

Unemployment Insurance Administration  
Purposes for Which Money Was Used

**Unemployment Insurance Administration**

Activity or Service	Description	FY 2018 Expenditures
UI Director and Program Specialists	The Unemployment Insurance (UI) program is responsible for collecting contributions from Utah employers into an Unemployment Trust Fund. This fund is then used to pay for benefits to individuals who are determined to be unemployed through no fault of their own and are actively available for and seeking full-time work. All UI administrative job duties coincide with federal requirements for running an effective and efficient unemployment insurance program. The UI director and program specialists assess program operations, develop plans for program improvement, and implement such plans including supportive training for the operational units.	1,135,608
UI Claims	UI claims personnel obtain facts and determine whether a claimant is entitled to receive benefits. This includes an audit of benefit payments to ensure payment accuracy.	5,293,532
UI Claims Center	UI Claims Center personnel take and process claims, including the computation of benefit amounts and coordination with the local employment centers for reemployment services.	3,018,542
UI Contributions	UI contributions personnel process wage reports and money received from employers, including the determination of taxable status for employers and establishment of experience rating accounts.	6,261,245
New Hire Registry	Collect information on newly hired or rehired employees through a contract with the Office of Recovery Services and coordinate the transfer of this information with the National Directory of New Hires through the federal Office of Child Support Enforcement.	233,667
		<b>15,942,594</b>

**Adjudication**

Activity or Service	Description	FY 2018 Expenditures
Adjudication Administration	Provides oversight, strategic planning, and general management of adjudications division	489,987
Lower Appeals	Adjudication provides hearings on unemployment insurance claims and public assistance payment disputes, as well as the appeals of such hearings. The department has a statutory obligation to provide an adjudication process for unemployment and public assistance programs.	1,284,665
Workforce Appeals Board	Higher appeals unit that hears appeals of the Administrative Law Judge decisions made in Lower Appeals	165,948
Legal Services	Adjudications assists the department by offering guidance on legal matters such as contracts, insurance, and personnel	787,318
Customer Relations	Constituent affairs. Handles high-level customer complaints.	489,675
		<b>3,217,593</b>