Infrastructure and General Government Appropriations Subcommittee

Utah Office of Inspector General

“Driving a more efficient State government.”

Lee Wyckoff, CPA, CISA, CFE

Inspector General
Mission and Purpose

Mission
The Utah OIG’s mission is to safeguard taxpayer assets through the reduction of waste, abuse and fraud within the Utah Medicaid system while treating all key stakeholders fairly.

Purpose
Serve as an independent oversight agency for Utah Medicaid and related spending.

Ensure Utah’s most vulnerable population receives quality healthcare.

Identify and reduce waste, abuse and fraud.
The Utah OIG measures success through:

Return on Investment (ROI)
- The Utah OIG uses a conservative calculation, including only actual dollars – cost avoidance is not used

Relationships:
- Providers
- DOH
- Partner Agencies

Recovery letter outcomes
The number of provider trainings conducted
The number of quality audits completed
Recovery of Improperly Paid State and Federal Medicaid Funds

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<tr>
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<th>FY13 (12 months)</th>
<th>FY14 thru Dec. (6 months)</th>
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<tbody>
<tr>
<td>Cash Collected</td>
<td>$ 11,574,873</td>
<td>$ 5,490,835</td>
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<tr>
<td>Joint MFCU-Utah OIG</td>
<td>$ 525,512</td>
<td>$ 200,000</td>
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<tr>
<td>MFCU Recoveries</td>
<td>$ 12,815,569</td>
<td>$ 10,265,467</td>
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<td>Total</td>
<td>$ 24,915,954</td>
<td>$ 15,956,302</td>
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1 Cash collected includes offsets to future provider billing and lockbox funds

OIG FY 2013 Spend          $ 2,472,266

ROI Excluding MFCU Recoveries 468%

ROI Including MFCU Recoveries 1008%
Productivity and Best Practices

Productivity

- Designed and implemented a Case Management System
- Implemented a weekly Case Management process to prioritize, track and assign cases
- Purchased a data analytics program to research and identify potential outliers
- Completed over 1400 post payment investigations

Best Practices

- Participate in the Small States Program Integrity Directors Call
- Communicate regularly with other agencies and providers; which promotes communication of best practices and opportunities
- Partner with ACO’s to reduce improper use of state funds by medical providers and Medicaid recipients
- Provide statewide training to increase waste and fraud referrals
Questions?

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