



SUCCESS Framework

**Presented to
Social Services Appropriations Subcommittee**

February 5, 2016

Medicaid ACO Enrollment

Members before July 1, 2015
Members after July 1, 2015



83,929
94,589



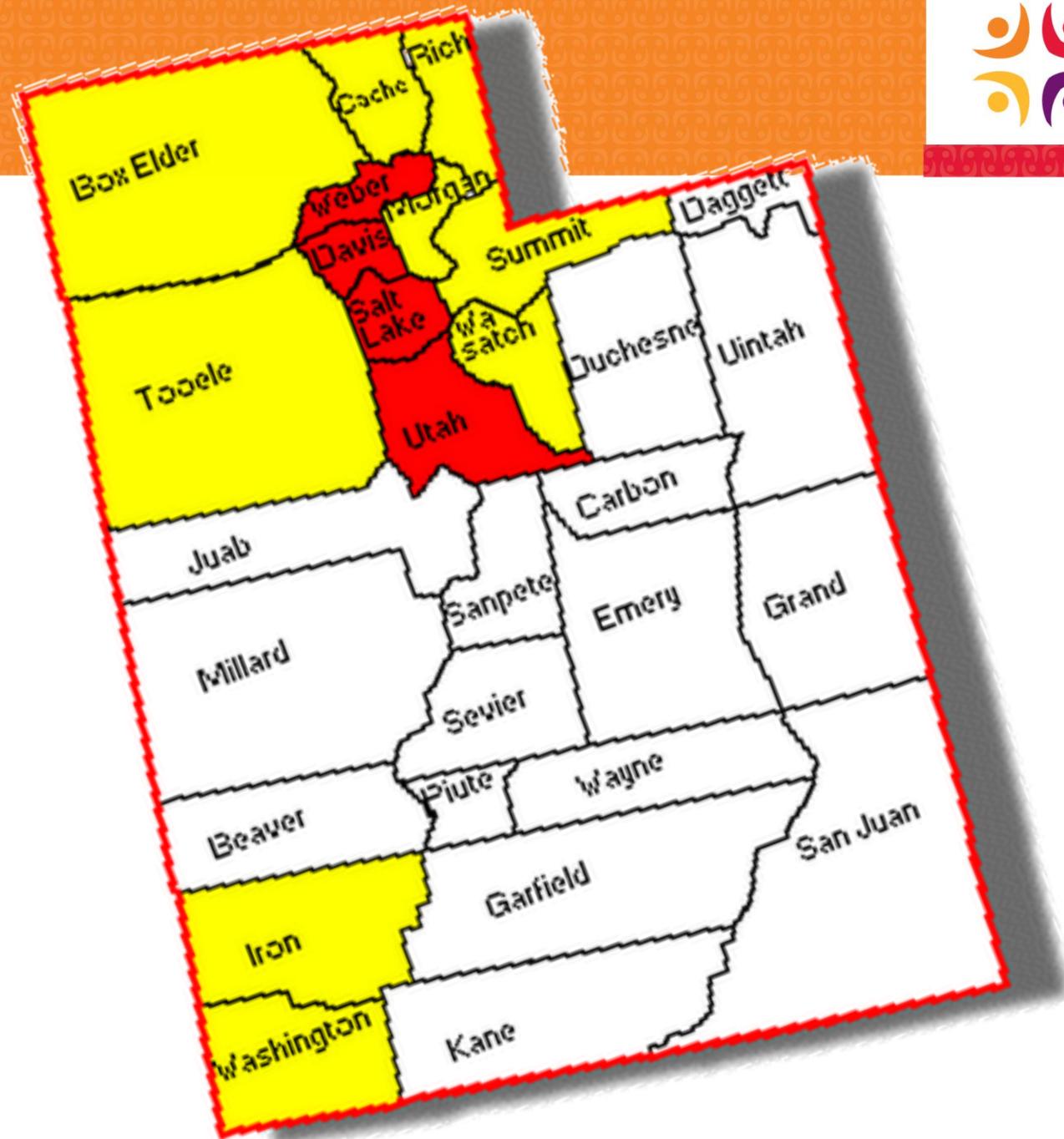
7,068
16,718



56,547
76,529

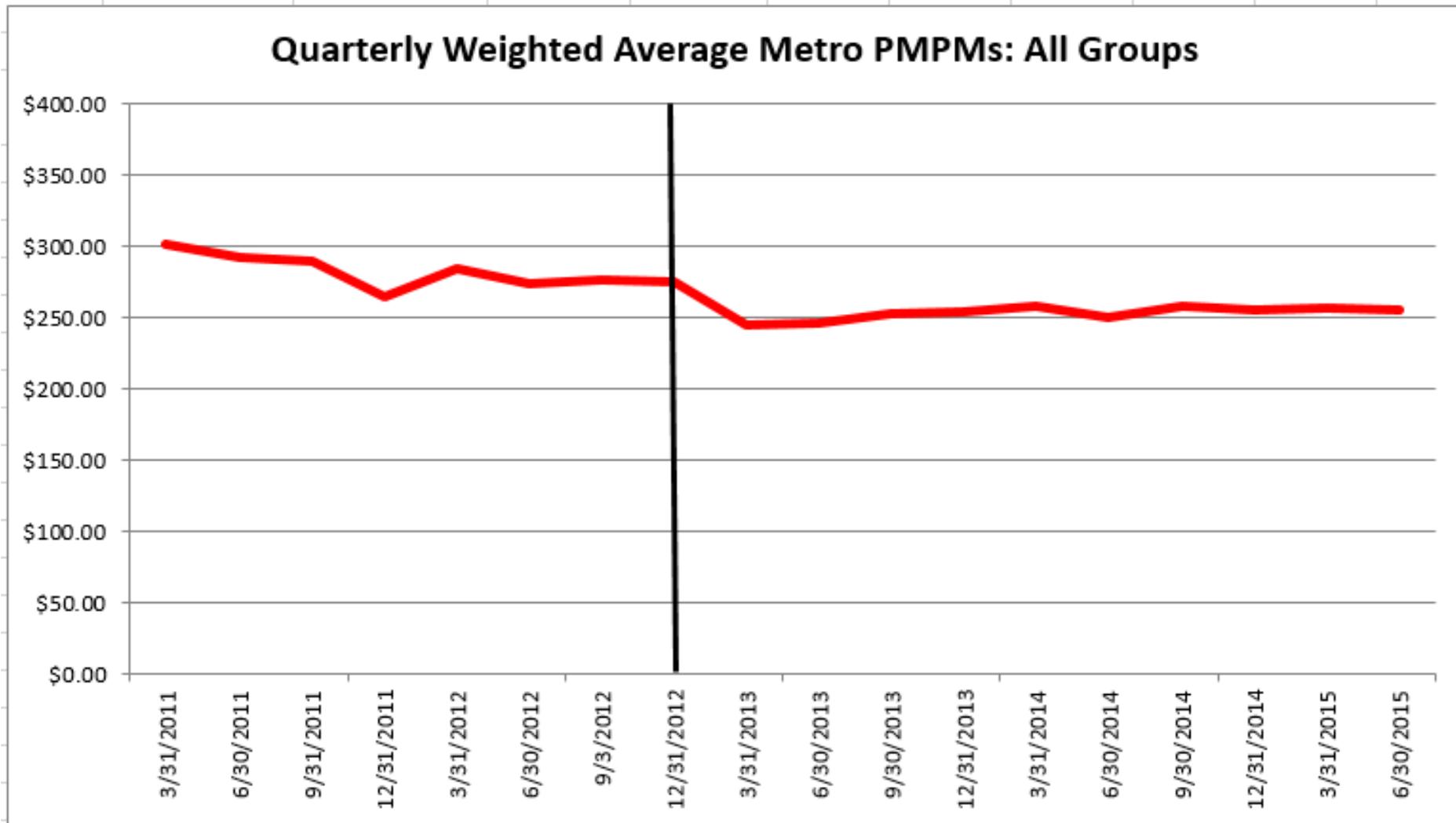


44,366
46,121



ACO – PMPM Trend

Quarterly Weighted Average Metro PMPMs: All Groups



HEDIS Sample Data

Healthcare Effectiveness Data and Information Set (HEDIS)

➤ <https://health.utah.gov/myhealthcare/reports/hedis/>

Medicaid Quality Measures:

- Access to Care
- Care for People with Disabilities
- Child and Adolescent Care (incl. Immunizations)
- Healthcare for Adults (incl. Immunizations)
- Use of Medications
- Women's Health and Maternity Care

Consumer Assessment of Health Plans and Systems (CAHPS)

➤ <https://health.utah.gov/myhealthcare/reports/cahps/2014/>

Patient Satisfaction Survey:

- Satisfaction with health plan overall
- Satisfaction with healthcare received
- Rating of their personal doctor
- Rating of specialist seen most recently
- Ability to get care quickly
- Helpfulness and courtesy of customer service reps.

GOAL

Improve quality outcomes for infants and toddlers (ages 0-3) with developmental delays and/or disabilities

Baby Watch Early Intervention

VOLUME

Number of Children
Served

FY14: 4,953
FY15: 5,180

QUALITY

Child & Parent Outcomes
& Engaged Services

FY14: 75.3%
FY15: 75.2%

1. Child Outcomes: *Improve 3 Federal Plan Indicators/Goals*

1. *Social/Emotional*
2. *Knowledge/Skills*
3. *Meet Needs*

2. Parent/Caregiver Outcomes: *Improve 3 Items from Family Survey*

1. *Know Their Rights*
2. *Communicate/Advocate Needs*
3. *Develop/Learn*

3. *Engaged Services: Increase number of children who establish baseline score (received services 6 of 8 consecutive months)*

COST

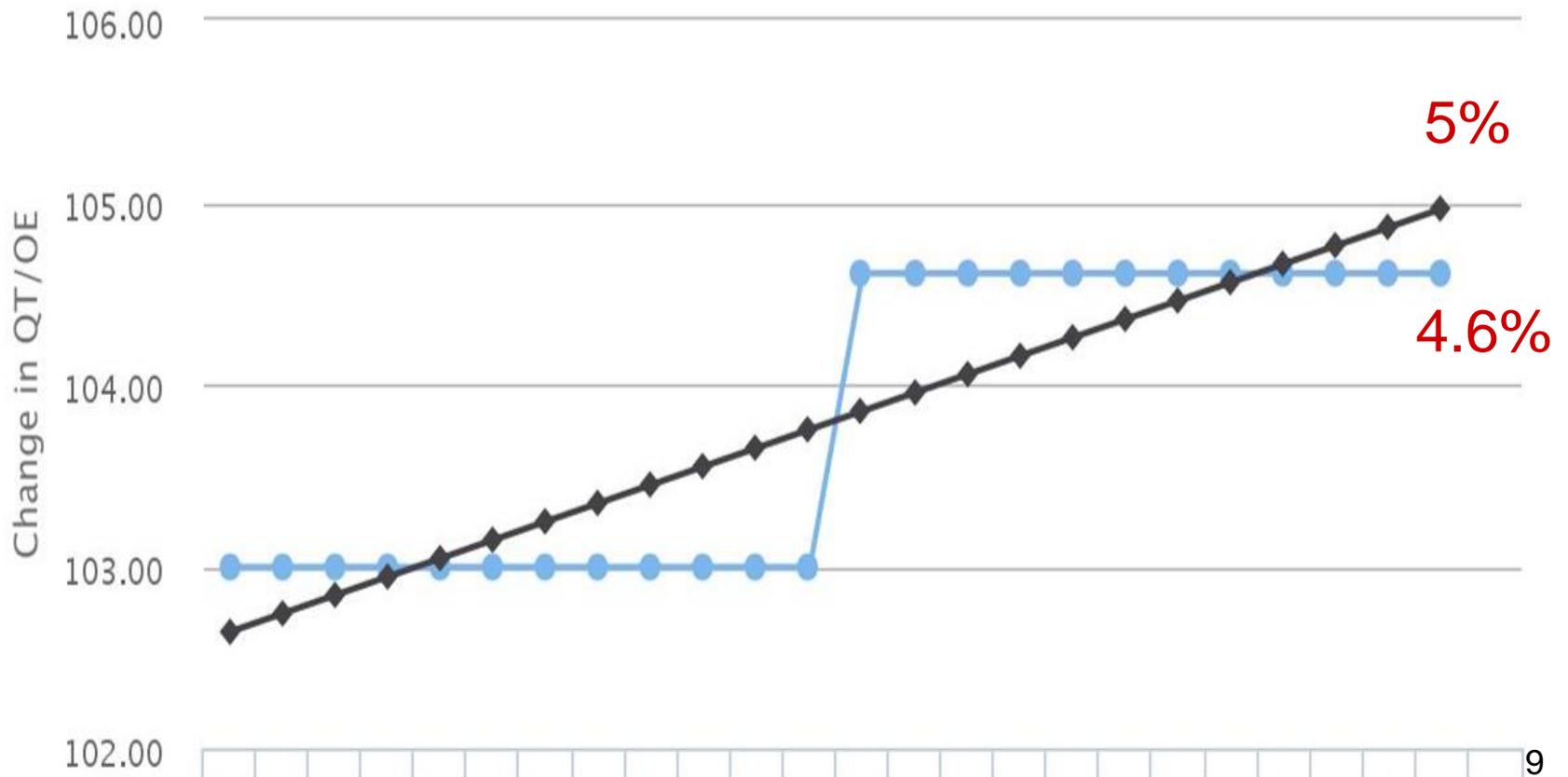
Annual Budget

FY14: \$ 26,236,900
FY15: \$ 26,976,500

Baby Watch Early Intervention

Overall Improvement

From Jul 2013 to Jul 2015



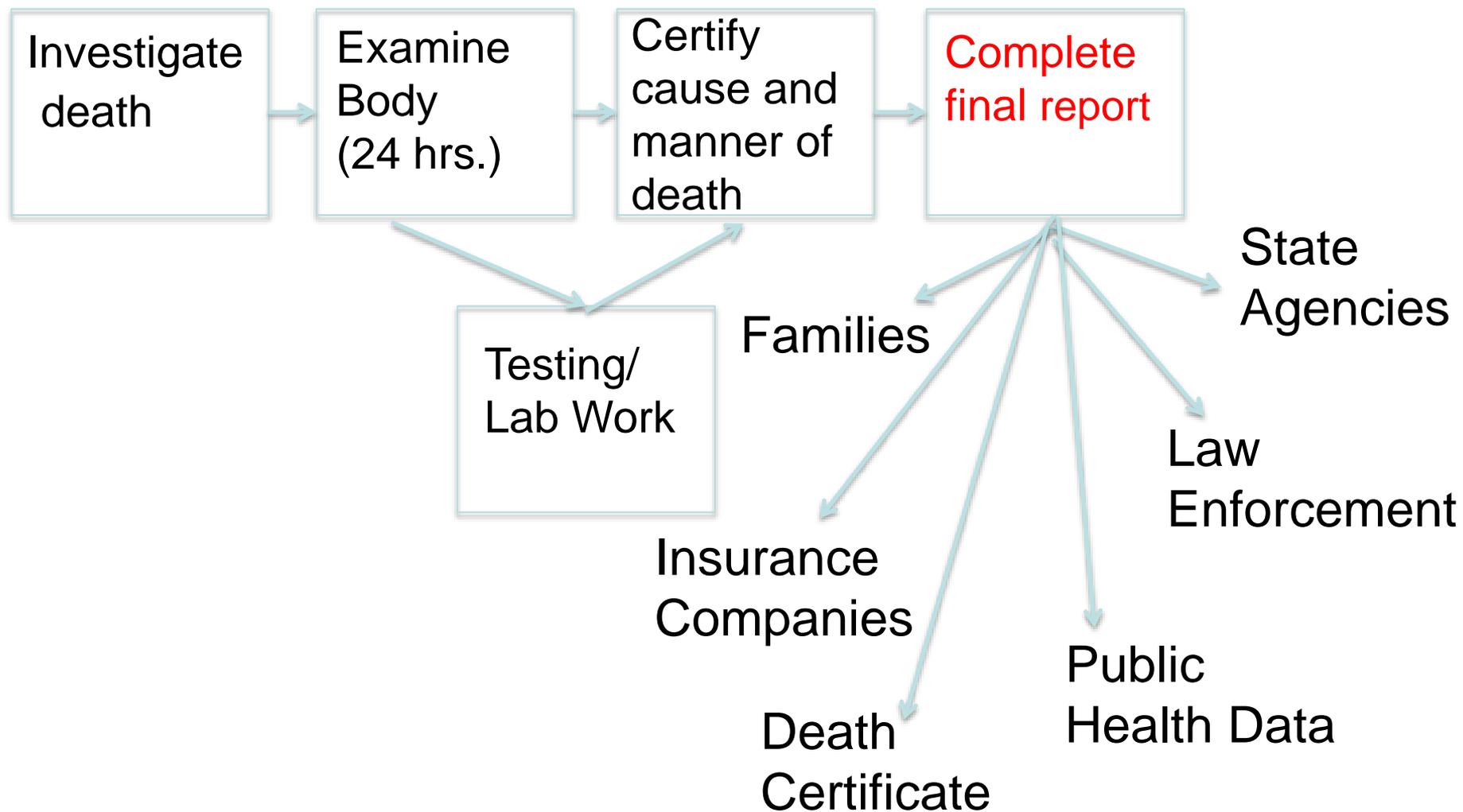
GOAL

Quickly and accurately investigate and certify sudden or unexpected deaths occurring in the state of Utah

The OME has jurisdiction over:

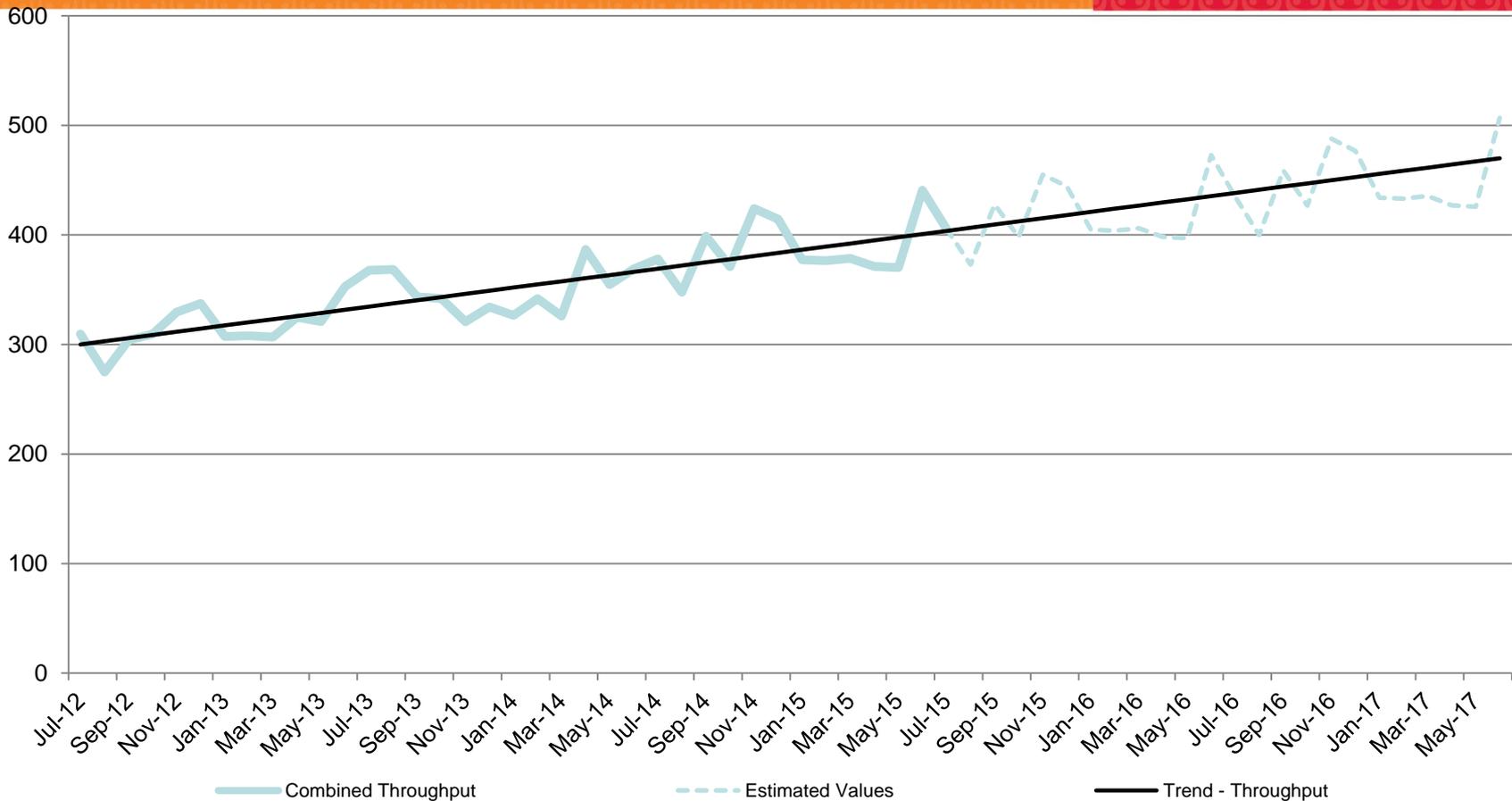
- sudden death while in apparent good health
- death under suspicious or unusual circumstances
- deaths resulting from poisoning or overdose of drugs
- motor vehicle collisions
- The OME also approves cremations and out of state disposition permits

High level functions



Health Medical Examinations

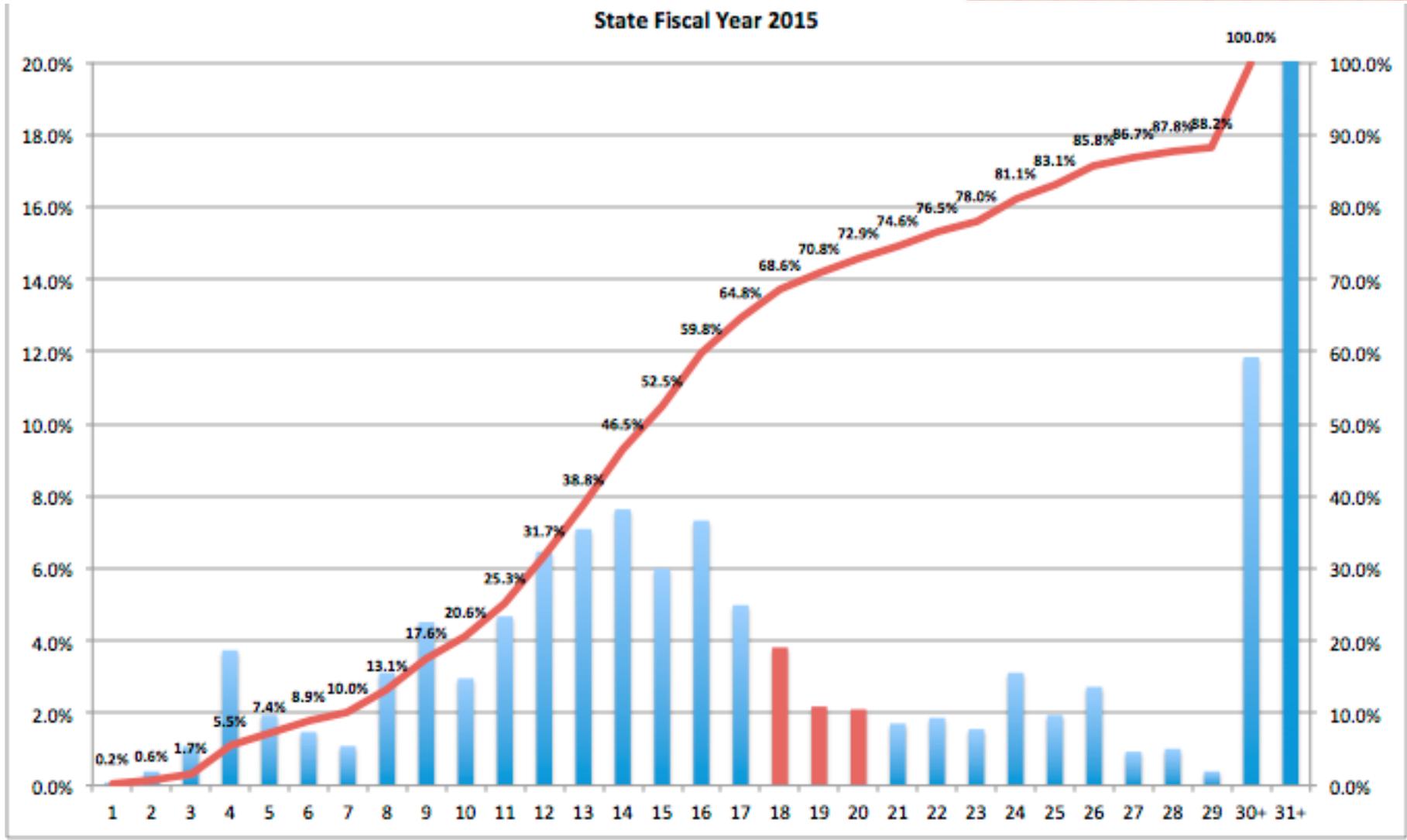
Examinations Volume



- OME workload is increasing in volume AND complexity (due to drug related deaths)
- Pathologists are exceeding national standards for amount of daily examinations (need to validate)

Health Medical Examiner Reports

Duration (weeks) between Exam and Report



-it is taking longer to produce final report -target is 90% within 6 weeks

Strategies

- Eliminate backlog of reports
- Improve dictation/transcription process
- Create protected time for transcriptions
- Remove daily examination workload from Chief Medical Examiner