



**Administrative Offices of the Courts
Performance Measure Reports
FY 2018**

Thank you for this opportunity to present the results of the performance measure for the Administrative Office of the Courts. The results are below. Please contact us if you have any questions about any of the information provided.

Administration

The Legislature intends that the Utah State Courts report on the following performance measures for their Administration line item, whose mission is "To provide the people an open, fair, efficient, and independent system for the advancement of justice under the law"

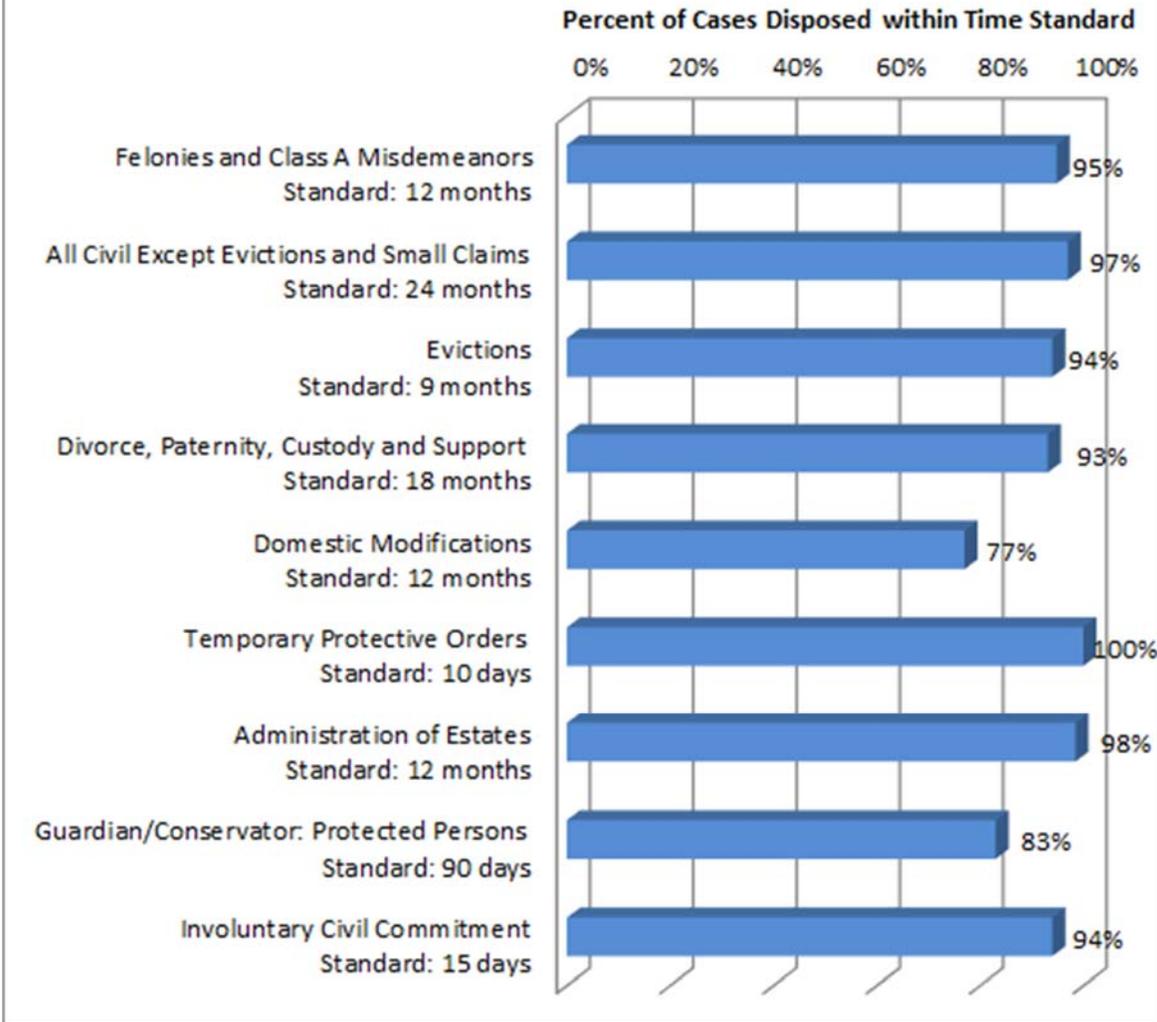
(1) Target the recommended time standards in District and Juvenile Courts for all case types, as per the published Utah State Courts Performance Measures,

(2) Access and Fairness Survey re satisfaction with my experience in court question, as per the published Utah State Courts Performance Measures (Target 90%),

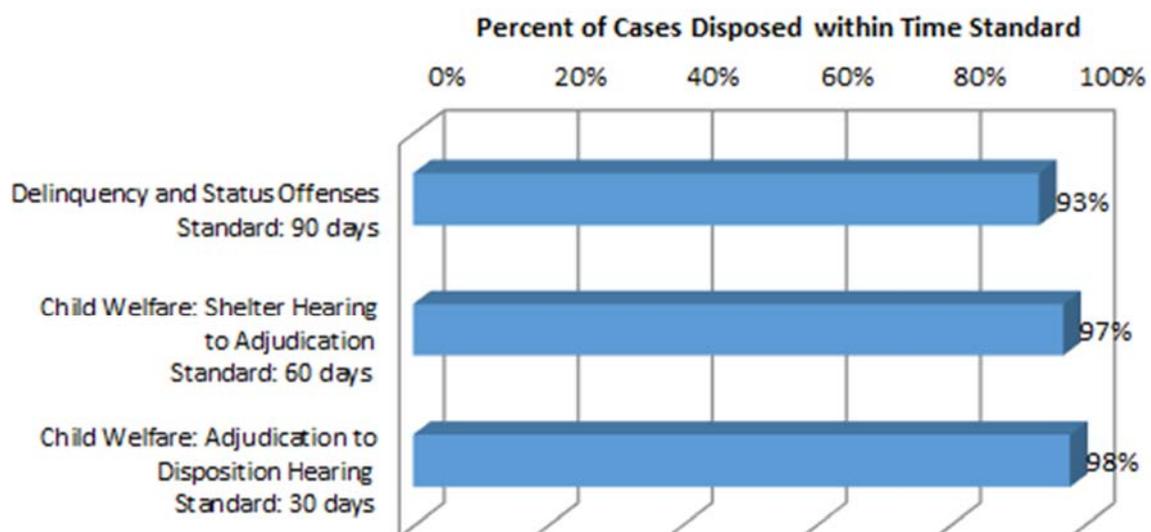
(3) Clearance rate in all courts, as per the published Utah State Courts Performance Measures (Target 100%)

Time To Disposition

Time to Disposition: District Courts Case Dispositions Meeting Recommended Time Standard¹ July 1, 2017 to June 30, 2018

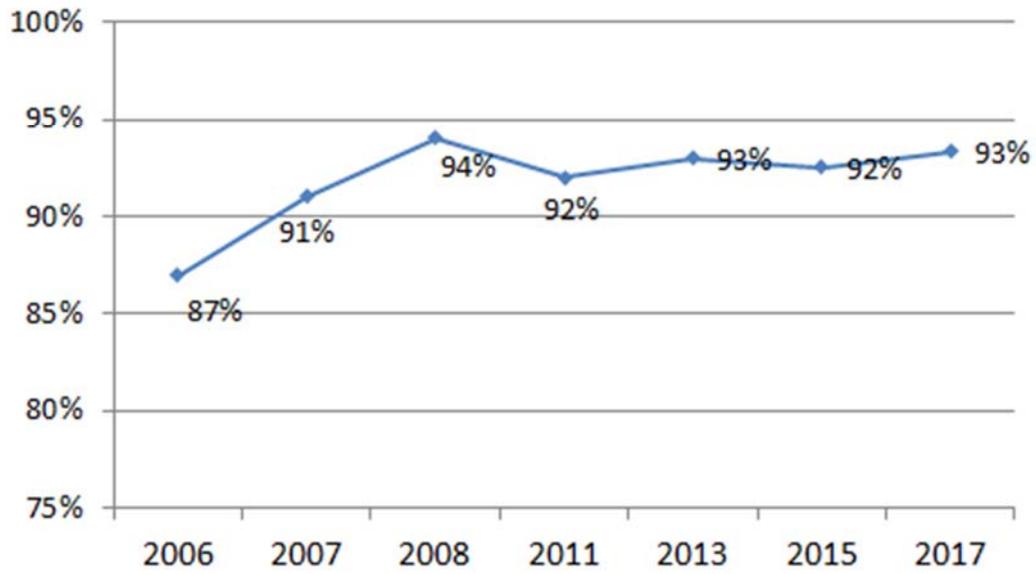


Time to Disposition: Juvenile Courts
Case Dispositions Meeting Recommended Time Standard¹
July 1, 2017 to June 30, 2018



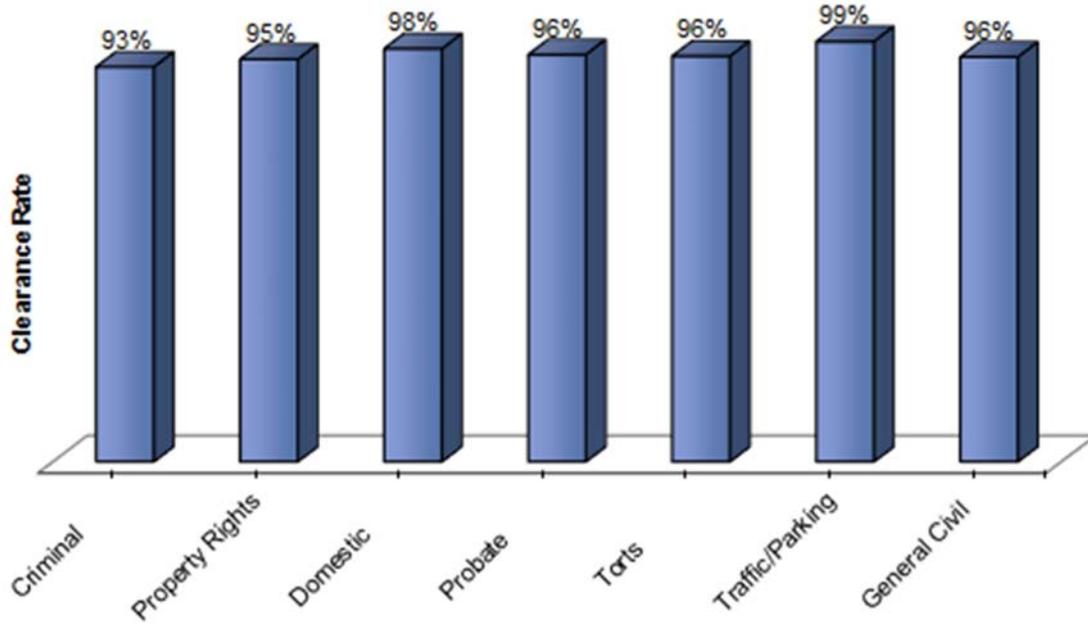
Access and Fairness Studies

14. I am satisfied with my experience at the court.

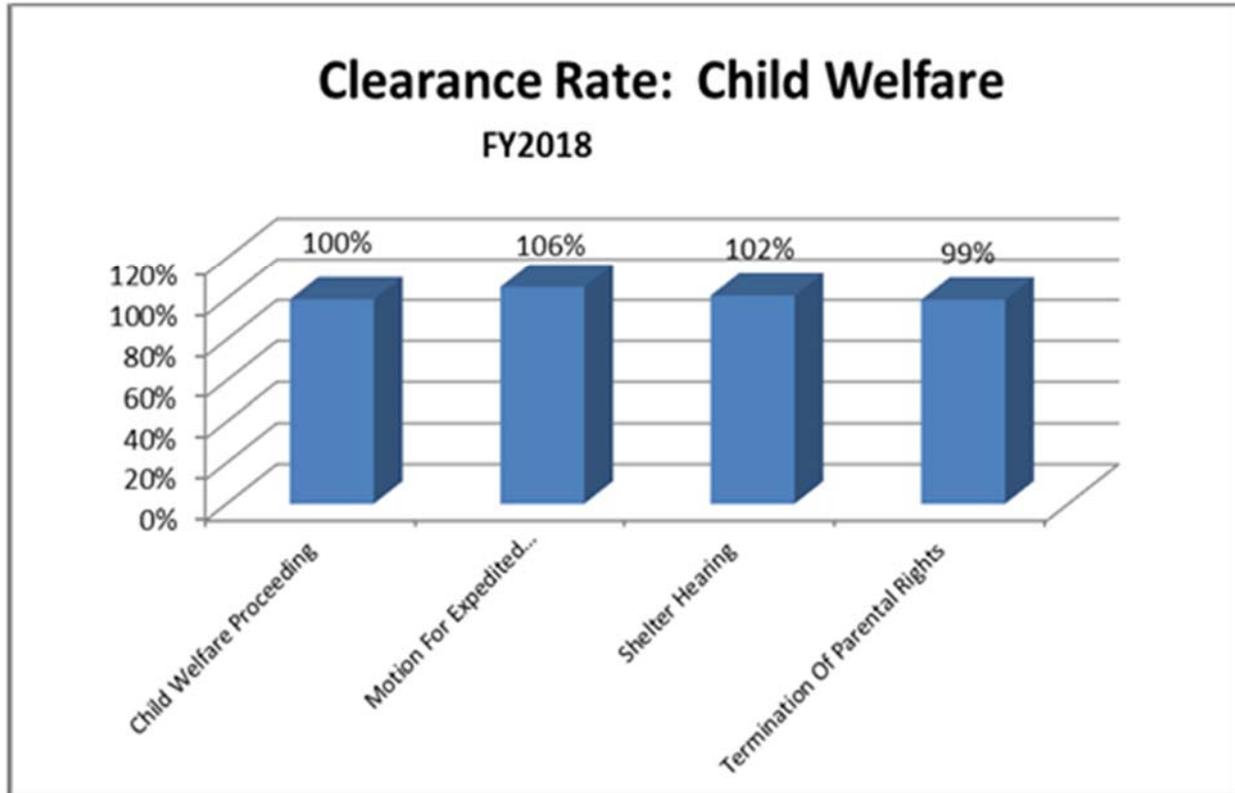


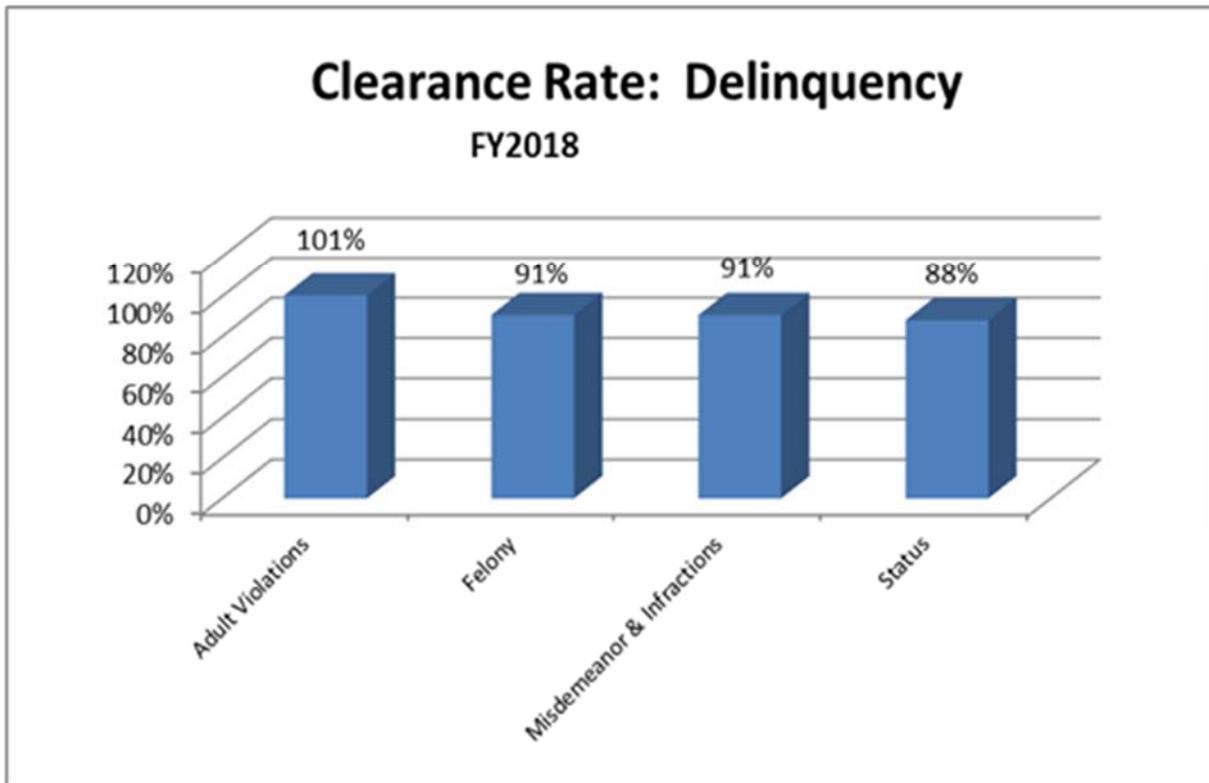
District Court Clearance Rates

Clearance Rate: All Cases FY2018 (July 1 - June 30)



Juvenile Court Clearance Rate





Grand Jury

The Legislature intends that the Utah State Courts report on the following performance measure for their Grand Jury line item, whose mission is “To provide the people an open, fair, efficient, and independent system for the advancement of justice under the law” (1) Administer called Grand Juries (Target 100%) by October 15, 2018 to the Executive Offices and Criminal Justice Appropriations Subcommittee.

Although the Grand Jury Panel met twice during FY 2018. The Panel did not seat a Grand Jury during FY18, accordingly, there is no information to report specifically related to administering Grand Juries. The Grand Jury Panel did, however, take other action during that time.

Contracts and Leases

The Legislature intends that the Utah State Courts report on the following performance measure for their Contract and Leases line item, whose mission is “To provide the people an open, fair, efficient, and independent system for the advancement of justice under the law” (1) Execute and administer required contracts within the terms of the contracts and appropriations (Target 100%) by October 15, 2018 to the Executive Offices and Criminal Justice Appropriations Subcommittee.

In FY18, the AOC executed all contracts by July 1, 2018. There is, however, one contract that needs additional explanation: the AOC is still negotiating the security contract with Salt Lake County. We have signed an extension to the FY17 contract as we continue to work through issues with Salt Lake County this delay is due to the funding restrictions in the Court Security Fund. The extension was executed before July 1, 2018. The AOC made all FY18 lease payments by their scheduled payment dates.

**UTAH STATE COURTS
LEASE PAYMENTS
FY 2018**

UNIT	COUNTY or PAYEE	Frequency Paid	Total FY18 \$ Payment
2604	Rich County	Monthly	\$ 27,969.35
2607	Bountiful City	Yearly	\$ 341,310.00
2611	Morgan County	Monthly	\$ 17,187.00
2621	Summit County	Monthly	\$ 478,671.24
2625	Juab County	2x Year	\$ 184,372.00
2626	Delta Juvenile/K.Sorensen	Monthly	\$ 6,984.96
2627	Millard County	Monthly	\$ 185,655.86
2628	American Fork City	Yearly	\$ 445,434.35
2631	Utah County	2x Year	\$ 12,840.00
2634	Salem City	Monthly	\$ 4,389.85
2635	Spanish Fork City	2x Year	\$ 920,053.00
2637	Wasatch County	Monthly	\$ 95,413.25
2640	Beaver County	Monthly	\$ 109,864.00
2642	Iron County	Yearly	\$ 49,554.14
2643	Iron County	Yearly	\$ 1,000.00
2647	Garfield County	Monthly	\$ 75,105.72
2648	Piute County	Monthly	\$ 73,376.84
2649	Kane County	Monthly	\$ 78,092.10
2651	Sanpete County	Monthly	\$ 58,081.08
2652	Manti City	Yearly	\$ 15,204.75
2654	Wayne County	Monthly	\$ 29,872.97
2657	Carbon County	Yearly	\$ 645,230.76
2658	Emery County	Yearly	\$ 122,755.32
2659	Grand County	Yearly	\$ 156,412.51
2661	San Juan County	Monthly	\$ 27,251.00
2662	Monticello Juv/D.Birkenfeld	Yearly	\$ 8,887.32
2665	Daggett County	Monthly	\$ 39,081.52
2666	Duchesne County	2x Year	\$ 376,928.25
2667	Roosevelt City	Monthly	\$ 33,800.00
2884	Provo GAL/K.Gregory	Yearly	\$ 81,444.69
2887	Moab GAL/Wingate	Monthly	\$ 17,855.00
			\$ 4,720,078.83

Jury and Witness Fees

The Legislature intends that the Utah State Courts report on the following performance measure for their Jury and Witness Fees line item, whose mission is “To provide the people an open, fair, efficient, and independent system for the advancement of justice under the law” (1) Timely pay all required jurors, witnesses and interpreters (Target 100%), by October 15, 2018 to the Executive Offices and Criminal Justice Appropriations Subcommittee.

This is an item we have a difficult time tracking. As a result, we have created a new jury payment program that will greatly improve our ability to track timely payments. However, because at this point the system does not have the ability to generate the information responsive to this performance measure, we are gathering this data in a more manual way. Because we have no anomalies that have manifest through the system, we believe we have met the 10 day requirement for making these payments in all instances. The verification of that will be available in the next few days. (We will notify you if the findings differ from this report.)

Guardian ad Litem (GAL)

The Legislature intends that the Guardian ad Litem report on the seven performance measures for their line item found in the Utah Office of Guardian ad Litem and CASA Annual Report by October 15, 2018 to the Executive Offices and Criminal Justice Appropriations Subcommittee.

Standard I

GAL Attorneys shall be competent and knowledgeable attorneys and shall participate in training that address issues surrounding abuse and neglect, as well as improving legal skills.

Performance Measure I

The Office of GAL and CASA will measure the participation of GAL attorneys in the required trainings, as well as attorney satisfaction in the subject matter of the provided trainings.

In FY18, the Office of GAL and CASA provided GAL attorneys access to the following trainings: GAL Annual Conference; Court Improvement Conference; Substance Abuse Conference; Promising Youth Conference; and the Children’s Justice Center Annual Symposium. These trainings provided valuable information about issues related to abuse and neglect; mental health; and substance abuse, as well as helped improve the advocacy skills of our attorneys.

Standard II

GAL attorneys shall have caseloads that allow them to adequately represent their clients.

Performance Measure II

The Office of GAL and CASA will measure the average number of children being represent by GAL attorneys during the fiscal year.

In FY18, GAL attorneys had an average of 125 children and 100 families on their caseloads at any given time. This number is decreasing in part to authorization by the Legislature to reallocate resources with the Office of Guardian ad Litem and CASA. In FY18 the Office added one full time GAL attorney to help with increasing caseloads.

Standard III

GAL attorneys shall ensure that the children they represent are present in court and able to participate when appropriate.

Performance Measure III

The Office of GAL and CASA will measure the number of children attending post-adjudication hearings as specified in Utah Code 78A-6-305; or if not attending, the reason why the child is not in attendance.

In FY18, more than 50% of children attended and participated in their court hearings. The most common reason for children to attending their court hearings is that it was impractical for the child to attend or it was detrimental for the child to attend. The Office of GAL and CASA continues to work with the courts and community partners to increase the presence of our clients in court, especially older youth.

Standard IV

GAL attorneys shall ensure that there is appellate review for decisions affecting their clients.

Performance Measure IV

The Office of GAL and CASA will measure the number of appeals initiated, as well as participated in, by GAL attorneys.

In FY18, the Office of GAL and CASA participated in 97 appeals on behalf of our clients. We also staffed many other cases to determine the efficacy of an appeal.

Standard V

GAL attorneys will complete an independent investigation and communicate regularly with their clients.

Performance Measure V

The Office of GAL will measure the number of completed independent investigations by GAL attorneys, including non-client contacts; measure the number of client contacts by GAL attorneys, as well as the frequency of those contacts.

In FY18, the Office of the GAL attorneys engaged in 68,204 independent investigations on behalf of the 9,943 children we represented. Our GAL attorneys also met with these children

25,589 times. During these communications with our clients, especially older youth, GAL attorneys explained the court process, obtained the clients wishes and identified services with the clients to assist them with returning home or finding another permanent placement.

Standard VI

GAL attorneys shall ensure clients and their families receive appropriate services to keep children safely with their families or reunite them whenever practical by attending court hearings and participating in Family Team Meetings.

Performance Measure VI

The Office of GAL and CASA will measure the number of hearings attended by GAL attorneys and the number of Child and Family Team Meetings in which GAL attorneys participated.

In FY18, Office of GAL attorneys attended 33,003 hearings on behalf of our clients. During those hearings, our attorneys informed the court about the steps they had taken to prepare for the hearing; they recommended specific services for the children and their parents, including what was in the best interest of the child, as well as the child's wishes, and the basis for their recommendations. Our attorneys also participated in 8,474 Child and Family Team Meeting where we advocated for services for our clients and their families. Finally, to try to resolve the issues before the court, as well as giving families a voice in the legal process, or GAL attorneys attended 1,791 mediations.

Standard VII

GAL attorneys shall be provided with and shall use technology to be more efficient, and to move towards a paperless practice. Having access to the systems allows the GAL attorneys to do ongoing investigations.

Performance Measure VII

The Office of GAL and CASA will measure the use of E-filing by GAL attorneys in both juvenile and district court, the use of the VOICE database, as well as a shared document library on Google, by GAL attorneys.

In FY18, all Office of GAL and CASA pleadings in the District Court were E-filed through our VOICE database, which interfaces with the court's database system. Additionally, our GAL attorneys have appropriate technology and equipment such as tablets, laptops, and smart phones. This allows them to access systems wherever they are, to maximize their time and to continue to move towards a paperless practice. Having access to these systems allows the GAL attorneys to do ongoing investigations.