

2016 Quality Update—Utah Medicaid ACO Quality Measures

18 January 2017

Summary – Goal is to be at or above the national average for all measures

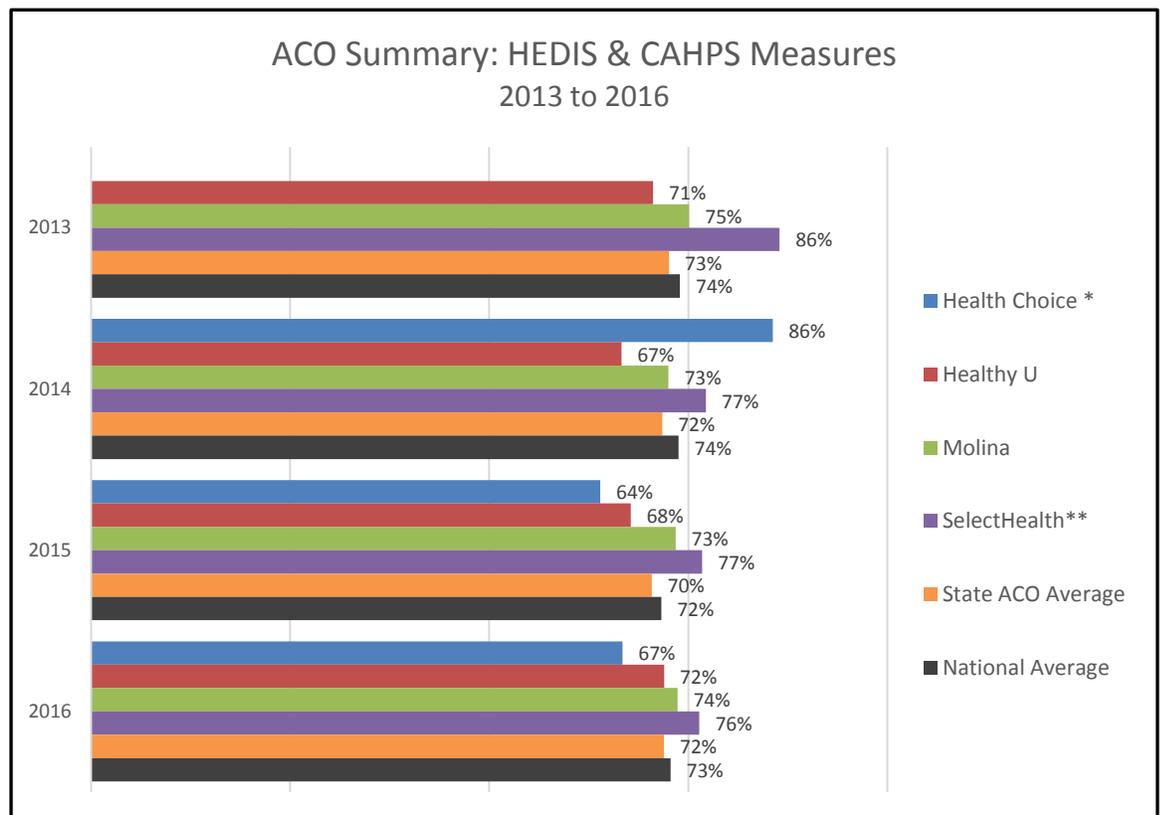
Overall Summary of Managed Care Plans (Accountable Care Organizations or ACOs)

HEDIS = Healthcare Effectiveness Data and Information Set (Claim Data)

CAHPS = Consumer Assessment of Health Plans and Systems (Survey Data)

Measures were selected through a series of public meetings with input from the ACOs and other stakeholders, review of the CMS Adult and Child Core Measures, as well as advice of the Division of Medicaid and Health Financing Director and the Medicaid Medical Director.

HEDIS and CAHPS Measures



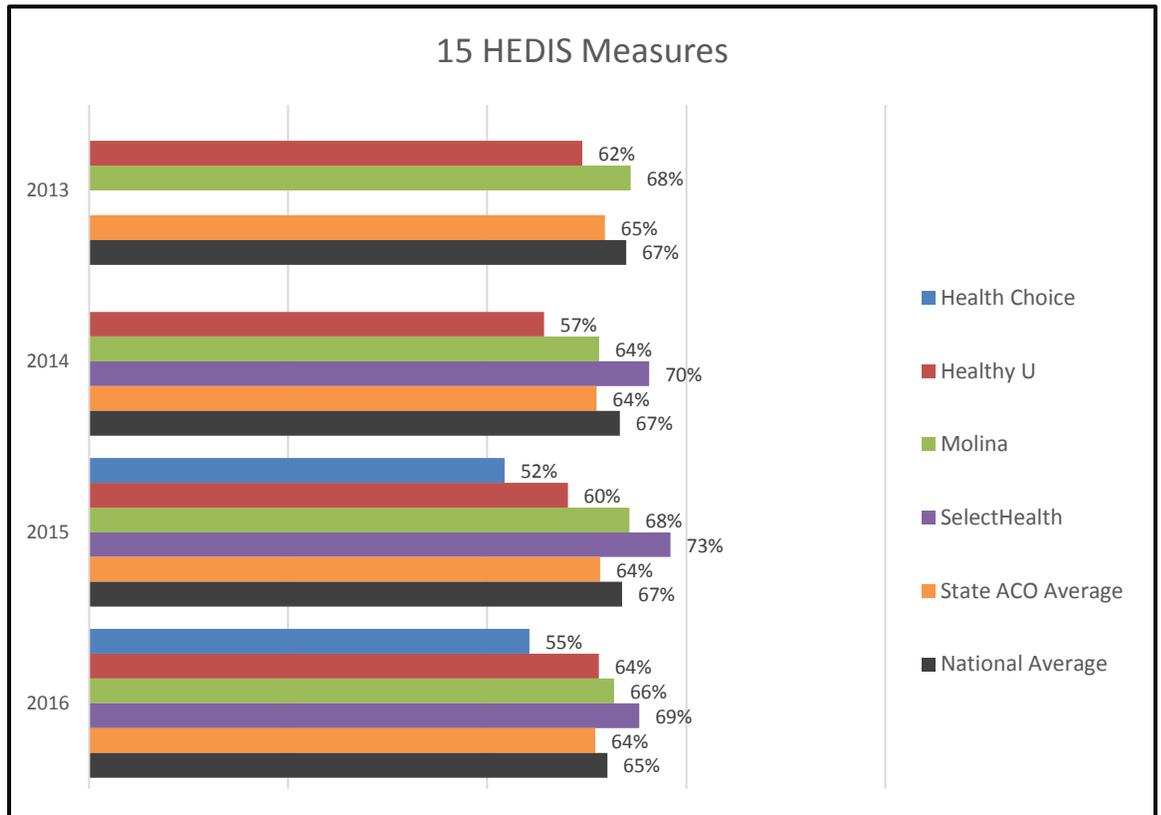
* Health Choice began reporting HEDIS measures in 2015.

** SelectHealth began reporting HEDIS measures in 2014.

HEDIS Measure Summary

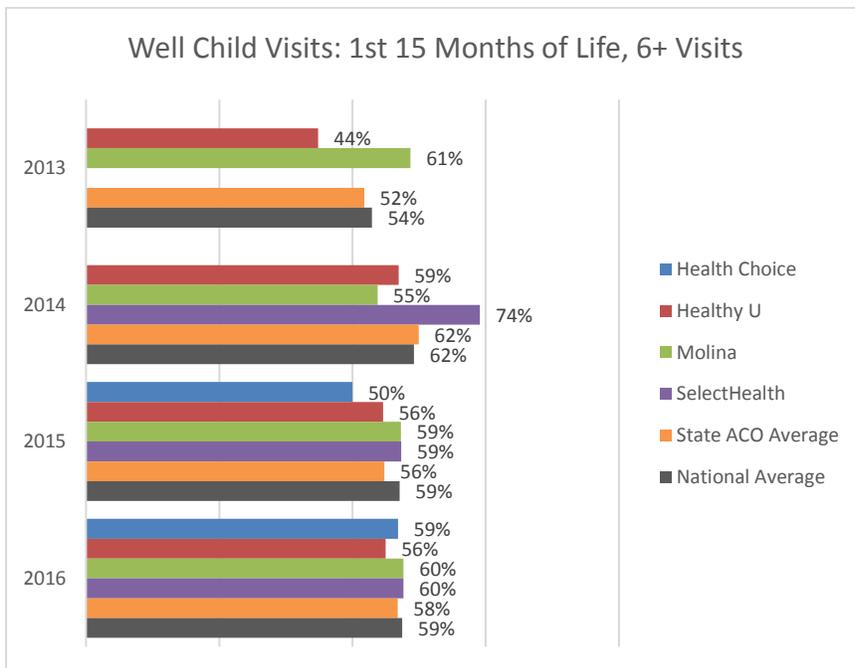
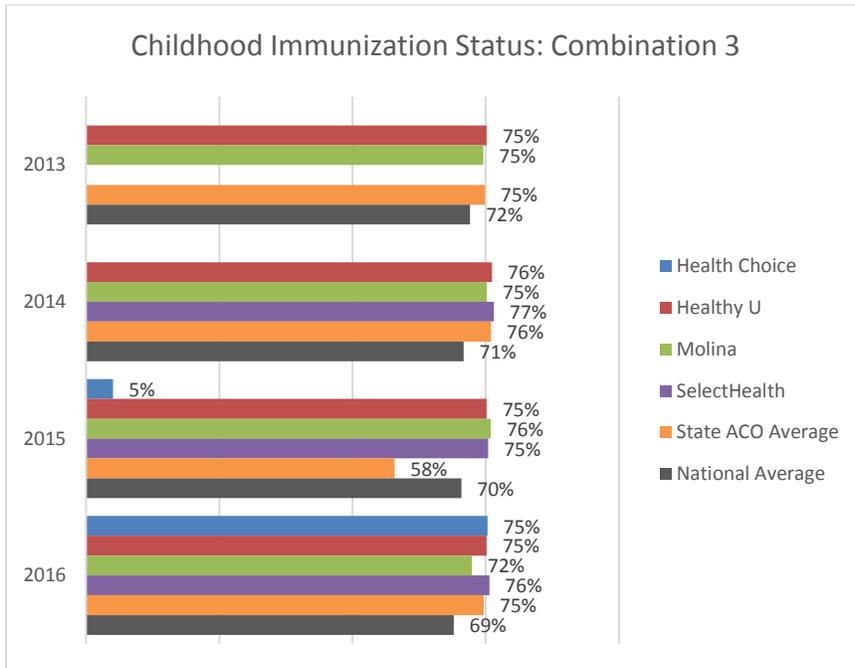
The Healthcare Effectiveness Data and Information Set (HEDIS) is one of the most widely used set of health care performance measures in the United States. Data primarily comes from claims. Some measures also include chart reviews.

HEDIS Measure Summary

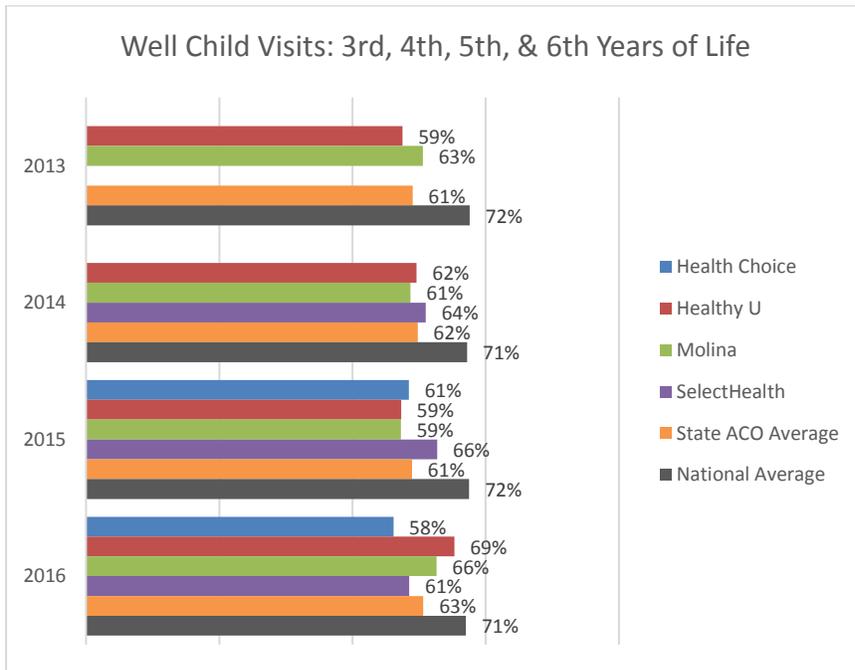
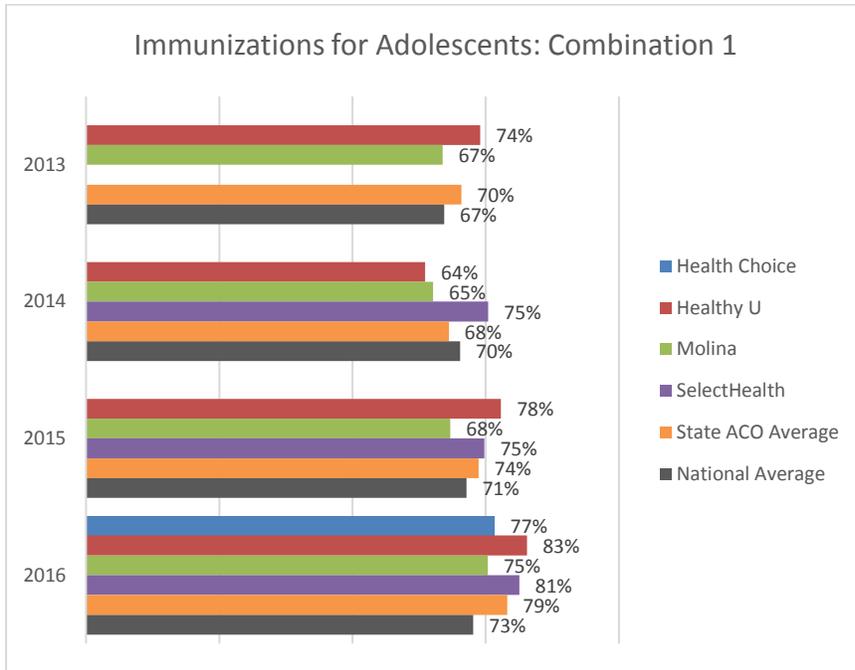


HEDIS – Preventive Services

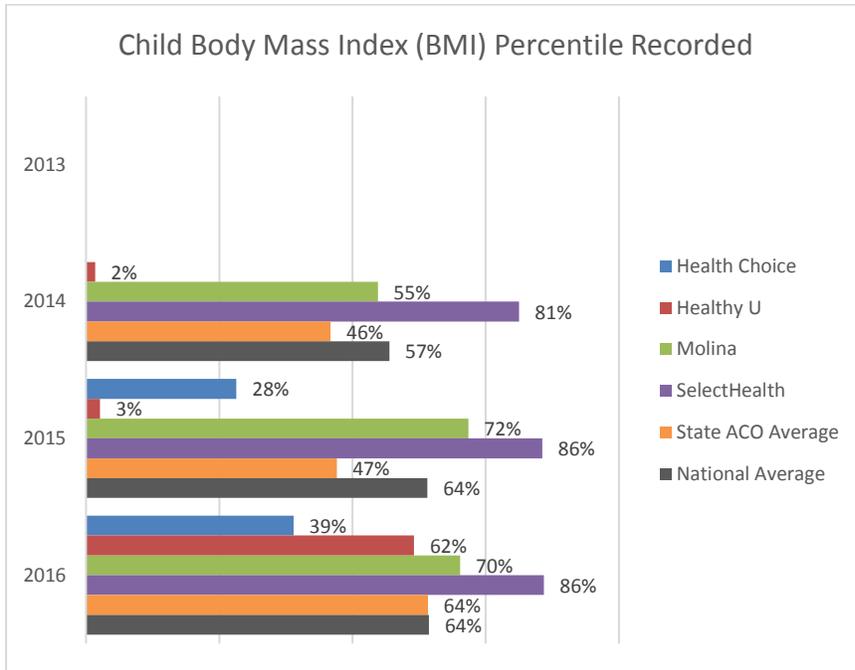
Newborn-Infant Care



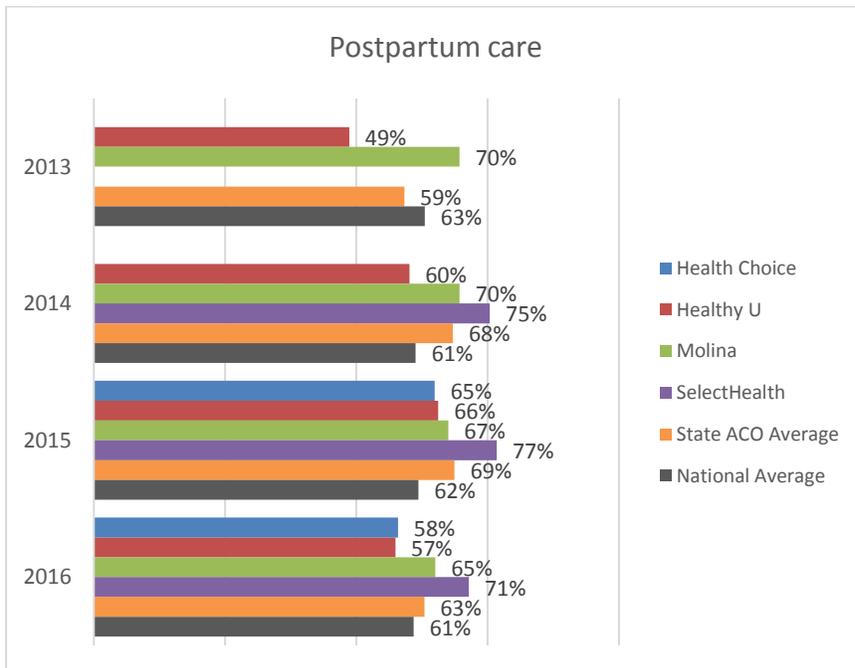
Pediatric Care



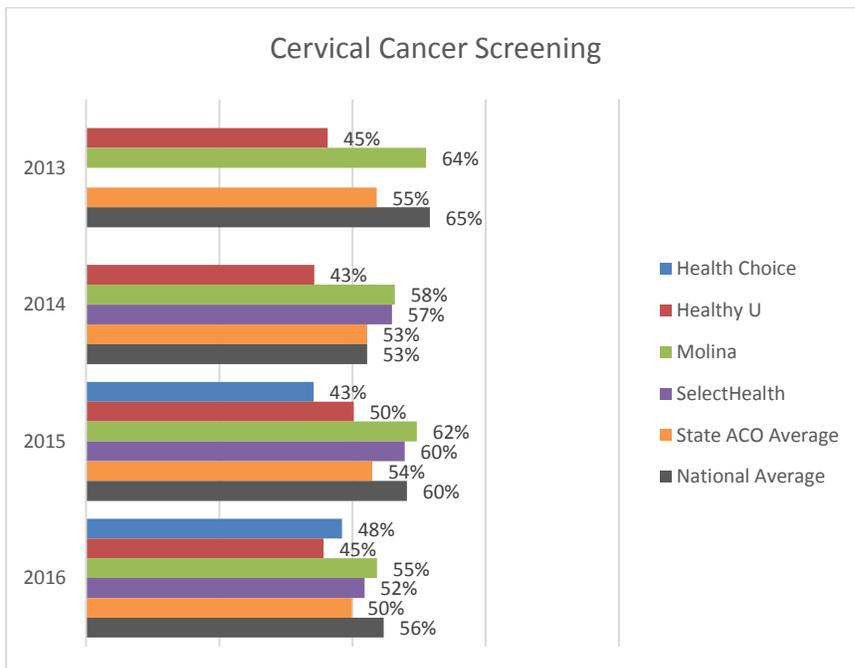
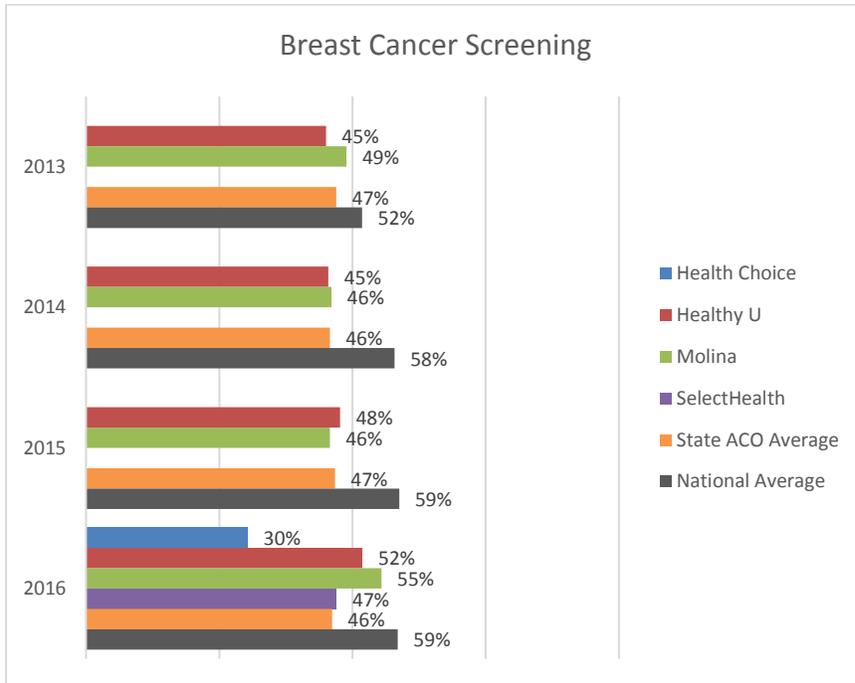
Pediatric Care (continued)



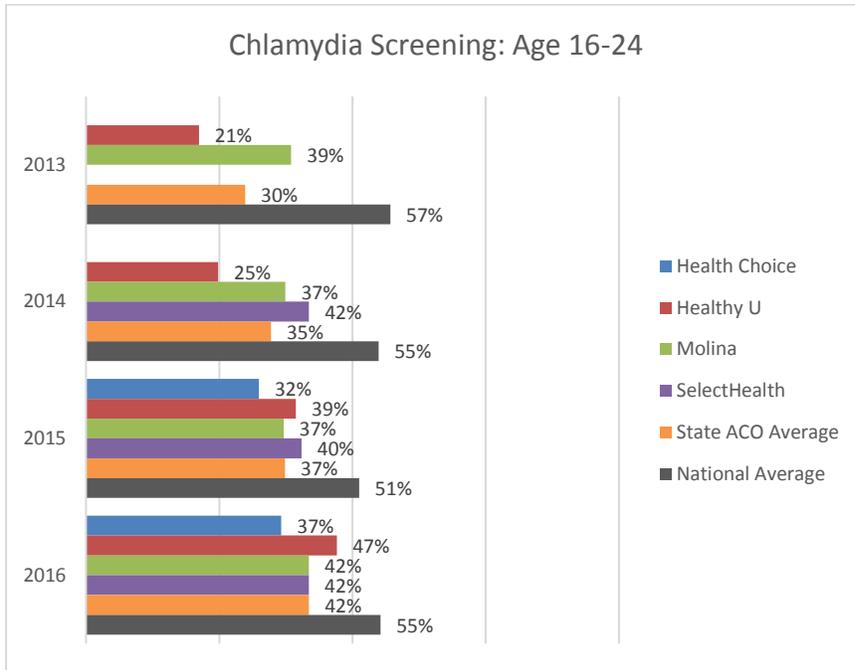
Maternity Care



Adult Care

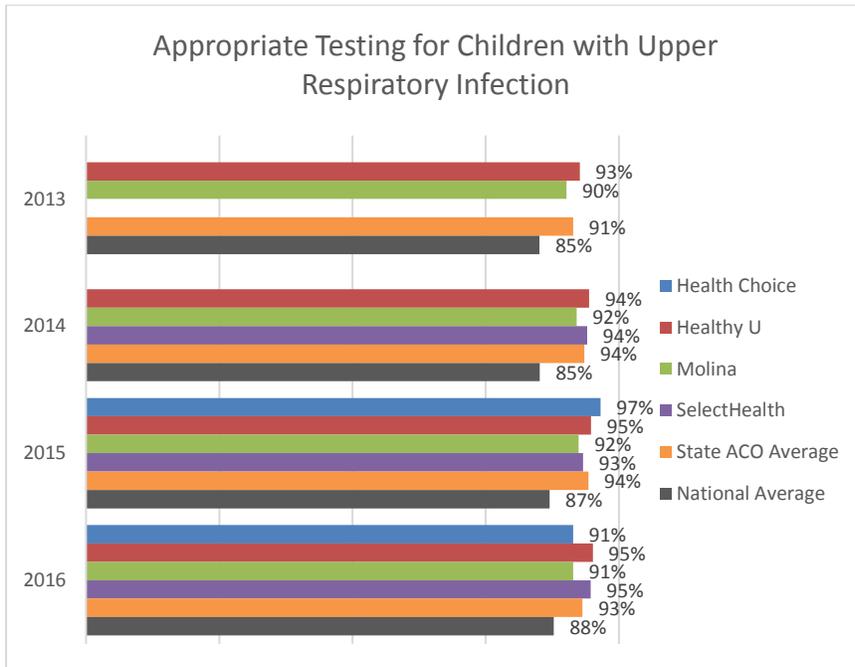


Adult Care (continued)

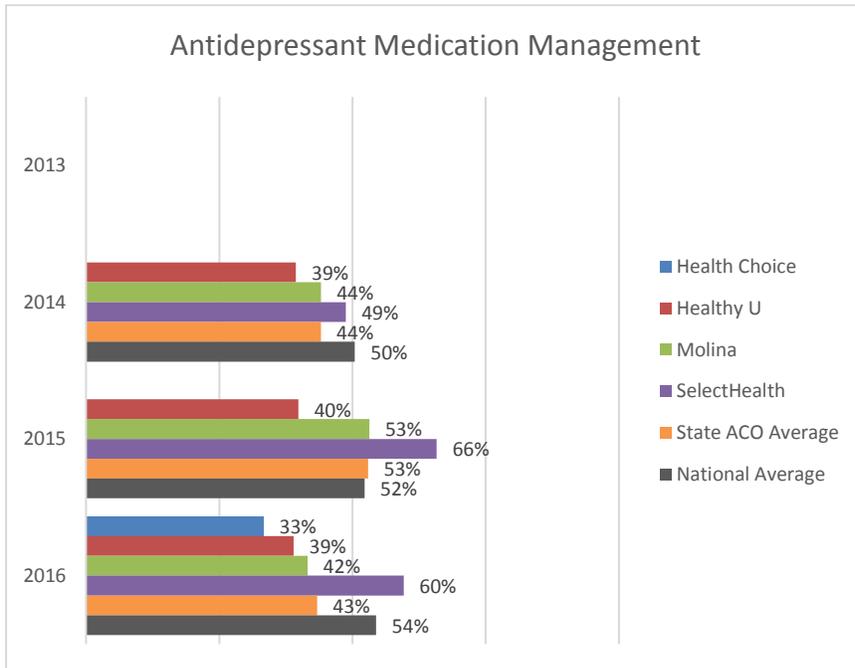
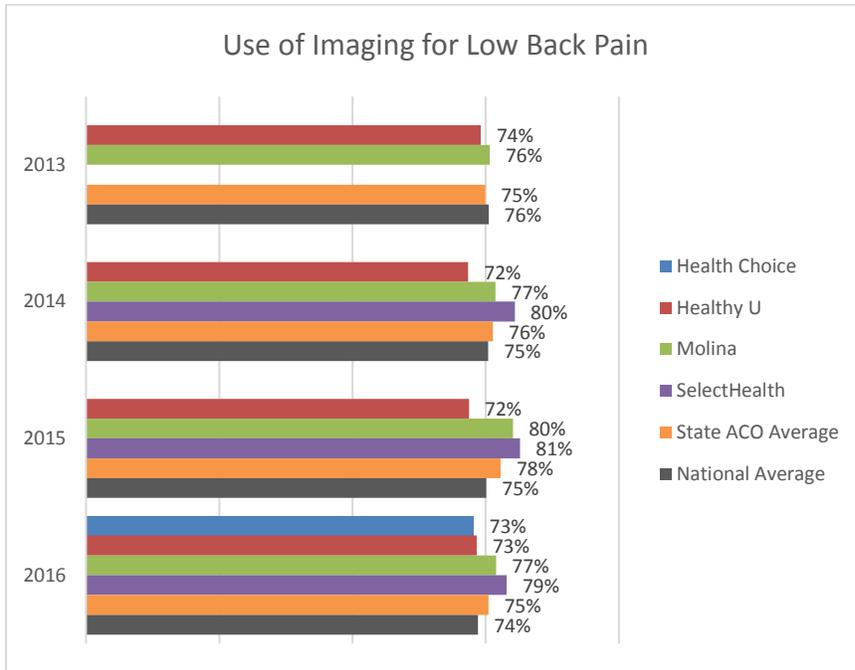


HEDIS – Acute Services

Pediatric Care

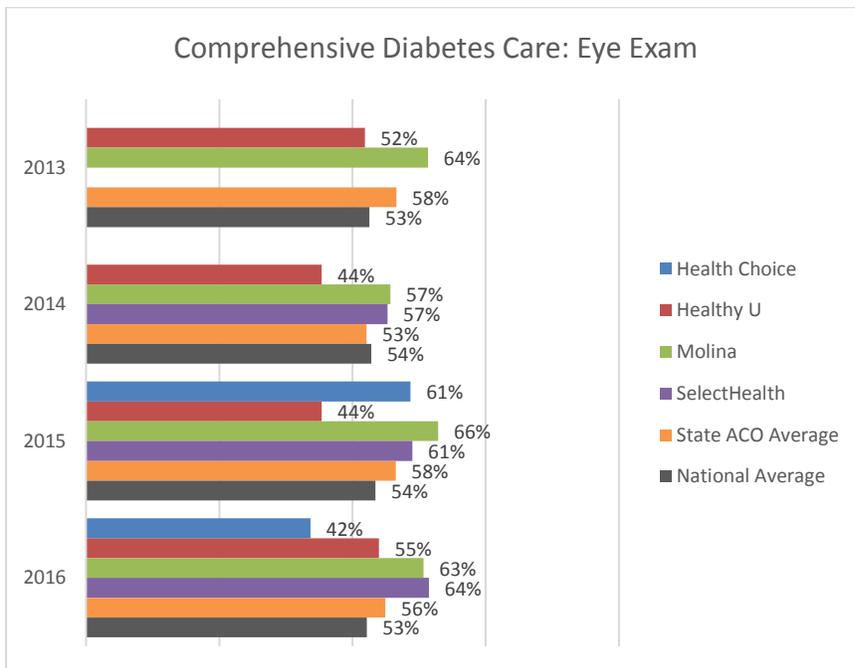
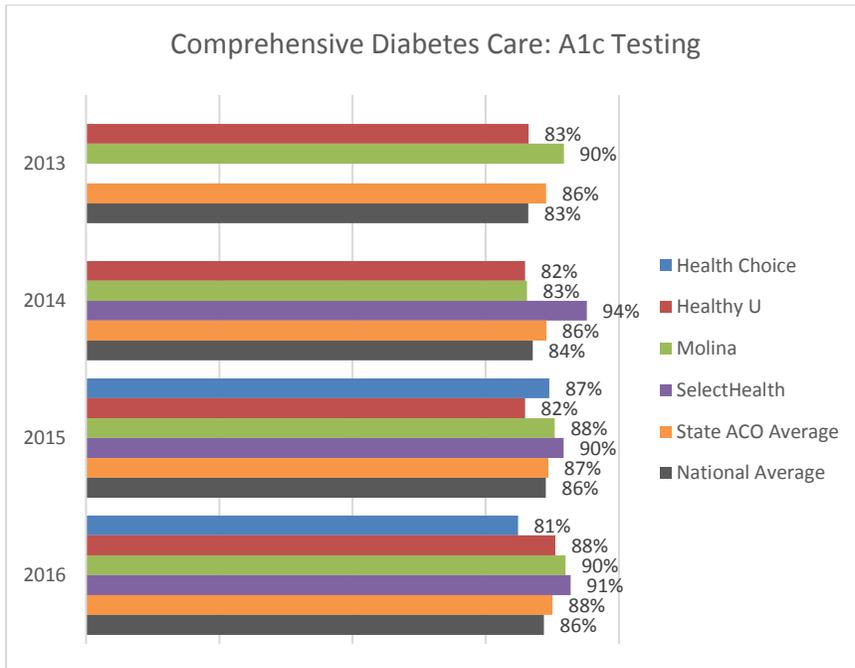


Adult Care

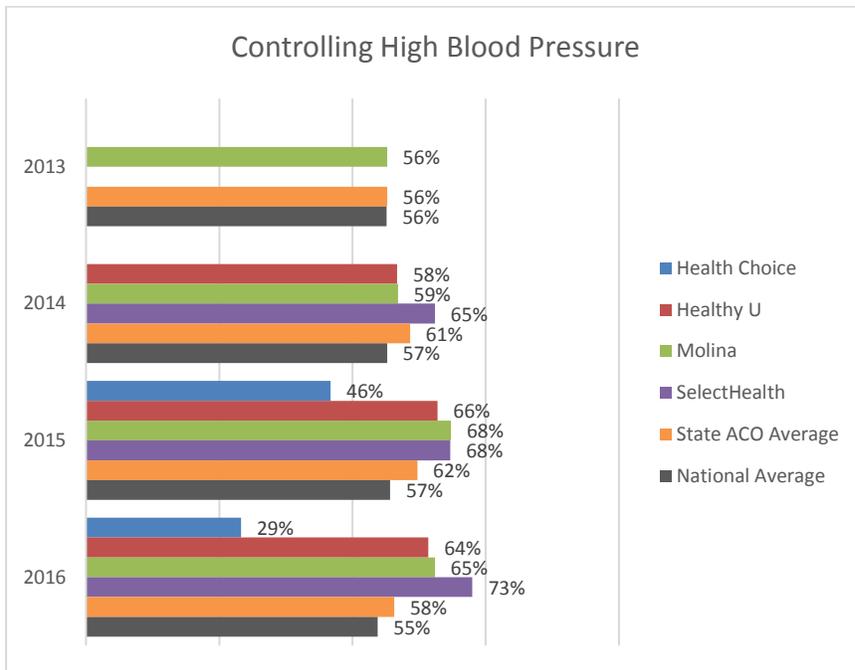


HEDIS – Chronic Services

Adult Care



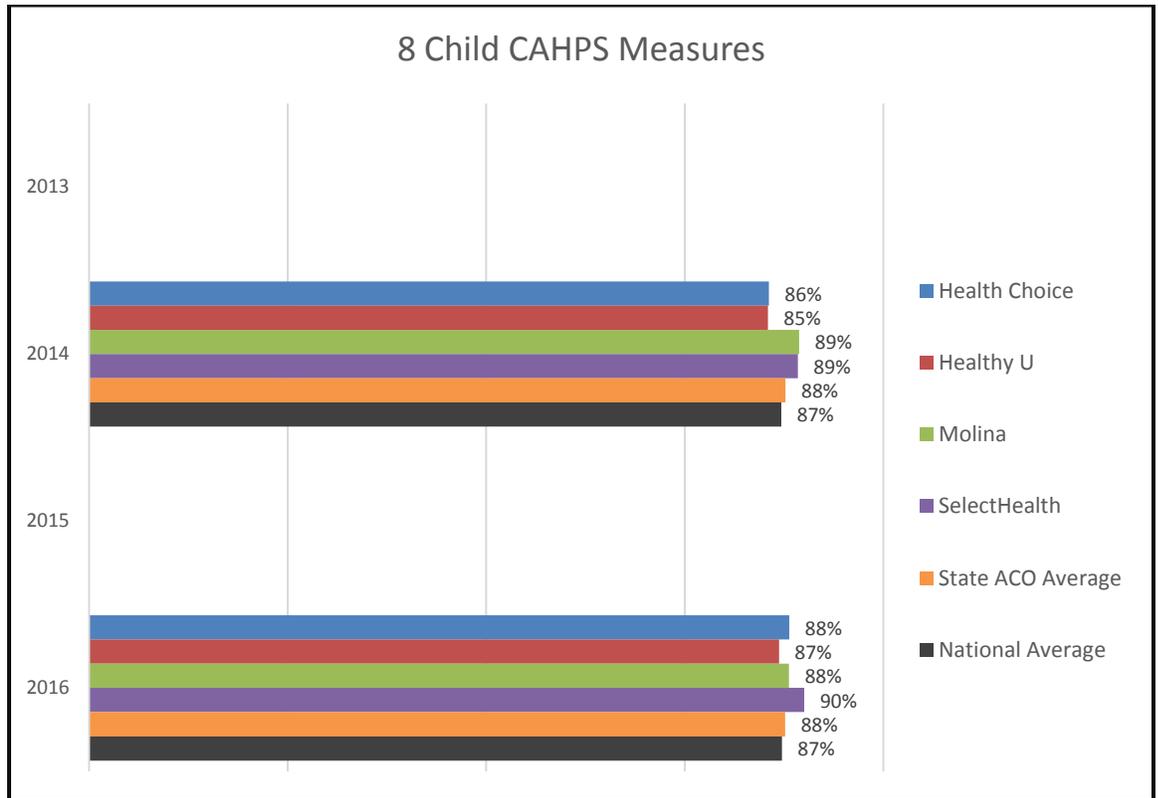
Adult Care (continued)



CAHPS Measure Summary

The Consumer Assessment of Health Plans and Systems surveys measure perceptions of care and are conducted on the adult population in odd-numbered years and on the child population in even-numbered years.

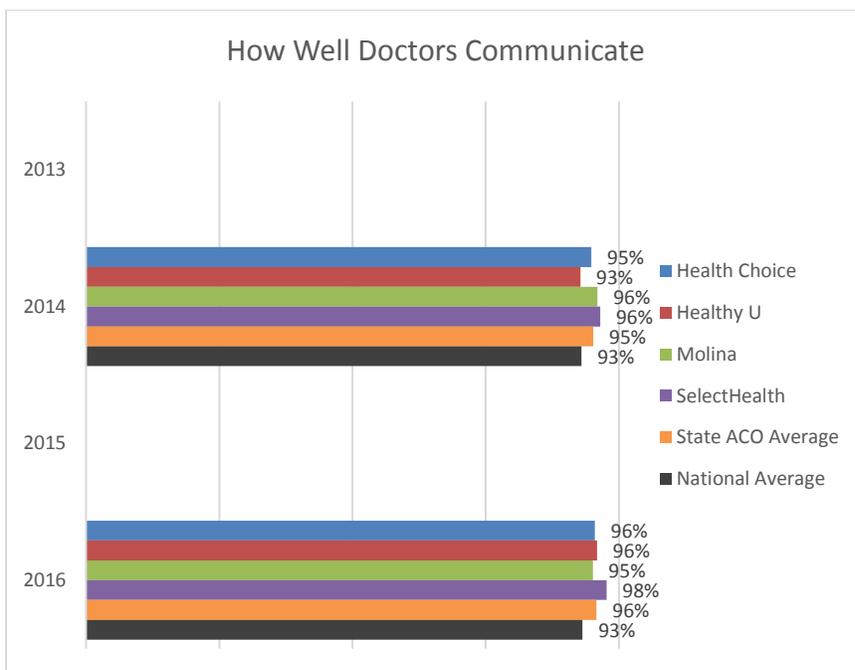
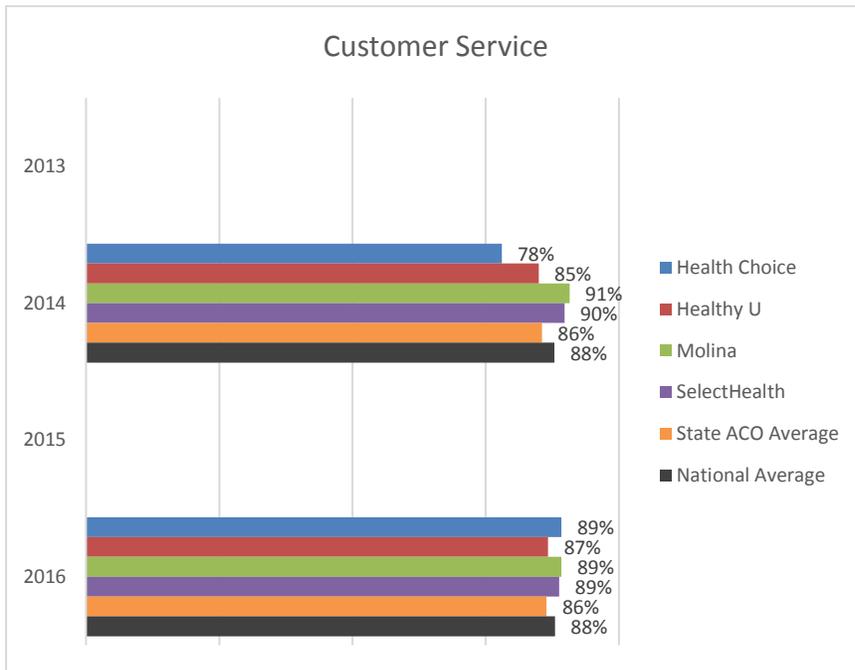
CAHPS Measure Summary



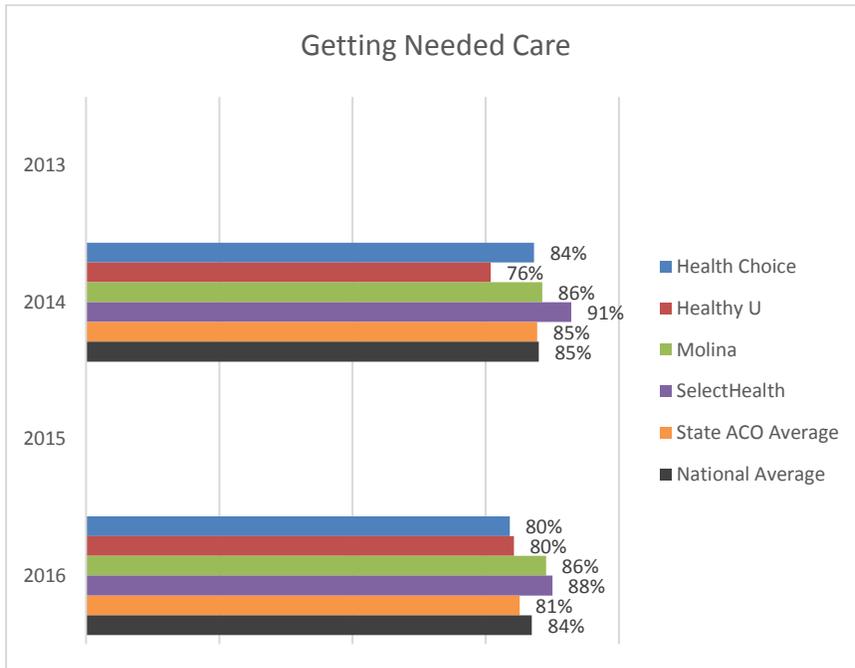
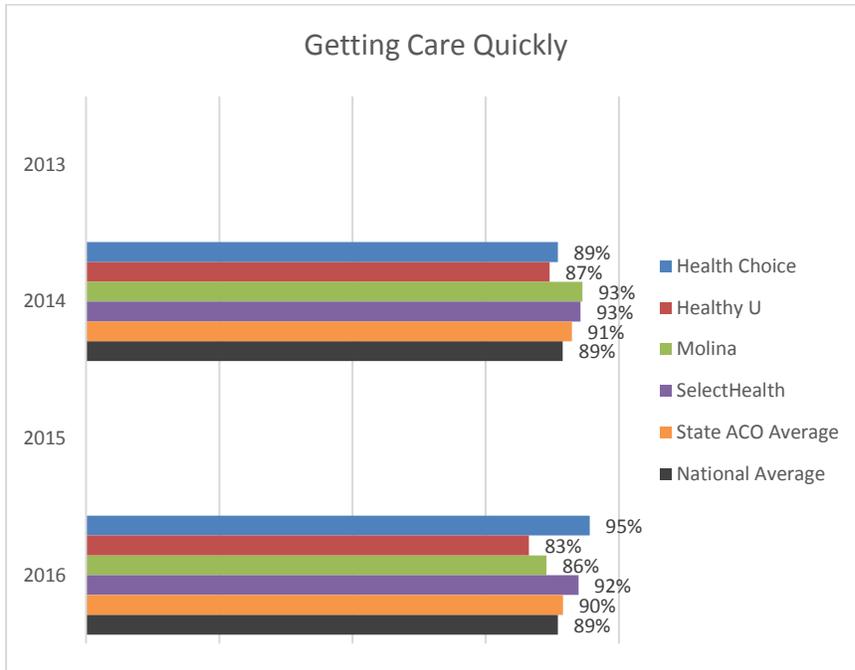
CAHPS – Access

Scores reflect composites of *usually* and *always* ratings from multiple, related questions.

Pediatric Care



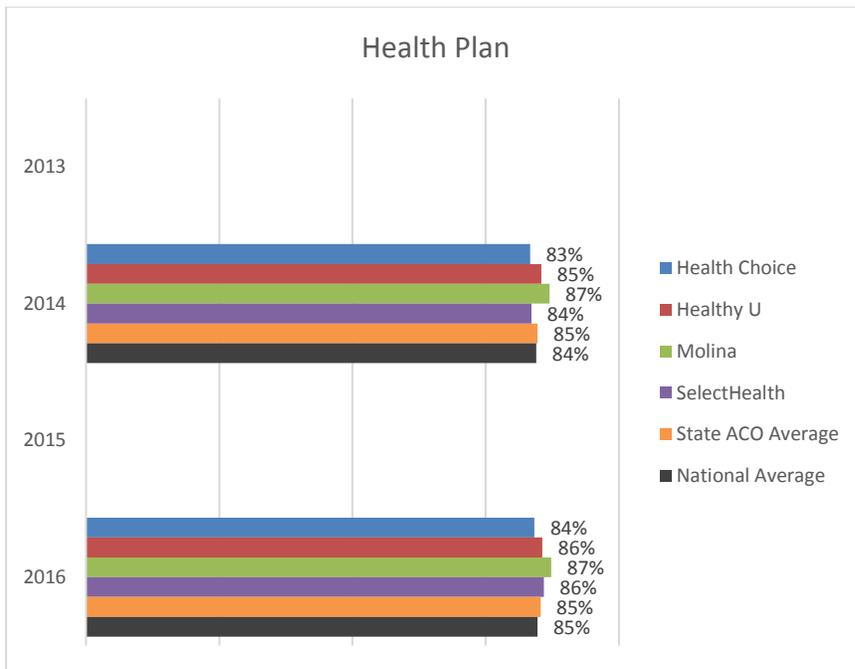
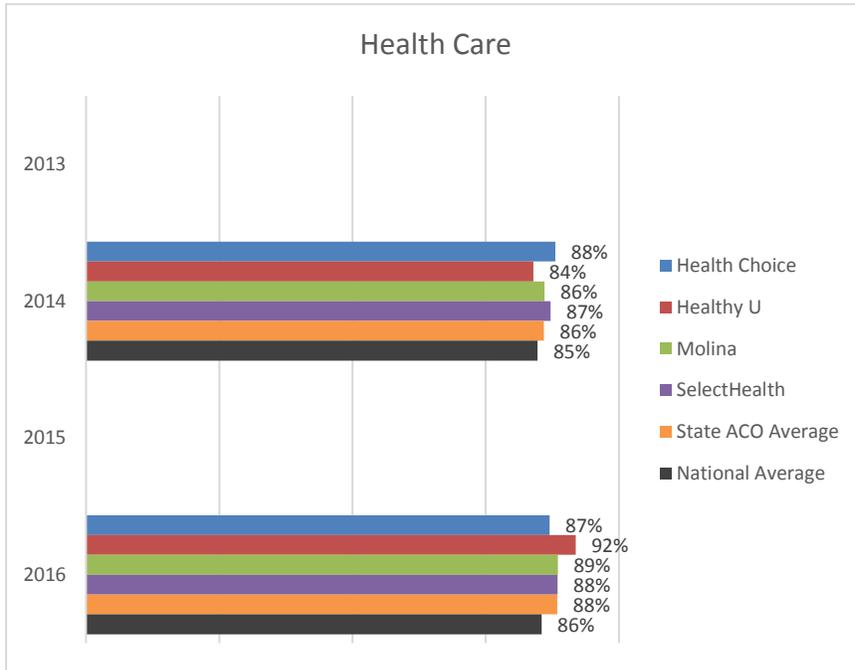
Pediatric Care (continued)



Satisfaction

Scores reflect ratings of 8, 9, or 10 on a scale of 0 (worst) to 10 (best).

Pediatric Care



Pediatric Care (continued)

