



# PERFORMANCE MEASURES INTENT LANGUAGE FOR THE UTAH TAX COMMISSION

BUSINESS, ECONOMIC DEVELOPMENT AND LABOR APPROPRIATIONS SUBCOMMITTEE  
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ISSUE BRIEF

The Executive Appropriations Committee (EAC) directed the Fiscal Analyst's Office to have each agency provide at least three performance measures and targets for each line item in operating and capital budgets; expendable funds and accounts; and internal service funds. Performance measures should reflect the core mission work that the agency is doing, and you should include a mission statement for each measure. EAC expects that each appropriations subcommittee will debate and vote on the performance measures for inclusion in a subcommittee's substitute base budget bill.

Each Business, Economic Development and Labor Appropriations Subcommittee agency provided three performance measures for each of their operational line items. The following intent language incorporates these performance measures.

### *Utah State Tax Commission:*

The Legislature intends that the Utah State Tax Commission report by October 15, 2018 on the following performance measures for the Tax Administration Line Item, whose mission is to collect revenues for the state and local governments and to equitably administer tax and assigned motor vehicle laws: (1) Tax returns processed electronically (Target = 81%), (2) Closed Delinquent Accounts from assigned inventory (Target 5% improvement), (3) Motor Vehicle Large Office Wait Times (Target: 94% served in 20 minutes or less) to the Business Labor and Economic Development Appropriations Subcommittee.