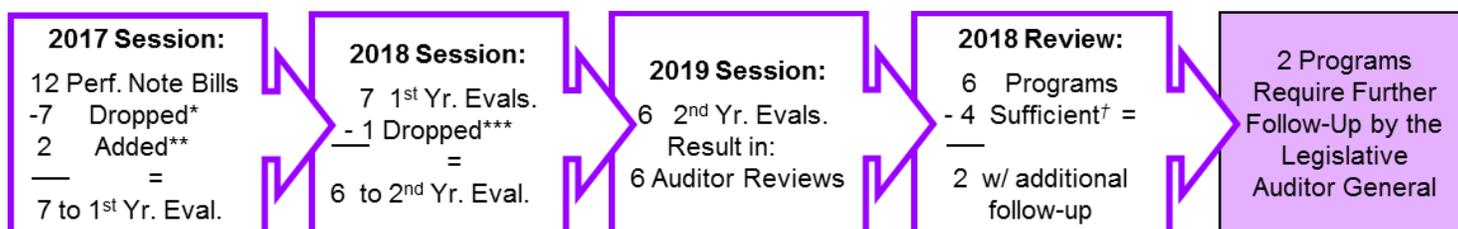


The Auditor General has statutory responsibility to review all new government programs (programs that have received a performance note required by legislative rule) and provide the new program (or agency) with information on management best practices. Since 2000, the Auditor General has published *Best Practices for Good Management* (found at https://le.utah.gov/audit/BP_2009.pdf) as a guide for new programs.

In 2011, the Legislature implemented a legislative rule requiring some bills to include performance notes that identify program goals, objectives, outcomes, and performance measures. The Auditor General is charged with reviewing such programs according to program self-evaluations and the performance note contents. The best practices and performance note processes mesh well and are pursued in tandem.

■ New Programs with Performance Notes Enter Two-Year Review Process

This is the sixth report on our review of programs that completed the two-year self-evaluation and performance note follow-up process. The flowchart below summarizes the work conducted for the 2017 new programs, ending with two new programs needing additional follow-up, as will be discussed in the section following the chart:



* *Dropped: Not a program or insufficient risk level to merit further work*

** *Added from previous years*

*** *Dropped after follow-up of Legislative Audit*

† *Sufficient: Auditor opinion is there was sufficient program documentation/progress under Best Practices & Performance Note parameters*

After reviewing the six programs, we found that four programs had sufficiently implemented best practices but two programs needed an additional year to evaluate the program. The following section details the two programs and reason for additional follow-up.

■ Additional Follow-up Required for Two Programs

After our review of two programs created in 2017, we have decided to follow two programs for an additional year to better evaluate the program. The following programs will be evaluated:

- **House Bill 240 Employability to Careers** — This program is designed to help adults develop job skills and attain education to obtain employment, increase income, and realize self-sufficiency. The program was paused in 2019 due to a decrease in funding. Additional follow-up will be required once the program is resumed to evaluate implementation of best practices.
- **Senate Bill 123 State Developmental Center Dental Clinic** — This program is designed to provide underserved individuals with dental care. Due to a late start up, additional time is needed to evaluate the program and its goals.

■ 2018 and 2019 New Programs Now in the Follow-Up and Review Process

In 2018, 26 bills requiring performance notes passed. Of those, nine did not meet OLAG requirements for follow-up. Fifteen first-year evaluations were sent out.

The 2019 Legislature passed 13 bills with performance notes. Of these, three bills did not meet OLAG requirement for follow-up. We sent the 10 new programs' administrators information about the best practices and performance note review processes. First-year self-evaluation surveys will be sent out in July 2020.