
<b>HOUSEHOLD ITEMS</b>		<b>2</b>		<b>6</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Furniture, necessities (not clothing) - St. Vincent de Paul Center 801-363-7710				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader - Deseret Industries 801-240-7202				1
<b>Crossroads Urban Center 801-364-7765</b>				<b>1</b>
Clothing and household items - 801-359-8837				1
<b>Department of Agriculture 801-538-7100</b>		<b>1</b>		
Cat and Dog Community Spay and Neuter Program		1		
<b>Rescue Mission 801-355-1302</b>				<b>1</b>
Men's clothing				1
<b>Salvation Army 801-322-1253</b>				<b>1</b>
Clothing, household and furniture items				1
<b>University of Utah 801-581-8969</b>		<b>1</b>		
Free basic bike repair and parts at cost - Community Bike Shop		1		
<b>No More Homeless Pets in Utah 801-432-2124</b>				<b>1</b>
Spay and/or neuter pets				1
<b>LEGAL ASSISTANCE</b>		<b>2</b>	<b>2</b>	<b>10</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Legal advice but not for immigration nor bankruptcy - St. Vincent de Paul Center 801-363-7709				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Landlord/tenant intervention and mediation				1
<b>Legal Aid Society of Salt Lake, Inc. 801-328-8849</b>				<b>1</b>
Family law representation on sliding scale: \$50 to \$600. Domestic Violence victim representation for protective order/stalking injunction no-cost.				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Misdemeanor defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Utah Dispute Resolution 801-532-4841</b>				<b>1</b>
Mediation				1
<b>Utah Labor Commission - 801-530-6800</b>		<b>1</b>		
Investigation and mediation of employment and housing discrimination issues		1		
<b>Utah Legal Services 801-328-8891</b>				<b>1</b>
Legal assistance on protective orders, family law with domestic violence, disability, consumer, housing and tenant's rights, utilities, food stamps and federal benefits as well as problems specific to senior citizens.				1
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Felony defense if risk of incarceration - Salt Lake Legal Defenders 801-532-5444			1	
<b>Utah State Bar 801-297-7037</b>				<b>2</b>
Legal consultation - Tuesday Night Bar				1
Bankruptcy, collections and credit issues - Debtor's Counseling Clinic				1
<b>Utah State Courts 801-238-7300</b>		<b>1</b>		<b>2</b>
Utah Judges may waive part or all of court fees		1		
Family Law Clinic at Scott Matheson Courthouse 801-924-3370				1
Family law matters only. No legal advice given. - Self-Represented Litigant Family Law Clinic at Scott Matheson Courthouse 801-238-7440				1
<b>Utah Dispute Resolution 801-532-4841</b>				<b>1</b>
Small claims court mediation				1
<b>MEDICAL CARE</b>	<b>1</b>	<b>4</b>	<b>1</b>	<b>19</b>
<b>Department of Health 801-538-6003</b>		<b>3</b>		
\$15 to \$50 annual enrollment and \$5 to \$30 per visit as well as 5% to %25 of cost after coverage level reached (primary care services only) - Primary Care Network 800-662-9651		1		
Prescriptions - RxConnect Utah 866-221-0265		1		
Pay Medicaid fee schedule rates, mental health services also available - Health Clinics of Utah 801-715-3500		1		
<b>Friends For Sight 801-524-2020</b>				<b>1</b>
Eye screenings for glaucoma and visual acuity				1
<b>Health Access Project 801-412-3980</b>				<b>1</b>
Referrals				1
<b>Holy Cross Ministries 801-261-3440</b>				<b>1</b>
Basic blood sugar and blood pressure screenings, as well as consultations, referrals to local health clinics, and assistance with applications for insurance				1
<b>Maliheh Free Clinic 801-266-3700</b>				<b>1</b>
Primary care services				1
<b>National Pharmaceutical Association 877-215-2091</b>				<b>1</b>
Free or discounted drugs, each drug company decides what discount program (if any) to offer and eligibility requirements				1
<b>Planned Parenthood Association of Utah 801-532-1586</b>				<b>1</b>
Sexually transmitted disease testing and treatment on a sliding scale.				1
<b>University of Utah 801-581-8969</b>		<b>1</b>		<b>1</b>
Assistance with poisoning concerns - Utah Poison Control Center 800-222-1222		1		
Sliding scale for those with extreme financial hardship for hospital bills - University Health Care 801-238-6603				1
<b>Utah Hospitals and Health Systems Association 801-486-9915</b>				<b>1</b>
Hospital emergency departments to stabilize all patients regardless of ability to pay - EMTALA (Emergency Medical Treatment and Active Labor Act)				1

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Utah Partners for Health 801-417-0131</b>				<b>1</b>
Coordinates with for-profit clinics to provide charity care for primary care and ancillary services. Coordinates a mobile health clinic.				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Healthcare benefits during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Rx Outreach 800-769-3880</b>				<b>1</b>
90 to 180 day supply of selected drugs for \$20 or more				1
<b>Salt Lake County 801-468-2500</b>			<b>1</b>	
Mental health services for uninsured clients			1	
<b>Community Health Centers, Inc. 801-539-8617</b>				<b>1</b>
Sliding fee scale - Central City Community Health Center				1
<b>Salt Lake Regional Medical Center 801-350-4111</b>				<b>1</b>
Financial assistance to pay medical bills - 801-350-4359				1
<b>Intermountain Health Care 801-408-1700</b>				<b>6</b>
Hearing screening - Intermountain Hearing and Balance Center 801-595-1700				1
Sliding fee scale for urgent care - North Temple Clinic 801-359-0901				1
Sliding fee scale for primary care - Intermountain Neighborhood Clinic 801-977-0502				1
Sliding fee scale for primary care - Lincoln Elementary School Clinic 801-578-8376				1
Sliding fee scale for primary care - Intermountain Rose Park Clinic 801-364-2434				1
Financial assistance to pay hospital bills - LDS Hospital 801-442-1128				1
<b>Together Rx Access 800-444-4106</b>				<b>1</b>
Savings on hundreds of brand-name and generic prescription				1
<b>RECREATION</b>				<b>1</b>
<b>Splore - 801-484-4128</b>				<b>1</b>
Recreation and education programs				1
<b>RESOURCE AND REFERRAL</b>		<b>1</b>		<b>1</b>
<b>Department of Community and Culture 801-538-8700</b>		<b>1</b>		
Utah Affordable Housing Database <a href="http://findhousing.utah.gov/welcome.do">http://findhousing.utah.gov/welcome.do</a> - 801-538-8872		1		
<b>United Way of Salt Lake 801-736-8929</b>				<b>1</b>
Identify services for low income populations - 211				1
<b>UTILITIES</b>		<b>1</b>	<b>1</b>	<b>9</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Gas/electrical bill help if Home Energy Assistance Target program closed and have shut-off notice				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				<b>4</b>
Weatherization				1
\$11 discount off monthly electric bills - Home Electric Lifeline Program 801-961-7286				1
\$83 to \$505 annual help with utilities during winter months - Home Energy Assistance Target 801-521-6107				1
Emergency assistance				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
Emergency assistance for utilities		1		
<b>Safelink Wireless 800-378-1684</b>				<b>1</b>
Cell phone and monthly minutes				1

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
Water Assist			1	
<b>Utah Telephone Assistance Program 801-538-8793</b>				<b>1</b>
\$13.28 monthly discount on primary land line and 50% discount up to \$25 off initial installation				1
<b>Questar 800-323-5517</b>				<b>1</b>
\$52 annual discount for individuals who qualify for Home Energy Assistance Target program				1
<b>HOUSING ASSISTANCE</b>	<b>2</b>	<b>1</b>	<b>5</b>	<b>17</b>
<b>Catholic Community Services 801-977-9119</b>				<b>1</b>
Day shelter, showers, two-week storage				1
<b>Church of Jesus Christ of Latter-day Saints 801-240-7320</b>				<b>1</b>
Services subject to discretion of local church leader				1
<b>Community Action Program 801-359-2444</b>				<b>1</b>
Rent or mortgage one-time payment assistance				1
<b>Community Development Corporation of Utah 801- 994-7222</b>				<b>2</b>
Affordable housing				1
Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake County				1
<b>Department of Workforce Services - 801-468-0000</b>		<b>1</b>		
Emergency assistance for rent		1		
<b>Financial Institutions</b>				<b>4</b>
Insures mortgages of manufactured homes - Federal Housing Authority				1
Loans to buy single family homes - Federal Housing Authority				1
Lower some of mortgage costs - Federal Housing Authority				1
Refinancing into a lower cost mortgage - Hope for Homeowners				1
<b>Habitat for Humanity 801-263-0136</b>				<b>1</b>
Home building & ownership				1
<b>Road Home 801-359-4142</b>				<b>1</b>
Shelter				1
<b>Salt Lake City 801-483-6900</b>			<b>1</b>	
First time home buyer program - Housing and Neighborhood Development 801-535-7228			1	
<b>Salt Lake City Housing Authority 801-487-2161</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Salt Lake County Housing Authority 801-284-4400</b>			<b>2</b>	
Affordable housing			1	
Rental subsidies (pay no more than 30% of gross income for rent)			1	
<b>Utah Housing Corporation 801-902-8200</b>				<b>1</b>
Mortgage loans at reasonable interest rates to provide affordable housing				1
<b>Corporation for National Service Programs 801-524-5411</b>	<b>1</b>			
Modest living allowance during one year of full-time community service with living expenses paid. Receive \$100 bonus for each month worked or \$5,550 for higher education costs - AmeriCorps 202-606-5000	1			
<b>Departments of the Treasury &amp; Housing and Urban Development 202-402-5477</b>	<b>1</b>			
Loan modifications & emergency loans - Making Home Affordable 888-995-4673	1			

Potential Services Available to a Single Adult Male	Fed. Govt.	State Govt.	Local Govt.	Private
<b>Utah Nonprofit Housing Corporation 801-364-6117</b>				<b>1</b>
<a href="#">Affordable housing</a>				1
<b>NeighborWorks Salt Lake 801-539-1590</b>				<b>4</b>
<a href="#">Up to \$45,000 second mortgage which might be forgiven and/or have delayed payments - A Home To Own Program</a>				1
<a href="#">Up to \$10,000 down payment assistance toward the purchase of a home in Salt Lake City. Must contribute \$1,000. - American Dream Downpayment Initiative</a>				1
<a href="#">Financing for buying a home</a>				1
<a href="#">Home improvement loans</a>				1
<b>Grand Total</b>	<b>10</b>	<b>24</b>	<b>15</b>	<b>111</b>