Collective Impact on Homelessness

Utah State Legislature
Social Services Appropriations Subcommittee

December 15, 2015
Collective Impact Steering Committee

CONVENER: Salt Lake County Mayor Ben McAdams

coalition of the willing
voluntary
public
consensus-based

30+ organizations/agencies
on steering committee

10+ additional organizations on
workgroups:
  • data mapping
  • gap analyses
  • funding and finance
  • public outreach and
    communication

WORKING PARTNERS:

Kem C. Gardner Policy Institute, University of Utah
Policy Innovation Lab, University of Utah
Salt Lake County Council

Salt Lake City Homeless Services Site Evaluation Commission
Co-Chairs: Gail Miller and Palmer DePaulis

Axiom Properties
Catholic Diocese of Salt Lake City
Catholic Community Services
Community Foundation of Utah
Crossroads Urban Center
Downtown Business Alliance
Family Promise
Fourth Street Clinic
Goldman Sachs
Housing Authority of Salt Lake
Intermountain Healthcare
KUED
Midvale City Mayor's Office
Pioneer Park Coalition
Salt Lake City CAP | Head Start
Salt Lake City Community + Economic Development
Salt Lake City Office of the Mayor
Salt Lake City Police
Salt Lake County Homelessness Coord. Council
Salt Lake County Human Services
Salt Lake County Regional Development
Salt Lake County Office of the Mayor
Salt Lake County Sheriff
State of Utah Department of Human Services
State of Utah Dept. of Workforce Services
State of Utah Office of Education
The Church of Jesus Christ of Latter-day Saints
  Humanitarian Service
The Road Home
The Romney Group
United Way of Salt Lake City
Veterans Administration Salt Lake City Health Care
Volunteers of America
YWCA
Unanimous Consensus, All Stakeholders: Common Agenda, Shared Outcomes, Indicators and Shared Data for Reporting Progress

Unanimous Consensus on System-Wide Outcomes:

For Utah's Homeless and At-risk Individuals and Families
For Housing and Services Systems
For Prevention and Diversion
For Community and Public Spaces

Approximately 70 associated indicators/metrics.
OUR CURRENT HOMELESS SERVICES SYSTEM
(WHAT WE WANT TO CHANGE)

primary way in: crisis + shelter

inside the system

primary ways out

FIXABLE PROBLEM: We have significantly under-resourced prevention and diversion statewide.

FIXABLE PROBLEM: We have one primary entry path to services for everyone, regardless of their reasons for becoming homeless or needs for exiting homelessness crisis and emergency shelter. Those at risk for homelessness often must become homeless to access services. This has also created a systemic bottleneck and stress point at Utah’s male community shelter in downtown Salt Lake City.

Page 3
primary way in: crisis + shelter

inside the system

emergency shelter

FIXABLE PROBLEM: We have significantly under-resourced prevention and diversion statewide.

FIXABLE PROBLEM: We have one primary entry path to services for everyone, regardless of their reasons for becoming homeless or needs for exiting homelessness: crisis and emergency shelter. Those at risk for homelessness often must become homeless to access services. This has also created a systemic bottleneck and stress point at Utah's main community shelter in downtown Salt Lake City.

FIXABLE PROBLEM: We have not fully integrated or aligned major public systems, community providers, resources, and engagement points with each other and/or with the services system statewide.

<table>
<thead>
<tr>
<th>housing system</th>
<th>health care system</th>
</tr>
</thead>
<tbody>
<tr>
<td>public education system</td>
<td>criminal justice system</td>
</tr>
<tr>
<td>workforce services</td>
<td>human services</td>
</tr>
<tr>
<td>faith based organizations</td>
<td>funders and philanthropy</td>
</tr>
<tr>
<td>community programs and spaces (food banks, libraries, parks)</td>
<td></td>
</tr>
</tbody>
</table>

primary ways out

Death

Street

Jail, Prison

ER

Institution

Housing:

Affordable PSH
Transitional
Rapid Rehousing

at risk

housed

homeless

FIXABLE PROBLEM:
Common exit paths from our services system lead directly back to crisis and homelessness. Many homeless individuals cycle repeatedly in and out of multiple uncoordinated systems: the jail, emergency rooms, behavioral health programs and the shelter and streets.
Outcomes for Utah Residents Experiencing Homelessness

- We prevent and minimize homelessness for these distinct populations:
  - Families with children
  - Children and adolescents
  - Domestic violence victims
  - Individuals with behavioral health disorders, including mental health and substance use disorders
  - Individuals who are medically frail/terminally ill, including the elderly
  - The working homeless
  - Single men and women
  - Veterans
  - Individuals exiting prison or jail

- We successfully divert individuals and families from shelter whenever possible.
- We meet the basic needs of those in crisis through appropriate shelter and services that lead to sustainable self-sufficiency.
- We provide individuals and families with stabilization services when and where they need them.
Thank You

http://slco.org/homeless-services/

Contacts:
Patrick Reimherr
Director of Government Relations & Senior Advisor
preimherr@slco.org | 801.824.8353

Shaleane Gee
Director Special Projects and Partnerships
sgee@slco.org | 385.468.7033