



# Waiting List Management Strategies

October 16, 2018

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# Background

## 2017 Interim Session Budget Deep Dive

- Examine cost-containment strategies implemented by other states.

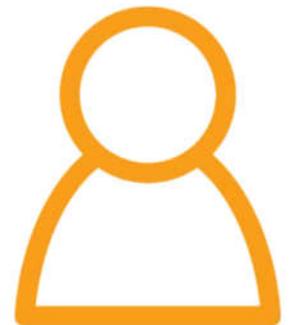
## 2018 General Session HB2 Intent Language

- Study and report on effective management strategies for the DSPD waiting list.

# Executive Summary: People Needing Support

By 2030: 27,206 Utahns may need DSPD services

- Includes 3,000 people on the current waiting list
- 79.3% are children
- Need for preventative supports



**Sources:** Utah's Long-Term Demographic and Economic Projections Summary (July, 2017) Research Brief  
University of Minnesota Residential Information Systems Project Annual Report: Status and Trends Through 2016

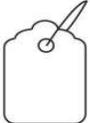
# Focus Group Themes

- Eligibility/application paperwork is overwhelming
- Insufficient preventative services lead to crisis
- The waiting list discourages applicants



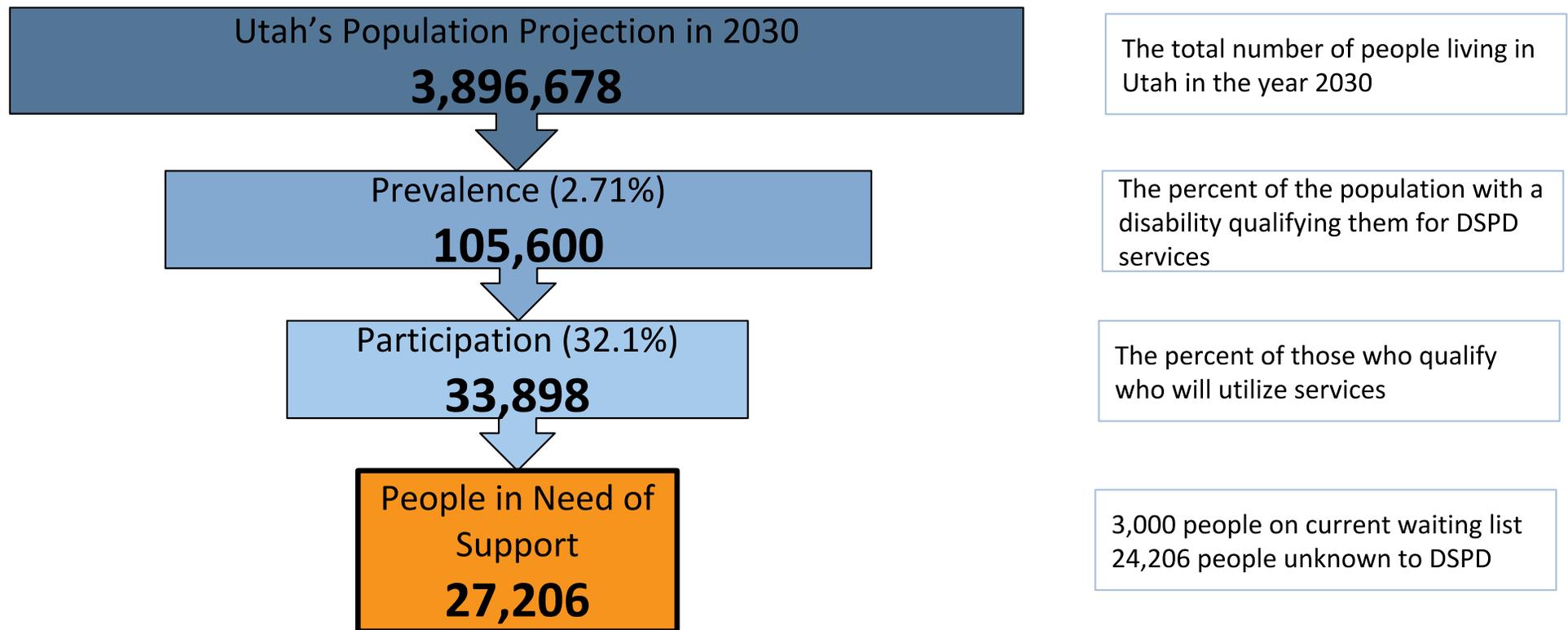
# Executive Summary:

## Cost to Support an Additional 27,206 Utahns

Current System	Draft Option*
 \$628.8M GF	 \$314.9M GF

\*Draft Option includes system improvements and internal efficiencies.

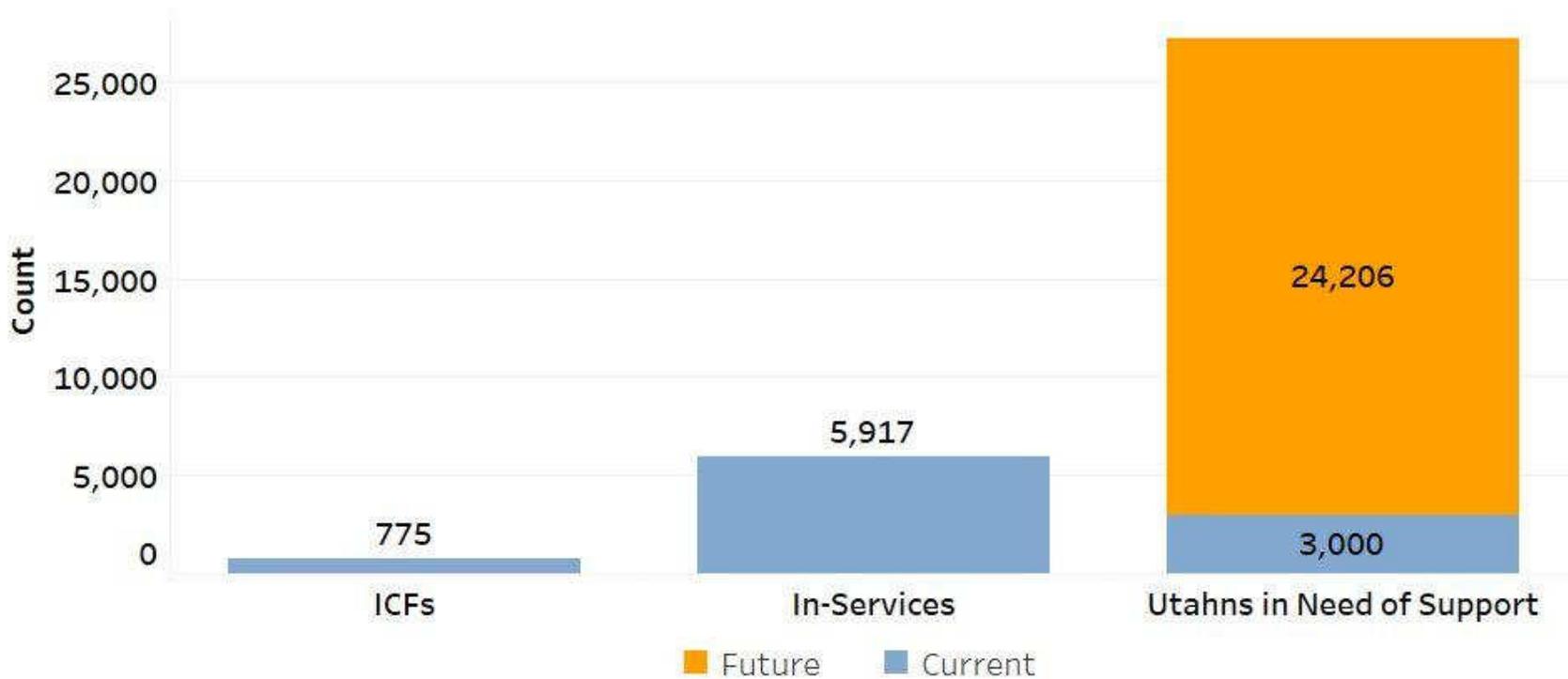
# Estimating the Unmet Need



**Sources:** Utah's Long-Term Demographic and Economic Projections Summary (July, 2017) Research Brief  
University of Minnesota Residential Information Systems Project Annual Report: Status and Trends Through 2016

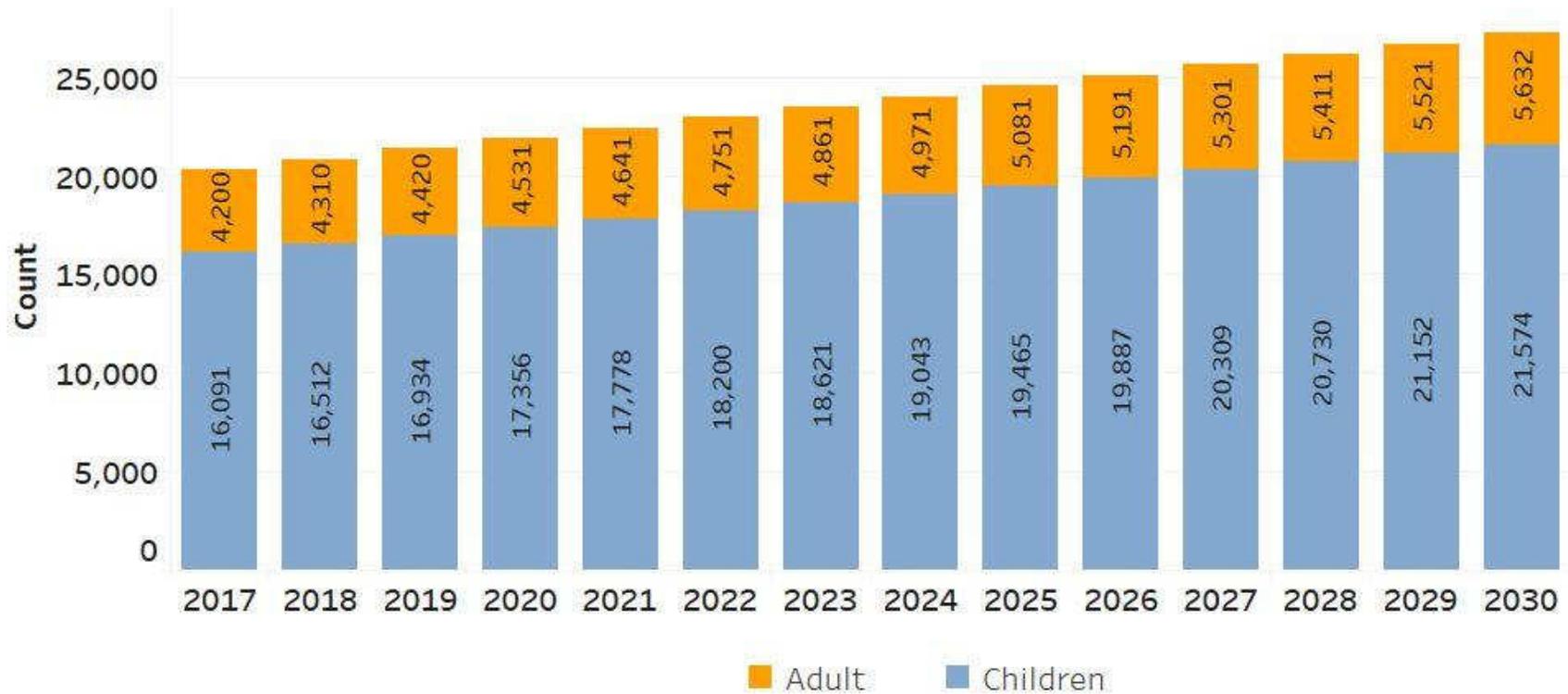
# Utahns in Need of Support

Utah's System Distribution  
Counts



# Utahns in Need of Support

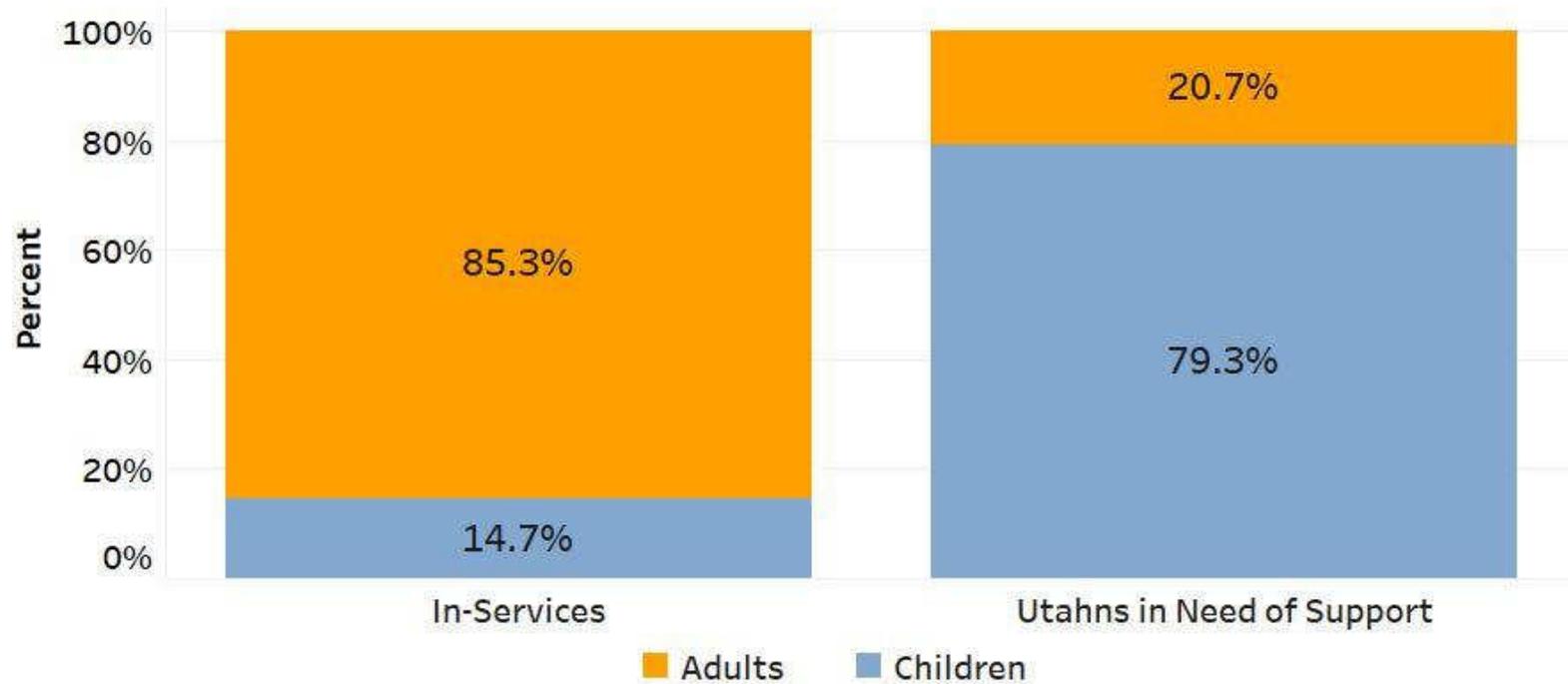
Utahns in Need of Support  
Age Distribution



# Utahns in Need of Support

## Age Distribution

People In-Services and Utahns in Need of Support



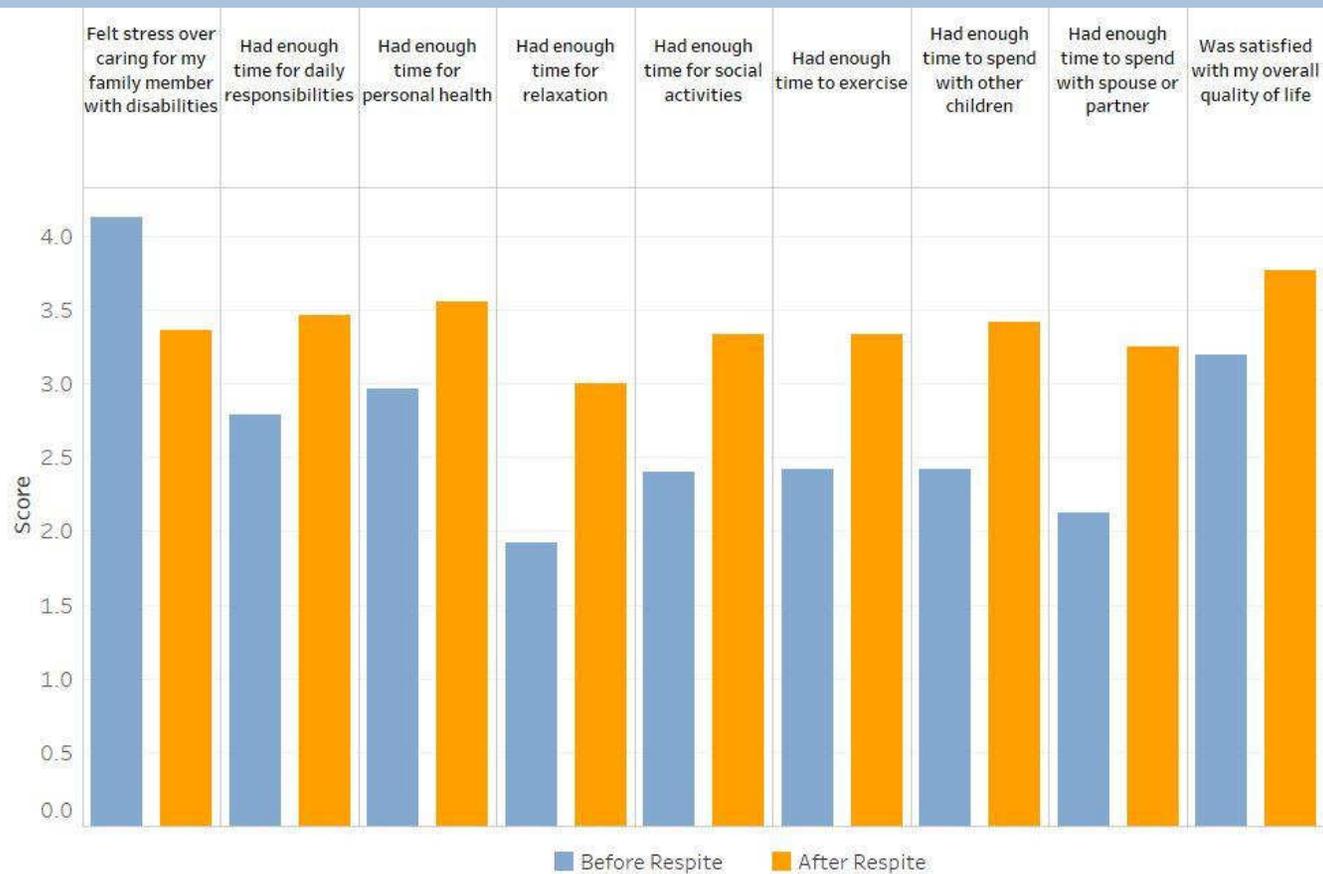
# Populations in Need of Support

Lifespan (Level I Waiver-L1)

Adults Age 18 and Older (Level II Waiver-L2)

People Needing Residential Support (Comprehensive/Legacy)

# Effectiveness of Respite



N = 151; Time Elapsed: 8 Months

# Level I Waiver

## Foundational Services

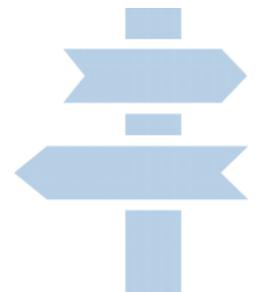
- Family Training
- Support Coordination

## Capped Services

- Respite
- Behavior Consultation
- Environmental Adaptations (Emphasis on Technology)
- After School/Summer Senior Programs (Community Integrated)
- Community Integrated Employment/Day Programs
- Transportation

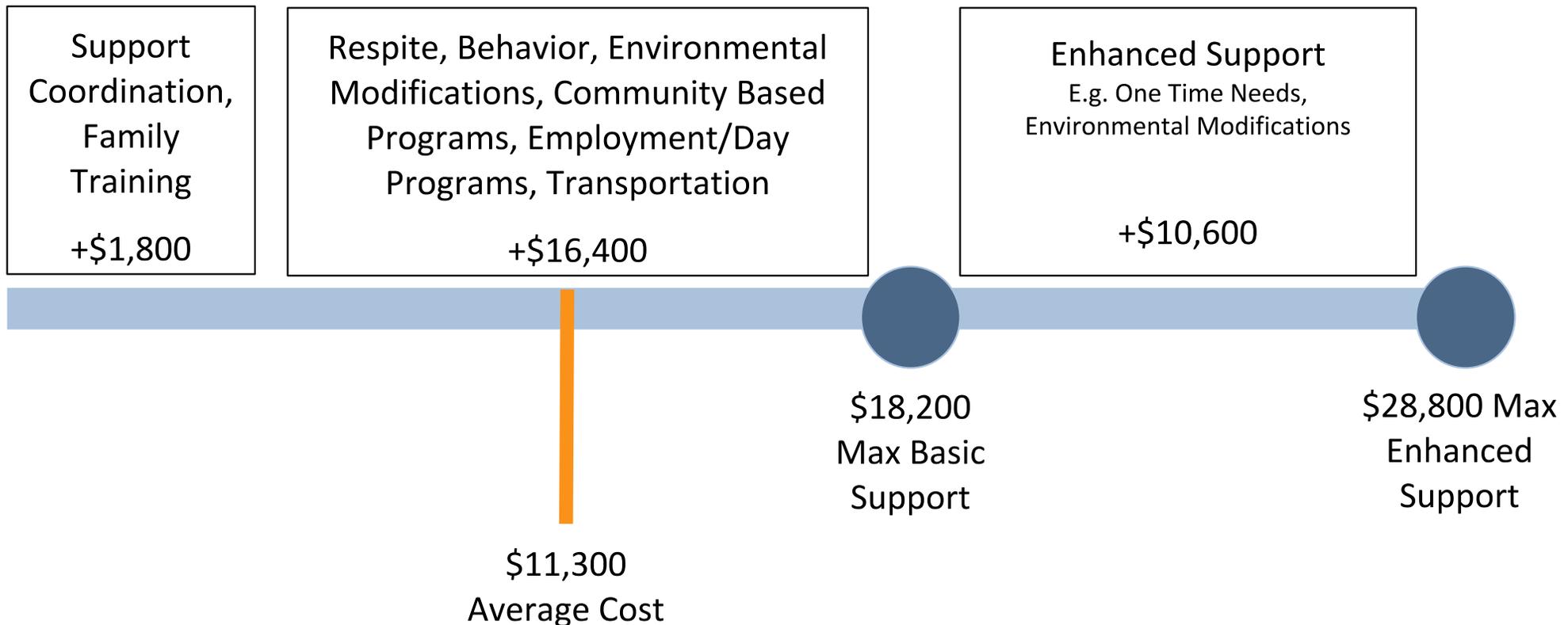
## Enhanced Supports

- One-time increase
- E.g. One time home modification, temporary loss of caregiver, enhanced behavior support
- Estimated 10% of people



Prevention

# Level I Waiver (22,827 People) Annual Total Dollars



# Level II Waiver

## Foundational Services

- Family Training
- Support Coordination

## Capped Services

- Respite
- Behavior Consultation
- Environmental Adaptations (Emphasis on Technology)
- After School/Summer Senior Programs (Community Integrated)
- Community Integrated Employment/Day Programs
- Transportation
- Personal Assistance
- Technology Assisted Independence

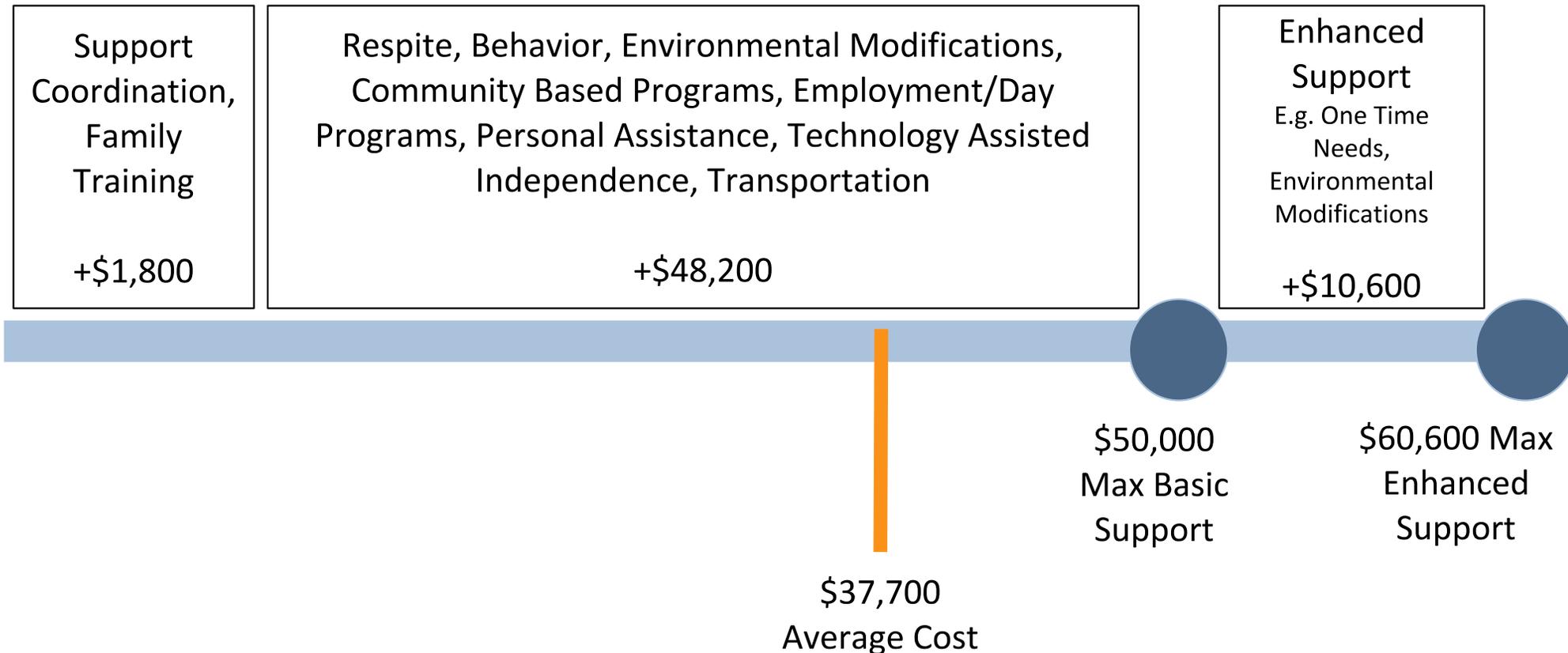
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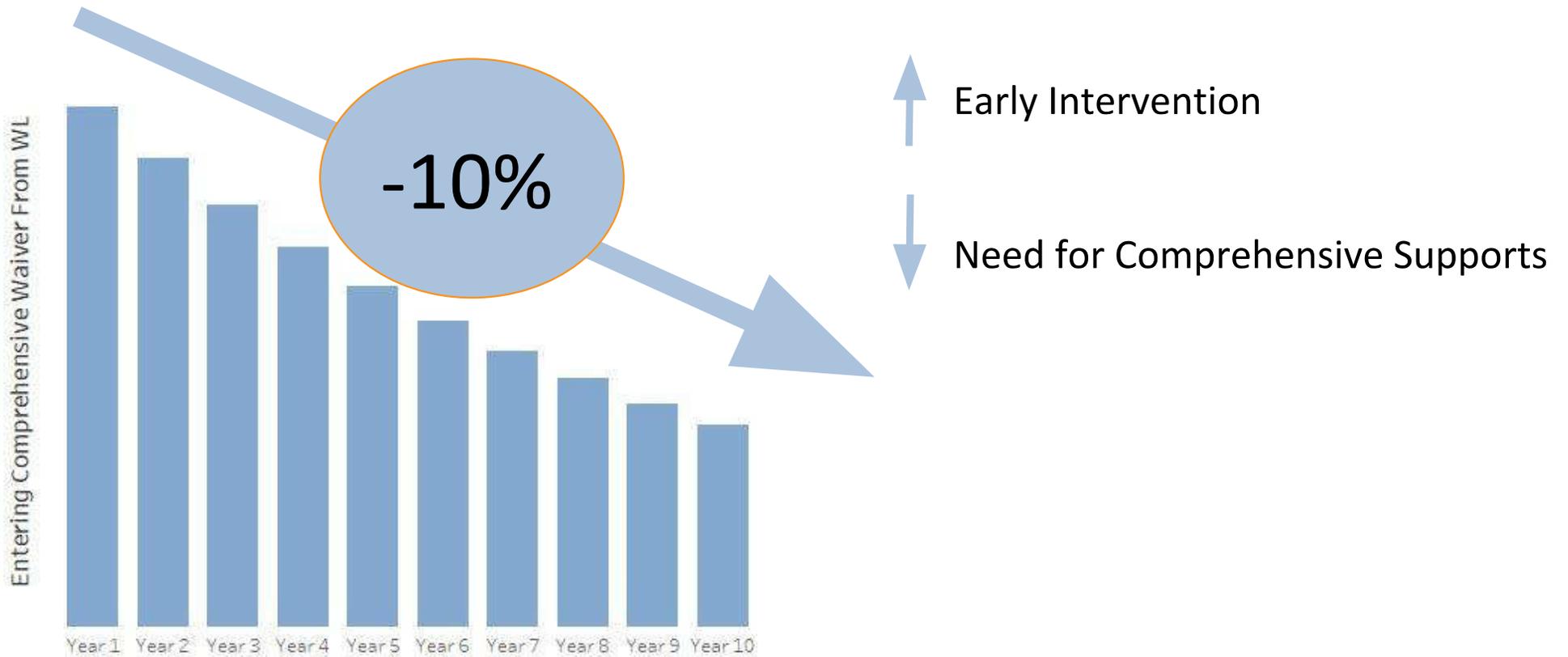


Self-Reliance

# Level II Waiver (2,369 People) Annual Total Dollars



# Existing Comprehensive Waiver



Source: <https://www.healthypeople.gov/2020/topics-objectives/topic/disability-and-health/objectives>

# Ten Year Costs for Supporting 27,206 New Enrollees



Existing  
Comprehensive  
Waiver  
\$13,800 GF  
27,206 people 



Existing  
Comprehensive  
Waiver  
\$26,800 GF  
2,010 people 

Level II Waiver  
\$10,700 GF  
2,369 people 

Level I Waiver  
\$3,200 GF  
22,827 people 

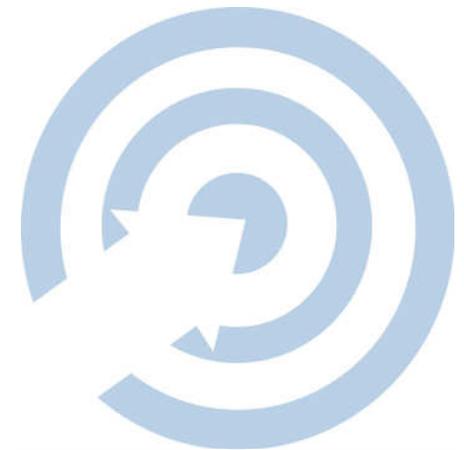
# Building Capacity

- Providers
- Support Coordinators
- Transition, Eligibility, Claims Processing Services



# Internal Efficiencies

- Reduced Needs Assessment Questionnaire
  - First Come/First Served
  - Random Selection
- Eliminate Oversight Review
  - Budget Caps
  - Medicaid Authorized Criteria
- Reduced Paperwork Requirement
- No Mandated Additional Needs

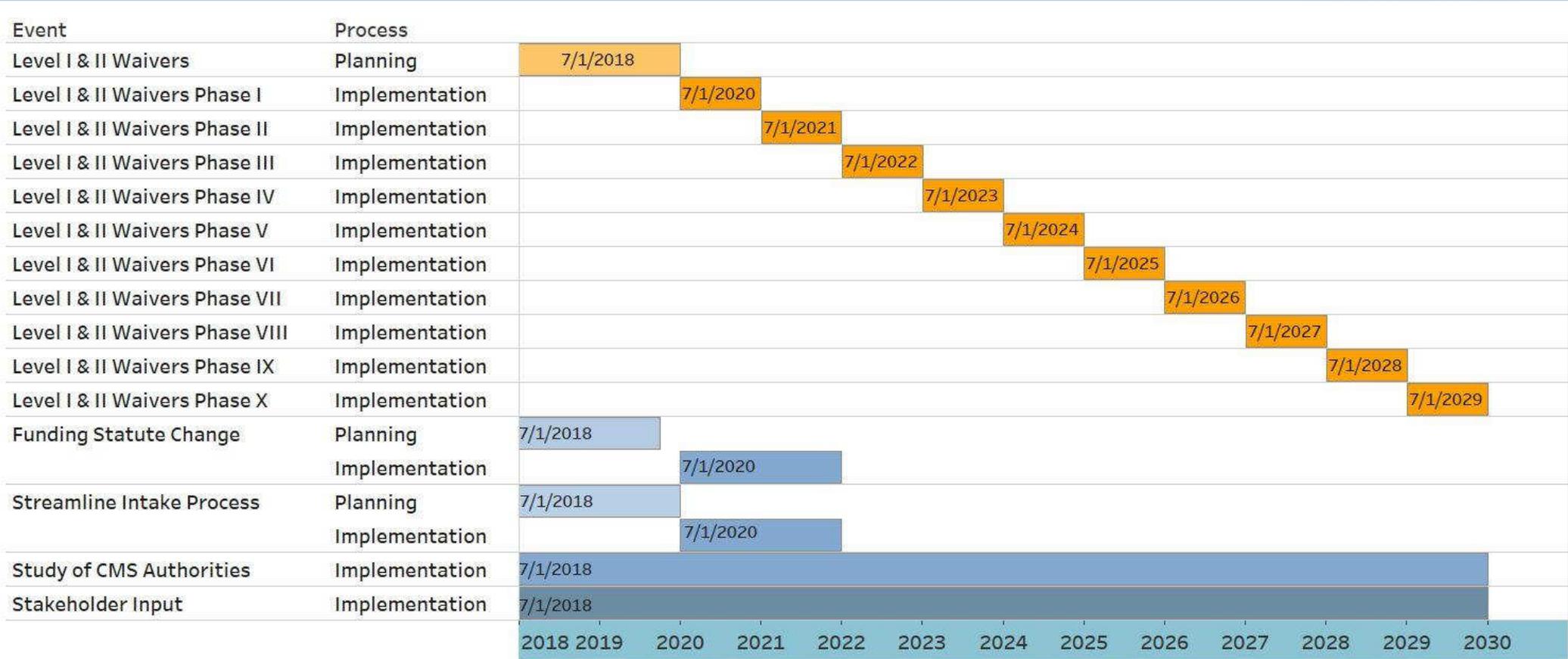


Operational Excellence

# Improving Service Accessibility

Service	Rate Increase	GF cost to implement for 27,206 new enrollees
Transportation	17.6%	\$956,263
Respite	19.8%	\$1,084,626
Behavior Consultation	22.2%	\$2,756,371
Supported Living	19.8%	\$461,956
		<b>\$5,259,216</b>

# Draft Roadmap



# Implementation: July 1, 2020



Thank you!

