

Immediate Operational Needs

- Expansion of services in Utah County
 - \$1,800,00.00 initial cost
 - \$1,400,00.00 ongoing
- Replace outdated and unsupported Facial Recognition Software
 - \$1,700,000.00 estimated upfront
 - \$255,000.00 ongoing
- Continued efforts toward protection of identities and compliance with national security standards
 - \$450,000.00 initial cost
 - \$172,000.00
- Expansion of Online Services
 - \$332,000.00 implementation
- Expansion of services in Davis County
 - \$1,600,000.00 one time
 - \$1,200,000.00 ongoing

Anticipated Operational Needs

Using the Kem Garder population growth study Service expansions are anticipated in the following areas;

- Washington County
 - \$1,250,000.00 initial cost
 - \$850,000.00 ongoing
- Wasatch / Summit County Area
 - \$1,005,000.00 initial cost
 - \$702,000.000 ongoing
- South West Salt Lake County
 - \$1,800,00.00 initial cost
 - \$1,500,00.00 ongoing
- North Utah County
 - \$1,500,000.00 initial cost
 - \$1,200,000.00 ongoing

The service needs in Utah County far exceed the resources in the area. Utah County is the second highest populous county in the state. It continues to be among the fastest growing counties nationally. There is one full service facility and one satellite facility. For comparison Salt Lake County has three full service offices with 109 staff members. Utah County has 30.

Our Facial Recognition Program is an important fraud detection and deterrent tool. The software we currently utilize is obsolete and unsupported.

Continued efforts toward protection of identity security and compliance with national security standards

Online Service expansion; The development of a web service for medical providers to submit information to the division. A service for Law Enforcement to electronically submit arrest reports. Development of mobile service application. Continued study of Mobile Driver License Technologies and Autonomous Vehicle Technologies.

Commercial driver licensing services are absent in Davis County. The current facility is seriously undersized. Building size and staffing need to be expanded to meet the service needs and expectations on the county.

Our goal as we approached the proposed fee request was simple. Develop a fee structure which would provide sufficient funds to; Provide the highest level of service to the citizens in a fiscally responsible manner. Address immediate operational and service issues. Sustain the division for the anticipated eight to ten years.