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**Subject:** Medicaid Issues

**Toi Hutchinson**  
State Senator  
Illinois  
President, NCSL

**Jon Heining**  
General Counsel  
Legislative Council  
Texas  
Staff Chair, NCSL

**William Pound**  
Executive Director

Thank you for reaching out to NCSL with your questions regarding various Medicaid issues. Below we have compiled resources related to the topic areas you identified. As you go through this information, please let us know if there are areas where you would like additional, more in-depth research.

*Please note, NCSL provides links to other websites for informational purposes only. Providing these links does not indicate NCSL's support or endorsement of the site or position.*

### **3. Replacing Medicaid management information system (reimbursement and claim system) - any lower cost alternatives?**

To provide more cost-effective options for replacing an MMIS, CMS has moved away from “big box” system implementation and has moved to a modularity model and encourages states to share/reuse features as much as possible. The below resources include descriptions of these new approaches, CMS guidance and some state examples.

[A New Pricing Model for Medicaid Management Information Systems \(MMIS\)](#) - This article has good descriptions of a new purchasing approach and options for states to replace their old systems.

[A Bold Solution for a Broken System: A Handbook for MMIS Reform](#) – This document also has helpful descriptions of new options and includes state examples. Specifically, [Wyoming](#) is taking a new approach described here and they are in the process of releasing and awarding an RFP, so this will be an interesting example to follow.

[State Medicaid Director Letter – SMD #16-010](#) – Discusses modularity, reuse and system integrator role.

[State Medicaid Director Letter – SMD #18-005](#) – More information regarding reuse.

[Missouri Request for Information: System Integrator](#) – This document has a good summary of CMS guidance to-date for moving to a modular model. We were unable to find the responses to this RFI but would be happy to reach out to Missouri if that would be helpful.

[Report from California State Auditor](#) – This report highlights California’s experience and lessons learned from trying to replace their MMIS.