

## FY19 DTS Rates

Service Description	FY18 Approved Rate	FY19 Proposed Rate	FY19 Proposed Rate with COMP*	Total Change	Unit
<b>Application Services</b>					
Tier 1	\$63.93	\$64.01	\$65.58	\$1.65	Hour
Tier 2	\$77.58	\$79.39	\$81.31	\$3.73	Hour
Tier 3	\$88.00	\$89.40	\$91.52	\$3.52	Hour
Tier 4	\$102.13	\$101.25	\$103.62	\$1.49	Hour
Master Engineer/Consultant/Other	SBA	SBA	SBA		
<b>Communication Services</b>					
Telephone Technician Labor	\$72.54	\$73.82	\$75.35	\$2.81	Hour
Universal Telecom Rate	\$32.20	\$32.43	\$32.72	\$0.52	Line/Month
Long Distance	\$0.030	\$0.030	\$0.030	\$0.000	Minute
1-800 Usage	\$0.030	\$0.030	\$0.030	\$0.000	Minute
Jabber	\$1.33	\$2.69	\$2.73	\$1.40	User/Month
Other Voice Services	Cost + 10%	Cost + 10%	Cost + 10%		
International Long Distance	Cost + 10%	Cost + 10%	Cost + 10%		
IP Contact Center	SBA	\$28.06	\$28.25		Core License/Month
Call Management System	SBA	SBA	SBA		
<b>Desktop Services</b>					
Desktop Support	\$66.36	\$66.36	\$67.84	\$1.48	Device/Month
On-Call Support	Actual Cost	Actual Cost	Actual Cost		
Hosted Email	\$4.95	\$5.42	\$5.45	\$0.50	Acct/Month
Email Encryption	\$1.57	\$1.11	\$1.11	-\$0.46	Acct/Month
Google Vault	\$2.59	\$2.64	\$2.64	\$0.05	Acct/Month
Google Unlimited	\$1.00	\$1.00	\$1.00	\$0.00	Acct/Month
Software Resale	Cost + 6%	Cost + 6%	Cost + 6%		
Equipment Maintenance	Cost + 10%	\$0.00	\$0.00		
Virtual Applications	SBA	SBA	SBA		
<b>Hosting Services</b>					
Oracle Database Hosting Core Model	\$1,104.89	\$764.42	\$775.42	-\$329.47	Core/Month
Oracle Database Hosting Shared Model	\$48.46	\$22.73	\$23.22	-\$25.24	GB/Month
SQL Database Hosting Core Model	\$766.37	\$519.72	\$527.04	-\$239.33	Core/Month
SQL Database Hosting Shared Model	\$38.11	\$10.08	\$10.44	-\$27.67	GB/Month
Database Consulting	\$77.58	\$79.39			Hour
Server Administration	\$404.06	\$404.06	\$412.76	\$8.70	OS/Month
Processing (CPU)	\$85.26	\$44.80	\$45.13	-\$40.13	CPU/Month
Memory (NEW)	\$0.00	\$7.41	\$7.47	\$7.47	GB/Month
Storage	\$0.1284	\$0.0883	\$0.0898	-\$0.0386	GB/Month
Back-up & Archive Storage	\$0.1221	\$0.1280	\$0.1296	\$0.0075	GB/Month
Storage Encryption	N/A	N/A	N/A		GB/Month
File-Share	\$0.1284	\$0.0883	\$0.0898	-\$0.0386	GB/Month
Network Attached Storage	\$0.0949	\$0.0807	\$0.0807	-\$0.0142	GB/Month
Object Storage	\$0.0198	\$0.0198	\$0.0198	\$0.0000	GB/Month
Public Cloud Administration	SBA	SBA	SBA		
Other Hosting Services	SBA	SBA	SBA		
Shared Application Hosting (NEW)	\$0.081	\$0.081	\$0.081		Instance/Hour
Web Application Hosting	\$43.45	\$49.57	\$49.57	\$6.12	Instance/Month
Data Center Rack Space - Full Rack	\$471.68	\$485.83	\$485.83	\$14.15	Rack/Month
Data Center Rack Space - Rack U	\$15.73	\$16.19	\$16.19	\$0.46	Rack U/Month
<b>Mainframe Computing</b>					
Mainframe Disk	\$0.0056	\$0.0053	\$0.0053	-\$0.0003	MB/Month
Mainframe Tape	\$0.0007	\$0.0007	\$0.0007	\$0.0000	MB/Month
Mainframe Consulting	\$77.58	\$79.39	\$81.31	\$3.73	Hour
Mainframe Computing	SBA	SBA	SBA		

\*Assumptions include wage increases of 2% and health and dental increases of 7%.

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Service Description	FY18 Approved Rate	FY19 Proposed Rate	FY19 Proposed Rate with COMP*	Total Change	Unit
<b>Network Services</b>					
Network Services	\$46.92	\$47.39	\$47.83	\$0.91	Device/Month
Network Services - 10 GB	\$187.68	\$189.56	\$191.32	\$3.64	Connection/Month
Network Services - Other State Agencies	\$51.27	\$51.27	\$51.71	\$0.44	Device/Month
Other Network Services	Cost + 10%	Cost + 10%	Cost + 10%		
Misc. Data Circuits	Cost + 10%	Cost + 10%	Cost + 10%		
Security	\$21.44	\$23.64	\$23.92	\$2.48	Device/Month
Other Security Services	SBA	SBA	SBA		
Security Assessment/Insurance	See Table	See Table	See Table		See Table
<b>Print Services</b>					
High Speed Laser Print	\$0.0321	\$0.0369	\$0.0374	\$0.0053	Image
Other Print Services	Cost + 10%	Cost + 10%	Cost + 10%		
<b>Miscellaneous</b>					
DTS Consulting Charge	\$77.58	\$79.39	\$81.31	\$3.73	Hour
<b>AGRC Services</b>					
GPS Subscriptions	\$600.00	\$600.00	\$600.00	\$0.00	Subscription/Year
AGRC Plots (AGRC)	\$6.00	\$6.00			
GIT Professional Labor	See Application Services Table	See Application Services Table	See Application Services Table		

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