

USOR Performance Measures for Newly Funded Items

DIV	Appropriation Name	Amount	Performance Measure
DRS	Independent Living (IL)\ Center Services	250,000	(1) Number of consumers served by IL Centers will meet or exceed previous year (target 6,515 consumers) (2) Percentage of consumers served by IL Centers who are new consumers will meet or exceed 20% (target 1,305 consumers) (3) For consumer records closed the percentage of consumers who achieved all planned goals will meet or exceed 15% (target 997 consumers)
	Assistive Technology Program	500,000	(1) Total number of consumers provided services will exceed previous year (target 182) (2) Total number of AT devices provided will exceed previous year (target 231)
	Vocational Rehabilitation (VR) Direct Client Services	1,666,000	(1) Increase time spent by VR Counselors in one-on-one counseling with clients by 50% (target time 24 hours per work week per counselor) (2) Meet or exceed number of successful client outcomes from previous year (target 3,665) (3) Serve all individuals found eligible to receive VR services (target approx. 30,000)
DDHH	Caseworker II for Hard of Hearing (HH) and Space Needs	81,700	(1) Provide case management services for Deaf/HH clients in Southern Utah area (target 80 hours case management units per month by counselor) (2) Provide educational classes for Deaf/HH individuals in the St. George area based on community needs (target 8 classes per year) (3) Educate community partners about the needs of Deaf/HH individuals in the St. George area (target 15 partners per year)

(1) Number served in first quarter of State FY is 2253 (on track to meet goal)
(2) Percentage for first quarter of State FY who are new consumers is 29% (meeting goal)
(3) Percentage for first quarter of State FY of consumers who reached all goals is 22% (meeting goal)

(1) Total number for current year is 215 (met goal)
(2) Total number for current year is 256 (met goal, most services for year are provided in first quarter)

(1) Studying caseload size and distribution toward achieving this goal, will do repeat of formal time study later this year
(2) Total successful closures from federal FY 2014 (which includes first quarter of State FY 2015) were 3,699 (increase of 35)
(3) So far USOR has been able to continue to serve all eligible individuals (meeting goal). Total for federal FY 2014 was 31,171

(1) Total hours for first quarter was 86 (below goal) due to delay in finding/hiring qualified applicant. Position now filled full-time and monthly hours will increase
(2) First class in series is scheduled for November
(3) Two events were planned and conducted in September; a Town Hall partnership with the Utah Association for the Deaf, and a Lions Club event creating access to community and reducing isolation for individuals with hearing loss.