CASE MANAGEMENT

Of these three programs, Case Management, is most need of supplemental funding. Currently, all newly arrived refugees receive case management for 2 years. Refugee families often require case management for longer than this. An additional $1,000,000 would allow RSO to fund case management for those who need it for longer than 2 years. It would also allow us to reduce caseload size for the current 2-year case management program. (The ideal caseload for refugee case managers is between 20-25. Caseloads are now pushing 40.)

BUDGET

3 additional case managers to work directly for Asian Association.
Caseloads include secondary migrants; refugee families in U.S. for more than 2 years

6 case managers, one from each of 6 refugee community organizations currently attempting to provide case management for those in the communities in the U.S. for more than 2 years. These six would be under the supervision of AAU but would only work with members of their own communities. (There is currently such a program at AAU for employment services which can be used as a model for case management.) This involvement of paid case managers from the refugee community organizations will not only assist refugees in need but will develop the capacity of the refugee community organizations to help their own people - a core goal of the Refugee Services Office integration strategy.

2 additional case managers for IRC in order to reduce caseload size.

1 additional case manager for CCS in order to reduce caseload size.

12 case managers x $75,000 = $900,000

HUMANITARIAN CENTER PROJECT

Additional English as a Second Language teachers are required to maximize the impact of English classes at the Humanitarian Center. An additional teacher will allow the addition of another English Class for eligible participants in the Project.

BUDGET

1 additional ESL teacher X $75,000 = $75,000

Half-time ESL Volunteer tutor coordinator for Humanitarian Center X $50,000 = $25,000

ESL = $100,000

*

$900,000 + $100,000 = $1,000,000

- **Performance Measures:**

  - Completion rates of ESL levels 1-3 for 200 additional refugees per year.
  - Case management *see attached tool*.