



UTAH'S STATEWIDE COMMUNICATIONS SYSTEM

FIRST RESPONDERS HAVE RELIED ON THE SYSTEM FOR NEARLY 20 YEARS

- ❖ Established in 1997 to develop, operate and maintain critical public safety communication services throughout the state
- ❖ Currently serves **170** state and local agencies, **20,000** system users and has **163,000** transmissions a day

IT IS TIME TO UPGRADE A SUCCESSFUL SYSTEM

- ❖ The system has worked well but its main components are reaching end of life
- ❖ Manufacturer support is discontinuing and replacement parts are no longer available
- ❖ Coverage today serves 85% of the State's population, yet leaves significant rural areas without adequate emergency communication and interoperability
- ❖ New technology is necessary to provide higher capacity communication and coverage throughout the state

A TRUE PUBLIC-PRIVATE PARTNERSHIP

- ❖ UCA has partnered with private sector companies to provide vital communications throughout the state
- ❖ The proposed reinvestment in the communications system follows a lengthy study by the Legislature's Communications Task Force
- ❖ The upgrade, including VHF and 800 MHz replacement and acquisition, will follow an open and transparent bidding process
- ❖ UCA is committed to working with private sector providers to provide the most cost effective communication services



PERFORMANCE MEASURES

- 1.** UCA will complete 70% of its scheduled construction projects in 2017.
- 2.** UCA's 911 Division personnel will conduct site visits to every PSAP in the state to discuss options to improve interoperability, including development of NG9-1-1 education and best practices.
- 3.** UCA has been the subject of multiple audits. Not all of those audits have concluded. UCA has responded to all of the State Auditor's recommendations—and implemented all of his recommendations. Once the other audits have concluded, UCA will comply with the terms and conditions, if any, recommended by those audits.