

Utah State Office of Rehabilitation

Performance Measures Report to the Social Services Appropriations Subcommittee

January 28, 2015

SB008 Item 43 To State Board of Education - State Office of Rehabilitation

From General Fund 270,400
 From Education Fund 18,698,500
 From Federal Funds 53,310,500
 From Dedicated Credits Revenue 1,091,100

Schedule of Programs:
 Executive Director 2,537,100
 Blind and Visually Impaired 6,617,200
 Rehabilitation Services 49,287,200
 Disability Determination 12,199,200
 Deaf and Hard of Hearing 2,729,800

The Legislature intends the Utah State Office of Rehabilitation (USOR) report to the Office of the Legislative Fiscal Analyst by September 1, 2014 regarding its efforts and progress in addressing each specific recommendation contained in the Utah State Auditor's "A Performance Audit of the Division of Rehabilitation Services Cost Controls" (No. 13-03) released in September of 2013. If there are any recommendations USOR is not addressing, the Legislature further intends USOR explain why it is not addressing those recommendations.

The Legislature intends that the Utah State Office of Rehabilitation report on the following performance measures for its line item: (1) Vocational Rehabilitation - Increase the number of rehabilitation outcomes (Target = 3,665), (2) Vocational Rehabilitation - maintain or increase a successful rehabilitation closure rate (Target = 60%), and (3) by January 1, 2015 to the Social Services Appropriations Subcommittee.

Performance Measure	Target	Actual
Vocational Rehabilitation - Increase the number of rehabilitation outcomes.	3,665	3,699 (+34)
Vocational Rehabilitation - maintain or increase a successful rehabilitation closure rate.	60%	52.4% (-7.6%)* (-3.4% from federal standard of 55.8%)
Deaf and Hard of Hearing - Increase in the number of individuals served by Division of Services for the Deaf and Hard of Hearing programs.	7,144	7,337 (+193)

*Due to resource being insufficient to meet all client needs, in anticipation of Order of Selection, the agency strategically reviewed all cases to make sure services were being provided to active and engaged eligible individuals. The ratio of those closed for not making progress grew which decreased our successful rehabilitation closure rate as reported.