



# Collective Impact on Homelessness

Utah State Legislature  
Social Services Appropriations Subcommittee

December 15, 2015

# Collective Impact Steering Committee

**CONVENER: Salt Lake County Mayor Ben McAdams**

**coalition of the willing  
voluntary  
public  
consensus-based**

**30+ organizations/agencies  
on steering committee**

**10+ additional organizations on  
workgroups:**

- data mapping
- gap analyses
- funding and finance
- public outreach and communication

## **WORKING PARTNERS:**

**Kem C. Gardner Policy Institute, University of Utah  
Policy Innovation Lab, University of Utah  
Salt Lake County Council**

**Salt Lake City Homeless Services Site Evaluation Commission  
Co-Chairs: Gail Miller and Palmer DePaulis**

**Axiom Properties  
Catholic Diocese of Salt Lake City  
Catholic Community Services  
Community Foundation of Utah  
Crossroads Urban Center  
Downtown Business Alliance  
Family Promise  
Fourth Street Clinic  
Goldman Sachs  
Housing Authority of Salt Lake  
Intermountain Healthcare  
KUED  
Midvale City Mayor's Office  
Pioneer Park Coalition  
Salt Lake City CAP | Head Start  
Salt Lake City Community + Economic Development  
Salt Lake City Office of the Mayor  
Salt Lake City Police  
Salt Lake County Homelessness Coord. Council  
Salt Lake County Human Services  
Salt Lake County Regional Development  
Salt Lake County Office of the Mayor  
Salt Lake County Sheriff  
State of Utah Department of Human Services  
State of Utah Dept. of Workforce Services  
State of Utah Office of Education  
The Church of Jesus Christ of Latter-day Saints  
Humanitarian Service  
The Road Home  
The Romney Group  
United Way of Salt Lake City  
Veterans Administration Salt Lake City Health Care  
Volunteers of America  
YWCA**

**Unanimous Consensus, All Stakeholders:  
Common Agenda, Shared Outcomes, Indicators  
and Shared Data for Reporting Progress**

**Unanimous Consensus on System-Wide Outcomes:**

**For Utah's Homeless and At-risk Individuals and Families  
For Housing and Services Systems  
For Prevention and Diversion  
For Community and Public Spaces**

**Approximately 70 associated indicators/metrics.**

# OUR CURRENT HOMELESS SERVICES SYSTEM (WHAT WE WANT TO CHANGE)

1 2 3 4 5

## primary way in: crisis + shelter



**FIXABLE PROBLEM:** We have significantly under-resourced prevention and diversion statewide.



housing system	health care system
public education system	criminal justice system
workforce services	human services
faith-based organizations	fundors and philanthropy
community programs and spaces (food banks, libraries, parks)	

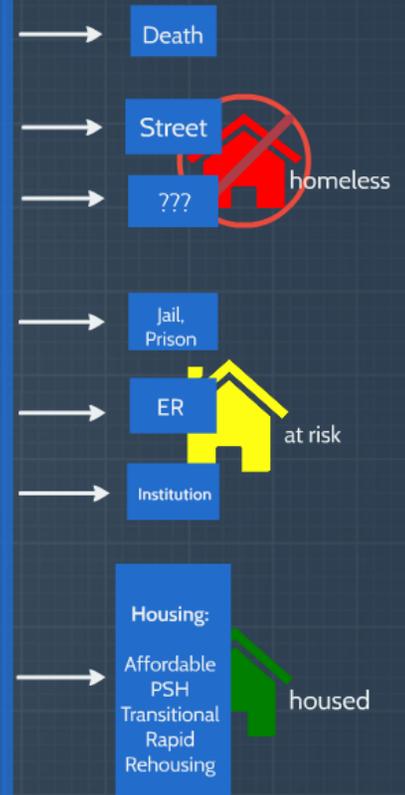
**FIXABLE PROBLEM:** We have not fully integrated or aligned major public systems, community providers, resources, and engagement points with each other and/or with the services system statewide.

## inside the system

emergency shelter



## primary ways out



# primary way in: crisis + shelter



# inside the system

emergency shelter

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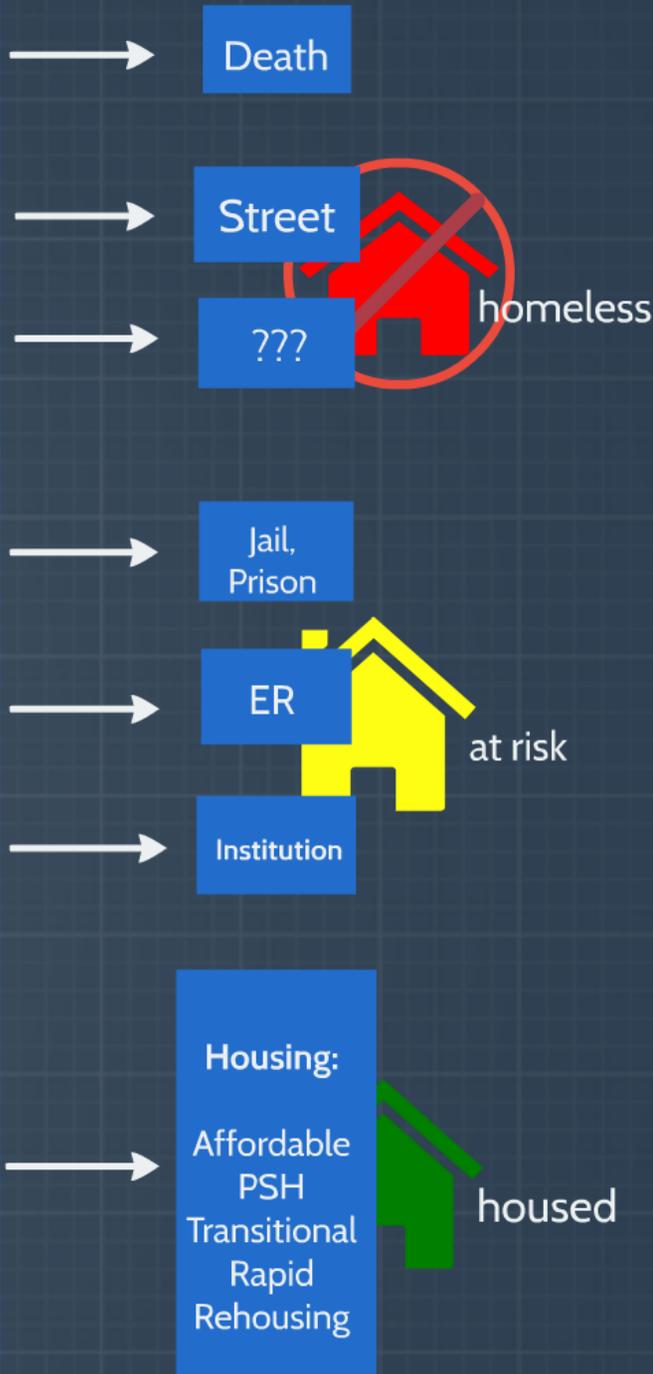
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**FIXABLE PROBLEM:**

We have one primary entry path to services for everyone, regardless of their reasons for becoming homeless or needs for exiting homelessness: crisis and emergency shelter. Those *at risk* for homelessness often must *become* homeless to access services. This has also created a systemic bottleneck and stress point at Utah's main community shelter in downtown Salt Lake City.

# primary ways out



**FIXABLE PROBLEM:** Common exit paths from our services system lead directly back to crisis and homelessness. Many homeless individuals cycle repeatedly in and out of multiple uncoordinated systems: the jail, emergency rooms, behavioral health programs and the shelter and streets.

## Outcomes for Utah Residents Experiencing Homelessness

- We prevent and minimize homelessness for these distinct populations:
  - Families with children
  - Children and adolescents
  - Domestic violence victims
  - Individuals with behavioral health disorders, including mental health and substance use disorders
  - Individuals who are medically frail/terminally ill, including the elderly
  - The working homeless
  - Single men and women
  - Veterans
  - Individuals exiting prison or jail
- We successfully divert individuals and families from shelter whenever possible.
- We meet the basic needs of those in crisis through appropriate shelter and services that lead to sustainable self-sufficiency.
- We provide individuals and families with stabilization services when and where they need them.



# Thank You

<http://slco.org/homeless-services/>

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