



# Refugee & Immigrant Center

## ASIAN ASSOCIATION OF UTAH

### 2013-2014 Program Highlights

#### Community Wellness

Our Community Wellness team served 625 individuals with mental health, substance abuse, and domestic violence treatment and therapy. 90% of those in our substance abuse treatment program graduated successfully from the program.

#### Employment\*

Our team of job developers placed 336 refugees in jobs. The average starting wage for placements was \$9.01, and 78% of full-time positions offered benefits.

#### ESL and Life Skills

Last year our ESL program served 236 adult students in three levels of class. 50% of students with post tests gained at least one level of ESL proficiency during the year. With integrated civics education and life skills, students also learned about rights and responsibilities in the U.S.

#### Homelessness Prevention

Through emergency housing assistance, this year we prevented eviction and homelessness for 227 households. We also enrolled 87 families in our Home Maintenance Program, which provided in-home instruction and hands-on training on how to keep a clean and safe home environment.

#### Interpreting/Translation

Our interpreting team averaged 1,000 appointments per month, meeting court, medical, mental health, WIC, housing, and case management needs. Interpreters' language abilities covered 45 languages and dialects.

#### Social Services

This year we served 626 households, comprised of 1,776 refugee individuals as they adjusted to life in the U.S. 307 households were families with children under 18. Case managers worked with clients to apply for benefits, understanding education systems, find and keep stable housing, access health care, intervene in crisis, and much more.

#### Sunnyvale Neighborhood Center

Sunnyvale Neighborhood Center served 270 individuals through afterschool programs, parenting classes, ESL, and walk-in services. We also partnered to bring citizenship classes, hot meals, a farm stand, and more to the neighborhood.

#### Trafficking in Persons

Our TIP program provided stability and case management for 32 victims of human trafficking and their families, as they sought safety and support to rebuild their lives.

#### Utah Asian Festival

Nearly 5,000 community members attended the annual Utah Asian Festival. 10 performance groups shared traditional dance, art, and music with the community at the festival's 37th year.

#### Youth and Family Services

We served 157 refugee and immigrant youth through afterschool and youth leadership programs. Across all teen programs, students improved their grades by an average of 12%. We also provided parenting classes in Somali, Burmese, Spanish, and English, equipping 98 parents with tools for raising children in the U.S.

\*Employment figures from Oct. 2012-Sept. 2013 due to reporting cycle