



# Request for Appropriation

## Disability Services: Support Coordinator Rate Increase

*Sen. Todd Weiler*

This request is to increase the rate paid to contacted support coordinators for individuals with disabilities who are receiving community-based services. The rate is currently \$207.96 per client per month. It is estimated that the additional funding will increase the rate to \$238.11, equivalent to the rate that was paid in 2009. The increase in the rate will offer support coordinators stability in facing the challenges of growth, quickly establishing services and supports to people coming into services, meeting changing service needs, improving quality checks, and offering services in distant areas.

### Statewide Public Purpose

Oversight, monitoring, assessment and coordination between several entities (person, family, contracted providers, medical, educational, legal, home health, etc.) to ensure a person receiving Waivered Services through DSPD needs are met.

### Financing

Financing Source	2019 One-Time	2020 One-Time	2020 Ongoing
General Fund*	\$0	\$0	\$727,500

*The sponsor has requested that funding from sources marked with an asterisk not lapse.*

### Additional Notes

#### Contact Information

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## **Disability Services Support Coordinators**

Increase the rate paid to support coordinators (per client per month)

Rate increase from \$207.96 to \$238.11 = \$30.15 per client per month

$\$30.15 * 12 \text{ months} * 6,398 \text{ individuals} = \$2,314,800$

Funding split: \$727,500 General Fund, \$1,587,300 federal Medicaid match

(6,398 = estimated number of individuals receiving services in FY 2020)

All funds would be passed-through the Division of Services for People with Disabilities to contractors. Contractors would allocate funds between employee salaries and administrative costs.

**ISCA DELIVERABLES AND PERFORMANCE MEASURE FOR RATE RESTORATION**

**2.6.19**

<b>Deliverables</b>	<b>ISCA Members Preparation</b>	<b>Performance Measures Reported by ISCA</b>
<p>Increase capacity and retainment of Support Coordinators in anticipation of waiting list funding/limited services waiver/out movement of ICF/ID's.</p> <p>Current status: Support Coordinators are the requirement of CMS for waiver services. Without certified, trained, and available SCE's, services cannot be accessed. There is no funding available to hire and train a new SCE prior to having a caseload to provide to them, thus causing issues with capacity in preparation of the influx of new participants to the waiver.</p>	<ul style="list-style-type: none"> <li>-Each company, that is interested in growing, develops a system to hire and train new employees with a starting salary range.</li> <li>-Each company calculates past 12 months turnover and begins to track ongoing.</li> <li>-Each company reports their findings to DSPD to be compiled.</li> </ul>	<ul style="list-style-type: none"> <li>-Current number of Support Coordinators</li> <li>-Total number within 12 months</li> <li>-Target is 5% increase in Support Coordinators</li> <li>-Was target met?</li> <li>-Turnover rate over the course of the year to start as a baseline.</li> </ul>
<p>Sustainability of the Support Coordinator System</p> <p>Current status: Many company owners must work a full caseload (35-40 is estimated average) in addition to administrative duties due to lack of funds to hire staff or pay an administrative salary. Some companies cannot afford benefits to their Support Coordinators due to high costs. Benefits and the support of administration help strengthen companies for future success and sustainability of the system</p>	<ul style="list-style-type: none"> <li>-Each company calculates past 12 months owner's caseload average.</li> <li>-Each company develops system to document and report reduction to owner's caseload size.</li> <li>-Each company reports benefits provided to employees.</li> <li>-Each company reports the number of staff that are not Support Coordinators.</li> <li>-Each company report their findings to DSPD to be compiled.</li> </ul>	<ul style="list-style-type: none"> <li>-Collect current average company's owner's caseload size for baseline and compare 12 mo later.</li> <li>-Single owner/operator organizations can lower caseloads to accommodate growing contractual obligations/tasks or hire assistants to help manage duties.</li> <li>- Some companies may choose not to grow and should not be included in growth data.</li> <li>-Companies will show an increase in benefits offered to staff.</li> </ul>