

Utah Department of Health
Line Item Performance Measures

Line	Performance Measure		2017 / FY 2017	2018 / FY18	Comments / Notes
Executive Director's Office		Mission Statement: To protect the public's health through preventing avoidable illness, injury, disability, and premature death; assuring access to affordable, quality health care; and promoting health lifestyles.			
	Percent of UDOH restricted applications/systems that have reviewed, planned for, or mitigated identified risks according to procedure.	Target	95%	90%	Risk assessments were updated during FY18 which required more work and follow-up.
		Actual	88%	84%	
	Births occurring in hospitals are entered accurately by hospital staff into the electronic birth registration system within 10 calendar days	Target	99.0%	99.0%	
		Actual	96.0%	96.0%	
	Percentage of all deaths certified using the electronic death registration system	Target	90.0%	90.0%	
		Actual	84.0%	87.0%	
Family Health and Preparedness		Mission Statement: Assure care for many of Utah's most vulnerable citizens. The division accomplishes this through programs designed to provide direct services, and to be prepared to serve all populations that may suffer the adverse health impacts of a disaster, be it man-made or natural.			
	The percent of children who demonstrated improvement in social-emotional skills, including social relationships	Target	70.0%	68.0%	BWEIP will be able to provide SFY 2018 actual in December 2018.
		Actual	67.0%		
	Annually perform on-site survey inspections of health care facilities	Target	75.0%	75.0%	Increase of staff for federal surveys, increase of staff for state surveys
		Actual	52.0%	77.0%	
	The percent of ambulance providers receiving enough but not more than 10% of gross revenue	Target		90.0%	
		Actual		76.0%	

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Disease Control and Prevention		Mission Statement: The mission of the Division of Disease Control and Prevention is to prevent chronic disease and injury, rapidly detect and investigate communicable diseases and environmental health hazards, provide prevention-focused education, and institute control measures to reduce and prevent the impact of disease.			
	Gonorrhea cases per 100,000 population (target number or less)	Target	62.3	75.6	The target measure was updated to reflect the change in the adult smoking rate. FY17 measure updated - unclear how the previously reported number was derived. The decrease seen between FY17 and FY18 is a result of increasing mandated caseload, increasing mandated test menu complexity, increasing time away from the lab due to courtroom appearances (i.e. subpoenas) by staff, and limited resources to keep up with the growth.
		Actual	75.6	87	
	Percentage of adults who are current smokers (target percentage or less)	Target	9.0%	8.0%	
		Actual	8.7%	9.0%	
	Percentage of toxicology cases completed within 20 day goal	Target	100.0%	100.0%	
		Actual	25.0%	18.0%	
Vaccine Commodities		Mission Statement: The mission of the Utah Department of Health Immunization Program is to improve the health of Utah's citizens through vaccinations to reduce illness, disability, and death from vaccine-preventable infections. We seek to promote a healthy lifestyle that emphasizes immunizations across the lifespan by partnering with the 13 local health departments throughout the state and other community partners. From providing educational materials for the general public and healthcare providers to assessing clinic immunization records to collecting immunization data through online reporting systems, the Utah Immunization Program recognizes the importance of immunizations as part of a well-balanced healthcare approach.			
	Ensure that Utah children, adolescents and adults can receive vaccine in accordance with state and federal guidelines	Target	Done	Done	
		Actual	Done	Done	
	Validate that Vaccines for children-enrolled providers comply with Vaccines for Children program requirements as defined by Centers for Disease Control Operations Guide	Target	100.0%	100.0%	
		Actual	100%	100.0%	
	Continue to improve & sustain immunization coverage levels among children, adolescents and adults	Target	Done	Done	
		Actual	Done	Done	

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Local Health Departments		Mission Statement: To prevent sickness and death from infectious diseases and environmental hazards; to monitor diseases to reduce spread; and to monitor and respond to potential bioterrorism threats or events, communicable disease outbreaks, epidemics and other unusual occurrences of illness.			
	Number of local health departments that maintain a board of health that annually adopts a budget, appoints a local health officer (LHO), conducts an annual performance review for the LHO, and reports to county commissioners on health issues	Target	13	13	
		Actual	13	13	
	Number of local health departments that provide communicable disease epidemiology and control services including disease reporting, response to outbreaks, and measures to control tuberculosis	Target	13	13	
		Actual	13	13	
	Number of local health departments that maintain a program of environmental sanitation which provides oversight of restaurants food safety, swimming pools, and the indoor clean air act	Target	13	13	
		Actual	13	13	
	Achieve and maintain an effective coverage rate for universally recommended vaccinations among young children up to 35 months of age	Target	90.0%	90.0%	2018 data not published until October 2019
		Actual	70.20%		
	Reduce the number of cases of pertussis among children under 1 year of age and among adolescents aged 11 to 18 years (target number or lower, number presented as infants / adolescents)	Target	73 / 322	73/322	2018 data not published until October 2019
		Actual	36/121		
	Increase the number of health and safety related school buildings and premises inspections by 10% (from 80% to 90%)	Target	90.0%	90.0%	
		Actual	80.0%	80.0%	
Primary Care Workforce Financial Assistance		Mission Statement: As the lead state primary care organization, our mission is to elevate the quality of health care through assistance and coordination of health care interests, resources and activities which promote and increase quality healthcare for rural and underserved populations.			
	Percent of available funding awarded	Target	100%	100%	
		Actual	84%	100%	
	Total individuals served	Target	20,000	20,000	Our staff will review FY17 numbers to ensure accuracy as they appear to be slightly high. Therefore, comparing FY17 and FY18 may not give an accurate reflection of the performance of the program
		Actual	17,000	14,892	
	Total uninsured individuals served	Target	7,000	7,000	
		Actual	5,586	2,172	
	Total underserved individuals served	Target	5,000	5,000	
		Actual	8,763	4,673	

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Rural Physicians Loan Repayment		Mission Statement: As the lead state primary care organization, our mission is to elevate the quality of health care through assistance and coordination of health care interests, resources and activities which promote and increase quality healthcare for rural and underserved populations.			
	Percent of available funding awarded	Target	100%	100%	Our staff will review FY17 numbers to ensure accuracy as they appear to be slightly high. Therefore, comparing FY17 and FY18 may not give an accurate reflection of the performance of the program
		Actual	100%	100%	
	Total individuals served	Target	10,000	10,000	
		Actual	11,783	9,828	
	Total uninsured individuals served	Target	1,000	1,000	
		Actual	1,268	684	
	Total underserved individuals served	Target	3,000	3,000	
		Actual	3,508	3,161	
Medicaid and Health Financing		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Average decision time in hours on pharmacy prior authorizations (target number or less)	Target	24	24	Our call volume increased significantly in FY2017 and is higher than we have ever experienced. With the increased calls, we have been able to educate more people on the phone about their Medicaid and CHIP benefits.
		Actual	0.6	0.8	
	Percent of clean claims adjudicated within 30 days of submission	Target	98.0%	98.0%	
		Actual	99.0%	99.6%	
	Total count of Medicaid and CHIP clients educated on proper benefit use and plan selection	Target	115,000	125,000	
		Actual	140,806	143,953	
Medicaid Sanctions		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Report on how expenditures from the Medicaid Sanctions line item met federal requirements which constrain its use.				In FY 2018 there were NO expenditures in this line item for Medicaid Sanctions. Funds will stay in the line item to be used when needed.

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Children's Health Insurance Program		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Percentage of children (less than 15 months old) that received at least six or more well-child visits	Target	70.0%	70.0%	FY18 will be available when 2018 HEDIS measures are available
		Actual	73.6%		
	Percentage of children 3-17 years of age who had an outpatient visit with a primary care practitioner or OB/GYN and who had evidence of BMI percentile documentation.	Target	70.0%	70.0%	FY18 will be available when 2018 HEDIS measures are available
		Actual	74.8%		
	Percentage of adolescents who received one meningococcal vaccine, and one TDAP (tetanus, diphtheria, and pertussis) between the member's 10th and 13th birthdays	Target	73.0%	80.0%	FY18 will be available when 2018 HEDIS measures are available
		Actual	90.17		
Medicaid Services		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Percentage of children 3-17 years of age who had an outpatient visit with a primary care practitioner or OB/GYN and who had evidence of BMI percentile documentation.	Target		70.0%	FY18 will be available when 2018 HEDIS measures are available
		Actual			
	The percentage of adults 18-85 years of age who had a diagnosis of hypertension and whose blood pressure was adequately controlled.	Target		65.0%	FY18 will be available when 2018 HEDIS measures are available
		Actual			
	Annual state general funds saved through preferred drug list	Target		\$16,000,000	This will be available on November 30 per UCA 26-18-2.4(3)e
		Actual			
Hospital Provider Assessment Fund		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Percentage of hospitals invoiced	Target	100.0%	100.0%	
		Actual	100.0%	100.0%	
	Percentage of hospitals who have paid by the due date	Target	85.0%	85.0%	
		Actual	86.0%	92.59%	
	Percentage of hospitals who have paid within 30 days after the due date	Target	97.0%	97.0%	13 facilities failed to pay within 30 days of the due date. We are working with those facilities to rectify the situation.
		Actual	98.0%	93.1%	

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Medicaid Expansion Fund		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Percentage of hospitals invoiced	Target	100.0%	100.0%	There were a handful of facilities who did not pay their assessment within 30 days. We are working with those facilities to bring them into compliance.
		Actual	N/A	100.0%	
	Percentage of hospitals who have paid by the due date	Target	85.0%	85.0%	
		Actual	N/A	92.45%	
	Percentage of hospitals who have paid within 30 days after the due date	Target	97.0%	97.0%	
		Actual	N/A	95.3%	
Ambulance Service Provider Assessment Fund		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Percentage of providers invoiced	Target	100.0%	100.0%	
		Actual	100.0%	100.0%	
	Percentage of providers who have paid by the due date	Target	85.0%	80.0%	
		Actual	78.0%	86.8%	
	Percentage of providers who have paid within 30 days after the due date	Target	97.0%	90.0%	
		Actual	88.0%	96.4%	
Traumatic Brain Injury Fund		Mission Statement: The Violence and Injury Prevention Program is a trusted and comprehensive resource for data related to violence and injury. Through education, this information helps promote partnerships and programs to prevent injuries and improve public health.			
	Number of individuals with TBI that received resource facilitation services through the TBI Fund contractors.	Target	300	300	
		Actual	129	121	
	Number of TBI Fund clients referred for a neuro-psych exam or MRI (Magnetic Resonance Imaging) that received an exam	Target	40	40	
		Actual	28	25	
	Number of community and professional education presentations and trainings	Target	50	60	
		Actual	68	119	
Spinal Cord and Brain Injury Rehabilitation Fund		Mission Statement: The Violence and Injury Prevention Program is a trusted and comprehensive resource for data related to violence and injury. Through education, this information helps promote partnerships and programs to prevent injuries and improve public health.			
	Number of clients that received an intake assessment	Target	101	101	
		Actual	68	76	
	Number of physical, speech or occupational therapy services provided	Target	1200	1900	
		Actual	3007	3294	
	Percent of clients that returned to work and/or school	Target	50.0%	50%	
		Actual	78.0%	88.0%	

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Organ Donation Fund		Mission Statement: The mission of the Division of Family Health and Preparedness is to assure care for many of Utah's most vulnerable citizens. The division accomplishes this through programs designed to provide direct services, and to be prepared to serve all populations that may suffer the adverse health impacts of a disaster, be it man-made or natural.			
	Increase Division of Motor Vehicles/Drivers License Division donations from a base of \$90,000	Target	3.0%	3.0%	
		Actual	0.54%	0.60%	
	Increase donor registrants from a base of 1.5 million.	Target	2.0%	2.0%	
		Actual	4.7%	4.9%	
	Increase donor awareness education by obtaining one new audience.	Target	1	1	
		Actual	4	5	
Nursing Care Facilities Provider Assessment Fund		Mission Statement: Provide access to quality, cost-effective health care for eligible Utahns.			
	Percentage of nursing facilities invoiced	Target		100.0%	At 30 days late, we place nursing facilities on hold so that they stop receiving Medicaid payments. Despite this, we still have a challenge getting them to pay on time.
		Actual		96.0%	
	Percentage of nursing facilities who have paid by the due date	Target		85.0%	
		Actual		82.8%	
	Percentage of nursing facilities who have paid within 30 days after the due date	Target		97.0%	
		Actual		85.5%	