

Department of Workforce Services

Caseloads

FY 2018 Results

	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	% Change	Explanations of Changes > 5%/<-5%
Housing and Community Development							
Home Energy Assistance Target (HEAT) Program - households served	5,706	5,036	4,731	4,642	4,367	-23%	Following national trends, the number of HEAT applications have consistently reduced from year to year, and this is likely related to the improving economy.
Weatherization Assistance - households served	58	52	40	38	32	-45%	There is a challenge from year to year to get the final inspection completed for the work done. Working clients struggle to take the time off work to allow contractors and inspectors in to complete the project. Agencies are beginning to make changes to have final inspections done on the last day of work, to reduce the number of times clients have to be home. The improved economy likely plays a role in the decrease too.
General Assistance							
Caseload - individuals	2,210	2,452	2,292	2,072	1,948	-12%	As a gateway to the eligibility determination process, we utilize an information gathering form (1GA) that is completed by doctors to assess a customer's ability to work status (e.g., diagnosis, employment options, applicable timeframes, etc.). We have continued to focus efforts on improving and simplifying this information gathering form so that it captures information to identify those truly unable to work and to receive consistent information from doctors so as to prevent "doctor shopping for a diagnosis." As a result of these changes, we observed a slight normalization in the caseload sizes that have created a variance between older comparison years versus newer comparison years. We have also observed, with improved economic conditions, some have opted to pursue part-time employment versus the General Assistance grant as they can acquire more money from this approach.
Caseload - households	2,197	2,431	2,266	2,061	1,928	-12%	See above.
Intermountain Weatherization Training Fund							
Private individuals trained	62	70	10	6	3	-95%	The primary mission of the Intermountain Weatherization Training Center is to train Weatherization personnel on industry regulations. The demand for and use of the center for private individual training as decreased in the last 4 years.
Olene Walker Housing Loan Fund							
Housing units preserved or created	81	40	70	171	72	-11%	The number of housing units constructed or rehabilitated varies from year to year. Projects are developer driven, and numbers increase and decrease based on the number of projects developers plan to build, the size of the projected need, and the size of the project.
Operations and Policy							
Eligibility Services- Average monthly applications processed	26,242	23,785	23,394	21,724	20,920	-20%	The improved economy has result in a decrease in overall application volume when comparing FY 2014 to FY 2018.
Child Care Assistance caseload	6,797	5,900	6,360	6,529	6,620	-3%	
Nutrition Assistance caseload	94,363	91,740	89,070	86,342	81,353	-14%	The improved economy has resulted in a decrease in enrollment for the nutrition assistance program.
Workforce Development - Employers served	8,484	9,028	7,974	7,213	8,160	-4%	

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Operations and Policy							
Workforce Development - Job seekers served	305,181	253,494	205,787	174,246	151,164	-50%	<p>The current unemployment rate is 3.1% as compared to 2014's rate which was 3.8%. The trend in follows changes in the economy. With the economy being near full employment, fewer job seekers are unemployed and fewer job seekers are looking for work. Our labor exchange system has recently completed a three-year enhancement process that now includes access to a mobile app and a more robust analytical connection for job seekers to employment opportunities, to include online resources and tools. Based on feedback from employers, the length of time a job seeker stays active has been shortened from 90 days to 30 days. The change in active status was a direct result of employers need for real time access to available job seekers.</p> <p>This is a distinct count of individuals for the year. There can be multiple individuals in any given case, so the use of the term "caseload" is confusing in the description.</p>
TANF caseload - individuals	22,745	21,593	20,412	20,204	18,641	-18%	<p>As more jobs are available, less families are in need of cash assistance. In addition, those who remain on cash assistance face multiple challenges and barriers to employment and require extra assistance to meet goals and a positive closure. Our staff are doing an excellent job working with these customers through a family focused approach. The caseload reduction credit is reflective of this as families obtain employment and exit our caseload we see an increase in credit. Subsequently, our positive closures increase as families find employment and move off of cash assistance.</p>
TANF caseload - households	9,348	8,787	8,316	8,166	7,625	-18%	<p>This is a distinct count of households for the year. See explanation above.</p>
Refugees resettled	1,085	1,117	1,244	799	431	-60%	<p>Refugee arrivals for FY 2018 were reduced as a result of a reduced federal ceiling on refugee arrivals.</p>
Trade Adjustment Act Assistance - caseload	283	145	344	322	218	-23%	<p>This program directly relates to businesses relocating outside of the U.S. With Utah's economy improving, fewer companies are leaving Utah to do business in other countries. Individuals served under this program are directly connected to the petitions approved by the Department of Labor that are connected to specific employers. The caseload is so small that changes in a small number of cases can and do significantly impact the percentage.</p>
Workforce Innovation and Opportunity Act (WIOA) - caseload	6,250	7,110	6,196	5,233	3,614	-42%	<p>The growing economy contributes to the lower caseloads as customers opt to enter employment while the opportunities to work in various industries exist. WIOA focuses on individuals with multiple barriers to employment. Additionally, WIOA funding and performance requirements changed the focus in the population that is served, focusing on those with the most need that require a more intense level of support. WIOA is a federally funded program, and funding received for FY 2018 was 21% lower than funding received in FY2014.</p>