

## Performance Measures - Independent Living Centers of Utah

Three Performance Measures	What is being measured?	What is the target goal of the measure?	What was the most recent measurement to this goal (FY13)
1. Number of consumers served	Total number of consumers provided with Independent Living Services	To equal or exceed previous year total	Increased by 98 consumers (6430 to 6528)
2. 20% of consumers served will be new	Percentage of new consumers enrolled in IL Program each year	To equal or exceed 20% of total consumers served	37% new consumers served
3. Consumer records closed; all goals achieved	Percentage of consumer records closed; all goals achieved	To equal or exceed previous yr. measure	10.70%