

Audit Report Recommendations

Audit Report Number 2016-02, A Review of the Administration of 911 Surcharges



The Office of the Legislative Auditor General's audit report of A Review of the Administration of 911 Surcharges contained 13 recommendations. Six of the recommendations were directed towards the Legislature and two of those six have already been implemented. Listed below are the other four recommendations intended for the Legislature. The other seven recommendations were directed towards the Utah Communications Authority for implementation.

1. We recommend that the Legislature consider restructuring the distribution of 911 revenues to promote the efficiency and effectiveness of the state 911 system.
2. We recommend that the Legislature consider creating minimum operational, financial, or geographical criteria in statute that could be required as a prerequisite for PSAP operation.
3. We recommend the Legislature consider whether the consolidation of some PSAPs is warranted to reduce duplication of resources.
4. We recommend that the Legislature consider amending the statute to provide clarification on the intended uses of the two 911 restricted accounts.

The following two recommendations have been implemented.

1. We recommend that the Legislature consider requiring in statute that the statewide 911 strategic plan be maintained and used as the primary criteria for 911-related duties and actions of the Utah Communications Authority.
2. We recommend that the Legislative Audit Subcommittee consider prioritizing an additional audit to review the 911 local fee revenue in greater detail.

The best response from the Public Utilities, Energy, and Technology Interim Committee will be to arrive at some conclusion on the issues raised and recommendations made in the report. For each recommendation to the Legislature, the committee should reach one of the following conclusions, or some combination of the three, by a motion and a vote:

- Draft legislation for those issues you find to be sufficiently important;
- Conclude that the issues are significant but that more time is needed to develop solutions and consensus; and/or
- Conclude that there is insufficient committee support to study the issues further.