

Unemployment Insurance Administration
Purposes for Which Money Was Used

Unemployment Insurance Administration

Activity or Service	Description	FY2019 Expenditures
UI Director and Program Specialists	The Unemployment Insurance (UI) program is responsible for collecting contributions from Utah employers and depositing them into the Unemployment Compensation Fund. This fund is then used to pay for benefits to claimants who are determined to be unemployed through no fault of their own and are actively available for and seeking full-time work. All UI administrative job duties coincide with federal requirements for running an effective and efficient unemployment insurance program. The UI director and program specialists assess program operations, develop plans for program improvement, and implement such plans including supportive training for the operational units.	1,110,658
UI Claims	UI claims personnel obtain facts and determine whether a claimant is entitled to receive benefits. This includes an audit of benefit payments to ensure payment accuracy.	5,024,701
UI Claims Center	UI Claims Center personnel take and process claims, including the computation of benefit amounts and coordination with the local employment centers for reemployment services.	3,042,255
UI Contributions	UI contributions personnel process wage reports and monies received from employers, including the determination of taxable status for employers and establishment of experience rating accounts.	6,071,439
New Hire Registry	Collect information on newly hired or rehired employees through a contract with the Office of Recovery Services and coordinate the transfer of this information with the National Directory of New Hires through the federal Office of Child Support Enforcement.	280,692
		15,529,745

Adjudication

Activity or Service	Description	FY2019 Expenditures
Adjudication Administration	Provides oversight, strategic planning, and general management of the Adjudication Division.	560,952
Lower Appeals	Adjudication personnel provide hearings on unemployment insurance claims and public assistance payment disputes, as well as the appeals of such hearings. The department has a statutory obligation to provide an adjudication process for unemployment and public assistance programs.	1,245,308
Workforce Appeals Board	Higher appeals unit that hears appeals of the Administrative Law Judge decisions made in Lower Appeals	227,822
Legal Services	Adjudications assists the department by offering guidance on legal matters such as contracts, insurance, and personnel	785,954

Activity or Service	Description	FY2019 Expenditures
Customer Relations	Constituent affairs. Handles high-level customer complaints.	500,097
		3,320,133