

Unemployment Insurance Administration  
Purposes for Which Money Was Used

**Unemployment Insurance Administration**

Activity or Service	Description	FY 2017 Expenditures
UI Director and Program Specialists	The Unemployment Insurance (UI) program is responsible for collecting contributions from Utah employers into an Unemployment Trust Fund. This fund is then used to pay for benefits to individuals who are determined to be unemployed through no fault of their own and are actively available for and seeking full-time work. All UI Administrative job duties coincide with federal requirements for running an effective and efficient unemployment insurance program. The UI Director and Program Specialists assess program operations, develop plans for program improvement, and implement such plans including supportive training for the operational units.	1,303,900
UI Claims	UI Claims personnel obtain facts and determine whether a claimant is entitled to receive benefits. This includes an audit of benefit payments to ensure payment accuracy.	5,311,200
UI Claims Center	UI Claims Center personnel take and process claims, including the computation of benefit amounts and coordination with the local employment centers for reemployment services.	3,539,600
UI Contributions	UI Contributions personnel process wage reports and money received from employers, including the determination of taxable status for employers and establishment of experience rating accounts.	6,418,200
New Hire Registry	Collect information on newly hired or rehired employees through contract with the Office of Recovery Services and coordinate the transfer of this information with the National Directory of New Hires through the federal Office of Child Support Enforcement.	284,600
Public Assistance Overpayment Collections	Collect erroneously paid amounts from public assistance programs.	512,300
		<b>17,369,800</b>

**Adjudication**

Activity or Service	Description	FY 2017 Expenditures
Adjudication Administration	Administration of the Adjudication Division	500,600
Lower Appeals	Adjudication provides hearings on unemployment insurance claims and public assistance payment disputes, as well as the appeals of such hearings. The department has a statutory obligation to provide an adjudication process for unemployment and public assistance programs.	1,283,000
Workforce Appeals Board	Higher appeals unit that hears appeals of the Administrative Law Judge decisions made in Lower Appeals.	203,000
Legal Services	Adjudications assists the department by offering guidance on legal matters such as contracts, insurance, and personnel.	781,300
Customer Relations	Constituent affairs. Handles high-level customer complaints.	460,000
		<b>3,227,900</b>